

**Mary Morris**

By email only to: [request-485168-b8cd2fbd@whatdotheyknow.com](mailto:request-485168-b8cd2fbd@whatdotheyknow.com)

23 August 2018

Dear Ms Morris

**Internal Review – Freedom of Information Act 2000 (FOIA)**

**Our reference: RFI1821**

Further to your email of 10 July 2018, I am writing in response to your request for an internal review of the request for information submitted to Homes England on 15 May 2018.

**Background**

Homes England received your request for information on 15 May 2018 which requested the following:

***"Bourner visited site today and has also spoken to the concerned resident about dust. There is a desire to be seen to be doing more than what we are currently,"***

***Re above email extract from Jeremy Herring, Daedalus Project Manager, Homes and Communities Agency now Homes England, to Campbell Reith dated 6 July 2017 timed 13.43 subject 'Dust Suppression at Daedalus'. Full text available on this site under FOI000934.***

***Re the phrase "There is a desire to be seen to be doing more than what we are currently,"***

***Please supply all information, instruction(s) detailing from where/whom/job title the 'desire' came plus how long and to what Project activities it applies.***

**The review**

Homes England received your request for an internal review on 10 July which stated:

***The above Freedom of Information request is now long overdue and the information is still required so please pass it to the person responsible for carrying out Internal Reviews. My request should have been replied to promptly on or before 12 June 2018.***

In conducting the review, I have assessed the handling of your original request.

***Handling of your request***

Homes England received your request for information on 15 May 2018. On 31 May 2018 we wrote to you to acknowledge your request and confirm that the 20 working day statutory deadline would end on 20 June 2018.

Having discussed the request with the relevant department, there has been some confusion over what information has been requested causing a delay in responding to your request. Homes England has not met the 20 working day response target as required by section 10(1) of the FOIA.

I have now been informed that the department have completed their searches for the information requested and full response has been written to be supplied separately to this letter.

Please accept my apologies for the delay in responding to your request. Rest assured that the Information Access team regularly review their process to ensure that deadlines are met.

**Outcome**

Having considered the handling of your request, I have found that Homes England did not meet its section 10 requirements to respond within 20 working days.

**Right to appeal**

Please note this response does not remove your right to appeal the full response that has now been provided.

However, if you are not happy with the information that has been provided or the way in which your request has been handled you may request an appeal by writing to the Information Commissioner's Office.

The Information Commissioner's details can be found via the following link <https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. We may be required to disclose your request and our response accordingly.

Yours sincerely



Ben Daley  
Data Protection Officer - Homes England