

Our ref: FOI 155112 CRS 726436  
Your ref:

Sam Dalton  
<request-287343-88e32097@whatdotheyknow.com>

Tommy Whittingham  
First Floor  
Bridge House  
1 Walnut Tree Close  
Guildford GU1 4LZ

Direct Line: 0300 470 1301

14 September 2015

Dear Mr Dalton

**FREEDOM OF INFORMATION REQUEST - DARTFORD CROSSING: TREND OF DELAYS AND COLLISIONS**

I am writing regarding your request for information received on 25 August. In that request you asked us for:

*a trend analysis of clockwise traffic delays, including the maximum length of slow or queued traffic, since the implementation of the free-flow charging at the Dartford Crossing, with comparison against the same dates for the previous five years.*

*a trend analysis of anticlockwise traffic delays, including the maximum length of slow or queued traffic, since the implementation of the free-flow charging at the Dartford Crossing, with comparison against the same dates for the previous five years.*

*a trend analysis of collisions in the clockwise approach to the Dartford Crossing since the implementation of the free-flow charging at the Dartford Crossing, with comparison against the same dates for the previous five years.*

*a trend analysis of collisions in the anticlockwise approach to the Dartford Crossing since the implementation of the free-flow charging at the Dartford Crossing, with comparison against the same dates for the previous five years.*

I will be unable to proceed with your request without clarification of the information you wish to receive. To help us do so, I would like to know (regarding your questions about collision data):

- By 'collisions', do you mean all collisions, or only personal injury collisions?
- By 'clockwise approach to the Dartford Crossing', can you please specify the exact area, (i.e. from junction 30 or 31a to the start or centre of the bridge), or something different.

- By 'anti-clockwise approach to the Dartford Crossing' can you please specify the exact area, (i.e. from junction 2, or 1b to the start or centre of the tunnels) or something different.

Please note that if I do not receive appropriate clarification of your information requirements within three months from the date of this letter, then I will consider your request closed.

If you wish to discuss any of the above, please contact me. Please remember to quote reference number CRS 726436 in any future communications.

Yours sincerely



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