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From:
Sent: Wed, 19 Sep 2018 07:46:57 +0100
To: Captiva.FOI@salford.gov.uk
Cc:
Subject: CAMS-012-33955459-8 : 17/09/18 email from Stockport

From:
Sent: 17 September 2018 15:29
To:
Subject: CAMS-012-33955459-8: 17/09/18 email from Stockport

Hi
on looking at this this is one of yours has put a good point and can you check we haven't given out real personal information and this is Dummy Data?
Please could you also acknowledge and thank him for raising it.
Regards

Sent: 17 September 2018 15:17

Subject: What do they know response

Hi:

I hope you are well.

I've just been asked to look at an internal review that we have received via 'What Do They Know' and upon searching the person's name on there I noticed that Salford had also dealt with the same request/internal review. There is a form that has been submitted as part of Salford's Internal review request that although it says is anonymised, the form contains police details, solicitor details, appropriate adult details, court appearance date, police tape number etc.

I don't know if this is just dummy data but thought I'd flag it up in case not and someone else notices this. The request can be found at:

[https://www.whatdotheyknow.com/request/gdpr and appropriate adults](https://www.whatdotheyknow.com/request/gdpr%20and%20appropriate%20adults)

And the document I am referring to is the Pace 2 doc attached in the response.

Regards,

If you're planning to visit Fred Perry House, please note that each Friday starting 24 August 2018, the closing time is changing to 4:30pm and the last drop in session will be 4pm.

Confidentiality:- *This email, its contents and any attachments are intended only for the above named. As the email may contain confidential or legally privileged information, if you are not, or suspect that you are not, the above named or the person responsible for delivery of the message to the above named, please delete or destroy the email and any attachments immediately and inform the sender of the error.*

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From:
Sent: Wed, 19 Sep 2018 07:48:49 +0100
To: Captiva.FOI@salford.gov.uk
Cc:
Subject: CAMS-012-33955459-8 18/09/18 Ack email to Stockport CC

From:
Sent: 18 September 2018 08:08
To:
Subject: CAMS-012-33955459-8 18/09/18 Email to Stockport CC

Hi

I have been forwarded this as it is one of my requests. I am looking into the information I was supplied (I was under the impression that it was an example form and not an old one). Meanwhile I have contacted what do they know to ask them to take it off the website and advised them that I will forward them another redacted version

Thank you very much for bringing this to our attention

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From: '
Sent: Wed, 19 Sep 2018 07:49:48 +0100
To: Captiva.FOI@salford.gov.uk
Cc:
Subject: CAMS-012-33955459-8 18/09/18 Update to

From:
Sent: 18 September 2018 08:56
To:
Subject: RE: What do they know response

Hi

I have thanked

I was sent the form as being a 'dummy' one by the information was approved by
- I have emailed to ask them to confirm that it is an example form and not an
original.

Meanwhile I have contacted what do they know via an on-line form to ask them to remove the form just
in case. I will redact all information from the form and send it back to what they know as soon as I get a
reply from them for them to replace it with the redacted version.

Thank you

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From:
Sent: Wed, 19 Sep 2018 07:51:10 +0100
To: Captiva.FOI@salford.gov.uk
Cc:
Subject: CAMS-012-33955459-8 18/09/18 Email 1

—Original Message—

From
Sent: 18 September 2018 07:52
To:]
Subject: FW: CAMS-012-33921776-7 GDPR ***URGENT***

~~Hi~~

Do you remember this internal review? You forwarded me the attached pace form as an example to forward to the customer. Can you please let me know as soon as possible if the information contained in it is real or just as an example (not real)? I have changed it to green.

Thank you

—Original Message—

From:
Sent: 24 August 2018 14:34
To:
Subject: CAMS-012-33921776-7 -GDPR

Hi will this help

——Original Message——

From:

Sent: 23 August 2018 10:55

To:

Subject: RE:GDPR

Hello there

emails the YJS all copies of their completed forms, we then scan them on our system - I have attached an anonymised one.

are only commissioned for out of hours - the YJS provides the AA service for young people, Mon to Friday, 8.30am to 4.30pm. The commission for this service lies with

I was under the impression the FOI request was about the storing of the AA information. I have attached the YJS GDPR guidance . You may also need CS and (as they retain the master copy).

——Original Message——

From:

Sent: 23 August 2018 09:20

To:

Subject:

Hi is there a way of getting the form the service for appropriate adults use?

Thanks

Sent from my iPhone

(5)

From:
Sent: Wed, 19 Sep 2018 07:57:10 +0100
To: Captiva.FOI@salford.gov.uk
Cc:
Subject: CAMS-012-33955459-8 18/09/18 Email from what do they know

From: WhatDoTheyKnow Support [mailto:team@whatdotheyknow.com]
Sent: 18 September 2018 12:14
To: ~~free~~; casework@ico.org.uk
Subject: CAMS-012-33955459-8 Serious Data Protection Breach - Salford City Council

Information Commissioner, Salford City Council Data Protection Officer,

I am a volunteer administrator of the website WhatDoTheyKnow.com which enables people to make Freedom of Information requests in public.

Salford City Council have, today (18 September 2018) alerted us to the accidental release of personal information in their response, of 31 August 2018, to the Freedom of Information request at:

https://www.whatdotheyknow.com/request/gdpr_and_appropriate_adults_13

What has occurred appears to be a very serious data protection breach by the council, in which the council has released a completed form used for recording the provision of an appropriate adult at a police interview involving young people; the young people, two of them, have been clearly identified.

While the incident only appears to involve personal data relating to two people, the content appears to be highly personal/sensitive and it is for that reason we consider what has happened to be serious.

We have acted to prevent the requester and the public having further access to the released document.

We at WhatDoTheyKnow don't have the resources to fully investigate and understand what has happened, it may well be that investigations show that the occurrence is not as serious as it appears.

We consider the council should report this occurrence to the Information Commissioner, and take action to ensure such an event cannot happen again. If the Information Commissioner does not receive a report from the council we suggest the commissioner contacts the council to make inquiries.

We at WhatDoTheyKnow intend to hold the information for a further four weeks so that it is available to support any investigation. Please do let us know clearly if the information is not required from us, and if it is, please propose a secure means of transmission.

Regards

WhatDoTheyKnow.com Volunteer Support Team

www.WhatDoTheyKnow.com is run by mySociety

Project of a registered charity

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From: '
Sent: Wed, 19 Sep 2018 08:19:22 +0100
To: team@whatdotheyknow.com
Cc: Captiva.FOI@salford.gov.uk
Subject: CAMS-012-33955459-8 19/09/18 Updated information forwarded to what dothey know

Dear,

Please see attached the original response letter, privacy notice, a redacted Pace form and an explanation of why the information has been removed and re-submitted.

As we do not have an email for the requester would you please advise her to delete the original Pace form and instead refer to the new version?

The council will send a report to the ICO once prepared.

Thank you



From: WhatDoTheyKnow Support [mailto:team@whatdotheyknow.com]
Sent: 18 September 2018 12:21

Subject: Re: Serious Data Protection Breach - Salford City Council

We invite the council to provide a replacement response, email plus attachments, to the request's [@whatdotheyknow.com](mailto:team@whatdotheyknow.com) address. We suggest the replacement response should include an explanation of the reason a replacement is being issued.

Regards

—

WhatDoTheyKnow.com Volunteer Support Team

www.WhatDoTheyKnow.com is run by mySociety

Project of a registered charity

Donate to help us maintain this site: www.mysociety.org/donate/

On 18 September 2018 at 12:13, WhatDoTheyKnow Support <team@whatdotheyknow.com> wrote:

Information Commissioner, Salford City Council

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From:

Sent: Wed, 19 Sep 2018 09:00:33 +0100

To:

Cc: Captiva.FOI@salford.gov.uk

Subject: CAMS-012-33955459-8 What do you know Data Breach

Hi,

I am just making you aware of a data breach of yesterday that I am involved with. I will prepare the details and will explain it to you in our meeting tomorrow if that is alright?

Thank you

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From:

Sent: Wed, 3 Oct 2018 09:23:18 +0100

To:

Cc:

a.FOI@salford.gov.uk

Subject: CAMS-012-33955459-8 03/10/18 chase up info from

URGENT

Hi,

Before I went on leave I sent you an email (below). As you know I uploaded the attached form to the what do you know website in answer to a customer's Freedom of Information Internal Review.

All the information was removed by the site at my request as the information (in green) appeared to be personal information.

I urgently need to prepare a report to the ICO (Information Commissioner's Office) regarding this breach.

Please can you firstly advise me if the information in green is genuine information? If the information is genuine can you please advise me who the people are in the footer?

Also can you please advise me who the Appropriate Adult is at the end of the form, is this a parent or is it someone that works for us?

Thank you

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From:

Sent: Mon, 8 Oct 2018 08:55:35 +0100

To:

Cc:

Subject: CAMS-012-33955459-8 What do they know**URGENT** 08/10/18 chase up

Hi,

I am chasing up this information again. I have drafted a report to the ICO but to complete it I need further clarification of the information as described in the attached emails.

It is urgent that I get the report out to the ICO as soon as possible.

Thank you

From:

To:

Ce.

03/10/18 chase up info from

URGENT**

Hi

I would suggest the information is genuine, the person at the end of the paper will be the organisation we commission to undertake our appropriate adult interviews and the footer may well be the same.