Date: 24/08/18

Our Ref: RFI1821/FOI001094 Your Ref: FOI Request – Daedalus

Tel: 0300 1234 500

Email: foi@homesengland.gov.uk

Mary Morris By Email Only Windsor House 42 – 50 Victoria Street London SW1H 0TL

Dear Mary Morris

RE: Request for Information - RFI1821/FOI001094

Thank you for your request for information, which was processed under the Freedom of Information Act 2000 (FOIA).

For clarification, you requested the following information:

Please supply the following information.

"Bourner visited site today and has also spoken to the concerned resident about dust. There is a desire to be seen to be doing more than what we are currently,"

Re above email extract from Jeremy Herring, Daedalus Project Manager, Homes and Communities Agency now Homes England, to CampbellReith dated 6 July 2017 timed 13.43 subject 'Dust Suppression at Daedalus'. Full text available on this site under FOI000934.

Re the phrase "There is a desire to be seen to be doing more than what we are currently,"

Please supply all information, instruction(s) detailing from where/whom/job title the 'desire' came plus how long and to what Project activities it applies.

Response

We are able to confirm that we do not hold the information as detailed within your request.

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that the wording as quoted in your request was a personal perception/opinion from Jeremy Herring from the visit. This personal interpretation was in response to Kevin Bourner requesting further reviews and testing above and beyond that which we are required to undertake.

Right to Appeal

Homes England strives to comply with its obligations under the Freedom of Information Act 2000 to respond to enquiries within 20 working days. Unfortunately we were unable to achieve this in respect of your request and as a result of this delay you asked for an internal review.

There have been a number of staffing changes in recent months and we have been reviewing all of our processes as part of those changes which includes the Freedom of Information Process. We also experienced a rise in the volume of requests being dealt with by the Information Access Team during the time of your request. We apologise on behalf of Homes England for this delay.

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If you are not happy with the information that has been provided in this response or the way in which your request has been handled you may request an internal review by writing to;

The Information Access Team Windsor House 42 – 50 Victoria Street London SW1H OTL

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

https://ico.org.uk/

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000/Environmental Information Regulations. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

Information Access Team

For Homes England