

Matthew Brown  
request-878445-95ea88e2@whatdotheyknow.com

Date: 27 July 2022  
Reference: F0005754

Dear Matthew Brown,

Thank you for your request of 13 July 2022, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

*On your site, you have a form to search the G-INFO records of aircraft registration. See <https://www.caa.co.uk/aircraft-register/g-info/search-g-info/>*

*I would like to request a CSV or excel extract of the database behind that search that includes sufficient information to identify:*

- *the registration of aircraft who are registered under CofA or permit,*
- *the status of that registration: valid or expired, and*
- *the date of ARC/permit expiry*
- *the current ownership structure (i.e. single person, multiple people, corporate entity)*

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA), and I can confirm the CAA holds information within scope of your request. It is the CAA's position however that the requested information is exempt from release by way of Section 21 (information available by other means) of the FOIA.

Section 21 (information available by other means) of the FOIA states that information is exempt from disclosure if it is reasonably accessible to the applicant by other means. Section 21(2)(1) goes further to say that the "information may be reasonably accessible to the applicant even though it is accessible only on payment".

Your request constitutes a bespoke request of data that is not already published by the CAA on our website a fee would be applicable for the release of the information in accordance with our published charging scheme.

Further information can be found on the CAA's website at on the links below. As such the fee would be £400 for a one off download of G-INFO.

G-INFO on CD | Civil Aviation Authority ([caa.co.uk](http://caa.co.uk))  
UK Register Information Service Order Form 2011 ([caa.co.uk](http://caa.co.uk))

**Civil Aviation Authority**

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)  
Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

For further information on Section 21 (Information available by other means) exemption under the terms of the FOIA please visit the website of the independent regulators, the Information Commissioner's Office: Section 21 Guidance notes.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;

- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.