

Department for Work and Pensions (DWP)
Central Freedom of Information Team

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX@xxx.xxx.gov.uk

Our reference: Fol 2014

Date: 31 May 2016

Dear Mr Unwin

Thank you for your Freedom of Information request received on 27 May 2016.
You asked:-

I wish to request information about my sanction from 2nd March To present day. I feel CWP is a cruel regime handed out to people who are out of work for no reason of their own making. I have applied against my sanction but have had no replies what so ever from your selves. It seems all my hard work has fallen on deaf ears so far, I would be happy to forward all necessary documentation i have now collected via CWP. I've not received a reply i thought this was the standard procedure with the DWP? No doubt you must keep my responses on record? I just would like a reply to explain what is happening regards my case.

DWP Response

Personal information about you is treated as exempt information under section 40(1) of the Freedom of Information Act 2000 (FOIA). This is because you are normally entitled to a copy of the personal information that the Department holds about you under the Data Protection Act 1998 instead. By handling your request under the provisions of the Data Protection Act 1998, DWP are protecting your rights over your own personal information.

Requests for personal information are dealt with by Data Protection Officers within DWP. Unfortunately there is insufficient information on your email to allow me to direct your request to the correct Data Protection Officer. I am also unable to investigate why you have not had a reply to your previous letters because I cannot locate the correct office and I apologise for any inconvenience this may cause.

Full details of how to obtain information held about you by DWP are available on the Department's pages on Gov.uk (link attached below). Please remember not to include your personal information on Whatdotheyknow.com (WDTK) as it will be visible to the public. We also do not recommend emailing of requests, as email is not a secure medium without suitable encryption in place and your personal details may be intercepted.

<https://www.gov.uk/government/organisations/department-for-work-pensions/about/personal-information-charter#ask-for-a-copy-of-the-information-we-hold-about-you>

Your local Jobcentre Plus office may be able to help you and the following link will help you locate your nearest office:

<http://los.direct.gov.uk/default.aspx?type=1&lang=en>.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to: DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745