

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dpw.gov.uk

Our Ref: FOI2020/10463

Date: 31 March 2020

Dear Mark Abraham,

Thank you for your Freedom of Information request received on received on 5 March 2020.
You asked for:

"Thanks for your response in this matter. May I ask if the person who made up the incorrect information supplied has been made aware they'd supplied incorrect information? I hope there is the good practice of addressing the factual error so clearly made. Perhaps you could confirm this point please.

I'd be happy to receive the information on the 2019 figures as you offered:

"We would be able to provide you with a figure for the 2019 calendar year for the number of letters before action that pass through the Legal Liaison Focal Point for example..."

I'm happy to compromise at this point."

DWP Response

I confirm that we hold some recorded information to respond to your request.

The Freedom of Information Act gives you a legal right of access to any recorded information held by a public authority. If you ask a question, rather than request recorded information, we will provide you with the recorded information that best answers the question.

We confirm that we have contacted the person who supplied the information regarding the original response to FOI2019/42619 & IR2020/00120.

In the 2019 calendar year, 276 letters before action passed through the Legal Liaison Focal Point. Please note, as set out in our previous letter that this will not include all letters before actions sent to DWP.

If you have any queries about this letter, please contact the Department quoting the reference number above.

Yours sincerely,
DWP Central FOI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dpw.gov.uk or by writing to DWP, Central FOI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745