

Reference 2018-008  
5 February 2018

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[www.sgul.ac.uk](http://www.sgul.ac.uk)

Dear Sir,

We write to respond to your Freedom of Information request, with sincere apologies for the delay.

**REQUEST 8 November 2018**

Under the Freedom of Information Act, please could you provide me with the number of students who have accessed counselling services provided by the university for each of the past three academic years (2014/15, 2015/16 and 2016/17). If possible, please provide a breakdown by the type of issue the students are seeking help for.

**RESPONSE**

Our Counselling Service exists for staff and students, and annual reports are produced with related statistics. We attach the three reports for 2014-2017.

If you are not happy with the way in which we have handled your request, you can appeal by writing to the FOI lead of the institution:

Mr Paul Ratcliffe  
Chief Operating Officer  
St George's University of London  
Cranmer Terrace  
Tooting  
London  
SW17 0RE

The Information Commissioner has authority and responsibility under the Freedom of Information Act and you can contact the Information Commissioner's Office by email at [data@dataprotection.gov.uk](mailto:data@dataprotection.gov.uk), or at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

For more information see the Information Commissioner's Office website at [http://ico.org.uk/what\\_we\\_cover/legislation](http://ico.org.uk/what_we_cover/legislation)

Please direct future FOI requests for SGUL to the generic email address [FOI@sgul.ac.uk](mailto:FOI@sgul.ac.uk) for the sake of expediency.

Yours faithfully,

Sheila Durkin  
Governance Manager  
Enc.