

**Our Ref:** 165-11-594  
**Your Ref:**



Cameron McKenzie

Email:  
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**Information Access Team**  
**Surrey Police H.Q**  
01483 630007

17<sup>th</sup> November 2011

Dear Sir / Madam

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: 165-11-594**

I write in connection with your request for information received on 28<sup>th</sup> October 2011.

The Information that you have requested is held in part by Surrey Police.

**Q.** Please can you release the annual amount of money you spend on each of the following over the last 3 years:

- a) Computer Forensics - Also how many units you analyse
- b) Mobile Phone Forensics - Also how many units you analyse

**A.** Please note that we are unable to quantify the expenditure relating to Computer Forensics, as this is not recorded separately within our accounts. We can however provide figures relating to costs associated with obtaining mobile phone records, which are as follows:

2008/09 - £215,929  
2009/10 - £201,399  
2010/11 - £233,788

The information pursuant to calculating the number of units analysed (computers / mobile phones) is not held in an easily retrievable format. As this information is not held centrally, it would require a manual search of all case notes etc. in order to calculate the number of units analysed. I am not obliged to release this information, as the time and cost involved to go through each record to provide the information requested, is above the amount to which we are legally required to respond, i.e. the cost of locating and retrieving the information exceeds the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with Section 17(5) of the Freedom of Information Act 2000 this letter represents a Refusal Notice for this part of your request.

However, although excess cost removes Surrey Police's obligations under the Freedom of Information Act 2000, as a gesture of goodwill, I have supplied information held centrally (as above), relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Surrey Police provides you the right to request a re-examination of your case under its review procedure. How to do this is set out in the attached Appeals Notice. Having followed the full procedure, if you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give your case consideration.

I would like to take this opportunity to thank you for your interest in Surrey Police. Should you have any further enquiries concerning this matter, please write or contact us on 01483 - 630007 quoting the reference number above.

Yours sincerely

**Carolyn Mullen**  
**Information Access Decision Maker**