Date: 17/07/18

Our Ref: FOI001062/FOI001063/FOI001076

Your Ref: FOI Internal Review

Tel: 0300 1234 500

Email: FOI@homesengland.gov.uk

Ms Newsom By Email Only



Windsor House 42 - 50 Victoria Street London SW1H 0TL

Dear Ms Newsom

RE: Request for Information - FOI001062/FOI001063/FOI00176 - Internal Review

Thank you for your most recent correspondence dated 16th July 2018.

We have provided you with the information in a way that we believe is accessible. However, we understand that you are not satisfied with the outcome of your request and so you have requested that Homes England to conduct an internal review.

I can confirm that we have processed your email dated 16th July 2018 as a request for an internal review.

The internal review will be conducted by a senior member of staff, who was not involved with the original request, which will allow them to make an impartial and fresh decision based on all available evidence supplied to them. The internal review for your request will be conducted by our Data Protection Officer.

We aim to handle all internal reviews within 20 working days from the date the request for a review is received but there may be occasions, depending on the circumstances, when it will take longer. There is no statutory deadline for undertaking internal reviews although the Information Commissioner's Office (ICO) has issued guidance saying that internal reviews should take no longer than 20 working days.

Please note that the contents of your recent enquiry and our forthcoming response are also subject to the Freedom of Information Act 2000/Environmental Information Regulations. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely

Information Access Team Homes England