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CHILTERN AND SOUTH BUCKS DISTRICT COUNCILS

Date: 12/12/2017
e-mail:
For the attention of: Mr Laycock
Our Ref: FOI 16450

Dear Sir / Madam

REQUEST FOR INFORMATION

Further to our acknowledgement to your email requesting information under the provisions of the Freedom of Information Act 2000 we are providing you with our response.

REQUEST

Dear Chilterns Crematorium Joint Committee, I have some questions regarding the Crematorium facility under the operations of this local authority: Questions: 1. Cremations done per year at facility; 2012-to now. 2. What is maximum capacity or number of possible cremation that can be done per year. 3. Number of cremation machines at facility. 4. How many cremation machines are operational. 5. Number of machines with mercury abatement. 6. Revenue, expenses and profit from facility; last two reported financial years. 7. Average cost of cremation; current price. 8. Cost of a no-service (low cost) cremation; current price. 9. What is your average waiting time, if any - last available data.

RESPONSE

1. Cremations done per year at facility; 2012-to now
2012 - 3178
2013 - 3114
2014 - 3278
2015 - 3552
2016 - 3491

2. What is maximum capacity or number of possible cremation that can be done per

year.

In a normal week we provide service times for 109 cremations each week “ which equates to 5668 per year.

3. Number of cremation machines at facility.

3

4. How many cremation machines are operational.

3 “ but normally only use 2 at any one time

5. Number of machines with mercury abatement.

3

6. Revenue, expenses and profit from facility; last two reported financial years.

This is available on the Chiltern District council website at the following link

<http://www.chiltern.gov.uk/statementofaccounts>

Expenditure over £500 is also available on the Crematorium website at the following link <http://www.chilternscrematorium.co.uk/article/5904/Payments-over-500>

7. Average cost of cremation; current price.

£575.00

8. Cost of a no-service (low cost) cremation; current price.

£575.00

9. What is your average waiting time, if any - last available data.

On average people are waiting 19 days between the death and having a service/cremation. 240 were held within 10 days and 394 were held after 28 days. (Data year to end Nov 2017).

We do not have a waiting time - and subject to maintenance works (either here or at other local crematoria) there are normally slots available on every day. Our booking diary is available to view by the public on our website:

<https://isa.chiltern.gov.uk/Telebook/>

We hope this answers your questions, but if not, you can contact us (details below) with your query quoting the FOI number at the top of this page. You can also seek an internal review of your request if you remain unhappy with the outcome. Ultimately you can complain to the Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF should you remain dissatisfied, having exhausted the authority's internal review procedures. If you would like more information about the role and work of the Information Commissioner go to the website www.ico.gov.uk

Yours faithfully

CHILTERN DISTRICT COUNCIL
foiresponse@chiltern.gov.uk