

Mr R Hughes

Information Team
Croydon Digital Services
Assistant Chief Executive Directorate
7th Floor, Zone B
Bernard Weatherill House
8 Mint Walk
Croydon CR0 1EA

FOI Reference: 4279242

Date: 24 March 2022

Dear Mr Hughes

Freedom of Information Request

Your request has been considered under the provisions of the Freedom of Information Act. Please accept our apologies for the delay in responding to you. Specifically, you have requested the following information:

Please provide copies of responses received to your recent Council Tax Support consultation.


Please redact any personal information from the consultation responses.

Attached - Survey Responses Report and Detailed responses report.

Please also provide a list of groups (including charities and faith groups) that the council approached during the six week consultation.

- o Age UK Lead - Disability Croydon & Croydon Vision;
- o Citizens Advice Bureau (CAB);
- o MIND;
- o Purley Cross Community Information Centre;
- o Royal Association for Deaf (RAD) People; and
- o John Whitgift Foundation / Carers Information Service
- o Money Advice and Pension Service (MAPS),
- o South West London Law Centre.
- o Asia Resource Centre of Croydon Limited

If you are dissatisfied with the way the Council has handled your request under the Freedom of Information Act you may ask for an internal review. This should be submitted



to us within 40 working days of this response. You can do this by outlining the details of your complaint by:

Email: xxx@xxxxxxx.xxx.xx

Writing: Information Team
London Borough of Croydon
Bernard Weatherill House
7th Floor - Zone B
8 Mint Walk
Croydon CR0 1EA

Any requests received after the 40 working day time limit will be considered only at the discretion of the council.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely

Croydon Council