

# Council tax support consultation

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## **SURVEY RESPONSE REPORT**

08 October 2021 - 06 March 2022

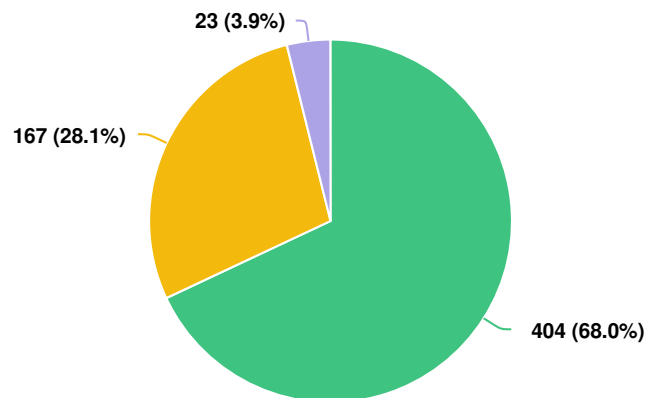
### **PROJECT NAME:**

Proposed changes to our council tax support scheme



# SURVEY QUESTIONS

**Q1** Do you currently receive council tax support?



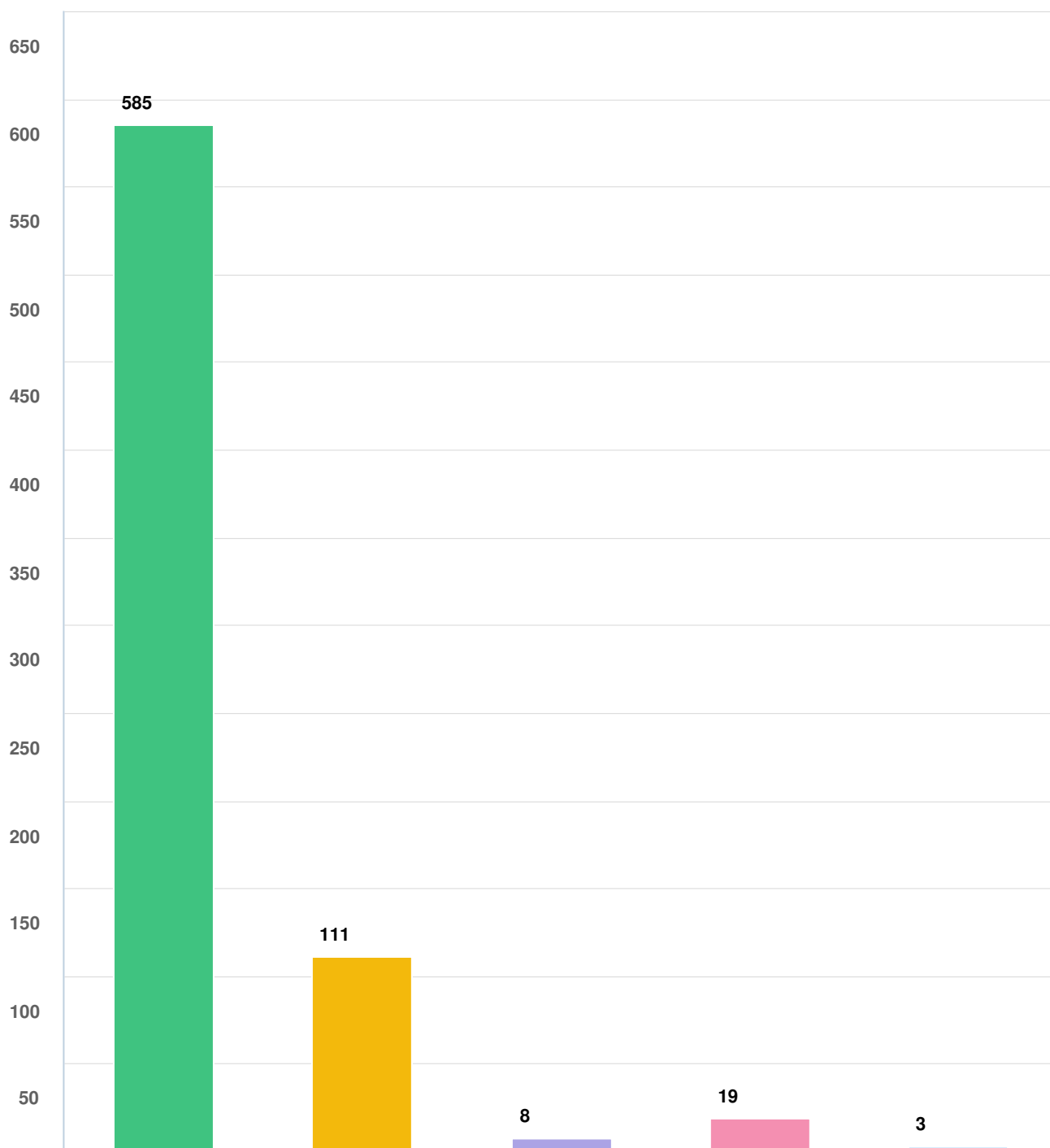
**Question options**

☒ Yes ☐ No ☐ Don't know

*Mandatory Question (594 response(s))*

*Question type: Radio Button Question*

**Q2 Do you:**



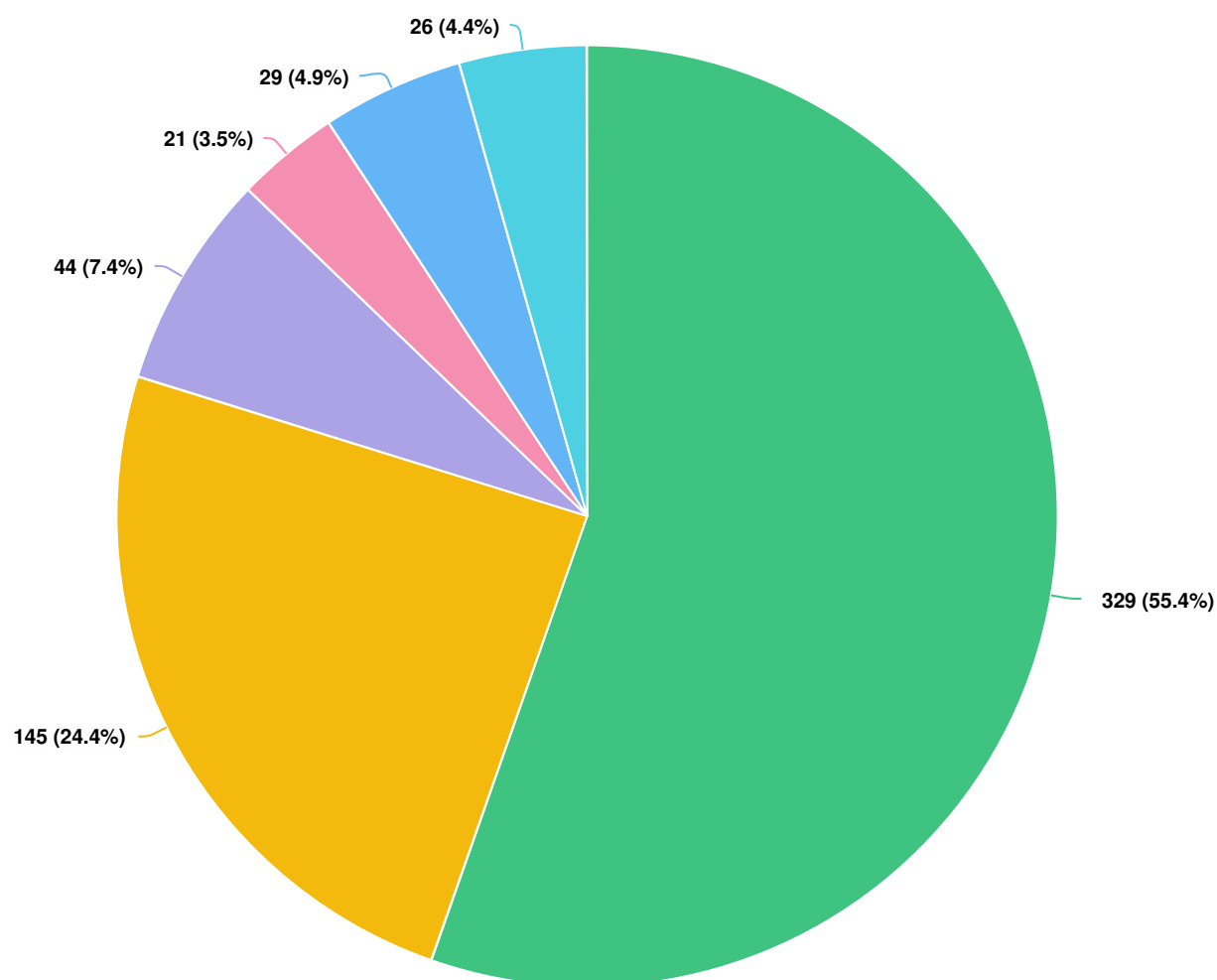
**Question options**

- Live in Croydon    ● Work in Croydon    ● Own a business in Croydon    ● Visit Croydon
- Live outside the Croydon borough - please say where:

*Mandatory Question (594 response(s))*

*Question type: Checkbox Question*

**Q3** Would you support or not support us continuing to protect pensioners, vulnerable residents not able to work and care leavers under the age of 25?



**Question options**

Strongly support   Support   Neither support nor do not support   Do not support   Strongly do not support  
No opinion

Mandatory Question (594 response(s))  
Question type: Radio Button Question

**Q4 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Makes sense to protect the most vulnerable in the community

Anonymous

10/28/2021 09:46 PM

I support these groups receiving help and feel it should be extended to other disabled residents on a low income

Anonymous

10/28/2021 09:48 PM

Should be fair for all residents

Anonymous

10/28/2021 10:21 PM

Everyone deserves something

Anonymous

10/29/2021 09:26 AM

In a civilised society, the strong support the weak.

Anonymous

10/29/2021 10:04 AM

The hole point of benefits is to protect those in our society who are disadvantaged and vulnerable.

Anonymous

10/29/2021 12:08 PM

The vulnerable people and people with low income need to be supported by the government and not put into financial hardship with high Council tax. I am going to be honest we who pay Council tax , do not get any benefits of paying the Council tax because the government is just taxing the public to fund their lavish lifestyle. The whole system is corrupt. (that is my opinion)

Anonymous

10/29/2021 02:23 PM

It's called society !

Anonymous

10/29/2021 02:39 PM

It looks like a way to save money lost by the council at the expense of recipients of this benefit.

Anonymous

10/29/2021 04:58 PM

Cannot afford any more cuts

Anonymous

10/29/2021 05:56 PM

As they will be unable to pay this and will be in financial issues

Anonymous

10/29/2021 06:24 PM

Pensions are too low !

Anonymous

10/29/2021 06:33 PM

I feel it right to support those who need it.

Anonymous

10/29/2021 06:37 PM

The most vulnerable need to be supported

Anonymous

10/29/2021 06:41 PM

seems fair

Anonymous

10/29/2021 06:42 PM

The families are in need of support

Anonymous

10/29/2021 06:45 PM

It is important to protect those who are vulnerable within our community

Anonymous

10/29/2021 06:52 PM

Have no idea what the current level of support is.

Anonymous

10/29/2021 06:58 PM

Get people working and paying tax in Croydon and raise the money this way. Tax business rather than residents who get nothing for their money. London Road is a disaster. Sort this out first.

Anonymous

10/29/2021 07:05 PM

It's a legal requirement for Local Authorities to continue to support this group.

Anonymous

10/29/2021 07:23 PM

Because you first have to provide basic services to resident like recycling collection which doesn't happen and clean streets. Once you do that then why not.

Anonymous

10/29/2021 07:26 PM

Too many people struggling

Anonymous

10/29/2021 07:26 PM

Pensioners are not automatically poor , and are often capable of working part time

Anonymous

10/29/2021 07:43 PM

I support you continuing to protect vulnerable residents who are unable to work and care leavers under 25. I believe that pensioners

should be means tested and only those receiving pension credits, or equivalent, should receive council tax support.

Anonymous

10/29/2021 07:51 PM

Because they need help

Anonymous

10/29/2021 08:00 PM

People who need help must be supported, society have to look after and support the needy

Anonymous

10/29/2021 08:09 PM

I do not believe that it is fair to take money from those who receive child maintenance as this money is to take care of children which is costly this will put single parents at risk and make life much harder for them .

Anonymous

10/29/2021 08:16 PM

I don't like big government, high taxes and welfare.

Anonymous

10/29/2021 08:17 PM

i would like to have more information about old scheme and new one as I did not even know something like this existed

Anonymous

10/29/2021 08:33 PM

I support the idea as I am myself disabled and the money I get from Universal Credit is not enough to manage my bills

Anonymous

10/29/2021 08:34 PM

Because at this point in time overall cuts to support are not helpful when people already struggle

Anonymous

10/29/2021 09:14 PM

Who are vulnerable residents not able to work?

Anonymous

10/29/2021 09:23 PM

I live on state pension only and get no financial support. I am 80.

Anonymous

10/29/2021 09:30 PM

It seems that you are trying to fill the black hole left by Newman and his "friends in cabinet at the time" by the back door no chance

Anonymous

10/29/2021 09:55 PM

I would support for pensioners and vulnerable people, but don't understand why care leavers under 25 years. Once they turn 18, they are adults and can contribute to council tax like everyone else has to. If they have any other issue, they should be classed as vulnerable



anyways.

Anonymous

10/29/2021 10:01 PM

I am a disabled pensioner

Anonymous

10/29/2021 10:02 PM

Support this as so you should. Support these people..

Anonymous

10/29/2021 10:28 PM

The Council Tax is the worst tax that the public are forced to pay especially as the monies are not allocated to the services they are supposed to be allocated to The streets in the Thornton Heath are disgustingly filthy with rubbish strewn across the roads and streets as well as the parks which are full of dog poo! The bins very often not collected!The Council Tax charges are extortionately high in the Croydon area. My husband and myself are pensioners and are expected to pay this tax of £189 p/m out of our savings together with all of our other expenses. This will likely result in us not being able to pay for care should we need it in the future. I think it is disgusting that the Council should be asking this question. Of course those in need should be supported. Croydon Council have frittered away millions of pounds and as a result find yourself bankrupt and now you want to make the needy suffer so you can recoup back the monies.

Anonymous

10/29/2021 11:54 PM

Only the Labour Party would be trying to cut monies from its most vulnerable residents

Anonymous

10/30/2021 12:50 AM

This category of people are the vulnerable in our community, whom without the support, will be plunged in to hardship , with external factors such as price increases in Gas & Electricity, the removal of Universal Credit additional payment scheme, increase in cost of living and affordable housing, low pay and homelessness for people who fall into this category, we must safeguard the vulnerable in society, especially with thr announced budget 2021, and changes to public services delivery,. There are around 10,000 young people who leave care each year. The council must maintain its integrity and protect the vulnerable inline with the statutory requirements/ legislations to safeguard Young adults and the vulnerable. Continued support protect the vulnerable, foster less crime, safer communities and fewer people in prison. A Labour Council must invest in the people, children and families who reside in Croydon, with support/ commitment from Businesses and the community.

Anonymous

I do not support the proposed changes to the CTS as many residents

10/30/2021 01:41 AM

will be adversely affected and suffer even more than they already do.

Anonymous

10/30/2021 07:40 AM

They have to live on a very low income

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

I'm a 65 year old pensioner, still waiting for state pension, living in a two bedroom bungalow with one bathroom paying band E because in 1990 someone decided that bungalows are worth more than larger buildings accommodating large families, which is no longer the case. Even the 25% single household discount the cost of council tax is a huge expense.

Anonymous

10/30/2021 08:55 AM

It is a waste of money to support the lazy and work shy, benefit levels are far too high. People should learn to make do and mend.

Anonymous

10/30/2021 09:23 AM

I am a single mother of a teenager and we know how expensive they can be at that age. So being assessed on your income would seem the fair way to approach it whilst definitely protecting the above recipients in question 3 mentioned.

Anonymous

10/30/2021 09:27 AM

Protecting vulnerable people is essential for all residents so we can all live decently and make Croydon a great place to leave

Anonymous

10/30/2021 09:53 AM

Those who need help should still receive it

Anonymous

10/30/2021 10:14 AM

People who are unable to work need support.

Anonymous

10/30/2021 10:25 AM

This group requires support. Pensioners and vulnerable residents should have to worry about finding money to pay for CT. Care leavers also need support to get on their feet coming out of care.

Anonymous

10/30/2021 11:16 AM

people that have low income should always be supported as council tax is a large proportion of most peoples annual income

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:46 AM

Obviously because the vulnerable etc need help in this area it's a Christian duty, decent thing to do

Anonymous

10/30/2021 12:47 PM

Some pensioners are only in receipt of other government old age pension.

Anonymous

10/30/2021 03:06 PM

Should be equal for everyone

Anonymous

10/30/2021 03:26 PM

I would like to support people that can, should and work.

Anonymous

10/30/2021 05:38 PM

I am not sure all those who get supported should have it, as there are many jobs available, just lazy people wanting something for nothing, unlike those who work extremely hard.

Anonymous

10/30/2021 09:11 PM

I currently receive some support in the form of second adult rebate as a pensioner with a second adult on a very low income. I had to go to some trouble to get this as staff at the council did not know this was given. I contacted my local MP and found out I was right and got it, The quality care team helped me and were brilliant so hope they stay around; I was duly awarded this as I only have a slightly enhanced state pension.

Anonymous

10/30/2021 10:37 PM

Front line services must be prioritised before subsidising residents council tax.

Anonymous

10/31/2021 07:22 AM

For those who are on the current scheme this can literally be a lifeline. Many people have been put through hardship during the pandemic with deterioration of health, loss of jobs and intense pressure put on families/relationships all which could have resulted in loss of their job and the inability to work (as is the case with myself). I am a newly single parent to four young children and have previously worked in a well paid job for over 17 years since graduating. Due to huge changes in my personal circumstances I found myself in a position where I am currently unable to work and have to single handedly take care of and financially support my four children alone.

Council tax support has reduced my council tax significantly and without that some people may literally not be able to put food on the table for their family. This along with a reduction in universal credit may kill people, which I say with no exaggeration as unless you are in a position of poverty you can never understand. Cutting council tax support could lead people further in to poverty and open them to be more reliant on other council services such as housing which I am certain will cost the borough far more money than the cost of this scheme. The council's dire financial straits are not the doings of local residents and to consider making cuts to those who depend on this support the most is despicable.

Anonymous

10/31/2021 08:16 AM

Good to help others

Anonymous

10/31/2021 09:40 AM

Should support those groups

Anonymous

10/31/2021 10:37 AM

There are plenty of people who are able to work but choose not to in order to continue claiming support

Anonymous

10/31/2021 11:20 AM

As a pensioner who has worked all my life and already affected by changes in pension allocation I will struggle to pay higher council tax

Anonymous

11/01/2021 08:33 AM

support should be available to ALL those most in need

Anonymous

11/01/2021 09:15 AM

These groups of people need to be protected at all costs

Anonymous

11/01/2021 09:36 AM

We need to protect the pensioners

Anonymous

11/01/2021 02:31 PM

They should be supported but not at the expense of others

Anonymous

11/02/2021 06:07 AM

They are vulnerable and susceptible to homelessness

Anonymous

11/02/2021 04:45 PM

I am 65 and on universal credit I think others like myself should benefit from any help we can get

Anonymous  
11/02/2021 04:47 PM  
They're the most vulnerable individuals and need support as much as low income earners

Anonymous  
11/02/2021 05:04 PM  
I support only pensioners people need help

Anonymous  
11/02/2021 05:10 PM  
The most vulnerable should be assisted

Anonymous  
11/02/2021 05:16 PM  
I feel someone like our family, who only has 1 income coming in should be supported more. I can not work because our baby is disabled and has 3/4 hospital appointments a week and then community appointments and currently we get 21p off a week!

Anonymous  
11/02/2021 05:24 PM  
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Anonymous  
11/02/2021 05:34 PM  
I can barely pay my rent and council tax

Anonymous  
11/02/2021 06:05 PM  
Peoples who need support need to be supported

Anonymous  
11/02/2021 06:07 PM  
because they are vulnerable

Anonymous  
11/02/2021 06:17 PM  
Must look after the most vulnerable

Anonymous  
11/02/2021 06:19 PM  
Pensioners and vulnerable need help shouldn't live in 3rd world conditions.

Anonymous  
11/02/2021 06:28 PM  
I am a carer Carers are unable to work due to caring commitments carers have very low benefits and no opportunity to work extra hours to increase income you should be protecting those who protect the wellbeing of others

Anonymous  
11/02/2021 06:32 PM  
Good idea

Anonymous

11/02/2021 06:51 PM

It's great that you want to help those individuals but there are other circumstances that people are in where they cannot work such as after just having a baby and being a single parent I cannot afford to go back to work and look after my child at the same time as I cannot afford the childcare costs. So being in this position as a single parent with no other help I don't know how I would find the extra money to afford the council tax when I am already short but also need to look after my baby so cannot go to work.

Anonymous

11/02/2021 06:53 PM

This will put already struggling residents who do work in further hardship

Anonymous

11/02/2021 06:55 PM

They need help.

Anonymous

11/02/2021 06:57 PM

N/A

Anonymous

11/02/2021 07:09 PM

They need help because they can't afford it

Anonymous

11/02/2021 07:22 PM

These guys need the most help

Anonymous

11/02/2021 07:26 PM

These people are the most vulnerable and need all the support they can get.

Anonymous

11/02/2021 07:31 PM

Because they are the most vulnerable.

Anonymous

11/02/2021 08:03 PM

others more in need than care leavers

Anonymous

11/02/2021 08:31 PM

you claim its fairer but it wouldn't. the cost of living has increased dramatically and if I was to pay the full amount of council tax, feeding my child would be an issue. the support I get makes a massive difference and to lose it would leave me and my daughter at significant disadvantage

Anonymous

They are generally on low income

11/02/2021 08:34 PM

Anonymous

Because the support is needed for vulnerable and old people

11/02/2021 08:55 PM

Anonymous

It's good to support

11/02/2021 09:07 PM

Anonymous

Rising cost of living that does not match wages means that vulnerable people will become poorer.

11/02/2021 10:09 PM

Anonymous

if the budget is to be cut, cut it from the salaries of the govt officials, not the poor residents. and whats worse, please do not try to hoodwink the public into thinking u are doing them a favour by wording the 'proposed' change in such a way as to play on the emotions of the vulnerable poor!!

11/02/2021 11:39 PM

Anonymous

As I'm a single mum of 2 and living in a temporary/ emergency accommodation with low income I am a vunruable person and the support has really helped me financially

11/03/2021 12:08 AM

Anonymous

less well off and the poorer people should get help

11/03/2021 12:50 AM

Anonymous

It's important to support all vulnerable people not just the worst off

11/03/2021 01:28 AM

Anonymous

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

11/03/2021 07:52 AM

Anonymous

It should not be income based it should be based on individual situations. I have a well paying job but was on maternity leave so my pay was decreased significantly, the council tend to look at past payslips/bank statements which do not show current situations.

11/03/2021 08:29 AM

Anonymous

The cost of living had gone up so much, but certain builds have to be paid. Assisting them is beneficial in the long run

11/03/2021 08:44 AM

Anonymous

Some pensioners like me have health problems which makes me

11/03/2021 08:49 AM

vulnerable, and being recently widowed rely on a single pension so support is crucial.

Anonymous

11/03/2021 08:53 AM

We support the changes ..But Is it fair that only TWO persons live at our address and all houses around us have over 5 people working there and live there.

Anonymous

11/03/2021 10:10 AM

I think everyone need support in this difficult period

Anonymous

11/03/2021 11:27 AM

Helps to live independently and with dignity

Anonymous

11/03/2021 11:31 AM

I think a lot of households are in this category and are faced with the high cost of living, so this help would be one less thing to worry about.

Anonymous

11/03/2021 12:12 PM

I otherwise it affects their ability to manage daily living.

Anonymous

11/03/2021 01:28 PM

You are reducing the amount of support you offer to vulnerable people at a time when the poor are finding it harder and harder to make ends meet. You should be putting more funds into this, not less.

Anonymous

11/03/2021 02:38 PM

I support it for pensioners 100% but think everyone else should contribute something towards their council tax

Anonymous

11/03/2021 02:48 PM

We need CTS in order to meet our commitments financially.

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

Just because we agree support for the eldly and vulnerable is paramount it does not mean we Do not feel others still need support . The cost of living is going up the £80 up fund was stopped this is going to be really hard on alot of people



|                                  |                                                                                                                                                                                                                                    |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 04:24 PM | I would like to contribute based on my earnings                                                                                                                                                                                    |
| Anonymous<br>11/03/2021 04:24 PM | Because they need to be supported.                                                                                                                                                                                                 |
| Anonymous<br>11/03/2021 04:27 PM | I'd like you to support all vulnerable age groups. However, I'd also like the old support system would not change and stays the same.                                                                                              |
| Anonymous<br>11/03/2021 04:27 PM | It's important to support vulnerable residents                                                                                                                                                                                     |
| Anonymous<br>11/03/2021 04:28 PM | Its good for disabled people                                                                                                                                                                                                       |
| Anonymous<br>11/03/2021 04:29 PM | The reason why I am supporting this is because so often the elderly and the vulnerable left without any help or support.                                                                                                           |
| Anonymous<br>11/03/2021 04:32 PM | I think it's extremely important to protect the most vulnerable                                                                                                                                                                    |
| Anonymous<br>11/03/2021 04:37 PM | I support this change as it will be fairer to everyone                                                                                                                                                                             |
| Anonymous<br>11/03/2021 04:38 PM | I suffer with schizophrenia. I simply couldn't pay council tax. My expenditure for getting anywhere is just too high. Cannot travel on public transportation without a care giver. If I have to attend anything alone I take cabs. |
| Anonymous<br>11/03/2021 04:39 PM | Vulnerable persons in society                                                                                                                                                                                                      |
| Anonymous<br>11/03/2021 04:40 PM | Because they are vulnerable citizens of Croydon and need our help.                                                                                                                                                                 |
| Anonymous<br>11/03/2021 04:41 PM | It's very important to protect vulnerable people .                                                                                                                                                                                 |
| Anonymous<br>11/03/2021 04:42 PM | I support the change because its a good way to help get people back into education and work. I think that the government should be doing                                                                                           |

more to help working people and care leavers. I think a government fund would be appropriate in helping the most disadvantaged living in our community.

Anonymous

11/03/2021 04:44 PM

I have been let down by Croydon council on many occasions when needing support, so to have to pay more council tax to a council that can't even respond to complaints from tenants is not acceptable.

Anonymous

11/03/2021 04:45 PM

If they have public Income only, they should not pay the public sector bills

Anonymous

11/03/2021 04:45 PM

This should be a given

Anonymous

11/03/2021 04:47 PM

Because those who are unable to work through no fault should not have to endure financial hardships to cover this extremely costly tax.

Anonymous

11/03/2021 04:47 PM

Pensioners and vulnerable residents need every support.

Anonymous

11/03/2021 04:47 PM

I have a disabilities and am unable to work, this leaves me with a greater disadvantage than those who can work.

Anonymous

11/03/2021 04:56 PM

If I will be affected in your changes then I would say I do not support.

Anonymous

11/03/2021 04:57 PM

I support change because I believe the right person's who are entitled to help should get it

Anonymous

11/03/2021 04:59 PM

I think people whit long terms of sickens or old should be helped and supported and also the singles mothers how work and are alone whit kids

Anonymous

11/03/2021 05:00 PM

Because the vulnerable need help

Anonymous

11/03/2021 05:07 PM

I know that these people struggle financially and this can also affect their physical and psychological health.

|                                  |                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 05:25 PM | I have difficulty to manage living costs for my family and can't afford to support others                                                                                                                                                                                                                                         |
| Anonymous<br>11/03/2021 05:27 PM | They seem to need it the most, so I support them getting the support.                                                                                                                                                                                                                                                             |
| Anonymous<br>11/03/2021 05:28 PM | They worked for it already                                                                                                                                                                                                                                                                                                        |
| Anonymous<br>11/03/2021 05:32 PM | Croydon charges excessively higher council tax rates than other Boroughs yet the service is non existent. 5.8% increase in 2021-2022 when services were cut. Croydon is outer london yet you charge more than Lambeth, wandsworth and Westminster? The income of Croydon residents is lower??? I do not agree with this proposal. |
| Anonymous<br>11/03/2021 05:55 PM | I support this change because I feel there are an awful lot of people struggling to pay their council tax, especially in this present climate. I am 1 of those people and it causes me an awful lot of stress and anxiety, which is bad at the best of times.                                                                     |
| Anonymous<br>11/03/2021 05:58 PM | young people need to know they can be seen                                                                                                                                                                                                                                                                                        |
| Anonymous<br>11/03/2021 06:03 PM | Beuase I look after an elderly relative who has Dementia                                                                                                                                                                                                                                                                          |
| Anonymous<br>11/03/2021 06:05 PM | i dont believe that hard working people should have benefits removed, if anything it should just be added on that the people needing extra support get extra support, we pay enough taxes as it is.                                                                                                                               |
| Anonymous<br>11/03/2021 06:07 PM | I am a pensioner                                                                                                                                                                                                                                                                                                                  |
| Anonymous<br>11/03/2021 06:07 PM | I am currently on Universal Credit as I am unemployed so I should not have to pay more council tax than I am already paying as an unemployed person.                                                                                                                                                                              |
| Anonymous<br>11/03/2021 06:11 PM | Vulnerable people and their mental health is important and added stress could affect them further                                                                                                                                                                                                                                 |

Anonymous

11/03/2021 06:33 PM

It is vital these vulnerable groups are supported.

Anonymous

11/03/2021 06:39 PM

I strongly support the new proposals because it provides a fairer means of supporting those who need the support most as it will be based on income levels and thresholds whilst protecting the elderly, care leavers under 25 and the disabled. It is long over due and the change is very welcome.

Anonymous

11/03/2021 06:43 PM

It's ethical to do so

Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

I propose to support the pensioners only as they have contributed their share to the community when they were younger. Other people who are not working need to be supported by their families and the young people leaving care should be working by 25 years of age, and provide training to get skills to get a job, while they are in school. We working people are getting poorer and increasingly sacrifice other expenses to set aside our money to pay council because it is a priority bill. I not able to provide the necessary provisions of clothes, shoes, school uniform to my own children and my own needs (not wants) because I am paying more and more taxes defeating the purpose of working. It is frustrating because I do not qualify for the funds or qualify for a very little support that it is not worth the hassle. Instead, it should be mandatory for the leaders of the council and the vulnerable/ care leavers to get training in budget/ money management because if we working are learning to manage on reducing budget every month for our households, you should also keep up with you budgeting skills as well provide to the residents who are receiving benefits. But Not force us working people on limited income to pay more taxes and more money towards others who are already receiving benefits but do not know how to manage their benefits (some of them don't know how much their rent/ council tax bill, etc are) because lot of it are covered by benefits. This is an issue of budgeting skills of the people who receive benefits and the leaders who are collecting our money as taxes, not making working people pay more and more.

Anonymous

11/03/2021 06:51 PM

Pensioners and vulnerable people need all the help they can get.

Anonymous

11/03/2021 06:53 PM

If it helps vulnerable people then that's got to be a good thing

Anonymous

11/03/2021 06:53 PM

Times are hard especially with the affect of covid. Universal credit doesn't pay much to be able to survive monthly. Paying for council tax also hm is hard

Anonymous

11/03/2021 07:00 PM

I recieve carers allowance to look after my disabled step dad. £67 a week is hardly anything to live on and having to give up my full time job to do so

Anonymous

11/03/2021 07:16 PM

I am unable to work due to poor health

Anonymous

11/03/2021 07:17 PM

I don't have any thing to say

Anonymous

11/03/2021 07:29 PM

Help the elderly and vulnerable is priority

Anonymous

11/03/2021 07:48 PM

Because croydon council are broke, cutting help to make back what was overspent on by carers, and those that cannot work due to being a carer and receiving carers allowance (otherwise croydon would be paying to look after those if we don't!) I pay a service charge for my block, no repairs get done, no cleaning, nothing! i live in a run down antisocial property, the council do NOT resolve ANY of it, but want to charge more, charge more for what? more lack of services promised? Pay more for living in an area your terrified of? For having your car damaged for the massive neglected reported and ignored pot holes. No, I don't think croydon should be punishing their residents because someone with the budget can't count and need to make back their pennies. My block has needed repair for over 20 years... we're in 2021... and croydon council still have not rectified this, but have spent funds on, flower beds, revamping parks that don't need it, half the areas don't even have the trees felled! I have a whole heap more to say, but sitting in your comfortable privileged chair, you probably couldn't give a monkeys. Oh im one of the many that feel like this!

Anonymous

11/03/2021 07:48 PM

I believe that the most vulnerable people in society have to be protected as a matter of course

Anonymous

Vulnerable individuals need a lot of support and not all scheme will

11/03/2021 07:49 PM

suit every need.

Anonymous

11/03/2021 08:00 PM

To protect pensioners.

Anonymous

11/03/2021 08:02 PM

I am a pensioner & I suffer from Aspergers Syndrome & change is difficult for me. I am classed as a vulnerable person. I'm also on Careline as I suffer from vulnerability.

Anonymous

11/03/2021 08:03 PM

I am not sure: it depends on how much I am affected by the change.

Anonymous

11/03/2021 08:13 PM

poor need funds like me

Anonymous

11/03/2021 08:26 PM

I support helping the above because I am a part time worker with mental health problems, who receives universal credit and council tax benefit support. This is something I require I do believe I come under the category whereby I will continue to receive my council tax support. I find it financially difficult enough I receive a freedom pass from the council which allows me to get out and support my health and invaluable. Disabilities also need to be recognised. I do not benefit from free prescriptions eye care or dental. The financial impact on someone like me without support would definitely have an impact on my health and well-being

Anonymous

11/03/2021 08:51 PM

Older people are more vulnerable.

Anonymous

11/03/2021 09:10 PM

Elderly should be supported because they cannot work and have no other income

Anonymous

11/03/2021 09:15 PM

Because they need help

Anonymous

11/03/2021 09:25 PM

If they need help they should have.

Anonymous

11/03/2021 09:28 PM

Because I suffer financially

|                                  |                                                                                                                           |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 09:45 PM | I am a vulnerable resident who has young children and is unable to work due to long term condition but I am not disabled. |
| Anonymous<br>11/03/2021 09:56 PM | Someone has to support people in that situation.                                                                          |
| Anonymous<br>11/03/2021 09:58 PM | We must help and support people who need help.                                                                            |
| Anonymous<br>11/03/2021 10:02 PM | They need every bit of help possible                                                                                      |
| Anonymous<br>11/03/2021 10:36 PM | It will help                                                                                                              |
| Anonymous<br>11/03/2021 10:57 PM | Pension people are in need of support from the local council                                                              |
| Anonymous<br>11/03/2021 11:16 PM | Because it's needed.                                                                                                      |
| Anonymous<br>11/03/2021 11:41 PM | Older people on low income should get support with basic needs especially if they live alone.                             |
| Anonymous<br>11/04/2021 12:49 AM | It will put families into extremely financial difficulties                                                                |
| Anonymous<br>11/04/2021 01:59 AM | I support the changes if that can help everyone who in need.                                                              |
| Anonymous<br>11/04/2021 02:00 AM | They need to be looked after and supported as much as possible                                                            |
| Anonymous<br>11/04/2021 02:22 AM | I support because they don't have any another source of income to pay                                                     |
| Anonymous<br>11/04/2021 05:37 AM | I am not understand the question.                                                                                         |
| Anonymous                        | They should not have to struggle financially                                                                              |

11/04/2021 07:21 AM

Anonymous

I support because it is needed

11/04/2021 07:41 AM

Anonymous

I care for my 94 year old Mum with Alzheimer's and my partner with severe copd gold stage 4, also heart condition, I also have health problems. The support you give us helps a great deal, it also helps many others that have health problems or are pensioners. They would struggle without it.

11/04/2021 08:41 AM

Anonymous

I am disable person with certified medical condition involves my spine-who cannot work and a pensioner who also has disable partner not claiming benefits. All benefits which I get are over the age of 67. CTS makes huge difference to me and my partner to tackle high living cost. This is how I look at my case

11/04/2021 09:32 AM

Anonymous

The venerable in the society must always feel that they have the full support of their council and not have to worry.

11/04/2021 09:34 AM

Anonymous

To be honest its just another way that people like me on benefits and disabled will lose more money

11/04/2021 11:36 AM

Anonymous

Because I am single mum and I am struggling for Paying council tax.

11/04/2021 01:03 PM

Anonymous

People like this need support. Council tax is expensive and concessions should be available to those who struggle to pay it

11/04/2021 01:52 PM

Anonymous

People are struggling and due to Croydon Labour and leaders running Croydon bankrupt now have to suffer more

11/04/2021 02:35 PM

Anonymous

Because I am a member of society and have morals. I cannot understand why anyone would not want to support those less fortunate than themselves.

11/04/2021 03:46 PM

Anonymous

These low income vulnerable groups do not have the option of increasing their 'income' through work.

11/04/2021 03:56 PM



Anonymous

11/04/2021 04:08 PM

Because of their vulnerability

Anonymous

11/04/2021 04:14 PM

Should encourage them to work and continue to help elderly and they are more deserving

Anonymous

11/04/2021 04:17 PM

I'm am disabled myself

Anonymous

11/04/2021 04:25 PM

I am currently not working at the present moment. I am in receipt of Universal Credit as you are quite aware been recently reduced . If you STOP helping paying some of my council tax how on earn can I manage or pay towards my bill.

Anonymous

11/04/2021 04:26 PM

I'm a single parent . I am worried how this will affect us as a family ,as things are tight enough for us now ?????

Anonymous

11/04/2021 04:27 PM

Pensioners and vulnerable should be protected

Anonymous

11/04/2021 04:41 PM

I am a disabled lady. Life is difficult every day u then take money from ourselves due to my husband haven to give up work , but because he get career's allowance u then take that away from us in one way or another. I find it disgusting u give in one hand and then u take it out other .

Anonymous

11/04/2021 04:44 PM

These people are vulnerable and need help

Anonymous

11/04/2021 04:45 PM

Those in need should be helped.

Anonymous

11/04/2021 04:46 PM

As those who care for children who have a disability are affected

Anonymous

11/04/2021 04:55 PM

Not sure

Anonymous

11/04/2021 05:03 PM

I do not support change because take away even a fraction of money away and get the tenant who's ill too and is also a carer who gets carer allowance pay even a little bit of tax money expenditure

outgoings are one more thing to worry about and can cause even more stress and even more anxiety or upheaval in their life especially if not getting enough income as it is for illness.

Anonymous

11/04/2021 06:05 PM

I'm a carer and my husband is disabled and my son

Anonymous

11/04/2021 06:17 PM

As a resident of Croydon, I demand transparency and accountability for the way Croydon Council has brought Croydon to the verge of bankruptcy.

Anonymous

11/04/2021 06:20 PM

Mainly because it affects me

Anonymous

11/04/2021 06:20 PM

Most vulnerable people receive insufficient assistance

Anonymous

11/04/2021 06:43 PM

I have a disabled child and I work full time and heavily rely on the council tax support, without I may not be able to feed my children.

Anonymous

11/04/2021 07:18 PM

because it is fair to support people when they needed for a good reason.

Anonymous

11/04/2021 07:19 PM

Its very hard to cope when one is a pensioner and vulnerable

Anonymous

11/04/2021 08:32 PM

It's correct

Anonymous

11/04/2021 09:34 PM

The working age will feel it more as usual. Even when they cannot afford it either.

Anonymous

11/04/2021 09:36 PM

I have disabilities myself

Anonymous

11/04/2021 11:02 PM

Benefits hard to live on

Anonymous

Being self-employed of a start-up which has been affected by covid,

11/04/2021 11:05 PM

having an additional bill added to already crippling financial situation could make me bankrupt.

Anonymous

11/04/2021 11:54 PM

Because they need help to have a better lifestyle.

Anonymous

11/05/2021 02:46 AM

I don't agree to the change -I'm finding it hard to make ends meet already -

Anonymous

11/05/2021 07:26 AM

It will leave people in a worse state and poverty will make people homeless

Anonymous

11/05/2021 07:45 AM

I believe the most vulnerable and needy people should continue to receive support

Anonymous

11/05/2021 08:14 AM

I strongly support tax support for pensioners & people with disabilities - not care leavers, as being in care should not be used as a tool to promote victimisation, that mentality, I believe, only creates more problems for those people who have been in a system. Being in care does not prevent people from getting jobs or paying their way. Many people have a hard upbringing but do not go into care, and many people in care are often treated better than some who stay out of the system, I don't believe that your upbringing should make you exempt from life. I work, am on a low income and bring up three kids alone as their father is severely disabled, the tax you take from me is often a weeks shopping for my children yet we have to get by. If you are going to reduce tax support and rake back some money, then all I as a Croydon citizen care about is how it is distributed back into our town, how about less bonuses for council staff and more investment into local authority properties for low income families, or buying back many of the properties that you sold to help those who really need it.

Anonymous

11/05/2021 08:21 AM

I support this change because it already exists. But I am disgusted that as a Careleaver over 25, with caring responsibilities and financial difficulty, you have chosen to target me and people like me to recoup your bad investments. Disgusting,

Anonymous

11/05/2021 09:27 AM

Because my family will affected by this and many people that I know are already facing hardship as it is

Anonymous

I strongly support the protection of vulnerable people. However, the

11/05/2021 10:12 AM

degree to which any individual in the above named groups is more or less vulnerable than some individuals not in those groups cannot be determined without additional information. There are clearly many wealthy pensioners in the most affluent areas of Croydon, and many people in poverty who do not fall into the named categories.

Anonymous

11/05/2021 10:23 AM

They are vulnerable are require protection

Anonymous

11/05/2021 10:39 AM

there is need .

Anonymous

11/05/2021 10:43 AM

I support it because it is always the most vulnerable people that are always let down by the system and their needs are never considered. Those in need of support should not have to feel that they are not worthy or deserving to help when they are facing hardship or disability, which affects their ability to work, and we should not forget pensioners who have worked all their lives and should be enjoying their retirement without the worry of how to pay their council tax, which rises every year.

Anonymous

11/05/2021 10:49 AM

Nice idea to look after the elderly pensioners and disabled people to help them have a meaningful life

Anonymous

11/05/2021 12:13 PM

I strongly support the change to help those vulnerable citizen to have some fairer support. Some of Our citizens can not afford meal and depend on food supply

Anonymous

11/05/2021 12:32 PM

Energy prices gone up to many other things have too

Anonymous

11/05/2021 02:08 PM

Because these are the most vulnerable.

Anonymous

11/05/2021 04:08 PM

People who cant work due to mental health or struggle to find a job in general should not be penalised. This is heavily discriminatory and will drive people further into poverty.

Anonymous

11/05/2021 04:29 PM

I support this as many pensioners and vulnerable residents are living on very little money, and any help to cope would be very appreciated

Anonymous

11/05/2021 04:43 PM

Because they need it.

Anonymous

11/05/2021 06:23 PM

Multitude of poor pensioners who cannot influence income received, nor compete in job market. Left completely vulnerable against inflation and cost of living. Payed dues should be protected from stress of haggling against variabilities of evidencing need.

Anonymous

11/05/2021 06:33 PM

Providing support to only these group of people and not considering others like single parents with dependent children will mean that some people will struggle a great deal. Most single parents are suffering financially. Some able to work certain number of hours due to childcare, some use all their earnings towards childcare, leaving them with little or nothing after tax. I think government should support working parents/people and not discourage them. People who are well enough to work are sitting down at home, receiving full benefits, while hardworking people who leave home as early as 6am and return home around 10:40pm, are being taxed heavily for working. It's unfair and injustice.

Anonymous

11/05/2021 08:20 PM

Because vulnerable people must be looked after

Anonymous

11/05/2021 08:22 PM

It's not just pensioners,vulnerable residents and under 25 people struggle

Anonymous

11/05/2021 08:53 PM

I'd rather you income assess everyone you help to support those who need it most. I think always blanket prioritising pensioners leads to unfairness and potentially people who need it more missing out while some wealthy pensioners have access to loads of financial help they don't really need.

Anonymous

11/05/2021 08:56 PM

Would lead to hardship. Not enough is done as opposed to neighboring councils that already charge slot less. Still people throw their junk in the street with no enforcement & the place is poorly lit & filthy

Anonymous

11/05/2021 08:58 PM

Because pensioners need help if they have a low income

Anonymous

11/05/2021 09:05 PM

You can support pensioners, vulnerable residents and care leavers under the age of 25 but not who are not able to work because most of

the people are abusing the system they work for cash in hand and they are receiving benefits and council tax support which is not fare

Anonymous

11/05/2021 09:09 PM

I support as pensions should get full council tax benefit

Anonymous

11/05/2021 09:13 PM

The council should look after residents of Croydon borough who are in difficulty.

Anonymous

11/05/2021 09:25 PM

Because everyone deserves it

Anonymous

11/05/2021 09:47 PM

Because vulnerable people should be protected.

Anonymous

11/06/2021 12:22 AM

Support vulnerable residents on low income or not able to work.  
Pensioner and care leavers to be means tested

Anonymous

11/06/2021 01:04 AM

I expect my council tax to support my vulnerable neighbours

Anonymous

11/06/2021 01:18 AM

Everybody needs help now and again

Anonymous

11/06/2021 02:21 AM

I support the changes so that those in need are fully supported and those who do is not using vital Council resources!

Anonymous

11/06/2021 07:38 AM

We must support or venerable peoples

Anonymous

11/06/2021 09:51 AM

It is being able to pay their council bill or heat a home or buy food.

Anonymous

11/06/2021 09:53 AM

Morally correct

Anonymous

11/06/2021 10:01 AM

Some residents currently using scheme require assistance especially pensioners and people with complex care needs; there are certain residents who do not. System needs to be fair

Anonymous

11/06/2021 10:13 AM

I don't support the change as I Already live in a deficit where my monthly income is less than my bills I have used food banks and borrowed money to live I would not be able to afford more bills Anybody who can be helped should be

Anonymous

11/06/2021 10:51 AM

They are the ones most affected by the recent large increases in Utility bills and the government's unfair scrapping of the triple lock pension

Anonymous

11/06/2021 12:37 PM

Pensioners should be supported, if they need help with council tax

Anonymous

11/06/2021 12:46 PM

I support it because pensioners are in one way or the other contributions to society. The vulnerable individual's situation is worth helping to help maintain their dignity in society.

Anonymous

11/06/2021 01:02 PM

I am a single parent and work full time my rent takes a massive chunk of my wages which I work hard for the cost of living is putting great stress on me and after food heating and electric I'm literally left with nothing within the first two weeks of getting paid the government need to realise that this also effects fulltime working single families who are totally left out of everything and get penalised for this they need to think about th effect of the above it has on fulltime single parents where as part time get much more help and are better off why is this

Anonymous

11/06/2021 01:07 PM

some people do need the help

Anonymous

11/06/2021 01:27 PM

I think these people should be entitled to all the help they need financially as well as mentally.

Anonymous

11/06/2021 02:25 PM

The poor always suffer from cuts.

Anonymous

11/06/2021 05:48 PM

Because I am a single parent with three young children under 18 years old. I work full time and I am juggling my pay to pay my bills, buy food. I can't even afford to buy clothes for my growing kids. I need support.

Anonymous

11/06/2021 09:01 PM

Not my business

Anonymous

11/06/2021 10:03 PM

It should also include disabled people who are in receipt of Universal Credit affected by long-term sickness not being able to work

Anonymous

11/06/2021 11:09 PM

If I come is low ... to prevent poverty we need to help

Anonymous

11/07/2021 01:09 AM

A lot more people need support that dont just fit into 3 categories.

Anonymous

11/07/2021 08:00 AM

As long as it's fairly allocated. I am not in favour of fully supporting care leavers under 25 since many are already funded with subsidised/paid for housing when they leave care, and they are eligible for training and job assistance, so they have the best chance of becoming employed.

Anonymous

11/07/2021 09:33 AM

Because it will help the people & the council

Anonymous

11/07/2021 11:40 AM

We need help it's too high

Anonymous

11/07/2021 04:25 PM

because the lowest paid cannot afford anymore .

Anonymous

11/07/2021 06:28 PM

I am a carer of a disabled, chronically ill relative so I support this change. It's important for people who need it the most. However, how will this be implemented? How will the council get personal information on individuals yearly salaries? What will happen if individuals don't divulge their salaries?

Anonymous

11/07/2021 06:53 PM

Households who are salaried should pay their own council tax.

Anonymous

11/07/2021 08:18 PM

Everyone is struggling with bills and housing costs

Anonymous

11/07/2021 08:28 PM

If like me your housinv costs more than 50% of uour earnings something will have to give. I stand a strong possibility of becoming



homeless

Anonymous

11/07/2021 09:49 PM

I support since its going to help pensioners and disabled residents who can't work.

Anonymous

11/07/2021 10:23 PM

Those most vulnerable isn't always those on full benefits. Everyone penny's over that get minimal to no help and live on less a month. When are teachers in food bank line's its because after bills we can not afford to food shop.

Anonymous

11/08/2021 05:24 AM

No need for change. You are already bankrupted? Leave it how it is!

Anonymous

11/08/2021 10:38 AM

As I am one of the vulnerable people that live in this area and I don't have any other income other than the universal credit and am under the poverty level, I need all the support that I can get especially now that the corona virus bump has ended, so yes I support the changes proposed.

Anonymous

11/08/2021 11:27 AM

It affects us all.

Anonymous

11/08/2021 11:30 AM

Everyone should have a decent standard of living.

Anonymous

11/08/2021 12:51 PM

People who are working but on very low incomes deserve to be supported.

Anonymous

11/08/2021 02:34 PM

Because in these financial times Heating is going up, and people are struggling.

Anonymous

11/08/2021 05:06 PM

Because they are having a difficult time as things are, often on a very restricted income already, without having to deal with more financial burdens

Anonymous

11/08/2021 08:43 PM

Helping those less able to help themselves is good

Anonymous

I believe we all need the support, weather we are elderly, vulnerable

11/08/2021 11:09 PM

etc.

Anonymous

11/09/2021 09:06 AM

Pensioners have contributed all their lives and deserve help if required.

Anonymous

11/09/2021 01:08 PM

I am disabled and my only income is ESA and PIP. Everybody who is currently receiving support should continue to receive it if their circumstances have not changed by 2022, and the criteria must not be changed. Croydon council went bust because of corruption and mismanagement, not because poor people or vulnerable people who cannot work claim benefits. Croydon council have been over charging some residents on their council tax, since 2013, to the tune of nearly £5MILLION. It is OBSCENE that the council went bust, then employed people to sort out the mess, on temporary contracts, for hundreds of thousands of pounds salaries and expect the most needy, vulnerable and DISABLED people to pay for it. It makes no difference how much the Tory cuts will affect Croydon, other boroughs all over the UK suffer the same cuts. They have not gone bust, they have not cut services, they have not put forward proposals for further cuts of nearly £40MILLION, they have not proposed the most vulnerable should pay the fat cat salaries the council's CEO and others are paid. Croydon council are a bunch of cronies, a gang of dirty liars and sheisters and it's public knowledge! You are all mired in filth and shame, you're disgusting, but if you cut council tax benefit, there will be blood on your hands.

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

As a recipient of this benefit I can vouch for how valuable it is to helping mental health, security and quality of life. I'll have to move house, get into debt and no doubt suffer as a consequence of it's removal.

Anonymous

11/09/2021 04:28 PM

these parties are already vulnerable are struggling with low income debt etc and cuts in benefits they cannot bear these extra costs from their limited /non existent income

|                                  |                                                                                                                                                                                                                                                                                                   |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/09/2021 09:49 PM | I support because priorities people need strong support not limited one                                                                                                                                                                                                                           |
| Anonymous<br>11/09/2021 11:00 PM | because they need support.                                                                                                                                                                                                                                                                        |
| Norma<br>11/10/2021 04:44 AM     | Vulnerable people need help                                                                                                                                                                                                                                                                       |
| Anonymous<br>11/10/2021 05:08 AM | Vulnerables people need being protected                                                                                                                                                                                                                                                           |
| Anonymous<br>11/10/2021 12:43 PM | n/a                                                                                                                                                                                                                                                                                               |
| Anonymous<br>11/10/2021 01:00 PM | I'm a disabled pensioner                                                                                                                                                                                                                                                                          |
| Anonymous<br>11/10/2021 03:19 PM | The Council miss managed finances, residents are suffering enough without extra's being taken away from them. Eviction letters are often threatened with late payers, this is not right and can affect residents mental health. Suicides will increase.                                           |
| Anonymous<br>11/10/2021 03:29 PM | I do personally and professionally support vulnerable people getting support, i think the local authority are so detached from reality they don't understand what a real vulnerable person is so the help always goes to those who already receive help, and not those who genuinely are in need. |
| Anonymous<br>11/10/2021 05:09 PM | I am unable to work due to long-term illness                                                                                                                                                                                                                                                      |
| Anonymous<br>11/10/2021 07:33 PM | It is important to protect pensioners and vulnerable residents not able to work.                                                                                                                                                                                                                  |
| Anonymous<br>11/10/2021 09:16 PM | I would like to support because of financial problem and living life is becoming expansive.                                                                                                                                                                                                       |
| Anonymous<br>11/10/2021 10:04 PM | Common sense the vulnerable et al should be protected                                                                                                                                                                                                                                             |

Anonymous

11/11/2021 01:41 PM

I support continuation but not the change

Anonymous

11/11/2021 02:25 PM

It's the decent thing to do

Anonymous

11/11/2021 03:58 PM

It is not a change, you do that anyway!!

Anonymous

11/11/2021 05:59 PM

I support this change as it supports disabled vulnerable residents and children of croydon.

Anonymous

11/12/2021 06:55 AM

I support to help community

Anonymous

11/12/2021 07:28 AM

n/a

Anonymous

11/12/2021 08:18 AM

People that need help should get the help

Anonymous

11/12/2021 11:09 AM

It is important to support the ones who have been identified to need the support the most

Anonymous

11/12/2021 11:10 AM

I don't want to pay more

Anonymous

11/12/2021 01:15 PM

Because again it will affect the people in the borough who are already struggling financially including many on carers allowance who are actually saving your social care department thousands if not millions of pounds and now you want to hit many of them with council tax charges due to your own failure to financially control your spends as a council. Carers allowance is a mere £67.25 and that is nothing compared to the financial favour carers are doing for social care system. It makes my blood boil sadly that you do these consultations as a tick box exercise but nothing is changed after the consult you will still hit the financially vulnerable!

Anonymous

11/12/2021 01:25 PM

You have already used this excuse the last two years as to why my council tax has gone up £10.00 a month How long are you going to

use this excuse for ?? All the extra houses / flats that has been built in Croydon council in the last 10 years I have lived in the area bringing with is thousands of "extra" council tax and you still have to increase how much we pay. All the extra homes built should surely cover this cost I am all up for support the vulnerable / pensioners but I have my own family to worry about first.

Anonymous

11/12/2021 06:07 PM

We should look after all people regardless of circumstance. Those able to pay, should support others.

Anonymous

11/12/2021 06:15 PM

They need it

Anonymous

11/12/2021 11:52 PM

To assist them

Anonymous

11/14/2021 08:47 AM

Vulnerable and elderly need care and support

Anonymous

11/15/2021 09:38 AM

Council tax is an added expense that the most vulnerable cannot afford.

Anonymous

11/15/2021 12:12 PM

They are vulnerable due to government harsh austerity policies and your incompetent leadership. if you will not support them when they need they will end up creating bigger problem for you and the country in the near future. it is not a science it is common sense. it is your obligation to your people

Anonymous

11/15/2021 06:08 PM

It's necessary to support people especially those on low income, the low income might be due to illness or disability of which they have no control.

Anonymous

11/16/2021 08:19 AM

With everything going up eg energy food clothing etc now isn't the best time for change

Anonymous

11/16/2021 03:49 PM

Just because you are bankrupt and are now charging extra money to claw it back in at any means, the vulnerable should be protected from YOU!

Anonymous

I would support these vulnerable residents receiving full Council Tax

11/16/2021 08:28 PM

Support because they are likely to be on lower incomes which may not allow them to pay for essentials such as food/heating/washing/fuel as well as their Council Tax.

Anonymous

11/17/2021 10:03 AM

People can not afford to pay anything else as things are all going up

Anonymous

11/17/2021 11:23 AM

I support as vulnerable person myself, disabled & housebound

Anonymous

11/17/2021 01:21 PM

I strongly agree that the Council should support the vulnerable, the Pensioners and care leavers under the age of 25. I am 72 years old and have been in this country since I was 12 and worked since I was 16, paid my taxes since I was 16 and get back very little for the hard work that I have done. There is not enough money to pay Council tax from the State Pension when this is my only income. So I am sure all those that I mentioned.

Anonymous

11/17/2021 05:10 PM

This could result in people going into poverty. It would also mean more vulnerable people struggling to cope.

Anonymous

11/17/2021 07:09 PM

Pensioners do need to be protected, they worked and paid insurance and tax

Anonymous

11/18/2021 10:36 AM

being a pensioner ,it help us out no end ,what with bills heating lighting etc

Anonymous

11/18/2021 11:04 AM

People need help.

Anonymous

11/18/2021 12:08 PM

Pensioners are on a small income and this helps them a lot.

Anonymous

11/18/2021 01:19 PM

You don't mention a change. Only ask if I support or not support the local authority continuing to do something.

Anonymous

11/18/2021 04:10 PM

I am dependent on the support I receive so it is essential for me!

Anonymous

I support the idea of protecting those that need it. I am against your

11/18/2021 08:06 PM

plan to cut the tax as it disproportionately affects BAME who are likely to have multi generational members

Anonymous

11/19/2021 08:34 AM

I support because it is reasonable for someone to get help when needed

Anonymous

11/19/2021 03:16 PM

you should be supporting every vulnerable resident, some pensioners are not poor, some poor pensioners living with working age people in multi generation households will not benefit from your so-called support scheme; care leavers don't automatically develop a support network or become less vulnerable at 25; vulnerable residents who are able to work are still on low incomes and in working poverty due to being unable to work full time or keep well paid jobs.

Anonymous

11/21/2021 11:36 AM

As a pensioner I rely on support given to me helping with bills. I'm very keen for this to continue so it doesn't cause me any stress

Anonymous

11/21/2021 01:17 PM

this propose open to be used against vulnerable by the council.

Anonymous

11/21/2021 05:33 PM

Support....To help the pensioners stay in their homes without having to worry about paying large council tax bills

Anonymous

11/21/2021 05:38 PM

The vulnerable people need to be supported all the time.

Anonymous

11/21/2021 06:42 PM

I'm supporting the change because I would like to see resources allocated to support those who are in need of more support.

Anonymous

11/23/2021 04:37 PM

There is no valid reason for these groups to not be assessed on income in the same manner as other groups. If it is appropriate to only give a working person help if they earn less than a certain income then it should not be available to (for example) pensioners who earn more than this amount

Anonymous

11/24/2021 01:15 PM

Support must be on all those who are on low income / without work/ vulnerables and all under 25 years.

Anonymous

I no longer believe in what the Council tells me they will spend my

11/24/2021 07:02 PM

money on and would prefer to help via charitaboe donations to thise I  
cinsider to be in need

Anonymous

11/24/2021 08:25 PM

I think all including the vunarable should get support they need.

Anonymous

11/25/2021 02:14 PM

As a pensioner myself, living condition is becoming tough these days  
and a help from the council will help a lot,

Anonymous

11/26/2021 08:43 AM

Other low income workers and people under 25 need support

Anonymous

11/26/2021 09:11 AM

You need to lower the council tax banding amounts if you are going  
to lower the support to low income earners. You need to invest more  
in community protects and charities that will pick up the slack

Anonymous

11/26/2021 12:12 PM

I support it because some Pensioners like myself do not have money  
to by food to live on a day to day.

Anonymous

11/26/2021 06:01 PM

Keep The Current (CTS) Council Tax Support.

Anonymous

11/26/2021 09:23 PM

People will struggle

Anonymous

11/27/2021 04:38 PM

yes pensioners on the state pension must have support

Anonymous

11/28/2021 12:24 PM

I am a pensioner myself and just out of the support criteria. I  
absolutely support those who need it to have it.

Anonymous

11/28/2021 03:49 PM

Pensioners, young people and vulnerable people need support with  
their council tax. Some of the people mentioned are not working,  
retired or has mental health problems.

Anonymous

11/29/2021 10:11 AM

Council tax support should be restricted to avoid abuse and misused.  
There are other schemes that protect those groups and should be  
used first.



Anonymous

11/29/2021 12:43 PM

It is the right thing to do.

Anonymous

11/30/2021 02:02 PM

Because once again the poorest are being forced to pay for something which is not their fault.

Anonymous

11/30/2021 02:44 PM

I agree with protecting the vulnerable - including poorer pensioners who have contributed their whole life - but more affluent pensioners may be able and indeed want to contribute more.

Anonymous

11/30/2021 02:46 PM

i support the areas mentioned also you are not taking in account of part time workers that are working limited hours their is not full time for older people like me at 62 that want to work because of covid it keeps coming back at biting us. You should rethink this policy as you will not get your voting public behind this?

Anonymous

11/30/2021 06:35 PM

All of those catagories of people should be protected and so should many more. it is not enough to just protect those people.

Anonymous

11/30/2021 08:07 PM

Vulnerable in the community should not be penalised for the council's irresponsibility.

Anonymous

11/30/2021 11:46 PM

It quite clear that the reason your changing this is not to protect the vulnerable but to reduce the amount you have to help, and this is because of the aledged miss-management of council funds causing the council to file bankruptcy.

Anonymous

11/30/2021 11:48 PM

I would support the old and vulnerable but think care leaves get another help

Anonymous

12/01/2021 12:54 AM

Working at the council in a row that supports vulnerable people, I am familiar with the stories that often involve hardship through financial difficulties and we can avoid further costs, is we put money up front, rather than having to try to recoup costs from over spent budgets

luay Elottol

12/01/2021 11:04 AM

because i need to get a discount

Anonymous

I cannot support this change as I think it is disingenuous to claim that

12/01/2021 01:07 PM

the proposed scheme will protect pensioners. Rather, the council's changes would mean that only a fraction of the pensioners currently receiving support would actually be protected. Furthermore, if the council's finances are in as poor a shape as is claimed, then I think it would be fairer if everyone contributed something to council tax, even if only a small amount, so as to allow the council to help as many people as possible.

Anonymous

12/01/2021 01:13 PM

The vulnerable need support more than anyone else.

Anonymous

12/01/2021 06:29 PM

These are the people who are unlikely to increase their incomes for various reasons.

Anonymous

12/01/2021 09:54 PM

I am a vulnerable, disabled person & rely on my council tax benefit. It's extremely important to all 3 groups mentioned.

Anonymous

12/02/2021 12:52 PM

Support the poorest people in our neighborhood and cut on those executive salaries. Disgrace!

Anonymous

12/02/2021 01:22 PM

Those categories of people need protecting.

Anonymous

12/02/2021 03:21 PM

I think people are still struggling and some people will not be able to afford to eat if this going the wrong way

Anonymous

12/02/2021 05:57 PM

The contribution that are my Adent throughout a persons lifetime should count for something

Anonymous

12/02/2021 06:41 PM

Yes I support but regardless if I do or not. You have stated that they will not be affected so it's silly having this question included.

Anonymous

12/02/2021 08:33 PM

People with limited income should receive support due to the high costs if living in London and to ensure a diverse community

Anonymous

12/02/2021 09:53 PM

you don't treat these groups badly, especially when they don't have the ability to shout for themselves.

Anonymous

12/02/2021 10:03 PM

They are not the only group of people who need support.

Anonymous

12/03/2021 02:54 PM

Cost of living is very expensive people are struggling

Anonymous

12/03/2021 05:01 PM

Pensioners, vulnerable residents not able to work and care leavers under the age of 25 obviously should continue to be supported to the level they currently are, or better, but not at the expense of others on a low income (whether from wages, benefits, Carer's Allowance, or Carer's Benefit) who would lose out under the proposed changes.

Anonymous

12/03/2021 06:52 PM

Vulnerable people should be protected

Anonymous

12/03/2021 07:35 PM

It's been very hard since I am retired which means both my husband who had a kidney transplant and on benefit and my disabled daughter and myself retired since hit from the pandemic won't be able to cope with an increase in the council tax Hoping we get the help and support Croydon council have always given us as Croydon elderly residents. Thank you

Anonymous

12/03/2021 08:16 PM

Because people can't afford to pay council tax anymore.

Anonymous

12/03/2021 09:22 PM

Because I would not be able to pay the full Tax on my pension

Anonymous

12/03/2021 10:18 PM

Pensioners have worked for the support, People who are vulnerable need to be taken care of

Anonymous

12/03/2021 10:26 PM

They have limited funds

Anonymous

12/04/2021 07:56 AM

The Council Tax support changes should not even be considered for any changes whatsoever. We believe that this suggestion is a way of squeezing out the struggling poor individuals who already have to rely of this support system in order to help out and assist Croydon Council with the big large black hole deficit that they have left the Borough and the community to suffer. Strongly disagree and for this support system to be left alone and do not prey on the individuals that are already suffering, to continue to suffer even further, go and look

elsewhere to those in high places and consider taking the savings out of the higher Council employees taxes.

Anonymous

12/04/2021 08:53 AM

I feel people over 60 should get support it's not there fault the pension age was moved they are on low income not able to claim benefits and a lot of them need support and can't get jobs,

Anonymous

12/04/2021 09:52 AM

To lessen chances of homelessness and increased debts.

Anonymous

12/04/2021 10:32 AM

It's central government's responsibility to look after them, as the tax system is in place.

Anonymous

12/04/2021 12:03 PM

They are our most vulnerable. They need support. No brainer.

Anonymous

12/04/2021 01:46 PM

With finances limited , pensioners are struggling as it is so any help is gratefully accepted

Anonymous

12/04/2021 04:28 PM

Council can be a burden on those with low income or on benefits

Anonymous

12/04/2021 07:35 PM

Vulnerable people should always be supported

Anonymous

12/05/2021 07:32 AM

If people cannot work due these reasons then obviously they need financial help to survive.

Anonymous

12/05/2021 09:38 AM

Depends what support and level you mean - this needs to be explained and you haven't explained it

Anonymous

12/05/2021 04:41 PM

It's the right thing to do

Anonymous

12/05/2021 05:51 PM

Why those who need it is that they really need it

Anonymous

12/05/2021 06:22 PM

How else would they survive financially?

Anonymous

12/05/2021 07:01 PM

As it is important to protect those vulnerable with little money to pay escalating bills including carers in the borough.

Anonymous

12/06/2021 08:07 AM

I find it unfair as removing CTS or reducing it will mean less money for food, electric & gas, making living ( which is already uncomfortable) uncomfortable. I currently am struggling with my 2 kids.while I work things are expensive and the support provided in CTS was needed

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by competent staff. Many receive support who do not need it

Anonymous

12/06/2021 02:32 PM

NEED MORE MEANS TESTING

Anonymous

12/06/2021 03:27 PM

SUPPORT IS NEEDED AT FIRST STAGE NOT AFTER THEY HAVE SUFFERED PRO-ACTIVE NOT RE-ACTIVE

Anonymous

12/07/2021 02:50 PM

support if it helps the poorer residents

Anonymous

12/07/2021 03:18 PM

Because they really need support

Anonymous

12/07/2021 05:52 PM

To make it fairer for people who have less income.

Anonymous

12/07/2021 09:23 PM

Support but there is a 'BUT'. Inevitably there has to be a hierarchy of claims. A distinction is required as not all pensioners 'are equal' and accordingly there shouldn't be a 'carte blanche' given so that affluent pensioners, with appropriate means, are given support that is unnecessary in their circumstances. The same should apply to those care leavers under 25 who are not vulnerable, are in work and have an otherwise stable lifestyle: indeed they are like other individuals except they have the care leaver 'moniker'. One should avoid stereotyping and deal with individuals on an individual basis.

Anonymous

12/08/2021 06:51 AM

Because I have no other income other than my small pension and pension credit.

Anonymous

12/08/2021 05:29 PM

i am 83 and live on a reduced state pesnsion as i was incorrectly advised to pay lower NICs as a married woman and i am struggling to make ends meet

Anonymous

12/08/2021 06:07 PM

I am a pensioner aged 83, live alone,with low pension. Support from the council has helped me alo.

Anonymous

12/08/2021 06:43 PM

I support this change as the vulnerable do not need to be made any more vulnerable than they already are. They need support.

Anonymous

12/08/2021 08:35 PM

As a care leaver myself, having this support has been really helpful, I think those who need the help the most should be the ones to get it. Coming out of care isn't easy so having this help is a weight of our shoulders. As well as the other people it helps like the elderly who already struggle with the little they get in their pensions anyway.

Anonymous

12/08/2021 09:19 PM

The above demographics of persons are the most vulnerable in society. The financial support is necessary to sustain, maintain and improve their quality of life.

Anonymous

12/08/2021 09:51 PM

Humanity and logic. Kindness and respect.

Anonymous

12/08/2021 10:09 PM

These are all people who are the most vulnerable and in need of financial help

Anonymous

12/08/2021 10:10 PM

Because we have a responsibility to support those in need and help reduce the gap in national Govt. funding.

Anonymous

12/08/2021 10:50 PM

I feel that due to increasing high demand in housing , I feel that some pensioners live in a much bigger house that they need . I understand that there is a bedroom tax per room and feel that this should be proportionate to the size of the property. This will alleviate the housing crisis and reduce council tax support . I feel that care leavers age might need to be reduced .

Anonymous

12/09/2021 12:14 AM

The mark of a civilized society so long as there is compassionate, clear oversight and governance

Anonymous

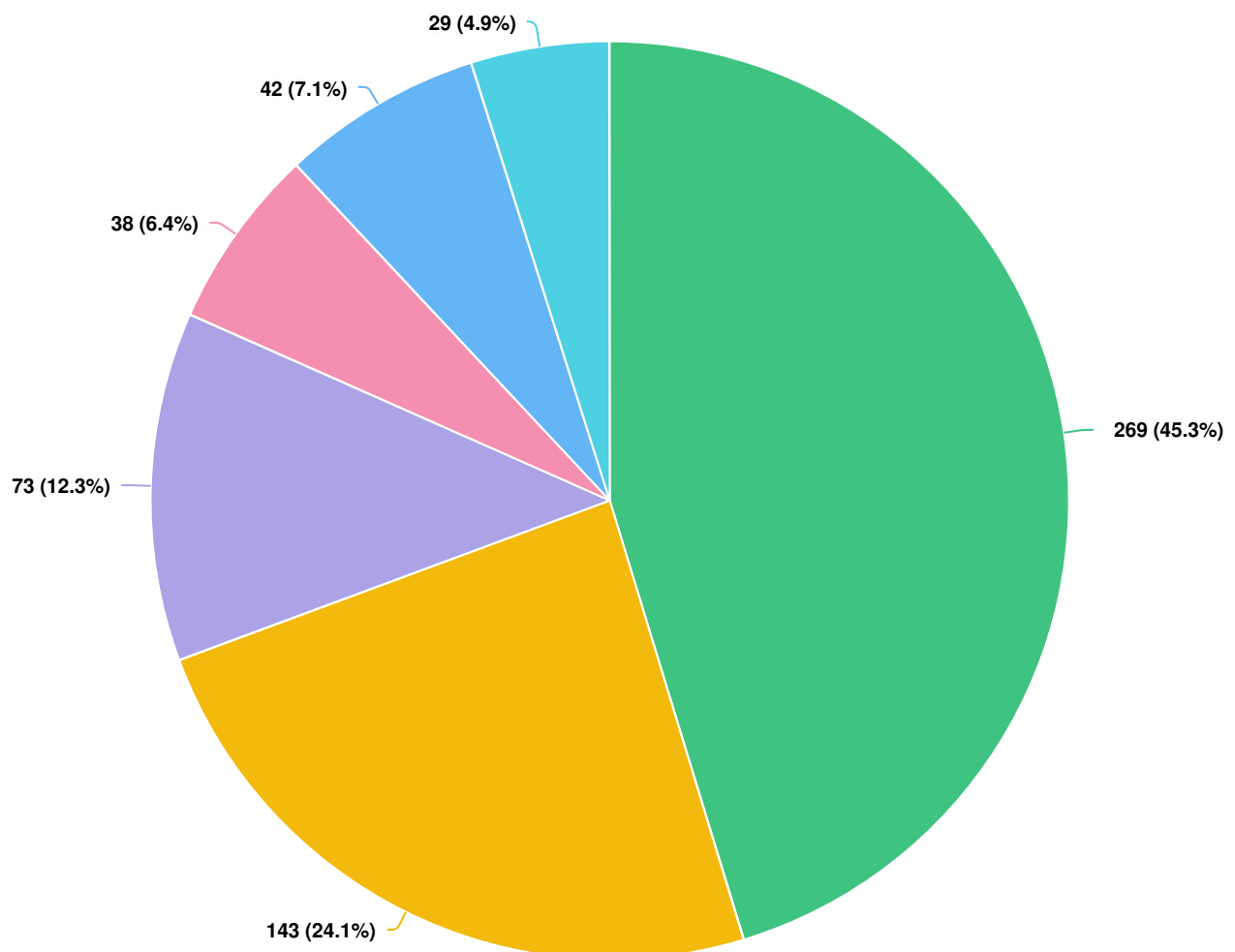
Is this a change? Don't we already help them? How is this a change?

12/09/2021 08:29 AM

**Optional question** (426 response(s), 168 skipped)

**Question type:** Essay Question

**Q5** The council is proposing to introduce a new one-year hardship fund to help residents who are adversely affected by changes to the council tax support (CTS) scheme. Would you support or not support the introduction of a hardship scheme to help resid...



**Question options**

Strongly support Support Neither support nor do not support Do not support Strongly do not support No opinion

Mandatory Question (594 response(s))  
Question type: Radio Button Question



**Q6 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Gives affected people extra support for a year if needed while all transition to the changes

Anonymous

10/28/2021 09:46 PM

It's the right thing to do

Anonymous

10/28/2021 09:48 PM

Need this safety net

Anonymous

10/28/2021 10:21 PM

If you are raising it to the extent help is needed then you have raised it too much

Anonymous

10/29/2021 09:26 AM

Changes can be difficult for those affected. Transitional arrangements should help affected people cope with the effects of any changes.

Anonymous

10/29/2021 10:04 AM

Some may experience a sudden shortfall and have difficulty coping financially. This would help with the transition.

Anonymous

10/29/2021 12:08 PM

I believe this one year hardship fund is another failed system to keep the vulnerable people in poverty and to be controlled by the government. The same way the so called Universal Credit has ruined and is ruining peoples lives. So not I am strongly not in support of this trap. (You might be thinking that I am a bitter and angry person, I can assure you I am not. I have seen how cruel this system is, by deceiving the people, by giving the people money in one hand and taking it in the other, pretending to help them financially.)

Anonymous

10/29/2021 02:31 PM

These changes should not be implemented in the first place. Once again those who are least able to afford any loss of income are being targeted.

Anonymous

10/29/2021 02:39 PM

It wouldn't be necessary if you did not remove the benefits in the first place.

Anonymous

10/29/2021 04:12 PM

Because you shouldn't be cutting benefits at this time

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>10/29/2021 04:58 PM | They will need it. This removal of support will cause immense hardship                                                                                                                                                                                                                                                                                                                                                      |
| Anonymous<br>10/29/2021 05:56 PM | As People will be struggling                                                                                                                                                                                                                                                                                                                                                                                                |
| Anonymous<br>10/29/2021 06:24 PM | I am a pensioner                                                                                                                                                                                                                                                                                                                                                                                                            |
| Anonymous<br>10/29/2021 06:33 PM | Any change can cause unexpected consequences. These have to be mitigated                                                                                                                                                                                                                                                                                                                                                    |
| Anonymous<br>10/29/2021 06:33 PM | Better to stop giving money away straight away                                                                                                                                                                                                                                                                                                                                                                              |
| Anonymous<br>10/29/2021 06:37 PM | If the changes will put people in hardship it should not be happening at all                                                                                                                                                                                                                                                                                                                                                |
| Anonymous<br>10/29/2021 06:41 PM | would be necessary                                                                                                                                                                                                                                                                                                                                                                                                          |
| Anonymous<br>10/29/2021 06:45 PM | To implement such changes could be detrimental to those now 18, have left education but have not found employment so the parent/carers are still likely supporting them financially. Given that UC is so minimal. Let's face it, it could cause an influx of excluding younger people from family homes if they are not contributing. Whereby the cost to the council would increase with homeless applications being made. |
| Anonymous<br>10/29/2021 06:52 PM | Assume from the question that new scheme is less generous therefore that some will struggle.                                                                                                                                                                                                                                                                                                                                |
| Anonymous<br>10/29/2021 06:58 PM | Get people working and paying tax in Croydon and raise the money this way. Tax business rather than residents who get nothing for their money. London Road is a disaster. Sort this out first.                                                                                                                                                                                                                              |
| Anonymous<br>10/29/2021 07:05 PM | Existing claimants, especially single parents with children under the age of 5 will need support to adjust for the 20%+ reduction in CTS.                                                                                                                                                                                                                                                                                   |

Anonymous

10/29/2021 07:23 PM

Same as other. Take care of where we live first.

Anonymous

10/29/2021 07:26 PM

This will put up costs for the rest of us

Anonymous

10/29/2021 07:43 PM

If they currently receive report and it is being changed/reduced/withdrawn then it is correct that they are given opportunity to adjust to the change.

Anonymous

10/29/2021 07:51 PM

You've got a track record of making a mess with our council tax monies

Anonymous

10/29/2021 08:00 PM

The scheme will help people like myself

Anonymous

10/29/2021 08:09 PM

I do not believe that those who will need this support will be able to easily access it

Anonymous

10/29/2021 08:16 PM

The priorities should be cutting services, making staff redundant and reducing council tax.

Anonymous

10/29/2021 08:34 PM

Because its a year of softening the blow nothing more and no real solution

Anonymous

10/29/2021 09:14 PM

We've just had covid

Anonymous

10/29/2021 09:20 PM

At this point I have seen no details if any proposal. But as a general principle this will only be acceptable if changes proposed are reasonable and the hardship fund is very easy to access for those with literacy, numeracy and computer literacy issues.

Anonymous

10/29/2021 09:23 PM

I could do with help

Anonymous

10/29/2021 09:30 PM

AS ABOVE

Anonymous

10/29/2021 09:36 PM

Because the council tax is too high and an extra wrongful calculation an unlawful tax after paying tax and it's doesn't justify by putting burden on an average person and help for one year.

Anonymous

10/29/2021 09:55 PM

I can't imagine the changes will be in the interest of anyone except the council who is trying to fill a hole after bankrupting this council. CTS should always be income based per household. A one-year hardship fund is definitely needed, especially if the national minimum wage/ living wage doesn't rise in proportion to the continuing rise in cost of living!

Anonymous

10/29/2021 09:59 PM

The proposed changes have not been explained.

Anonymous

10/29/2021 10:01 PM

There are people who need help

Anonymous

10/29/2021 10:02 PM

This should not be needed.. The council have wasted billions and not people are paying..

Anonymous

10/29/2021 10:28 PM

All those in need should be supported! Especially as the Council are planning to worsen the hardship that is already being experienced by many people due the rotten to the rotten to the core conservative Government! And the mishandling of funds by Croydon Council!

Anonymous

10/29/2021 11:54 PM

Its spin.....you are going to cut support to people and now trying to pretend this is an extra fund, whilst cutting money from 1000's of people.

Anonymous

10/30/2021 12:50 AM

This may support the transition from one scheme to another.

Anonymous

10/30/2021 01:41 AM

I do not support introduction of one year hardship fund as I don't support changing the scheme.

Anonymous

10/30/2021 07:40 AM

It will help people to adjust

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

People suffering hardship should be supported.

Anonymous

10/30/2021 08:55 AM

The council does not have money to waste.

Anonymous

10/30/2021 09:23 AM

As mentioned. If you find yourself in a crisis, as a bereavement, or any emergency then a hardship fund would be a good support to help people to stay out of debt.

Anonymous

10/30/2021 09:27 AM

Changes will be hard on some people and 1 year will give them time to adapt

Anonymous

10/30/2021 09:35 AM

.

Anonymous

10/30/2021 09:53 AM

To make the transition gradual

Anonymous

10/30/2021 10:14 AM

People need time to adjust so some help would be nice.

Anonymous

10/30/2021 10:25 AM

A lot of poor families may be affected by this change and will need time to transition.

Anonymous

10/30/2021 11:16 AM

great idea but a lot of people may not understand how to apply

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:46 AM

Because it helps the vulnerable and helpless

Anonymous

10/30/2021 03:06 PM

Sets a precedent for too much support and doesn't encourage people to adjust

|                                  |                                                                                                                                                                                                            |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>10/30/2021 03:26 PM | I would like to be supported as i am on a low income, working but not receiving any help regarding the very expensive council tax.                                                                         |
| Anonymous<br>10/30/2021 05:38 PM | unsure it would work                                                                                                                                                                                       |
| Anonymous<br>10/30/2021 09:11 PM | Because it will help people struggling not to accrue debt or more debt.                                                                                                                                    |
| Anonymous<br>10/30/2021 10:37 PM | Money should instead go to front line services like grass cutting, rubbish services and environmental health                                                                                               |
| Anonymous<br>10/31/2021 07:22 AM | This is not a viable long term solution for those affected. What happens after the one year? They slip further in to poverty and become reliant on food banks and charities to feed and clothe themselves. |
| Anonymous<br>10/31/2021 08:16 AM | People need help here                                                                                                                                                                                      |
| Anonymous<br>10/31/2021 09:40 AM | Need to understand how residents are adversely affected. Need to know full story                                                                                                                           |
| Anonymous<br>10/31/2021 10:37 AM | Support with the transition seems fair to allow people time to adapt                                                                                                                                       |
| Anonymous<br>10/31/2021 11:20 AM | Due to COVID impact on economy a huge number of people are struggling a further Year will help until hopefully the economy stabilises                                                                      |
| Anonymous<br>10/31/2021 06:42 PM | The changes only seem to affect those able to work who don't. Why should they get a financial incentive to continue to not work and pay their way                                                          |
| Anonymous<br>11/01/2021 08:33 AM | All those not in work are already finding it hard to meet financial demands                                                                                                                                |
| Anonymous<br>11/01/2021 09:15 AM | What will happen after year one? Will funding totally stop? I agree some of the areas should not receive funding however not all areas                                                                     |

should see the funds stop after one year.

Anonymous

11/01/2021 09:36 AM

If residents are expected to pay more they need time to adjust.

Anonymous

11/01/2021 02:31 PM

If the changes are fair and correctly targeted then WHY would you need a hardship fund

Anonymous

11/02/2021 06:07 AM

I would need the support. Everything is increasing but pay is not increasing.

Anonymous

11/02/2021 04:45 PM

Many residents need a helping hand sometimes

Anonymous

11/02/2021 04:47 PM

The transition will be difficult financially for those having the council tax reduction removed

Anonymous

11/02/2021 05:04 PM

Because too many people need support they getting low income

Anonymous

11/02/2021 05:10 PM

Because peoples situations will be made worse if there is no hardship fund to support this transition in April 2022. All cost will be rising!

Anonymous

11/02/2021 05:24 PM

.

Anonymous

11/02/2021 05:34 PM

I am a single parent who work partime and this would really affect me

Anonymous

11/02/2021 05:45 PM

Other people will have to fit the bill for the hardship benefit meaning they would be seeing increase in regards to council tax which is not fair on those who don't get support and is struggling financially

Anonymous

11/02/2021 06:05 PM

I would support because they need support that why they are asking for it.

Anonymous

11/02/2021 06:07 PM

because it would protect those most affected

Anonymous

11/02/2021 06:17 PM

Must be seen to be a caring borough

Anonymous

11/02/2021 06:19 PM

It will make very difficult for some people as it will very complicated for some to understand.

Anonymous

11/02/2021 06:28 PM

You should do this because many people will suffer hardship when you introduce your changes I do not believe that this consultation will make any difference I believe you will go ahead with your plans so you should do something to help the people you are causing hardship to

Anonymous

11/02/2021 06:32 PM

It could affect me

Anonymous

11/02/2021 06:51 PM

Yes that would help in the short term dependant on the details?

Anonymous

11/02/2021 06:53 PM

To prevent unnecessary hardship for thousands of families

Anonymous

11/02/2021 06:55 PM

Sometimes people are in financial difficulties and any change affects them more than others.

Anonymous

11/02/2021 06:57 PM

N/A

Anonymous

11/02/2021 07:09 PM

Because a sudden change would probably become a hardship for most of us who are still struggling with bills

Anonymous

11/02/2021 07:22 PM

Na

Anonymous

11/02/2021 07:26 PM

For some a reduction in support is going to greatly affect them. Any contribution will help them adjust to their new lower income.

Anonymous

11/02/2021 07:31 PM

Vulnerable



|                                  |                                                                                                                                                                                                                                                  |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/02/2021 08:03 PM | the most vulnerable families who are on benefits but not working will be unable to meet extra costs                                                                                                                                              |
| Anonymous<br>11/02/2021 08:31 PM | although I would support it, only a minority of people would probably be eligible for it.                                                                                                                                                        |
| Anonymous<br>11/02/2021 08:34 PM | Keep current scheme                                                                                                                                                                                                                              |
| Anonymous<br>11/02/2021 09:07 PM | It's good to support                                                                                                                                                                                                                             |
| Anonymous<br>11/02/2021 10:09 PM | Without a buffer, already vulnerable people and care leavers will face severe hardship which could lead to a dramatic rise in mental health issues putting even further pressure on other health and social care services already over stretched |
| Anonymous<br>11/02/2021 11:39 PM | like a said earlier, i do not want the said 'change' to take place, hence eliminating the need for the hardship scheme!                                                                                                                          |
| Anonymous<br>11/03/2021 12:08 AM | The fund will help those in need and have a low income                                                                                                                                                                                           |
| Anonymous<br>11/03/2021 01:28 AM | Because of single parents are to be cut they need some safety net, not cutting needy people would be the best option                                                                                                                             |
| Anonymous<br>11/03/2021 07:52 AM | Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.                                                                                                       |
| Anonymous<br>11/03/2021 08:44 AM | Any change to any scheme is stressful, help should be given                                                                                                                                                                                      |
| Anonymous<br>11/03/2021 08:49 AM | Not everyone can live comfortably on a small pension and have to sacrifice on certain things in my case heating.                                                                                                                                 |
| Anonymous<br>11/03/2021 08:53 AM | Same reason as above.                                                                                                                                                                                                                            |

Anonymous

11/03/2021 11:27 AM

Helps with inflation and fuel price ris

Anonymous

11/03/2021 11:31 AM

If this support is able to tide them over into the transition, then I'm all for it.

Anonymous

11/03/2021 12:12 PM

A S above

Anonymous

11/03/2021 01:28 PM

Because I don't support the new scheme. Would any hardship fund grant be repayable? Or are you just offering the support under a new name. You are unclear.

Anonymous

11/03/2021 02:38 PM

Some people may find it hard balancing their finances

Anonymous

11/03/2021 02:48 PM

Other people need CTS to meet their financial commitments.

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

Well it can't just stop you have to give people an opportunity to make changes to cope

Anonymous

11/03/2021 04:24 PM

Because of individual's financial crisis.

Anonymous

11/03/2021 04:25 PM

To assist people that cannot affect their rent

Anonymous

11/03/2021 04:27 PM

I'd like the old system would not change.

Anonymous

11/03/2021 04:27 PM

It may be difficult for residents to transition and budget without help

Anonymous

11/03/2021 04:29 PM

I support this cause every hands that help goes along way e specially when children are at risk.

Anonymous

11/03/2021 04:32 PM

The change you are proposing would seriously affect working households so there should be financial support in place for them

Anonymous

11/03/2021 04:37 PM

So people don't fall behind in their payments

Anonymous

11/03/2021 04:38 PM

The change is massive. Support will be needed

Anonymous

11/03/2021 04:39 PM

Helps with the transition but does not solve the problem long term when money has to be found.

Anonymous

11/03/2021 04:40 PM

Because we need your help.

Anonymous

11/03/2021 04:41 PM

People need help if circumstances change for the worst .

Anonymous

11/03/2021 04:42 PM

I think its good for the most vulnerable residents get the help they need.

Anonymous

11/03/2021 04:44 PM

When these changes are made even the slightest financial change can greatly effect those in a low income

Anonymous

11/03/2021 04:45 PM

Seems reasonable

Anonymous

11/03/2021 04:45 PM

People will need support to transition

Anonymous

11/03/2021 04:47 PM

Withdrawing support for this tax would put even more people below the poverty line, especially with the withdrawal of the Universal Credit £20 a week extra. If this has to happen where less people qualify for help, a transitional period should be created to help and to show in facts and figures just how much people will be struggling.

Anonymous

11/03/2021 04:47 PM

Any support is welcome

Anonymous

11/03/2021 04:47 PM

I don't understand why this support is only for 1 year?

Anonymous

11/03/2021 04:57 PM

Support as above persons going through hardship should get the help they need

Anonymous

11/03/2021 04:59 PM

I think its best people pay the council because they support to pay than give a higher tax and after people can't pay

Anonymous

11/03/2021 05:07 PM

We can be affected by the processing time and the time it might take for changes to become effective.

Anonymous

11/03/2021 05:11 PM

Because the price of everything is going up but the money people earn or receive is not.

Anonymous

11/03/2021 05:27 PM

Because it'll make a huge difference in the pockets of those affected by the change, so the hardship fund would offer them a lifeline.

Anonymous

11/03/2021 05:28 PM

If it is needed

Anonymous

11/03/2021 05:32 PM

Energy prices cost of living has gone up. Food is more expensive. This should be in place along with existing scheme not in replacement of CTS!

Anonymous

11/03/2021 05:55 PM

I support this because I think it would ease and take the pressure off an awful lot of people

Anonymous

11/03/2021 05:58 PM

don't make a difference

Anonymous

11/03/2021 06:03 PM

Because it would be unfair to just remove it

Anonymous

11/03/2021 06:05 PM

If the council will be reducing the help they are going to be givem especially after the pandemic then yes there should be some sort of help for these people going forward.

Anonymous

11/03/2021 06:07 PM

we need fairness

Anonymous

11/03/2021 06:11 PM

1 year support is not enough what happens when this is over

Anonymous

11/03/2021 06:33 PM

If cts changes adversely these groups then they would need help from other sources.

Anonymous

11/03/2021 06:39 PM

I strongly support the introduction of the one -year hardship fund as it will support those residents who will be affected in the short to medium term whilst they make amends and adjustments to pay their Council Tax in the long term which support.

Anonymous

11/03/2021 06:43 PM

To allow time to adjust

Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

You should make it mandatory for other over 18 adult children or relatives living with the claimant to contribute towards the council tax and other priority bills from their benefits or their income. There are other councils which clearly state in their website that a percentage, for eg, like 30% of income of other over 18 adults living in the household must contribute towards the council tax, whether working or getting benefits. The adult children or relatives living them treat their own benefits as pocket money and do not contribute because the tenancy is not in their name. A temporary hardship fund is not needed. What is needed is permanent contribution from over 18 adult children and other relatives working or on benefits to contribute to the Council tax bill and priority bills because they are benefiting from the facilities of living in the household.

Anonymous

11/03/2021 06:51 PM

Because I really don't understand things proposed.

Anonymous

11/03/2021 06:53 PM

Sometimes change can cause hardship so having a fund that can help you is a good idea

Anonymous

11/03/2021 06:53 PM

Depends how it will affect but some people are used to what they currently have

|                                  |                                                                                                                                                                                                                                                                                                               |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 07:00 PM | If the change over happens people will need support                                                                                                                                                                                                                                                           |
| Anonymous<br>11/03/2021 07:16 PM | Because I worry that I may be affected by this despite being unable to work due to poor health                                                                                                                                                                                                                |
| Anonymous<br>11/03/2021 07:17 PM | Nothing to say                                                                                                                                                                                                                                                                                                |
| Anonymous<br>11/03/2021 07:29 PM | To help those who need it most                                                                                                                                                                                                                                                                                |
| Anonymous<br>11/03/2021 07:48 PM | Not enough information into what will really happen.. always waiting to be blindsided, collateral damage as part of being a croydon resident.                                                                                                                                                                 |
| Anonymous<br>11/03/2021 07:48 PM | I am not sure the hardship fund will help in the longer term. It may have the same impact to give people a year's notice.                                                                                                                                                                                     |
| Anonymous<br>11/03/2021 07:49 PM | The hardship fund would help out a lot of people to ensure they can avoid payment arrears and potentially getting into unforeseen debt.                                                                                                                                                                       |
| Anonymous<br>11/03/2021 08:02 PM | These are difficult times & these people should be helped In any way they can.                                                                                                                                                                                                                                |
| Anonymous<br>11/03/2021 08:03 PM | People will need time to reorganise their finances.                                                                                                                                                                                                                                                           |
| Anonymous<br>11/03/2021 08:13 PM | because of covid its killed everything in its way                                                                                                                                                                                                                                                             |
| Anonymous<br>11/03/2021 08:15 PM | If they are in need of a hardship fund, how is one year of help going to change the fact that they actually need the help of a fund? Do you expect that someone's situation is going to have vastly improved and changed that they no longer are not in hardship and in need of additional financial support. |

Anonymous

11/03/2021 08:19 PM

It will be greatly needed to help with the adjustment period.

Anonymous

11/03/2021 08:26 PM

I support because the impact this will have on people is immense. That support is invaluable. The financial struggle this will have on people is terrible. You are purposing literally cutting a life line for people you are not even doing this over a two year process and reducing amounts of contributions and easing people into having to adjust to a new financial struggle and so they can try and make there money work and try and stretch it out after they have paid there bills and outgoings. Money worry has a profound effect on people especially on mental health but also regular people will suffer.

Anonymous

11/03/2021 08:51 PM

The cost of living is going up pluse fuel bills.

Anonymous

11/03/2021 09:10 PM

Helpful scheme is good

Anonymous

11/03/2021 09:15 PM

Because they need help

Anonymous

11/03/2021 09:25 PM

I have 3 children under the age of 9 years old. It will be hard for me if affected by the change.

Anonymous

11/03/2021 09:45 PM

People who receive council support are in need of it so if you now stop or reduce the payment they will be affected some worse than others.

Anonymous

11/03/2021 09:56 PM

If you remove the CTS from unemployed people then they will also need support.

Anonymous

11/03/2021 09:58 PM

Again, we must help and support people who need help.

Anonymous

11/03/2021 10:02 PM

People can't be with out

Anonymous

11/03/2021 10:14 PM

If your raising the council tax which we can barely afford as it is then would be great to get help when we WILL be struggling.

Anonymous

11/03/2021 10:36 PM

I'm neutral

Anonymous

11/03/2021 10:57 PM

All support is needed

Anonymous

11/03/2021 11:16 PM

Because it would be needed.

Anonymous

11/03/2021 11:27 PM

Many peoples in need should be supported

Anonymous

11/03/2021 11:41 PM

I don't know the old/current scheme.

Anonymous

11/04/2021 02:00 AM

People need the financial assistance with a major change

Anonymous

11/04/2021 02:22 AM

I think it's a good change because will be easier for them to pay council tax.

Anonymous

11/04/2021 05:37 AM

I am not understand the question.

Anonymous

11/04/2021 07:21 AM

It us going to have a great effect of those that have been receiving it thus far so this hardship fund will help people to adjust to the changes.

Anonymous

11/04/2021 07:41 AM

I support because it is a good course

Anonymous

11/04/2021 08:41 AM

If changing the amount of help you give is lower, a hardship fund would help a lot

Anonymous

11/04/2021 09:32 AM

So if a genuine pensioners needs sustained support this will not help them that why!

Anonymous

11/04/2021 09:34 AM

When the residence are in dire need of help they should know that there's a council that's willing to help and support them.



Anonymous

11/04/2021 11:36 AM

It will not make a difference as we will get support with one hand and snatched away with another so really you wont be helping anyone this is just another case of Croydon Council mis-management

Anonymous

11/04/2021 01:03 PM

Any support for the people who needs it's going to help a lot

Anonymous

11/04/2021 01:52 PM

The change will hit residents hard and a hardship payment to help them consolidate their money to afford the rise would help

Anonymous

11/04/2021 03:46 PM

Because I am a member of society and have morals. I cannot understand why anyone would not want to support those less fortunate than themselves.

Anonymous

11/04/2021 03:56 PM

Any support limited to only 1 year would be a short-term fix - what happens to these people in year 2?

Anonymous

11/04/2021 04:08 PM

What happens after is their a hardship fund every time we the residents need help.

Anonymous

11/04/2021 04:17 PM

People are suffering already these changes will bring further hardship to families.

Anonymous

11/04/2021 04:17 PM

I don't understand the scheme fully

Anonymous

11/04/2021 04:25 PM

I am not working. I will need support.

Anonymous

11/04/2021 04:26 PM

I support as long as working parents do not suffer regarding the change

Anonymous

11/04/2021 04:27 PM

No one should be cold or hungry

Anonymous

11/04/2021 04:30 PM

You are a struggling organisation reflective into the community in which you are situated and serve.

Anonymous

11/04/2021 04:41 PM

Yes I support this and I strongly argue with this

Anonymous

11/04/2021 04:44 PM

It will be the poorest that will be hit hard

Anonymous

11/04/2021 04:45 PM

Because those that are being helped are usually in vital need of support financially, and without help it could cause some serious issues for them

Anonymous

11/04/2021 04:46 PM

As this will affect my son

Anonymous

11/04/2021 04:55 PM

I didn't work for 2 years

Anonymous

11/04/2021 05:03 PM

As I said it's blooming hard enough as it is without another money woe for carers and disability and pensioners

Anonymous

11/04/2021 05:26 PM

You shouldn't increase the amount people Pay with children under 18 in the household it will put more kids into extreme poverty

Anonymous

11/04/2021 05:47 PM

Because yr just putting low income earners into more debt. It be for more than a year to help people.

Anonymous

11/04/2021 06:05 PM

Not sure

Anonymous

11/04/2021 06:17 PM

As a resident of Croydon, I demand transparency and accountability for the way Croydon Council has brought Croydon to the verge of bankruptcy.

Anonymous

11/04/2021 06:20 PM

Because of all the people who need the continuous support as it stands & not as a variation

Anonymous

11/04/2021 06:20 PM

I require more information

|                                  |                                                                                                                                                                                                                                                                   |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/04/2021 07:18 PM | because it is my fair option and also I don't have an opinion at this point                                                                                                                                                                                       |
| Anonymous<br>11/04/2021 07:19 PM | This could help one settle and get use to the change                                                                                                                                                                                                              |
| Anonymous<br>11/04/2021 08:32 PM | Because you will cause hardship by changing a scheme that already works                                                                                                                                                                                           |
| Anonymous<br>11/04/2021 09:36 PM | I am unable to work at the moment                                                                                                                                                                                                                                 |
| Anonymous<br>11/04/2021 11:05 PM | It would be a much needed financial assistance to allow my household to be able to keep our head above water.                                                                                                                                                     |
| Anonymous<br>11/04/2021 11:54 PM | It's a step forward.                                                                                                                                                                                                                                              |
| Anonymous<br>11/05/2021 02:46 AM | I'm finding it hard to make ends meet -I have a lot of direct debit in place for debt already .                                                                                                                                                                   |
| Anonymous<br>11/05/2021 07:26 AM | Support helping with the hard ship payment                                                                                                                                                                                                                        |
| Anonymous<br>11/05/2021 07:45 AM | There needs to be help for those who may need it                                                                                                                                                                                                                  |
| Anonymous<br>11/05/2021 08:14 AM | I support it to an extent, I think if people are given enough notice then support shouldn't be too essential.                                                                                                                                                     |
| Anonymous<br>11/05/2021 08:21 AM | This is a sticking plaster on cruel policy, which won't be help everyone or even most people impacted by your change in council tax support. You have introduced MORE stringent thresholds than universal credit.                                                 |
| Anonymous<br>11/05/2021 10:12 AM | I support people being assisted to transition after being adversely affected, but please provide more information. And I find the the use of the term 'hardship fund' really insulting and undermining. How about calling it an 'adverse affect transition fund'? |

Anonymous

11/05/2021 10:23 AM

Because it looks like the proposed changes do not protect all of those who require it and therefore they will face hardship and therefore require not only protection which they will no longer be given but support for as long as possible

Anonymous

11/05/2021 10:39 AM

i don't have good understanding of the sentence

Anonymous

11/05/2021 10:43 AM

This would help them during difficult times.

Anonymous

11/05/2021 10:49 AM

To help them meet some necessities of life and prevent mental health breakdown

Anonymous

11/05/2021 12:13 PM

All kind of financial hard ships could be minimised as far as possible

Anonymous

11/05/2021 02:08 PM

Because if someone is receiving support they should continue to receive support.

Anonymous

11/05/2021 04:08 PM

What happens to everyone suffering after the year is up

Anonymous

11/05/2021 04:29 PM

The hardship scheme would help many vulnerable residents to get on their feet.

Anonymous

11/05/2021 04:43 PM

Because things are two expensive.

Anonymous

11/05/2021 06:23 PM

Ruthless to abruptly remove support from people assessed as needing help. Will require hand holding. Drastic break with CTS will further damage already volatile mental of residents.

Anonymous

11/05/2021 06:33 PM

The fund will provide some sort of help temporarily, however, these residents are going to face a life time heavy council tax payment. So, it doesn't really help.

Anonymous

It would depend if residents would be worse off. More information is

11/05/2021 08:17 PM

needed about payments, how much, etc

Anonymous

11/05/2021 08:20 PM

Yes as we dn't know what hardships some people are going through

Anonymous

11/05/2021 08:53 PM

People need time to adjust if their financial situation changes through no fault of their own.

Anonymous

11/05/2021 08:56 PM

Because you will take away from some to give others. Just do both

Anonymous

11/05/2021 08:58 PM

Because it may be a huge difference in having help already and then no help at all.

Anonymous

11/05/2021 09:09 PM

As we do not get enough council tax support

Anonymous

11/05/2021 09:13 PM

Council is not applying the rules as it should be. This will create the 2 tie system and benefit will not go to the needy

Anonymous

11/05/2021 09:25 PM

Because its time consuming to change over, there's always delays and debt will be incurred due to this reform, I pray it doesn't go through

Anonymous

11/05/2021 09:47 PM

Because the move will be a shock to so many people's household budget.

Anonymous

11/06/2021 12:22 AM

We should be a caring society and it's the council's duty to look after it's residents

Anonymous

11/06/2021 01:04 AM

Its better than nothing if the decision has already been made

Anonymous

11/06/2021 01:18 AM

Everybody needs help now and again

Anonymous

11/06/2021 02:21 AM

Residents will need support to transition if their Council Tax Support is reduced or removed altogether!

Anonymous

11/06/2021 07:38 AM

Its important to help the needed

Anonymous

11/06/2021 09:51 AM

For the above reasons due to inflated living costs.

Anonymous

11/06/2021 09:53 AM

Able to work then should get a job.

Anonymous

11/06/2021 10:01 AM

Problem with people who flout system

Anonymous

11/06/2021 10:13 AM

All people who can't afford council tax because they are receiving benefits due to being in a low income should be helped and protected

Anonymous

11/06/2021 10:51 AM

It is the poorest that are most affected by your proposed changes

Anonymous

11/06/2021 12:37 PM

I have not read enough information about how it will be implemented, who will be directly affected and if there will be council tax increases. I cannot find the detail to comment.

Anonymous

11/06/2021 12:46 PM

I support amendments that make life better for everyone in the system.

Anonymous

11/06/2021 01:02 PM

What happens after the year you need to think how does this effect people after this?

Anonymous

11/06/2021 01:07 PM

Alot of people wont beable to afford it

Anonymous

11/06/2021 02:25 PM

Some people live on vey tight budgets.

Anonymous

11/06/2021 05:48 PM

What use is a hardship fund for a year? I'll still be struggling after a year.

Anonymous

11/06/2021 10:03 PM

Not familiar with the term hardship and how it affects me personally as a disabled person

Anonymous

11/06/2021 11:09 PM

It's more paperwork it can cause stress and worry to vulnerable people and what happens at the end of the year and their circumstances are the same will they have to apply again?

Anonymous

11/07/2021 01:09 AM

Unless peoples benefits are going up before the year ends where will the money come from to pay council tax?

Anonymous

11/07/2021 08:00 AM

As long as it's fairly allocated

Anonymous

11/07/2021 09:33 AM

It will help the council & the needed people

Anonymous

11/07/2021 04:25 PM

as above

Anonymous

11/07/2021 06:28 PM

I support this new fund, but I would want assurances that other important areas aren't penalised. Also, will this fund continue after one year? Is it dependant on local government or direct government funding? The borough is bankrupt, so I guess we have to wait and see if it happens.

Anonymous

11/07/2021 06:53 PM

A transition fund is ineffective, as long as 12 months notice should be given.

Anonymous

11/07/2021 08:18 PM

Would Croydon tax payers be paying for this- if so then not fair

Anonymous

11/07/2021 08:28 PM

One year's support is not enough if you happen to pay more than half of wages on housing.

Anonymous

11/07/2021 09:49 PM

it will be helpful to introduce the hardship scheme

Anonymous

11/07/2021 10:23 PM

Because once we are all pushed into this bracket we have 12 months to figure out how to earn much more money to survive or give up completely and claim full benefits

Anonymous

11/08/2021 05:24 AM

Help people who have hardship. Stop failing your residence.

Anonymous

11/08/2021 10:38 AM

I think it could help in the transition to the new system.

Anonymous

11/08/2021 11:27 AM

It's beneficial for all of us.

Anonymous

11/08/2021 11:30 AM

Additional assistance can be needed when circumstances change. I couldn't have moved to my current property without the council assistance I received.

Anonymous

11/08/2021 12:51 PM

It will be difficult for people to suddenly have to pay more Council Tax.

Anonymous

11/08/2021 02:34 PM

Most differently...it is hard enough to make ends meet.. this scheme would help the vulnerable.

Anonymous

11/08/2021 05:06 PM

As always, with the transition of new schemes, financial restrictions hit hardest trying to juggle the changeover

Anonymous

11/08/2021 08:43 PM

If it has to go ahead then agree

Anonymous

11/08/2021 11:09 PM

This will help people from becoming in debt.

Anonymous

11/09/2021 12:44 PM

Residents need extra help with the change

Anonymous

11/09/2021 01:08 PM

One year is not long enough. You've been overcharging council tax since Tony Newman became leader. That smarmy sweaty fat cat should pay. Not DISABLED people, not care leavers, not the vulnerable people who can't earn enough to get by. He ought to be tarred and feathered and paraded up and down the High Street and made to sweep the roads. He's disgusting.

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt



faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

People need time to transition and make changes. If they've no money now it won't suddenly materialise and continued support is critical.

Anonymous

11/09/2021 04:28 PM

This council is bankrupt thru bad management its citizens do NOT deserve to pay for our leaders folly /carelessness criminality !

Anonymous

11/09/2021 11:00 PM

Every people need support.

Norma

11/10/2021 04:44 AM

This is fair

Anonymous

11/10/2021 05:08 AM

As a mother of disable child and very low income I extremely agree vulnerable peor es extra support

Anonymous

11/10/2021 10:57 AM

Ideally the one-year hardship fund could help with the changes that will affect them and work on budgeting to factor in the changes

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

11/10/2021 01:00 PM

It can be hard to suddenly find extra money

Anonymous

11/10/2021 03:19 PM

not clear what the hardship fund is, or how long it will last or if you have to pay it back.

Anonymous

11/10/2021 03:29 PM

I do support any scheme that help those who are genuinely in need and not people who find the many loop holes in the system who want hands out as they have no incentive to work. low income families need support as well.

Anonymous

It is important to protect pensioners and vulnerable residents not able

11/10/2021 07:33 PM

to work.

Anonymous

11/10/2021 09:16 PM

because it is beneficial for the shortage of money.

Anonymous

11/10/2021 10:04 PM

If by some folly this change is allowed to go ahead then residents will be affected through no wrong doing on their part and so a transitional fund is the least that can be done

Anonymous

11/11/2021 01:41 PM

Any help is important

Anonymous

11/11/2021 02:25 PM

It's the decent thing to do

Anonymous

11/11/2021 03:58 PM

You should be ashamed of yourselves. A one year hard-ship will hardly do anything to support vulnerable people in our community.

Anonymous

11/11/2021 05:59 PM

Disabled residents are at times forgotten that there are also human beings and they deserve a right of care in our communities.

Anonymous

11/12/2021 07:28 AM

i was stopped a benefit and had a reduction in other benefits. The fund would have helped to balance the finances

Anonymous

11/12/2021 08:18 AM

Times have been hard for everyone including myself

Anonymous

11/12/2021 11:09 AM

If there is an increase in an individuals council tax cost, they will need that support to adjust

Anonymous

11/12/2021 01:15 PM

It will not improve the financial situation for others people will still be struggling financially years after this change. Especially if they have been receiving support for may years and you expect after 1 year for most to recover financially? Croydon is full of people begging and homeless this will further increase.

Anonymous

11/12/2021 01:25 PM

Not enough information for me to make a decision. If your changes effect people then I should not have to find it the council should

Anonymous

11/12/2021 06:07 PM

Makes sense

Anonymous

11/12/2021 06:15 PM

Many people will be worse off

Anonymous

11/12/2021 11:52 PM

Is good

Anonymous

11/14/2021 08:47 AM

If help is required it's available

Anonymous

11/15/2021 09:38 AM

when big changes are being made people need support through this. I don't support their money will be going up so how will they be expected to afford this new cost without some kind of adjustment period.

Anonymous

11/15/2021 12:12 PM

I prefer having a fairer system and your one year hardship fund is not the solution it will help the vulnerable for short period of time and ONLY shows that your new proposal is NOT fair and will ONLY affect the most needy people!!!

Anonymous

11/15/2021 06:08 PM

Though the government has the final say on issues like this, I believe that any help to those that need it will add joy to their household especially people on low income and with under aged children and those over 18yrs but still in full time education.

Anonymous

11/16/2021 08:19 AM

Every one will need this support to help them adjust to the changes and make the necessary changes to their own personal circumstances

Anonymous

11/16/2021 03:49 PM

As above

Anonymous

11/16/2021 08:28 PM

I support this change because it could cushion the financial blow of having CTS removed or cut. However, I would prefer this to be available for longer than a year, if possible, as I think we are living in a particularly difficult climate for those on lower incomes.

Anonymous

11/17/2021 10:19 AM

I don't think you should introduce a hardship fund because I don't think you should change the scheme

Anonymous

11/17/2021 11:23 AM

As above, know what it's like to struggle

Anonymous

11/17/2021 01:21 PM

Would we have to pay this back at the end of each year? I think that this will get us into further debts.

Anonymous

11/17/2021 05:10 PM

With rising cost of electricity, gas and other bills. This would help people.

Anonymous

11/17/2021 07:09 PM

This change is to save money, so why do you want to introduce something new?

Anonymous

11/18/2021 10:36 AM

being a pensioner is my reason ,or my partner reason as well

Anonymous

11/18/2021 11:04 AM

People need help even more so when there's change that adversely affects them.

Anonymous

11/18/2021 12:08 PM

The time would help them adjust to the new scheme.

Anonymous

11/18/2021 01:19 PM

Would this be an automatic fund? Would the onus be on people to apply them selves? Places that provide vital support such as Citizens Advice Bureau are not longer accessible in Croydon through walk in services and people who can not access advice or help on this issue may not know about a hardship fund. A fund would only be available for a year which could impact people with long term health and financial problems

Anonymous

11/18/2021 04:10 PM

It will avoid hardship.

Anonymous

11/18/2021 08:06 PM

Dont cut the support and they wont need the fund

Anonymous

11/19/2021 08:34 AM

It's the right thing to do

Anonymous

11/19/2021 03:16 PM

It's important to remember that in April 2021, you axed your welfare rights advice service and left low-income residents with no ability to access the support they need to stay afloat. The very fact although there is to be a temporary "hardship fund" "to support residents who are affected by changes to the Council Tax Support scheme discount to adapt to the new system" means that you know what you are doing and that it will adversely affect vulnerable groups that you should be protecting.

Anonymous

11/21/2021 11:36 AM

It's a shock to ask people to suddenly find alot more money in this current climate

Anonymous

11/21/2021 01:17 PM

changes not good for vulnerable people.

Anonymous

11/21/2021 05:33 PM

Support this hardship scheme as it gives people a chance live in a home

Anonymous

11/21/2021 05:38 PM

I really didn't understand a lot about the new scheme. That's why I don't know what to say.

Anonymous

11/21/2021 06:42 PM

I would support the scheme as long as it does not increase my council tax above a certain level that it becomes too much of a cost for me to maintain my living standard.

Anonymous

11/24/2021 01:15 PM

No opinion

Anonymous

11/24/2021 07:02 PM

I think it is time that those who led us into the dire finacial situation we face are made more accountable. I would like to see the number of councillors reduced and all remunartion and expenses they recive considerably reduced - they need to reconsider what they are doing and how they might most effectively fufill their obligations to EVERYONE

Anonymous

11/26/2021 08:43 AM

I do not support the boundaries for recieving help need to be higher the cut off point for recieving help needs to be 25,000 pa or above.

Anonymous

11/26/2021 09:11 AM

You are taking support from people that are working and already in hardship to help people who are in need we are all in need.

Anonymous

11/26/2021 12:12 PM

I do support the scheme to support poor Pensioners because many have worked very hard in their life in this country and now they are in need we cannot think of not helping.

Anonymous

11/26/2021 09:23 PM

It would support the transition

Anonymous

11/27/2021 04:38 PM

people need help with the poll tax it is robbery

Anonymous

11/28/2021 12:24 PM

I haven't heard about this before now,insufficient information so not sure

Anonymous

11/28/2021 03:49 PM

I am not sure I understand the question but some people are struggling with paying bills and they need a lot of support if there are changes to council tax support

Anonymous

11/29/2021 10:11 AM

There are other schemes that protect those groups and should be used first. then if there any other issue the council should support.

Anonymous

11/29/2021 12:43 PM

To avoid people getting into arrears.

Anonymous

11/30/2021 02:02 PM

Because the cuts are to the poor while the rich are protected by an unfair system

Anonymous

11/30/2021 02:44 PM

People need time and space to adjust. I fear many won't have even heard of this consultation and the changes will come as a shock, so help to adjust will be essential to avoid potential bankruptcy and homelessness.

Anonymous

11/30/2021 02:46 PM

I work part time so many hours a week i am the only one working at the moment my wife is looking for work as well the world is full of temporary jobs and contracts part time and Covid 21 is still here and you want to put this burden on the people of Croydon it is very shameful

Anonymous

If CTS is being withdrawn by the council due to lack of ring fenced

11/30/2021 03:39 PM

funding, a step down tiered removal would be better to allow citizens to make adjustments - especially important in this time of economic hardship for many of the community in Croydon.

Anonymous

11/30/2021 06:35 PM

If people are in hardship then they need ongoing support, not a one year scheme

Anonymous

11/30/2021 08:07 PM

Leave the current scheme as it is

Anonymous

11/30/2021 11:46 PM

As before this is just to reduce the amount of money the council pay out to help the most vulnerable residents

Anonymous

11/30/2021 11:48 PM

I don't know as I would fall in this category

Anonymous

12/01/2021 12:54 AM

See previous answer

Anonymous

12/01/2021 07:05 AM

My concern is the speed at the high you are trying to bring the change in and the lack of consultation with the affected groups. A survey is not a sufficient nor appropriate methods or groups who are not tech literate

luay Elottol

12/01/2021 11:04 AM

just supporting

Anonymous

12/01/2021 01:07 PM

I support this change as the introduction of a mechanism to soften the blow to people's finances that will be caused by the council's proposed changes would give residents much needed additional time to adapt to this new reality. Given the speed with which this change is being pushed through, a hardship scheme is the absolute least the council could do in this situation. Even so, since the hardship fund will be withdrawn after only one year, the current plan merely pushes the inevitable "cliff-edge" moment further down the line. The council should consider extending the hardship fund across multiple years, with each iteration slowly withdrawing assistance, so as to better help residents adjust to the new scheme.

Anonymous

12/01/2021 01:13 PM

Other people might need support while going through crisis, redundancy, job loss, or mental health struggle.

Anonymous

12/01/2021 06:29 PM

A drop in support could cause severe hardship to residents already struggling.

Anonymous

12/01/2021 09:54 PM

If CTX is taken away from people used to receiving it then, suddenly not receiving it could cause severe financial hardship & suffering.

Anonymous

12/02/2021 12:52 PM

I do not support the change in the first place.

Anonymous

12/02/2021 01:18 PM

Why only 1 year with energy prices going up, and food poverty increasing? This should be ongoing.

Anonymous

12/02/2021 01:22 PM

Council has insufficient funds.

Anonymous

12/02/2021 03:21 PM

One year is not long enough

Anonymous

12/02/2021 05:57 PM

Many work but do not meet the criteria but it would be nice for support elsewhere

Anonymous

12/02/2021 06:41 PM

I have many reasons. One of the reason for the increase in council tax support is that there are more people moving into the Croydon area. The council have asked local landlords to help vulnerable people therefore moving into Croydon. There has been a lot of cuts recently in Croydon because the council declared bankruptcy, through councillors being greedy. Now we have to pay. So I don't agree with hardship fund as I don't believe this should be happening in the first place because of councils lavish spending for their own good.

Anonymous

12/02/2021 08:33 PM

A transition period is always welcome but in a period of highly unstable global and economic change now is not the time to put people under additional pressure

Anonymous

12/02/2021 09:53 PM

By definition such people should be able to pay their way. Providing income banding is fair in both directions.



|                                  |                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>12/02/2021 10:03 PM | This change will not be beneficial. You are making cuts because you wasted money and went bankrupt                                                                                                                                                                                                                                     |
| Anonymous<br>12/03/2021 02:54 PM | Pension don't go far enough                                                                                                                                                                                                                                                                                                            |
| Anonymous<br>12/03/2021 05:01 PM | I strongly do not support this change because it should not be necessary (as the proposed new scheme should not be implemented, as the cost of those currently supported). The projected cost of setting up and administering the proposed one-year hardship fund should be disclosed and be discussed as part of this consultation.   |
| Anonymous<br>12/03/2021 07:35 PM | The current time is very difficult for all of us retired unemployed people living on pensions So we need to support any help coming our way                                                                                                                                                                                            |
| Anonymous<br>12/03/2021 08:16 PM | Anything to help people pay their council tax.                                                                                                                                                                                                                                                                                         |
| Anonymous<br>12/03/2021 09:06 PM | The fund will help the low waged and the unemployed                                                                                                                                                                                                                                                                                    |
| Anonymous<br>12/03/2021 09:22 PM | I do not support the change, so I would not welcome a hardship fund.                                                                                                                                                                                                                                                                   |
| Anonymous<br>12/03/2021 10:18 PM | I do not support the fact they are only covered for a year, with changes already to the UC, the UC and Council tax only seem to cover the rent and council tax for single adults                                                                                                                                                       |
| Anonymous<br>12/04/2021 07:56 AM | We believe there is an ulterior motive to this new proposed hardship fund - like other initiatives that the Council have implemented, they have set up individuals to fail in that giving it to them in one hand and then taking it back a year later. It's just not fair, please leave the already struggling individuals well alone. |
| Anonymous<br>12/04/2021 08:53 AM | You only get help if your on benefit which is not fair it should be done on your income.if they feel you can go out to work at 64+ can't get your pension then your on your own.                                                                                                                                                       |
| Anonymous                        | Helps people                                                                                                                                                                                                                                                                                                                           |

12/04/2021 09:52 AM

Anonymous

Welfare should be managed by the central government.

12/04/2021 10:32 AM

Anonymous

Any support is useful..

12/04/2021 11:17 AM

Anonymous

Obvious, help will be needed to transition

12/04/2021 12:03 PM

Anonymous

Again any funding & help is thankfully accepted

12/04/2021 01:46 PM

Anonymous

Residents may need temporary help during changes

12/04/2021 04:28 PM

Anonymous

People need time to get used to changes.

12/04/2021 07:35 PM

Anonymous

Times have very difficult and help with council tax to those who are in difficult situation do alleviate alot of worries and stress.

12/05/2021 07:32 AM

Anonymous

I do not support these changes, which put even more pressure on people in work. I live alone. Have worked all my life and not taken any benefits other than single person council discount for my council tax. I am already facing cost of living increases and do not agree that single person council tax benefit be removed. This would penalise those in the middle income bracket unfairly, as a result of the council's mishandling of their finances

12/05/2021 09:38 AM

Anonymous

What happens after the year I do not support it's disgusting

12/05/2021 04:41 PM

Anonymous

Why is it necessary to continue supporting someone, as in our case, it is difficult for us to get enough money to be able to provide the necessary support for our family unit, since we are a large family with still small children. Thank you very much and the help of the tax discount is a great help because we have to look for each coin to be able to reach the end of the month thanks

12/05/2021 05:51 PM

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>12/05/2021 06:22 PM | It would help to adjust to reduced financial circumstances.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Anonymous<br>12/05/2021 07:01 PM | As it is important to protect those vulnerable with little money to pay escalating bills including carers in the borough. Although this does not appear to be the case in your new council tax support.                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Anonymous<br>12/06/2021 08:07 AM | I think everyone needs help but what is the criteria?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Anonymous<br>12/06/2021 11:04 AM | I would rather they left the council tax as it is at the moment, always trying to find other ways of making money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Anonymous<br>12/06/2021 11:15 AM | It needs to be properly assessed by comopent staff. Many receive support who do not need it                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Anonymous<br>12/06/2021 03:27 PM | SUPPORT SHOULD BE GIVEN AT ANY TIME                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Anonymous<br>12/07/2021 03:18 PM | Because the new change will affect them for long time till they will coup with it                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Anonymous<br>12/07/2021 05:52 PM | To help cover living costs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Anonymous<br>12/07/2021 09:23 PM | A cliff edge must be avoided and if this is the means to prevent that from happening, then so be it. A period of adjustment will be necessary for individuals concerned to reorganise their affairs so that they can pay for the council tax bill that will be accorded to them. If support is not given, there is the real risk that individuals/families will end up unable to pay their council tax bill with all the consequences that that may entail and the Council will find itself with a greater administrative burden dealing with issuing an increased level of reminders and summonses and everything else that entails. |
| Anonymous<br>12/08/2021 06:51 AM | Because living costs are escalating at an alarming rate creating more poverty amongst the vulnerable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Anonymous<br>12/08/2021 04:52 PM | See comments below regarding Hardship Fund. We would also question whether 12 months is long enough.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

Anonymous

12/08/2021 06:07 PM

Vulnerable people need support even more now.

Anonymous

12/08/2021 06:43 PM

If it is definitely going to happen then families need an umbrella to help them survive the storm. This removal of support will plunge families into poverty.

Anonymous

12/08/2021 09:19 PM

I don't support above, as most, whom are already in receipt of council tax support are already experiencing financial hardship. Applying for this support would put excessive stress on the applicant. this is truly unfair and uncontainable, as the council is penalising the low income earners for its mistakes.

Anonymous

12/08/2021 09:51 PM

Circumstances can change.

Anonymous

12/08/2021 10:10 PM

It's important to help protect the vulnerable post pandemic.

Anonymous

12/08/2021 10:50 PM

We are creating a bigger problem so what is going to happen to people who cannot pay their council tax after a year on hardship support . What is the situation for homeless residents who are moved to high council tax areas ?

Anonymous

12/09/2021 12:14 AM

Needs compassion but firm controls

Anonymous

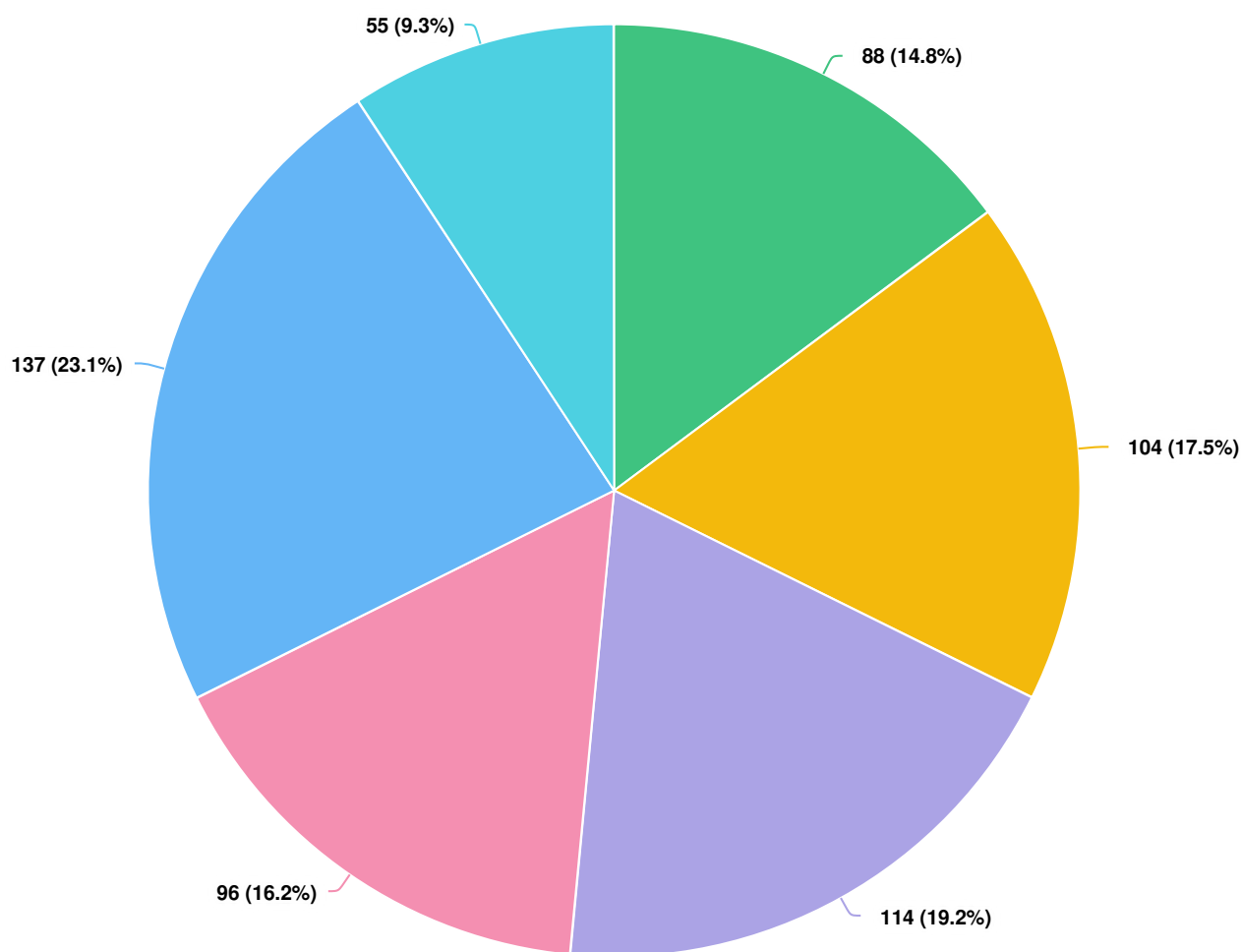
12/09/2021 08:29 AM

I neither support or don't support this

**Optional question** (406 response(s), 188 skipped)

**Question type:** Essay Question

**Q7** The income of any other working age adults (age 18 or over) living in the property, who are not the claimant or partner, may affect the amount of council tax support someone would receive. For more information: Over 18 charges Would you support or no...



**Question options**

☐ Strongly support  
 ☐ Support  
 ☐ Neither support nor do not support  
 ☐ Do not support  
 ☐ Strongly do not support  
 ☐ No opinion

Mandatory Question (594 response(s))  
Question type: Radio Button Question

**Q8 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Everyone who is working should help out to pay for the household bills

Anonymous

10/28/2021 09:46 PM

It's tricky as my adult daughter lives with us and works f/t but is on the minimum wage so we don't ask her to contribute to household expenses

Anonymous

10/28/2021 10:21 PM

Not my problem

Anonymous

10/29/2021 09:26 AM

I do not fully appreciate the implications of shared homes, and the range of scenarios under which people share homes. A poorly thought-out scheme would have the potential to create perverse incentives or disincentives for co-habiting. It could create a disincentive to work or to work legally, or could have harmful impacts on children, on marriages, on those needing care and on care givers, for example.

Anonymous

10/29/2021 10:04 AM

Jobs are hard to come by for school leavers, so while I strongly agree that those over 18 who are employed should be contributing to household income, allowances need to be made for households with unemployed 18+ people

Anonymous

10/29/2021 12:08 PM

When i applied for Council tax support, I never did get the support. I had to get a loan from a door step loan company to keep the bailiffs off my back. Thank God for the provident loans back then and the support of my family and friends who helped me get back on track financially. All these so called government schemes are traps to keep the masses in poverty. So not I do not support this change.

Anonymous

10/29/2021 02:23 PM

What does this even mean , need specific examples

Anonymous

10/29/2021 02:31 PM

Many people have their children living in the same household simply because they cannot afford to rent or buy. Once again this targets those who can least afford it.

|                                  |                                                                                                                                                    |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>10/29/2021 02:39 PM | See above.                                                                                                                                         |
| Anonymous<br>10/29/2021 04:58 PM | Do not know finer details                                                                                                                          |
| Anonymous<br>10/29/2021 05:56 PM | As don't think it's fair                                                                                                                           |
| Anonymous<br>10/29/2021 06:24 PM | They need help as well                                                                                                                             |
| Anonymous<br>10/29/2021 06:33 PM | It is important to use resources responsibility.                                                                                                   |
| Anonymous<br>10/29/2021 06:37 PM | It is fairer that all adults are responsible                                                                                                       |
| Anonymous<br>10/29/2021 06:41 PM | makes sense                                                                                                                                        |
| Anonymous<br>10/29/2021 06:45 PM | I believe this will cause conflict within household, potential exclusions from parents thus costing the council far more in homeless applications. |
| Anonymous<br>10/29/2021 06:58 PM | How are you going to determine this value though ?                                                                                                 |
| Anonymous<br>10/29/2021 07:05 PM | Every adult should contribute to household bills, so I'd continue to support non-dependent deductions, providing they're proportionate.            |
| Anonymous<br>10/29/2021 07:23 PM | Same                                                                                                                                               |
| Anonymous<br>10/29/2021 07:26 PM | My son at university and I have to pay extra cause he's over 18 but claiming maintenance loan and I'm a carer                                      |
| Anonymous<br>10/29/2021 07:43 PM | This would be in line with other benefits.                                                                                                         |

Anonymous

10/29/2021 08:00 PM

Because I think those occupants have to pay for themselves

Anonymous

10/29/2021 08:01 PM

If an university student lives at home when not at university how can they pay any extra to help cover the loses.

Anonymous

10/29/2021 08:09 PM

This will affect carers who already find it hard .

Anonymous

10/29/2021 08:16 PM

No opinion.

Anonymous

10/29/2021 08:17 PM

i do not understand what one person is earning have to do with other person (like in share houses people even do not know each others)

Anonymous

10/29/2021 08:34 PM

Why should people be penalised for people living with them

Anonymous

10/29/2021 09:14 PM

Not sure how this would be checked or enforced

Anonymous

10/29/2021 09:20 PM

It is too blunt a scale - a small change in income can cost the other adult £1000. And is it right that the unemployed should be expected to pay £5 pw. ( I appreciate that these are notional/assumed contributions - there may be many cases where the taxpayer does not in fact collect a contribution from, for example, a working adult child.)

Anonymous

10/29/2021 09:30 PM

AS ABOVE

Anonymous

10/29/2021 09:52 PM

A big strain on families. The person over 18 may be unable to find work. It'd be like the poll tax which was very unpopular.

Anonymous

10/29/2021 09:59 PM

The changes aren't being proposed with assisting people in mind. Why make changes.

Anonymous

10/29/2021 10:02 PM

All this will do, is suddenly you'll find lots of non dependents would of move out but claimant won't know where too... ♀ So will cost you more in long run as 0 non dep deduction.



Anonymous

10/29/2021 10:28 PM

Young people already are facing challenges trying to find jobs and get on the property ladder so they need all the help they can get! The claimant obviously needs support to pay for a tax that increases extortionately every year and provides a very poor service in all areas!

Anonymous

10/29/2021 11:54 PM

Stop cutting these peoples benefits. Only the Labour Party would do this. Shame on Ali and the other Scroats who run the Council.

Anonymous

10/30/2021 12:50 AM

The income of 'Any Other', is not linked to the claimant/recipient in terms of disposable income., This proposal would serve to penalise claimants, as well as, divide communities according to their income.

Anonymous

10/30/2021 01:41 AM

If an 19 years old working as kitchen Porter on minimum wage who lives with his single mother dinner lady, they could be penalised. The system should and must offer adequate and universal safeguards against poverty and financial struggle.

Anonymous

10/30/2021 07:40 AM

Over 18 working could contribute to household expenses

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

The council should only support people who need it.

Anonymous

10/30/2021 08:55 AM

People should pay their way, and not live for free off the state.

Anonymous

10/30/2021 09:23 AM

I totally agree that if there is enough income to in that household then they would be able to afford to pay the council tax.

Anonymous

10/30/2021 09:27 AM

It's fair for all working people living at one property to contribute to expenses

Anonymous

10/30/2021 09:35 AM

All occupants in a house benefit from services and should contribute when they can afford to or are able to work.

Anonymous

10/30/2021 09:53 AM

Some 18 years olds are on low incomes

Anonymous

10/30/2021 10:14 AM

That would be unfair on individual who share property with working adult.

Anonymous

10/30/2021 11:16 AM

this is fair

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:34 AM

Any one else living at the property does not have responsibility of paying council tax. It is the responsibility of the person who has the rental agreement or home owner. So they will probably not pay leaving the person with the responsibility to pay.

Anonymous

10/30/2021 11:46 AM

It may lead to difficulties getting the money from said working person over 18 to balance up the community charge bill for that household and so lead to debt for the claimant.

Anonymous

10/30/2021 12:47 PM

All working adults should make some contribution

Anonymous

10/30/2021 05:38 PM

it should be the owner or tenant, not the children who pay, 18 or not

Anonymous

10/30/2021 09:11 PM

It is a difficult question as would depend on what the person earned. This is not clear. On a low income below income tax level or near it should not be taken into account.

Anonymous

10/31/2021 07:22 AM

This is completely dependant on whether they contribute to the household financially. They may be a lodger, they may be temporarily staying with family, they may be a young adult who is earning a very low wage themselves.

Anonymous

10/31/2021 09:40 AM

If you are working then yes it's fair that that individual makes a contribution

Anonymous

10/31/2021 10:37 AM

The total income of a household should be considered as there are plenty of single person in a home residents who have to cope with this tax as well as other household costs on their own

Anonymous

10/31/2021 11:20 AM

Many young people have returned to live with older parents due to lack of work and high housing costs this puts extra financial strain on families I accept in some households where many adults i.e. More than 2 are working should pay towards council tax

Anonymous

10/31/2021 06:42 PM

If your over 18 and working you should pay your way

Anonymous

11/01/2021 08:33 AM

Help should be available to those who are liable to pay council tax based on their ability to pay it - unless the council is willing to make all residents legally liable

Anonymous

11/01/2021 09:15 AM

If others in the householder can pay then the householder should come together and pay as one.

Anonymous

11/01/2021 09:36 AM

The burden should not be on the householder

Anonymous

11/01/2021 02:31 PM

If someone is over 18 and in full time education they should not have to contribute to the Council Tax

Anonymous

11/02/2021 06:07 AM

It is fair.

Anonymous

11/02/2021 04:45 PM

I think anyone over the age of 18 should be liable to help with any housing costs

Anonymous

11/02/2021 04:47 PM

Depends on their circumstances

Anonymous

11/02/2021 05:10 PM

Why should the 18 yr old impact the claimants council tax benefit- doesn't seem fair as you cannot control whether they do or don't contribute financially. Therefore this should affect the amount awarded to the claimant.

Anonymous

11/02/2021 05:24 PM

.

Anonymous

11/02/2021 06:07 PM

it depends on the financial status of the people aged over 18

Anonymous

11/02/2021 06:17 PM

Not sure of question

Anonymous

11/02/2021 06:19 PM

Might me good reson 18 + still living with parents.

Anonymous

11/02/2021 06:28 PM

historically there have always been non dependant deduction based on the non dependants wages but you will use this to increase the money you take from them rather than leave the system (which is fair) in place You are doing this because as a Council you bankrupted our borough with financial incompetance and you are levying more money from residents because of your poor management

Anonymous

11/02/2021 06:51 PM

N/a

Anonymous

11/02/2021 06:55 PM

Adult children may actually saving money to move out from parents. If they need to add to parents bills then they won't have their savings.

Anonymous

11/02/2021 06:57 PM

I just don't think it's fair

Anonymous

11/02/2021 07:09 PM

I would not support it in case the 18 years old are still studying to guarantee a better living. If they are just working, I'd definitely support it

Anonymous

11/02/2021 08:03 PM

contributions are too high and it would be very hard to enforce their contribution if they have no actual liability to pay council tax (if a bill is not issued in their name)

Anonymous

11/02/2021 08:31 PM

a young person 19 years of age, working to save some money to eat whilst studying or trying to establish a life is absurd and willbe creating a bigger divide between the rich and poor. how about you fairly tax all the companies not paying the correct taxes first. If they are over 18, still living at home, it's safe to say they equally need

support, notto be robbed of the little money they earn

Anonymous

11/02/2021 08:34 PM

They should support the house hold

Anonymous

11/02/2021 08:55 PM

Because young people need to be able to save and also have other expenses considering they are on minimum wage

Anonymous

11/02/2021 09:07 PM

It's good to support

Anonymous

11/02/2021 10:09 PM

This should be means tested by income and not a blanket approach. Some over 18s may be on low income and not able to be their own claimant. Any further reductions to their income could mean they can never rent or buy a property of their own. Further, this could push them further down the poverty line.

Anonymous

11/03/2021 01:28 AM

Because if they are not in education and earning they should pay a small percentage of the costs

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

people aged 18 or over, living in a property, who are not the claimant or partner need to help its important not to feel like you doing it on your own

Anonymous

11/03/2021 08:49 AM

These individuals who are not incapacitated should be unsupported if they are capable of getting a job full time, if they only earn a small wage then support should be given.

Anonymous

11/03/2021 08:53 AM

Why should a family member who works hard and cannot buy a home pay towards rates

Anonymous

11/03/2021 11:27 AM

I am not sure about their circumstance's

Anonymous

Well I think everyone should really play their part in the living

11/03/2021 11:31 AM

expenses of an household

Anonymous

As anove

11/03/2021 12:12 PM

Anonymous

Not enough information and detail to make a sensible comment.

11/03/2021 01:28 PM

Anonymous

These people will no doubt require CTS to meet their financial commitments.

11/03/2021 02:48 PM

Anonymous

Not everyone over 18 helps pay for rent and council tax therefore it's hard for parent to cover that also. Plus give them time to save up to buy a home as the constant bills stops them getting on the ladder

11/03/2021 04:11 PM

Anonymous

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

11/03/2021 04:14 PM

Anonymous

Total income of household is reasonable to be accounted for

11/03/2021 04:23 PM

Anonymous

It should be based on individuals not people sharing properties. People with high incomes that are not partners could easily afford to pay but someone on a low income may not be able to pay an evenly shared council tax.

11/03/2021 04:24 PM

Anonymous

Because they might need the fund for personal purposes

11/03/2021 04:25 PM

Anonymous

As that person might be a student.

11/03/2021 04:27 PM

Anonymous

Not sure

11/03/2021 04:29 PM

Anonymous

So when a child reaches 18 and is in paid work the family is no longer entitled to support for council tax . Serious knock on effect

11/03/2021 04:32 PM

Anonymous

11/03/2021 04:37 PM

If they are working then it's ok to ask them to contribute

Anonymous

11/03/2021 04:39 PM

This is just a contribution to running a household

Anonymous

11/03/2021 04:41 PM

They may not be related to other people they live with , it could be a flat share .

Anonymous

11/03/2021 04:42 PM

No one should live for free, everyone should have to contribute to society and living.

Anonymous

11/03/2021 04:45 PM

If household has income, household can pay something but not 100%

Anonymous

11/03/2021 04:45 PM

More and more people have their older children living at home who are unable to fund living independently, this will increase this percentage and make it harder for these young people to move out

Anonymous

11/03/2021 04:47 PM

Council tax is a massive outgoing, one that most people are struggling with. With other rising costs, such as utility bills it will make the very basic cost of living impossible.

Anonymous

11/03/2021 04:56 PM

What if that person is not working

Anonymous

11/03/2021 04:57 PM

If working then they should contribute it teaches responsibility of paying bills and would help them to realise what there parents have to pay out and for when they have there own homes

Anonymous

11/03/2021 04:59 PM

It's not faire we pay tax was for aour home in bands so if the tax is fixed why the people have to pay evenn more???

Anonymous

11/03/2021 05:00 PM

If they're not working and need financial support

Anonymous

11/03/2021 05:27 PM

I'm indifferent, because I'm not sure what to think.

Anonymous

11/03/2021 05:28 PM

They may not be living at the address but may only be getting their mails there since they had lived there from birth and they haven't buy their own house they live in shared accommodation where mails may not be protected

Anonymous

11/03/2021 05:28 PM

Because it will get a lot of people into council tax arrears. If that person over 18 isn't working and council tax goes up, how can the claimant afford the increase.

Anonymous

11/03/2021 05:32 PM

No! As when you have dependants on a low income you (the tenant) do not receive a credit for the burden of supporting them so why should their income count as your income when they earning?

Anonymous

11/03/2021 05:55 PM

Not really to sure

Anonymous

11/03/2021 05:58 PM

n/a

Anonymous

11/03/2021 06:05 PM

It is hard enough for young adults. Without them being the cause of more difficult times ahead

Anonymous

11/03/2021 06:07 PM

Anyone working should pay something even £10.

Anonymous

11/03/2021 06:11 PM

If there are multiple adults working that can afford to contribute towards living costs

Anonymous

11/03/2021 06:33 PM

The people affected are already struggling, removing funds from them is morally wrong.

Anonymous

11/03/2021 06:39 PM

I strongly support this proposal because although such occupants living with the claimant might not pay anything directly to the Council, they most likely support the claimant financially for living in the property. So the proposals makes it a fairer process due the intangible financial benefit enjoyed by the claimants from people aged 18 or over.

Anonymous

11/03/2021 06:43 PM

If financially able to contribute they should



Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

As above

Anonymous

11/03/2021 06:51 PM

Because if there is more than one person living in a household and say they have children working they can contribute.

Anonymous

11/03/2021 06:53 PM

This should not be affected. The claimants income is not the same as others living in the home.

Anonymous

11/03/2021 07:16 PM

I don't fully understand this

Anonymous

11/03/2021 07:48 PM

How are young adults supposed to strive in this world if when they are starting off they are billed.. you think your housing list is full now.. just you wait for it, You'll be inundated with applications!

Anonymous

11/03/2021 07:48 PM

I don't support this because people who cannot pay council tax, like myself, usually have (1) less income than 'normal' people and (2) more expenses than 'normal' people. The whole thing usually affects their household too, as they would need to contribute more than the partners of 'normal' people would need to and sometimes are also negatively financially affected by their partner's problem (the reason why they need support, whatever it might be).

Anonymous

11/03/2021 07:49 PM

Not every person is going to earn a high enough wage to provide a good contribution to paying the council tax and this would mean the main claimant is paying more than they can afford

Anonymous

11/03/2021 08:02 PM

Vulnerable people need help.

Anonymous

11/03/2021 08:03 PM

I need more information.

Anonymous

11/03/2021 08:13 PM

there is only me and my wife only

Anonymous

11/03/2021 08:26 PM

I don't support because I don't see how the claimant can be covered by council tax benefit when they have adult age 18 years and older resident or residents living in the same property. The overall income of those property as a result of having 1 or more adult age residents is greater than a single person property who will be impacted more. A single person with no savings has no one but themselves to rely on. I come under that category. I work and still have nothing at the end of the week.

Anonymous

11/03/2021 08:51 PM

Only one could be the bread winner some jobs are hard to get.

Anonymous

11/03/2021 09:10 PM

If an elderly person living with a person or family member who is working why should it affect that elderly person what they pay

Anonymous

11/03/2021 09:15 PM

Support

Anonymous

11/03/2021 09:18 PM

I do not support this change because there are circumstances where persons aged over 18 are unemployed and are living with parents or relatives who are already on a low wage. This would put more stress on a family on low wage or if the over 18 have to leave their home would be made homeless. Since there are no social housing for most people this would only make a bad situation worse. I cannot see how this proposal is going to benefit anyone but the local authorities.

Anonymous

11/03/2021 09:25 PM

I don't know.

Anonymous

11/03/2021 09:45 PM

The adult may not be working

Anonymous

11/03/2021 09:58 PM

With everything going up, why would you financially add to peoples suffering.

Anonymous

11/03/2021 10:14 PM

What because your child reaches adulthood they must then pay there parents council tax. Know its stupid

Anonymous

11/03/2021 10:36 PM

N/A

Anonymous

11/03/2021 10:57 PM

Na

Anonymous

11/03/2021 11:16 PM

Wasn't explained clearly.

Anonymous

11/03/2021 11:27 PM

Those who do not claim will claim when the time is right

Anonymous

11/03/2021 11:41 PM

When non dependents can earn they can contribute to the bills.

Anonymous

11/04/2021 01:59 AM

A couple with Family of 4or 5 children and they bringing money around 23000 a year I think you should help that Family because of small children and also we should encourage couple to be together instead laying they are single. If the spending is higher.

Anonymous

11/04/2021 02:00 AM

If they are working, they need to contribute to the household

Anonymous

11/04/2021 02:22 AM

Because they earnings go to people in need.

Anonymous

11/04/2021 05:37 AM

I am not understand the question.

Anonymous

11/04/2021 07:21 AM

As an 18 year old you are an adult and should contribute in the household.

Anonymous

11/04/2021 07:41 AM

I support because it is nice

Anonymous

11/04/2021 08:41 AM

I feel that if you are living in same household and able to work, you should pay your share of the council tax

Anonymous

11/04/2021 09:32 AM

Anyone who is capable to work and has no medical condition should be not supported

Anonymous

They should be encouraged to seek for employment but in the

11/04/2021 09:34 AM

meantime they should receive the appropriate help when needed

Anonymous

11/04/2021 01:52 PM

My 18yr old son lives with me at home still. I am a single parent as he is struggling to find work so has no income, the discount I receive helps massively. To loose this would impact me financially

Anonymous

11/04/2021 03:46 PM

There is no way to ensure that the other members of the household contribute to the council tax, therefore leaving the possibility of the claimant being worse off.

Anonymous

11/04/2021 03:56 PM

Whilst it is an unenviable position for any council to seek increases in it income, particularly for a Labour Council, I would support this move if there was really no other alternative, such as reducing the council's wage bill and/or its general expenditure/operational costs through skilled management techniques and more competitive tendering. I would like to see a more creative way of using highly skilled retired residents (those of us are 'unattractive' to the employment market) as unpaid volunteers in skilled/responsible operational positions to drive down the council costs of doing business. For example. I am a very young/fit and highly experienced/skilled manager 68 who is years old and would be happy to volunteer my time as an unpaid volunteer. I also believe that the council has missed opportunities to increase its income through who is business/commercial links that may still be available to them. While I am aware of central governments position I fully support the council's initiative to licence landlords and to have a digital landlord registry which of course will bring in additional revenues.

Anonymous

11/04/2021 04:08 PM

Currently things are chaotic and we're slowly finding our feet but we are not in that road yet.

Anonymous

11/04/2021 04:17 PM

Single people can't always afford it

Anonymous

11/04/2021 04:26 PM

Young people need support to

Anonymous

11/04/2021 04:30 PM

Penalising the lease / tenancy holder.

Anonymous

11/04/2021 04:44 PM

This shouldn't affect the claimant and will cause extreme difficulty between families

Anonymous

11/04/2021 04:45 PM

Its penalizing the parents of kids

Anonymous

11/04/2021 04:46 PM

As I live alone with my disabled child

Anonymous

11/04/2021 04:55 PM

Still is young to be prepared to get job so we try not to confuse him

Anonymous

11/04/2021 05:03 PM

I don't know /depends on how much threshold they earn eg if my daughter or son lives in house once she / he gets a job and if is earning very good money then of course I expect her to contribute something but I would not expect them to if looking for work or not in a high income bracket....

Anonymous

11/04/2021 05:47 PM

Because they live on the bear minimum and it will cause conflicting within many households.

Anonymous

11/04/2021 06:05 PM

That is wrong

Anonymous

11/04/2021 06:17 PM

Croydon Council is in debt to the tune of nearly £2 billion pounds. You have accounted for £131.4 million. Where has the remaining £1,868.4 million gone? No other Local Authority or Parish has mismanaged its funds the way Croydon Council has. We are on the verge of bankruptcy and Croydon Council decides to target the weaker members of society to raise additional funds. Funds which in any event will be mismanaged. As a resident of Croydon, I demand transparency and accountability for the way Croydon Council has brought Croydon to the verge of bankruptcy. Those in need of support must be provided help. Your proposal is a measure to rob the poor.

Anonymous

11/04/2021 06:20 PM

If they are working full-time, they should contribute to their household bills and expenses. This will also help prepare them for independent living

Anonymous

11/04/2021 06:43 PM

I do not support because my son is disabled and may not be able to earn and work like a normal person.

Anonymous

11/04/2021 07:18 PM

I have no opinion on that

Anonymous

11/04/2021 07:19 PM

They are of workibg age and should help their family in which ever way possible

Anonymous

11/04/2021 08:32 PM

Taxes should be paid if owed

Anonymous

11/04/2021 09:10 PM

People should not be charged for what family members earn

Anonymous

11/04/2021 09:36 PM

If a pensioner has a working adult then the working adult should pay the council tax

Anonymous

11/04/2021 11:05 PM

I assumed working aged people living in the property already affected the amount of council tax support an address was entitled to.

Anonymous

11/05/2021 02:46 AM

My kids are underaged-but for other families it would be hard for families.

Anonymous

11/05/2021 07:26 AM

People can't get money from thin air when they have nothing

Anonymous

11/05/2021 07:45 AM

Young people are already finding it difficult to move out and be independent and therefore have to live at home for longer. If their parents are penalised by having to pay more council tax this could create stress

Anonymous

11/05/2021 08:14 AM

Because young people should be able to save for a property of their own instead of being forced into giving their parents their income to pay extra tax. It creates a poverty cycle where people are left poor and cannot progress.

Anonymous

11/05/2021 08:21 AM

You say 'working age adults' but not whether they're actually working, so you are penalising people for their age. Plenty of working age adults are single parents to young children, for example. Had you thought of that or are you just seeking to demarcate between the 'deserving' and 'undeserving' poor? You are pulling a rug away from those who voted you in.

Anonymous

11/05/2021 10:12 AM

I agree with the idea, but the jump between £22,999 and £23000 earners is £20 s week. which means that someone earning £23000 and someone earning much more than that, say, £28000, would be paying the same, which seems very unfair. Why don't you make it a percentage of earned income instead?

Anonymous

11/05/2021 10:23 AM

Because you have not considered that working age people may have disabilities or be carers these should be part of the protected group, not a source of income from a council that mismanaged their finances

Anonymous

11/05/2021 10:39 AM

there is additional income

Anonymous

11/05/2021 10:43 AM

It would depend on how much the over 18 was earning.

Anonymous

11/05/2021 10:49 AM

They should be encouraged to work hard to make a living

Anonymous

11/05/2021 12:13 PM

I am not too sure how the hange may affect these group

Anonymous

11/05/2021 12:32 PM

If 18 and have no job employ ers are not taking on 18s through lack of experience, my son has applied for lots of jobs with excellent cv but no experience so they don't even call back , it shouldn't affect the claimants amount

Anonymous

11/05/2021 04:08 PM

a families income should be accounted for all together but if someone is there due to sofa surfing it is not fair to include them as they cleary cannot afford their own place let alone help to pay for Thatcher's council tax

Anonymous

11/05/2021 04:43 PM

I dont realy undersand question 7

Anonymous

11/05/2021 06:23 PM

Unemployed should not be made to pay as a) have no income b) becomes hidden tax on Council Tax payer c) cannot guarantee enforcement causing conflict and poverty.

|                                  |                                                                                                                                                                           |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/05/2021 06:33 PM | I think, anyone who is 18 and above and in full time employment and earning substantial income, should contribute towards council tax if they are living in the property. |
| Anonymous<br>11/05/2021 08:20 PM | Well if more than one person is working then the tax can be equally divided as oppose to falling all on one small wage earner                                             |
| Anonymous<br>11/05/2021 08:53 PM | It's only fair for the whole household to be considered.                                                                                                                  |
| Anonymous<br>11/05/2021 08:56 PM | Leave it as it is                                                                                                                                                         |
| Anonymous<br>11/05/2021 09:05 PM | 18 years old they don't have to pay for council tax if they are living with the parents or guardian                                                                       |
| Anonymous<br>11/05/2021 09:09 PM | Even if other people live with me I should get the full council tax support as its under my name                                                                          |
| Anonymous<br>11/05/2021 09:13 PM | The provision of providing benefit will make such people mor dependent and this will make claimant lazy.                                                                  |
| Anonymous<br>11/05/2021 09:25 PM | They don't pay the bills                                                                                                                                                  |
| Anonymous<br>11/05/2021 09:47 PM | Because they maybe abusive and not pay their share, or maybe there as a lodger.                                                                                           |
| Anonymous<br>11/06/2021 01:04 AM | Its hard enough to pay and if a household is vulnerable already the council should let the family mange as they pay in other ways to support the family member.           |
| Anonymous<br>11/06/2021 01:18 AM | Because if a young person is living at the property and is in part time work that will affect the claimants council tax support. I don't think that is fair               |
| Anonymous<br>11/06/2021 02:21 AM | Not sure of the question                                                                                                                                                  |



Anonymous

11/06/2021 09:53 AM

Family support

Anonymous

11/06/2021 10:01 AM

Primary claimant being asked to sacrifice own income despite other person of working age and a pensioner seems unfair.

Anonymous

11/06/2021 10:13 AM

If you can afford to contribute than you should

Anonymous

11/06/2021 12:37 PM

You are taxing the number of people in the household and this could affect people on lower incomes. I thought council tax was based on your house...?

Anonymous

11/06/2021 12:46 PM

I do not understand this.

Anonymous

11/06/2021 01:02 PM

Cost of living

Anonymous

11/06/2021 01:07 PM

Because there earnings could be low at that age.

Anonymous

11/06/2021 05:48 PM

Shame on the conservative government. They give with one hand and take back with the other. This is the reason why young people get themselves into unnecessary debt.

Anonymous

11/07/2021 01:09 AM

N/A

Anonymous

11/07/2021 08:00 AM

If people are able to, they should pay their own way, and certainly contribute - they also use the Council's services

Anonymous

11/07/2021 09:33 AM

It will help the council

Anonymous

11/07/2021 11:40 AM

If they are severely disabled and I'm their appointee and carer because they can't look after themselves or communicate or understand bills and can't work..They shouldn't be charged my son is being charged . If they don't have a big wage so it is hard for them and makes it hard for me as I lose help too

Anonymous

11/07/2021 06:28 PM

How will this work?

Anonymous

11/07/2021 06:53 PM

All wage earners should pay an amount of tax

Anonymous

11/07/2021 08:18 PM

Sounds good

Anonymous

11/07/2021 08:28 PM

It would help if the working age adult has their own separate bill

Anonymous

11/07/2021 09:49 PM

I have no opinion

Anonymous

11/07/2021 10:23 PM

Over 18 and unemployed in college or university still no money to help but effectively costing their family a burdensome amount to further their prospects in life

Anonymous

11/08/2021 05:24 AM

I don't get it!

Anonymous

11/08/2021 10:38 AM

I don't know how anything works here as I am new to way the system works in the UK.

Anonymous

11/08/2021 12:51 PM

If the young person is earning enough to contribute to the household finances then I support the change.

Anonymous

11/08/2021 02:34 PM

Yes because they are just starting out in the world and need as much support as possible.

Anonymous

11/08/2021 05:06 PM

Because the claimant is the one affected, not those living with them. Consideration needs to be made that other residents have their own financial burdens and may not be able to assist with this

Anonymous

11/08/2021 08:43 PM

There are enough charges for those on minimum wage

Anonymous

11/08/2021 11:09 PM

It doesn't matter who lives in the property other than those who pay the rent etc.

Anonymous

11/09/2021 01:08 PM

Council tax should be means tested for each individual regardless of how many people live at one address. The ability to pay taxes should always be based on an individual's income. STOP ACTING LIKE TORY SCUM. YOU ARE SUPPOSED TO BE A SOCIALIST LABOUR COUNCIL!!!

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

Before the deterioration of my health I had a lodger aged over 18. My council tax was adjusted accordingly and I was able to budget with the income from letting the room. Lodgers or families with adults (that are working), should be able to adjust but I think they should be means tested.

Anonymous

11/09/2021 04:28 PM

once again those trying to earn a decent living or cannot fully work are targeted punished

Anonymous

11/09/2021 09:49 PM

Yes when adults are living with priorities partner or parents they need to give their own support by helping to pay.

Anonymous

11/09/2021 11:00 PM

the people need support.

Anonymous

11/10/2021 10:57 AM

If they are not the claimant or apart of the tenancy I do not see why their income should have any bearing on the claimants or tenants entitlements.

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

The Over 18's may be in education or training so may not be able to

11/10/2021 03:19 PM

work and help contribute to the tax

Anonymous

11/10/2021 03:29 PM

although some over 18's who live at home can hold down a full time job and earn a good wage, not all of them can. some 18 + work full time and still financially struggle themselves as they help out their families in other ways.

Anonymous

11/10/2021 10:04 PM

There are many reasons why there may be multiple occupants in one household, not least to provide support or take care of some of the adults in the household, so penalizing them for doing so is completely unacceptable. If income is taken into account it should be the claimants only.

Anonymous

11/11/2021 01:41 PM

People over 18 usually has low income or are learning, I think it should be over 25 years of age

Anonymous

11/11/2021 02:25 PM

They are most likely older children in education or relatives/friends without jobs

Anonymous

11/11/2021 03:58 PM

Why should citizens of Croydon suffer due to incompetence by Councillors and the Council, it is a disgrace. These questions have been designed to hood wink Croydon Citizens in the way they are being framed and are not fair or truthful.

Anonymous

11/11/2021 05:59 PM

I support this change as young adults coming from studies will be looking for vacancies and not have money to reach those job destinations.

Anonymous

11/12/2021 07:28 AM

n/a

Anonymous

11/12/2021 11:09 AM

Unsure

Anonymous

11/12/2021 01:15 PM

Its hard enough for young adults to find work to save and get into the property ladder without this further penalising them or their families.

Anonymous

11/12/2021 01:25 PM

I feel this is wrong and especially the amount you are saying an over 18 has to pay. Lower bands maybe as they pay nothing like the top

bands so if a over 18 is over as well charge them more. People in the top bands already pay more than enough !!

Anonymous

11/12/2021 06:07 PM

It's relevant to take account of the whole picture wrt any family set up

Anonymous

11/12/2021 06:15 PM

May adversely affect the home owner

Anonymous

11/12/2021 11:52 PM

Is not good how will they cope

Anonymous

11/13/2021 05:39 PM

This is wrong they are still in the care of the parents or main taxpayer. They will be most likely working in cheap labour jobs and pay taxes. Council tax on top of this is not going to influence them to work! If the council needs money they can easily get it from the thousands of properties they are granting permission to build. The random closure and one way systems and car fines are very laughable too, what a strategy to get people into debt. All that accounting and paperwork etc just load of waste of the Councils money.

Anonymous

11/14/2021 08:47 AM

N/a

Anonymous

11/14/2021 01:42 PM

this seems to be a proposal bring back the poll tax which i would not support.it will penalise hard working people who become a target for the council to generate revenue to compensate for years of bad management

Anonymous

11/15/2021 09:38 AM

This person over 18 would need to be in work earning enough money to be able to contribute for them not to feel under pressure

Anonymous

11/15/2021 12:12 PM

With the rise in the prices of everything from fuel to renting and even groceries , the proposed annual income of £23,400 per year is very high, especially for people with limited income. you are not helping people you are trying to ripping them of

Anonymous

11/15/2021 06:08 PM

What if they're still in full time education?

|                                  |                                                                                                                                                                                             |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/16/2021 08:19 AM | Hard enough for young people to save them for their own home and taking money from the family will make things worse                                                                        |
| Anonymous<br>11/16/2021 03:49 PM | You should charge the person working but not the one who is being supported by benefits                                                                                                     |
| Anonymous<br>11/16/2021 08:28 PM | I think the income bands are too low (i.e one should be able to earn more before having to pay a higher percentage of Council Tax).                                                         |
| Anonymous<br>11/17/2021 11:23 AM | If they are over 18 & able bodied, should be providing for themselves                                                                                                                       |
| Anonymous<br>11/17/2021 01:21 PM | Not fair that the owner should pay their taxes too....                                                                                                                                      |
| Anonymous<br>11/17/2021 05:10 PM | Vulnerable and disabled people need someone with them during the night, This could result in the person moving out, If they have to pay more money. This could put pressure on social care. |
| Anonymous<br>11/17/2021 07:09 PM | It would be fair to others who don't have the support of working adult                                                                                                                      |
| Anonymous<br>11/18/2021 10:36 AM | depends on the circumstances of the person if he or she maybe in mundane jobs or at college                                                                                                 |
| Anonymous<br>11/18/2021 11:04 AM | What about students? They can only contribute so much, which isn't a lot.                                                                                                                   |
| Anonymous<br>11/18/2021 12:08 PM | I'm not sure how this would work.                                                                                                                                                           |
| Anonymous<br>11/18/2021 01:19 PM | As we know from the non dependant deductions this causes debt to house holds, family breakup, people asked to leave properties and potential homelessness                                   |
| Anonymous<br>11/18/2021 08:06 PM | Its a "Brown Tax" as it affects largely BAME                                                                                                                                                |

Anonymous

11/19/2021 08:34 AM

Because if that person is working they should help in the house hold

Anonymous

11/19/2021 03:16 PM

Croydon has at least 23,000 employees earning less than the London Living wage yet your proposals will affect the working poor composed mostly of either working class people or ethnic minority groups. You claim that the new system “continues to prioritise the lowest income households in our community” but people who are over 18 and out of work will still be faced with a 20 per cent cut to their Council Tax eligibility simply because they are of working age. There would be no consideration of whether they are on no pay because they’re full-time carers, or whether they’re on low pay because they need part-time jobs that fit with the school-run. At least 30 per cent of children in Croydon are living in poverty and their households haven’t been considered by your new scheme; nor have you considered the cumulative impacts of the Universal Credit cut, the benefit cap and inflation. Disabled people who are able to work won’t be considered part of the protected group, even though many disabled people require extra space in their homes for accessibility reasons or for carers to stay. Many of the disabled people in the workforce require flexible working or part-time hours, meaning their earning capacity is likely to be compromised. Disabled people, within or outside the workforce, are overrepresented among the poor and yet they’re hardly “protected” in your proposals. Why is there no consideration of a working age adult being in low-paid work, or out of work, due to factors like having a baby or caring for a disabled relative? Many of the groups affected by the change are on benefits such as carers’ allowance.

Anonymous

11/21/2021 01:17 PM

this will not help vulnerable

Anonymous

11/21/2021 05:33 PM

I can see why their income would be taken in to account

Anonymous

11/23/2021 07:05 PM

Because an 18 is barely out of education and they should not have to be burdened with having to contribute towards tax in a property they are not even the claimant for. Income shouldn’t be considered for anyone other than the claimant.

Anonymous

11/24/2021 01:15 PM

No opinion

Anonymous

as 4 above

11/24/2021 07:02 PM

Anonymous

11/26/2021 08:43 AM

People under 25 living in a property that are not the main house holder need to receive a reduction to their CT contribution in their own right. They need to be able to make their own application for CT support which adds to their stability and ID documents the reduction should be represented on the main householders Council Tax Bill

Anonymous

11/26/2021 09:11 AM

The threshold is too low and makes no provision for temporary agency or contract workers

Anonymous

11/26/2021 12:12 PM

A lot of these Jung people do not want to work at present. If they are disable is something else.

Anonymous

11/27/2021 04:38 PM

yes they should all pay

Anonymous

11/28/2021 12:24 PM

Young people need to be able to save for their future and it also affects the income of the pensioner/s

Anonymous

11/28/2021 03:49 PM

I am not sure how much council tax you will take if someone is working living in the same household as someone a pensioner and disabled in the new scheme. If someone has covid virus and isolating for ten days, how can their afford to pay new council tax and bills.

Anonymous

11/29/2021 10:11 AM

The council tax is abuse by residents with children in working age that can support the household.

Anonymous

11/29/2021 12:43 PM

Avoid complications, as that person may not contribute to the household. (Low income)

Anonymous

11/30/2021 02:44 PM

I am very worried that this will disproportionately hit poorer homes that are often overcrowded as well as BAME communities who are more likely to live with multiple generations under one roof.

Anonymous

11/30/2021 02:46 PM

teenagers have a hard time trying to find work has it is i don't support your actions on this



Anonymous

11/30/2021 03:39 PM

Why would Croydon council want to reintroduce in 2021 a policy disaster of the Conservative Party in 1986 ? The idea of all residents of a property paying a local tax based on residence harks back to the much derided Poll Tax of 1986. Under such a scheme, An overcrowded house in deprived North Croydon could end up paying more council tax than one person living alone in a mansion in Purley. Central and North Croydon have more transitory residents as well as increased rental accommodation. Poll tax became unwieldy as systems could not track those people who had become invisible - The poll tax led to people not registering to vote or who moved on.

Anonymous

11/30/2021 06:35 PM

These deductions are not related to the person's ability to contribute to the costs of Council Tax and do not take into account why that person may be living in the home e.g. they may be a live in carer

Anonymous

11/30/2021 08:07 PM

See above comments

Anonymous

11/30/2021 11:46 PM

Nothing should change because this has only had to be looked at because the council lost so much money

Anonymous

11/30/2021 11:48 PM

Can not as unsure

Anonymous

12/01/2021 12:54 AM

They will likely have overheads at their own permanent place and the way it is proposed looks too simplistic to be fair on people

Anonymous

12/01/2021 07:05 AM

I would prefer to see more evidence as to how this will impact the households that are being targeted by this change. A single mother may struggle to extract this money from this young adult. It also may dissuade young adults from working.

luay Elottol

12/01/2021 11:04 AM

fully support

Anonymous

12/01/2021 01:07 PM

I do not support the proposed changes to the contributions expected from non-dependents because the use of only three income bands is deeply unfair. A non-dependent earning £10,000 per year should not be expected to contribute as much as one earning £20,000 per year. A non-dependent earning £23,000 per year should not be made to contribute three times as much as one earning £22,999 per year. A difference in yearly income of just £1 should not translate into a

difference in expected contributions of over £1000, yet this is exactly what the proposed scheme will mean. If the council is truly committed to making council tax support fairer then they must reconsider the proposed approach to over-18 charges.

Anonymous

12/01/2021 06:29 PM

As an adult they should pay something towards all bills. Obviously exceptions are needed for those unable to work.

Anonymous

12/01/2021 09:54 PM

If they are not earning because they are studying, it shouldn't affect the claimant.

Anonymous

12/02/2021 01:22 PM

Those other working age adults should pay their way.

Anonymous

12/02/2021 01:26 PM

The income of tenants or other adults should not be considered when calculating the main persons benefits.

Anonymous

12/02/2021 06:41 PM

It is very hard for adults who have just turned 18 to buy/rent when they are just starting off especially in London. I do not believe that this should affect the claimants council tax support. Maybe look at sorting the Issue of housing prices than creating another issue for others.

Anonymous

12/02/2021 08:33 PM

As long as the % is fair everyone should contribute to the community they live in

Anonymous

12/02/2021 09:53 PM

By definition such people should be able to pay their way. But if not working for a proper reason, fair allowance needs to be made for two people living on one wage.

Anonymous

12/02/2021 10:03 PM

I don't see why it needs to change.

Anonymous

12/03/2021 05:01 PM

All those who are currently in receipt of Council Tax Support are people who have been assessed as being in financial need. It is not justifiable to propose that any degree of support should be withdrawn from anyone already on a low income, especially in the face of rocketing fuel and food prices.

Anonymous

Why should it matter if they pay council tax

12/03/2021 06:52 PM

Anonymous

12/03/2021 07:35 PM

Cost of living has risen and they hardly can't save anything from their wages these days Should support the young generation to be able to move up the ladder

Anonymous

12/03/2021 08:16 PM

Only if these people are paying rent, should this have any effect.

Anonymous

12/03/2021 09:22 PM

I don't know their circumstances

Anonymous

12/03/2021 10:18 PM

This really depends on who the people are

Anonymous

12/04/2021 07:56 AM

People are already struggling - consider clawing the deficit from those that have been stealing and robbing us over the years and have put us into this bad debt situation.

Anonymous

12/04/2021 08:53 AM

Why would they get support if not the claimant or partner they don't pay any way,so if try got support do they help the claimant who has to pay council tax. That makes no sense can claim if need to explain this a little more.

Anonymous

12/04/2021 09:52 AM

Should be a minimum threshold of earnings

Anonymous

12/04/2021 10:32 AM

Council tax taxing must be based on the household as a whole, doesn't matter they are the claimant or not, but living in the same property.

Anonymous

12/04/2021 11:17 AM

I have had to stop working to stay at home and care for my partner with mental health problems

Anonymous

12/04/2021 12:03 PM

IF They are working. They should support their household.

Anonymous

12/04/2021 01:46 PM

If there are additional funds coming in i guess the benefits should be reduced accordingly

Anonymous

12/04/2021 04:28 PM

Should contribute to household expenses

Anonymous

12/04/2021 07:35 PM

People needing council tax support would not be claiming it if they other adults support them in their households.

Anonymous

12/05/2021 07:32 AM

Depending on the type of the band but it offers some relief to the claimant.

Anonymous

12/05/2021 09:38 AM

It is hard enough for younger people to start off in life as it is. The council's mishandling of their finances are not our fault

Anonymous

12/05/2021 04:41 PM

It's not our fault Croydon Council is bankrupt bad management . It might be only a tenner but that tenner is three days food for most families

Anonymous

12/05/2021 05:51 PM

I strongly believe that it is necessary to control that so that those who are of working age also contribute with their proportion to pay taxes as long as they are not studying with good grades full time, which I think that they, those true dedicated students, are not there than forcing stamps to contribute to taxes since they are busy educating themselves better to contribute in their future as excellent professionals while there are other students who do more is waste time and spend the funds of their parents and the government, they should see that with a magnifying glass I also think it would be fair with all due respect, thank you

Anonymous

12/05/2021 06:22 PM

Only support if other person living in the property actually reduces expenditure of claimant.

Anonymous

12/05/2021 07:01 PM

As it is important to protect those vulnerable with little money to pay escalating bills including carers in the borough. Although this does not appear to be the case in your new council tax support.

Anonymous

12/06/2021 08:07 AM

Young adults are finding it difficult to find work, and families should not be penalised.

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by comopent staff. Many receive support who do not need it

Anonymous

12/06/2021 02:32 PM

EVERYONE LIVING IN THE HOUSE SHOULD PAY TOWARDS  
COUNCIL TAX

Anonymous

12/06/2021 03:27 PM

IT DEPENDS ON HOW MUCH THAT OVER 18 WAGES OR  
SALARY FOR THE YEAR IS

Anonymous

12/07/2021 02:50 PM

need moor information

Anonymous

12/07/2021 03:18 PM

Because they may student or unable to find a job or take care for  
disabled espic

Anonymous

12/07/2021 03:45 PM

Still children trying to make it in the world

Anonymous

12/07/2021 09:23 PM

Once again, this cannot be a 'one size fits all' approach. Young adults from poorer backgrounds are inevitably staying in the family home given low wages or, if studying, have a student loan. Just because they have either does not mean that they can easily contribute to all household expenditure. Indeed, it is quite a perverse notion that a student loan is perceived as 'income'! Such families face a double whammy: the non-dependent deduction and a deduction in level of council tax support. It is an approach that does not lead to the 'levelling up of society' propounded by the Government and others, but ensures that social mobility becomes non-existent.

Anonymous

12/08/2021 06:51 AM

18 year olds are capable of working and earning a wage. Save the help for those unable to work, vulnerable and /or disabled.

Anonymous

12/08/2021 04:52 PM

We have concerns that this may increase incidences of homelessness. There is increased risk that members of households may be asked to leave if they are unable to contribute to make up shortfalls previously covered by CTS. We are concerned that this change will disproportionately affect BAME households which are more likely to be multigenerational.

Anonymous

12/08/2021 05:29 PM

i live on my own. others have family ewho can help them surely?

Anonymous

Unsure of this

12/08/2021 06:07 PM

Anonymous

12/08/2021 06:43 PM

This is dangerous for victims of domestic violence making them even more vulnerable, it also means carers who support disabled adults to work are going to be unfairly penalised when they are struggling already.

Anonymous

12/08/2021 09:19 PM

The young adult may be in part-time employment earning minimum or below minimum wage. Contribution already being made to the family home is to prioritise food and utilities. Moreover, young adults whom are in receipt of moderate to high earnings will either be living independently or providing the necessary financial support where welfare help is not needed.

Anonymous

12/08/2021 09:51 PM

Should not affect the other persons rights.

Anonymous

12/08/2021 10:09 PM

If they are not the partner of the person, they may not have any financial connection with that person, so it is unfair to assume that they will support them just because they live in the same building. Many young people live in professional house shares, with friends or live with parents, but that doesn't mean that the people they live with will help them financially

Anonymous

12/08/2021 10:24 PM

Someone may house share.

Anonymous

12/08/2021 10:41 PM

Shared households - not everyone lives alone or with their partner

Anonymous

12/08/2021 10:50 PM

As we are in london some dependants earn alot of money and this needs to be taken into account . Cts need to be proportionate to the combine earning

Anonymous

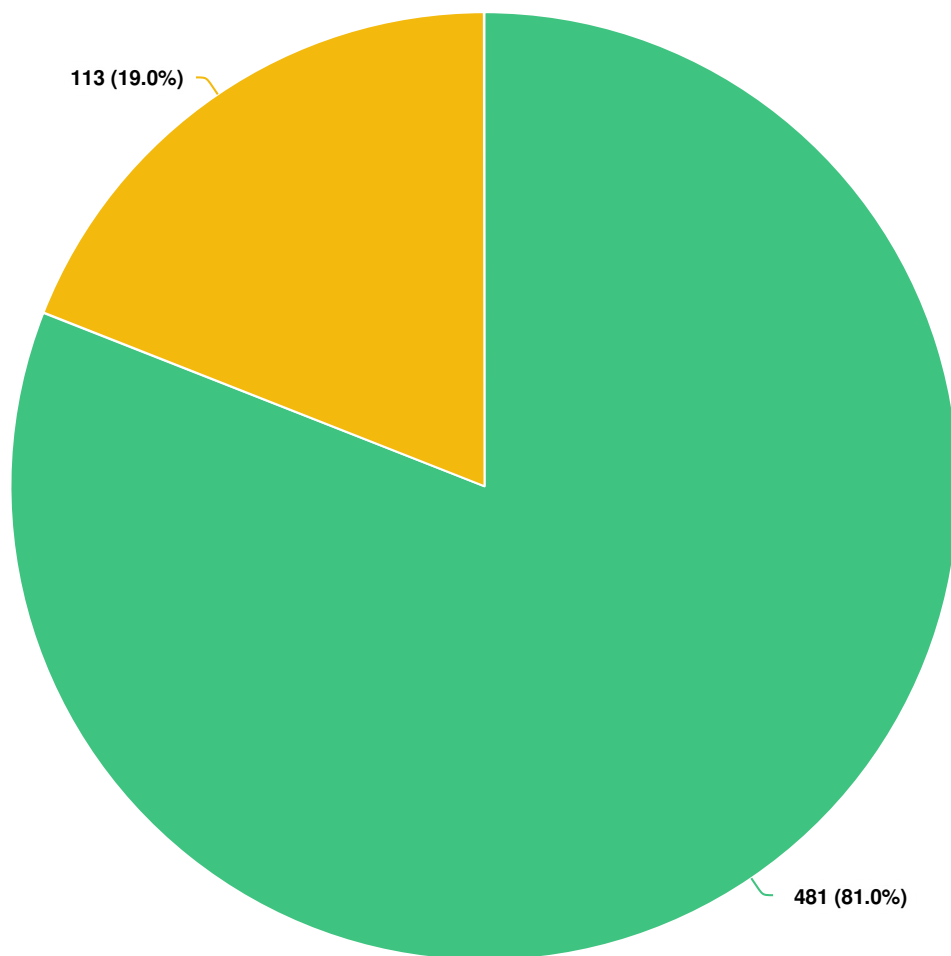
12/09/2021 08:29 AM

Unconnected people who share a house for example should not be involved in each others financial affairs!

**Optional question** (346 response(s), 248 skipped)

**Question type:** Essay Question

**Q9** Under the proposed new scheme, the council estimates it will spend around £30m a year providing council tax support discounts. Would you support or not support the principle that help should be prioritised on households on the lowest incomes?



**Question options**

☒ Yes ☐ No

Mandatory Question (594 response(s))

Question type: Radio Button Question

**Q10 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

As mentioned above about vulnerable households

Anonymous

10/28/2021 09:46 PM

Makes best use of available funds

Anonymous

10/28/2021 10:21 PM

If you need to support lower income families then the council tax is too high

Anonymous

10/29/2021 09:26 AM

Croydon Council is morally obliged, if not legally obliged, to provide adequate support to all who need it, not just those that need it the most. Policies should not be set by bean counters.

Anonymous

10/29/2021 10:04 AM

It's the most disadvantaged households that would need support

Anonymous

10/29/2021 12:08 PM

Croydon Council is already in serious debt and I have a strong feeling that they may get into deeper debt by taking on this scheme. Croydon Council has to get a grip on their finances and stop using the people as chips in their gambling habits. ( Like in the case of Westfields Shopping centre, need i say more)

Anonymous

10/29/2021 02:23 PM

There should be a not sure here as you could get rid of the councillors instead

Anonymous

10/29/2021 02:31 PM

The above question is senseless. Of course I support that help should be prioritised to those with lower incomes. I do not support your proposal to withdraw council tax support from those who need it. Surely everyone currently on council tax support must have been deemed in need?

Anonymous

10/29/2021 02:39 PM

Obviously the principle of prioritising those on lowest incomes is sound but only made necessary in the first place by the council's mistakes. You cannot infer support for the council's proposal from support for this principle.



Anonymous

10/29/2021 04:12 PM

You are using the principle only to cut essential support

Anonymous

10/29/2021 04:58 PM

They need it most

Anonymous

10/29/2021 05:56 PM

As people will be struggling

Anonymous

10/29/2021 06:24 PM

They need the most help

Anonymous

10/29/2021 06:33 PM

I support the change but it is important to support those who have paid into the system and fall into hard times

Anonymous

10/29/2021 06:33 PM

Need to encourage more people to work for a living rather than relying on handouts

Anonymous

10/29/2021 06:37 PM

Again fairer that lower income households get support

Anonymous

10/29/2021 06:41 PM

it is fair

Anonymous

10/29/2021 06:42 PM

I am the only person living in a household and find it hard to pay the high rate if Croydon's council tax so therefore need the single person discount

Anonymous

10/29/2021 06:45 PM

Protecting those most vulnerable is important but I do believe a full financial assessment should be conducted including scrutinising bank accounts and their expenditure to alleviate those posing as lower income but actually clearly live beyond the stated household income.

Anonymous

10/29/2021 06:58 PM

Get people working and paying tax in Croydon and raise the money this way. Tax business rather than residents who get nothing for their money. London Road is a disaster. Sort this out first then start handing out money.

Anonymous

10/29/2021 07:05 PM

People in receipt of low incomes will continue to require support. This has not been helped by cancelling Gateway teams such as Welfare

Rights.

Anonymous

10/29/2021 07:23 PM

Same

Anonymous

10/29/2021 07:26 PM

I can't afford council tax but have to pay so go without food to pay it

Anonymous

10/29/2021 07:26 PM

Supports, but there are many jobs left unfilled at present

Anonymous

10/29/2021 07:51 PM

Because they should be given the opportunity to work for it

Anonymous

10/29/2021 08:00 PM

Don't know

Anonymous

10/29/2021 08:16 PM

Its gerrymandering on steroids.

Anonymous

10/29/2021 08:17 PM

i think we all pay too much council tax. we all should pay the same amount money

Anonymous

10/29/2021 08:34 PM

As you already do now

Anonymous

10/29/2021 09:14 PM

There is in work poverty and people living on very low incomes who don't claim benefits

Anonymous

10/29/2021 09:20 PM

Self- evidently correct

Anonymous

10/29/2021 09:30 PM

AS ABOVE

Anonymous

10/29/2021 09:36 PM

Because one pensioner or a single person would suffer more than two working individuals

Anonymous

10/29/2021 09:52 PM

Less financial pressure on those households

Anonymous

10/29/2021 09:55 PM

Not enough information is given on the website to fully assess the effect the changes would have on me and my family. With both adults working part-time and 3 dependant children, we currently still pay £100+ per month for council tax, receiving universal credit to top up the low income. The amount of Universal credit is decreasing as from this month, but every single household bill is going up! At the end, an increase in the amount of council tax to pay would only mean one thing. Less money for feeding my family and getting basics like school uniforms, shoes and the odd haircut. We are already struggling now, next month will be worse due to the reduction of the Universal credit amount by the Covid relief amount and rising utility bills. It feels like politicians can't even do the basic maths for low income families with no savings, living from payday to payday with less and less in their pocket. You want to withdraw some council tax support from people who are in working age... then ask the government to increase the living wage first of all, so we would be able to pay the increase in everything else! CTS should be based on income!

Anonymous

10/29/2021 09:59 PM

It's a given we those in higher need should receive more assistance.

Anonymous

10/29/2021 10:02 PM

Other councils provide this service and even more.. If Croydon do it other councils will follow... 😞

Anonymous

10/29/2021 10:28 PM

Again those in need should be supported! I think these are ridiculous and cruel questions!

Anonymous

10/29/2021 11:54 PM

.....just more spin for cuts.

Anonymous

10/30/2021 01:41 AM

We must support all our residents specially households that are struggling

Anonymous

10/30/2021 07:40 AM

They need help to survive

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

Too many low income households are on the breadline so need help.

10/30/2021 08:31 AM

Anonymous

Help the poorest is generally a good thin if you can afford it.

10/30/2021 08:55 AM

Anonymous

I believe if a person haven't the means to pay thier council tax due to being on benefits or having a parttime job because of having small children, being on a higher band does affect them significantly. Especially if they have a growing family, it just isn't enough to cover some of these highers bands.

10/30/2021 09:23 AM

Anonymous

Do not see why people with high income should get help

10/30/2021 09:27 AM

Anonymous

Because they are the ones that need the most help

10/30/2021 09:53 AM

Anonymous

high income families should bear the brunt of changes

10/30/2021 11:16 AM

Anonymous

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

10/30/2021 11:28 AM

Anonymous

Otherwise people will get into debt and it'll effect their well being. The low earners and vulnerable should always be catered for first

10/30/2021 11:46 AM

Anonymous

There are some poor families who need assistance, but this should be monitored highly

10/30/2021 05:38 PM

Anonymous

Because that is only fair and the biggest properties do not attract enough council tax compared to smaller ones like bedsitters. Too much disparity especially if you only rent and do not enjoy the equity growth in the home.

10/30/2021 09:11 PM

Anonymous

Frontline services must be priority and not cut more.

10/30/2021 10:37 PM

Anonymous

Yes if this remains as it is. When I first applied for the support I felt like I had to do much more and provide vastly more evidence of my

10/31/2021 07:22 AM

income and savings than with other applications. My savings have actually reduced since first applying but I have not reapplied as you made it such a difficult process with no transparency on criteria or how the support is calculated so I felt the extra stress and anxiety a new application would bring me was not justified.

Anonymous

10/31/2021 08:16 AM

Thousands of people in Croydon had suffered in the hands of Croydon Council

Anonymous

10/31/2021 09:40 AM

I do support however will it be calculated fairly and each individual household properly checked to make sure they are entitled.

Anonymous

10/31/2021 10:37 AM

Only if you take into account the total income of working age adults in a household and not just the claimant

Anonymous

10/31/2021 11:20 AM

Households that struggle should be helped

Anonymous

10/31/2021 06:42 PM

Some people choose not to work for example over 16 hours so they can regain benefits. While I have to work two jobs to pay all my bills and get no hand outs

Anonymous

11/01/2021 08:33 AM

those with the lowest incomes - usually living on benefits need the most help

Anonymous

11/01/2021 09:15 AM

If those who genuinely cannot afford then there should be a discount.

Anonymous

11/01/2021 09:36 AM

Need to support the most vulnerable

Anonymous

11/02/2021 04:45 PM

There are many in this Borough who are hardship cases that go by the wayside

Anonymous

11/02/2021 04:47 PM

Lowest incomes need the most support

Anonymous

11/02/2021 05:04 PM

I support only who get low incomes on minimum living wage

Anonymous

11/02/2021 05:10 PM

Because poverty is a real issue, and the poorest should be helped and supported in having a the basics in order to have viable lifestyle

Anonymous

11/02/2021 05:24 PM

.

Anonymous

11/02/2021 05:45 PM

Higher income doesn't mean the household is in a better position. As many families are not receiving help for 3rd child or for families who gets paid 4 weekly and suffers because they miss out on universal credit payment one of the months in a years. These are issues which I don't think is recognised

Anonymous

11/02/2021 05:58 PM

Because they are on the low income and needs help.

Anonymous

11/02/2021 06:07 PM

those on the lowest incomes should be supported

Anonymous

11/02/2021 06:17 PM

Support those that really need it

Anonymous

11/02/2021 06:19 PM

Might be good reason people in lower income.

Anonymous

11/02/2021 06:28 PM

I doubt 39 million will be enough but you should do this as the borough has a high level of disabled and poor people

Anonymous

11/02/2021 06:51 PM

If a person doesn't make enough money or cannot work due to other circumstances as just had a baby then yes would support that a lower income household would need the help.

Anonymous

11/02/2021 06:53 PM

Support needs to be distributed equally

Anonymous

11/02/2021 06:55 PM

I support because most of those families already are struggling.

Anonymous

11/02/2021 07:09 PM

People with lower incomes struggle the most

Anonymous

11/02/2021 07:26 PM

Because it is almost impossible to survive on a low income.

Anonymous

11/02/2021 07:31 PM

Because they need help

Anonymous

11/02/2021 08:31 PM

if people are eligible for support under the current scheme, they clearly need support.

Anonymous

11/02/2021 08:34 PM

Do not have the income

Anonymous

11/02/2021 09:07 PM

It's good to support 9

Anonymous

11/02/2021 11:39 PM

for the last time, please leave thing as they are, do not try to deceive the public into thinking u are doing them a favour! u want to cut the benefits given to the people, and are wording it to sound like u are doing us a favour!!

Anonymous

11/03/2021 01:28 AM

Because all people who need the help should get the help it should be earning linked not just the worst 10% or something like that

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

I support the principle that help should be prioritised on households on the lowest incomes

Anonymous

11/03/2021 08:49 AM

The question answers itself , lowest incomes.

Anonymous

11/03/2021 08:53 AM

I do not want to move due to personal reasons

Anonymous

11/03/2021 09:32 AM

Ease financial pressure

|                                  |                                                                                                                                                                                                     |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 11:27 AM | Because I know it helps vulnerable and Elderly                                                                                                                                                      |
| Anonymous<br>11/03/2021 11:31 AM | Yes, I think those at the lower end of the ladder needs the most help                                                                                                                               |
| Anonymous<br>11/03/2021 12:12 PM | As above                                                                                                                                                                                            |
| Anonymous<br>11/03/2021 01:28 PM | All support should be prioritised on the lowest income families first.<br>But you should not be reducing the amount overall.                                                                        |
| Anonymous<br>11/03/2021 02:48 PM | They would probably be in financial difficulties without it.                                                                                                                                        |
| Anonymous<br>11/03/2021 04:14 PM | I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay. |
| Anonymous<br>11/03/2021 04:23 PM | It's a nessaity that thoes who are on the lowest income receive the most support                                                                                                                    |
| Anonymous<br>11/03/2021 04:24 PM | Because of their financial status                                                                                                                                                                   |
| Anonymous<br>11/03/2021 04:25 PM | No                                                                                                                                                                                                  |
| Anonymous<br>11/03/2021 04:27 PM | Due to their income.                                                                                                                                                                                |
| Anonymous<br>11/03/2021 04:27 PM | They need the most help                                                                                                                                                                             |
| Anonymous<br>11/03/2021 04:29 PM | I definitely support the principle that help should prioritise on low income Family                                                                                                                 |
| Anonymous<br>11/03/2021 04:32 PM | Obviously people on lower income should receive more support but shouldn't stop all together for others                                                                                             |



Anonymous

11/03/2021 04:37 PM

I am on universal credit

Anonymous

11/03/2021 04:38 PM

Discounts on council tax are pivotal to those in need

Anonymous

11/03/2021 04:39 PM

Low income should not be the only decider

Anonymous

11/03/2021 04:41 PM

It's a good investment of tax payers money

Anonymous

11/03/2021 04:42 PM

People are finding it difficult to survive with the living wages not being sufficient enough for say a family of 5. I think its good that the council are taking this step.

Anonymous

11/03/2021 04:45 PM

If people need support, they should be supported

Anonymous

11/03/2021 04:47 PM

Priority should be given to the most vulnerable first (especially Disabled). This group are the most vulnerable when it comes to homelessness and inability to manage this.

Anonymous

11/03/2021 04:47 PM

The less well off should be helped more.

Anonymous

11/03/2021 04:47 PM

Given the depravation in this borough, it would make sense to provide as much support as possible to those that need it.

Anonymous

11/03/2021 04:57 PM

Because I am a great believer in the right persons getting the help they need and should be entitled to

Anonymous

11/03/2021 04:59 PM

If the situation demands yes

Anonymous

11/03/2021 05:11 PM

Because people on low income are suffering as it is with all the price rises.

Anonymous

Because households with the lowest income need the support the

11/03/2021 05:27 PM

most, regardless of their age.

Anonymous

11/03/2021 05:28 PM

If they meet the criteria why not

Anonymous

11/03/2021 05:28 PM

Everyone should have equal rights to support. Yes those on lower income should get extra support and those on a very high income should still get some sort of support where they have been assessed that they can pay the council tax.

Anonymous

11/03/2021 05:32 PM

What are you spending on current scheme? You have failed to mention this for a comparison to be made.

Anonymous

11/03/2021 05:55 PM

I support this because it would take some of the pressure off families

Anonymous

11/03/2021 05:58 PM

we need a help

Anonymous

11/03/2021 06:05 PM

Lowest incomes would need more help however some of those people genuinely do not want to work etc whilst others do

Anonymous

11/03/2021 06:07 PM

I have a low income

Anonymous

11/03/2021 06:11 PM

Any form of support should be assessed on affordability and needs

Anonymous

11/03/2021 06:33 PM

It makes sense to support first the people with the least.

Anonymous

11/03/2021 06:39 PM

I support this principle because financial assistance should always be given to people with the lowest incomes. Therefore the Council is right to introduce new income levels and thresholds to use in providing Council Tax Support to claimants.

Anonymous

11/03/2021 06:43 PM

Help those that need help

Anonymous

N/A

11/03/2021 06:44 PM

Anonymous

As above

11/03/2021 06:48 PM

Anonymous

Having worked all my life and had to pay my bills with no help. I am now unemployed and in l'll health and need help. It sole distorting asking for help.

11/03/2021 06:51 PM

Anonymous

To help the lower paid families

11/03/2021 06:53 PM

Anonymous

Lowest incomes can't afford much, there is often more going on as to why they are in this situation, more than chair swivellers would really care to even listen to them about. Some people have anxieties and suffer in silence..

11/03/2021 07:48 PM

Anonymous

I believe that people on the lowest incomes need the most support, as a matter of course.

11/03/2021 07:48 PM

Anonymous

Lowest income households need support to avoid payment arrears and debt

11/03/2021 07:49 PM

Anonymous

For low income residents

11/03/2021 08:00 PM

Anonymous

Vulnerable families need help. Not everybody can get help so hopefully this scheme will work.

11/03/2021 08:02 PM

Anonymous

They will disproportionately affected.

11/03/2021 08:03 PM

Anonymous

i am only working part time at the moment

11/03/2021 08:13 PM

Anonymous

The people who need help are not just those who are most vulnerable or on the lowest incomes. All those that need help should be prioritised and just because you may not be on the lowest income, council cuts should not mean that we are being shamed into saying that we need help just as much as someone else and we should not

11/03/2021 08:15 PM

be made to choose who is prioritised due to the councils lack of funding.

Anonymous

11/03/2021 08:26 PM

I don't support the changes but I recognise working low income households need the support because I am one of those working low income households and suffer from mental health Bi polar. So I would expect not to be affected by the new scheme. I receive council tax support and pay £45 a month which most of the time I have to pay using my credit card because I know I don't and won't have the money to cover it otherwise yet I am still in dept because I am using a credit card to get me out of having no money at the end of the month

Anonymous

11/03/2021 08:51 PM

More help and support for the community.

Anonymous

11/03/2021 09:10 PM

If on low income they should get support

Anonymous

11/03/2021 09:15 PM

Support

Anonymous

11/03/2021 09:18 PM

It makes sense for those who can afford to pay more do so as long as it doesn't cause them any hardship.

Anonymous

11/03/2021 09:25 PM

Having small children under my care, I really need that help.

Anonymous

11/03/2021 09:28 PM

Its unfair

Anonymous

11/03/2021 09:45 PM

If the household is on low income they should be priority. They don't have enough money to feed themselves let alone pay council tax bills.

Anonymous

11/03/2021 09:56 PM

Now Croydon councillors have bankrupted the Borough the poorest residents will suffer.

Anonymous

11/03/2021 09:58 PM

People who are in need should be supported.

Anonymous

We need more help

11/03/2021 10:02 PM

Anonymous

11/03/2021 10:14 PM

Don't agree with raising Bill's when were struggling just about making ends meet

Anonymous

11/03/2021 10:36 PM

It will be very helpful

Anonymous

11/03/2021 10:57 PM

Lowest income people need help

Anonymous

11/03/2021 11:16 PM

Because it's needed.

Anonymous

11/03/2021 11:27 PM

The low income families should be prioritised

Anonymous

11/03/2021 11:41 PM

Households on low income with dependents, special needs and sudden specific unforeseen financial burdens would need relaxed council tax recovery rules, discretionary help and support.

Anonymous

11/04/2021 01:59 AM

The household lower and above.

Anonymous

11/04/2021 02:00 AM

Low income families struggle and need support

Anonymous

11/04/2021 05:37 AM

For low income families is good to support.

Anonymous

11/04/2021 07:21 AM

Yes and no as some people choose to not work and try to help support themselves but those that really are struggling on low incomes should be given the priority

Anonymous

11/04/2021 07:41 AM

Necessary

Anonymous

11/04/2021 08:41 AM

A lot of people can't work due to age and bad health, or low income, these should be prioritised and helped, this is due to no fault of their own.

Anonymous

11/04/2021 09:32 AM

Medical conditions such as not able to work should be an important criteria alongside low income!

Anonymous

11/04/2021 09:34 AM

The proposal sounds good

Anonymous

11/04/2021 01:52 PM

I always thought it was prioritized to lowest income households.

Anonymous

11/04/2021 02:35 PM

On low income is not a luxury. Croydon is in the mess because Croydon made the mess

Anonymous

11/04/2021 03:46 PM

Because I am a member of society and have morals. I cannot understand why anyone would not want to support those less fortunate than themselves.

Anonymous

11/04/2021 03:56 PM

We should do everything we can do to eradicate poverty including fuel poverty etc not to increase it! Unfortunately the poor/rich divide is even greater than ever as the poor become even poorer. In my previous working life as a CAB debt, energy and housing advisor I have seen first hand the effects on residents lives.

Anonymous

11/04/2021 04:08 PM

I think this is somehow not going to work out because we have so many things happening in Croydon.

Anonymous

11/04/2021 04:17 PM

They need all the help they can get

Anonymous

11/04/2021 04:25 PM

Residents who are not working will need help paying their council tax. If we do not get any help how can we pay.

Anonymous

11/04/2021 04:30 PM

Council tax rules and regs should remain as it is currently.

Anonymous

11/04/2021 04:45 PM

Lowest incomes mean help is needed more

Anonymous

11/04/2021 04:46 PM

As those who can't afford it and have disability

Anonymous

11/04/2021 04:55 PM

Well if you don't have enough income you can't pay the bills

Anonymous

11/04/2021 05:03 PM

I don't know I mean if on a very low wage and working too or a carer I would not expect them to be a tax payer

Anonymous

11/04/2021 05:47 PM

I support for all on low incomes but this will cause more hardship for all households that are just above your new proposals even by a £1.00

Anonymous

11/04/2021 06:17 PM

Those in need of support must be provided help. It should not be adjudicated on a first come first serve basis. Your proposal is a measure to rob the poor.

Anonymous

11/04/2021 06:20 PM

If it does support them & does not mean that they have to be making up the shortfall from other money that they get

Anonymous

11/04/2021 06:20 PM

Provides support where it's most needed

Anonymous

11/04/2021 06:43 PM

Again I choose to work and support my family and I would miss out massively, once again croydon propose to support people, who are already only on benefits.

Anonymous

11/04/2021 07:18 PM

no comment

Anonymous

11/04/2021 07:19 PM

Household with lower income do struggle to make ends meet , most cant even afford a short caravan break with their children

Anonymous

11/04/2021 08:32 PM

You will make poorest suffer by making changes

Anonymous

11/04/2021 09:36 PM

A worry off people's minds

Anonymous

11/04/2021 11:05 PM

I don't understand the change. I have always been under the impression that Council Tax Benefit was put in place to assist low

income households

Anonymous

11/05/2021 07:26 AM

What about people who husband left them .Abuse partners leaving , single mothers ,

Anonymous

11/05/2021 07:45 AM

The poorest in society should always receive help but only in genuine cases ie they cannot work for genuine reasons

Anonymous

11/05/2021 08:21 AM

You are defining 'lowest incomes' differently to Universal Credit. Why aren't all people claiming UC eligible, especially if you're making the comparison that your (cruel) changes are aligned with it? Stop putting the poor against each other.

Anonymous

11/05/2021 10:12 AM

In principle it makes sense and sounds agreeable. Does 'income' include all income from benefits? For example, an unpaid carer with a mortgage is not entitled to help with housing costs, whereas a renting worker is. And can you determine whether people are choosing to live on low income or are doing so out of necessity? And can you kindly, rather than punitively, support people getting into work?

Anonymous

11/05/2021 10:23 AM

I don't think it needs explanation really if they are the lowest income it means they will struggle to pay otherwise

Anonymous

11/05/2021 10:39 AM

They have very low income and struggle to meet up with the standard of living, so having more strain on their income

Anonymous

11/05/2021 10:43 AM

Lower income households should not be placed in a position that affects their ability to pay council tax if they do not have enough to pay.

Anonymous

11/05/2021 10:49 AM

Household on lowest income should be assisted to meet the basic requirements of life

Anonymous

11/05/2021 12:13 PM

Support should be prioritised depending on individual situation

Anonymous

11/05/2021 12:32 PM

Energy bills have increased



Anonymous

11/05/2021 02:08 PM

It's obvious that the lower the income the more they should be prioritised.

Anonymous

11/05/2021 04:08 PM

lowest income house holds need help the most

Anonymous

11/05/2021 04:29 PM

householders on a low income are usually pensioners who struggle to eat and keep warm

Anonymous

11/05/2021 04:43 PM

Because they need it.

Anonymous

11/05/2021 06:23 PM

Prioritise most in need but show discretion to those on edge just falling short of criteria for support - could be worse off than those assessed as on lowest income.

Anonymous

11/05/2021 06:33 PM

I think all earnings and expenses should be considered as some "low income households " are living a better life than the working people. Some lowest income household have valuables, expensive cars and go on frequent holiday trips which the working people don't have the privilege or luxury to afford.

Anonymous

11/05/2021 08:20 PM

Because life can be difficult enough without more added financial strain on

Anonymous

11/05/2021 08:22 PM

Q

Anonymous

11/05/2021 08:53 PM

Council tax is a massive outgoing, support is important

Anonymous

11/05/2021 08:56 PM

Same as above

Anonymous

11/05/2021 09:05 PM

We have to be treated equally we work hard and we pay full tax but the others are relaxing receiving benefits which they can work but they are refusing because they don't want to contribute.

Anonymous

11/05/2021 09:13 PM

tis may make claimant lazy.

Anonymous

11/05/2021 09:25 PM

Most vulnerable

Anonymous

11/05/2021 09:47 PM

Because people on higher income don't need support.

Anonymous

11/06/2021 12:22 AM

Why are you changing things. Leave it alone if it's already working.  
You're trying to justify a reason to stop helping your residents

Anonymous

11/06/2021 01:04 AM

Its your job to support the vulnerable

Anonymous

11/06/2021 01:18 AM

Everybody needs help now and again

Anonymous

11/06/2021 02:21 AM

I support this as people who are in need should be helped.

Anonymous

11/06/2021 09:51 AM

Inflated living costs.

Anonymous

11/06/2021 09:53 AM

Low income is less of a problem than bad money management. EG smokers and other addictions should not receive help as that is a choice.

Anonymous

11/06/2021 10:01 AM

It would only be beneficial if those households can follow appropriate/approved budget

Anonymous

11/06/2021 10:13 AM

The lowest income families need to be supported to avoid Further poverty

Anonymous

11/06/2021 12:37 PM

this should not include those already receiving benefit support - excluding those on pensions

Anonymous

11/06/2021 12:46 PM

I think everybody has the right to live a dignified life.

Anonymous

My incomes low working fulltime and a single parent with just myself

11/06/2021 01:02 PM

earning I have to pay for dentist prescriptions full rent where's my support

Anonymous

11/06/2021 01:07 PM

Its to do how much earnings every one is different

Anonymous

11/06/2021 01:27 PM

Especially if single.parents are unable to work due to being a carer for their family.member or due to their own health issues .

Anonymous

11/06/2021 05:48 PM

I prefer the current system.

Anonymous

11/06/2021 10:03 PM

People in receipt of Universal credit that are on long-term sick leave might not always be in the category of the lowest paid households

Anonymous

11/07/2021 01:09 AM

Like already mentioned a lot of people need support that dont just fit into 3 categories.

Anonymous

11/07/2021 09:33 AM

It will give room for more of those who need support

Anonymous

11/07/2021 11:40 AM

Because its getting impossible to live every thing is rising and can't afford it

Anonymous

11/07/2021 06:28 PM

These households need nore help than affluent households.

Anonymous

11/07/2021 06:53 PM

Means testing is a fair system

Anonymous

11/07/2021 08:18 PM

Because other people not just lowest income are struggling with housing costs

Anonymous

11/07/2021 08:28 PM

I am in the lower income bracket

Anonymous

11/07/2021 09:49 PM

I think that will help.

|                                  |                                                                                                                                                                                                                  |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/07/2021 10:23 PM | Lowest income but entitled to help with everything is not the same as low income but employed and expected to pay the same as high income                                                                        |
| Anonymous<br>11/08/2021 05:24 AM | Common sense!                                                                                                                                                                                                    |
| Anonymous<br>11/08/2021 10:38 AM | I'm one of those people who are at or below the lowest income.                                                                                                                                                   |
| Anonymous<br>11/08/2021 11:27 AM | Has to be fair for everyone.                                                                                                                                                                                     |
| Anonymous<br>11/08/2021 11:30 AM | As previously advised a decent standard of living.                                                                                                                                                               |
| Anonymous<br>11/08/2021 12:51 PM | I support this as people who are working and trying their best to support themselves, therefore need the assistance.                                                                                             |
| Anonymous<br>11/08/2021 02:34 PM | as a career myself it is very hard to find this money ever month . and food always come last as on a budget.                                                                                                     |
| Anonymous<br>11/08/2021 05:06 PM | Clearly, they cannot afford to pay                                                                                                                                                                               |
| Anonymous<br>11/08/2021 08:43 PM | Not completely agree. Not all low incomes are non optional. It should look at more than just low incomes                                                                                                         |
| Anonymous<br>11/08/2021 11:09 PM | Everyone is in the same situation and we all need some help.                                                                                                                                                     |
| Anonymous<br>11/09/2021 09:06 AM | Faire society                                                                                                                                                                                                    |
| Anonymous<br>11/09/2021 01:08 PM | DUH. BECAUSE YOU ARE SUPPOSED TO BE A SOCIALIST<br>LABOUR COUNCIL                                                                                                                                                |
| Anonymous<br>11/09/2021 02:20 PM | council needs to save money and cut council tax as soon as possible.<br>The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt |

faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

Sadly, the fact is that a lot of people can not afford to live. Help is needed in one form or another. This benefit is invaluable to those that need the help. Physical and mental conditions can be exacerbated by help not being offered to those struggling. The help can prevent personal situations getting worse.

Anonymous

11/09/2021 04:28 PM

but its not enough

Anonymous

11/09/2021 09:49 PM

I think it is better to prioritise and spend less

Anonymous

11/09/2021 11:00 PM

all people need money for survivor.

Anonymous

11/10/2021 05:16 AM

Anyone needing support should be able to access help. Also the calculations for income are unfair- for benefits/UC recipients their income figures are always net however for working residents its calculated on gross income which does not adequately give a full picture of the financial standing of a household

Anonymous

11/10/2021 10:57 AM

Whilst there are households on the "lowest incomes" I also feel those on low incomes should also receive help.

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

11/10/2021 03:19 PM

How will this be measured?

Anonymous

11/10/2021 03:29 PM

each family is different and i feel the family situation needs to be taken into account. if you have two unemployed parents who don't work through choice, then no the support should not be given. give the support to families and vulnerable people who are trying to better themselves and not looking for social handouts.

|                                  |                                                                                                                                                         |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/10/2021 09:16 PM | it is help full for society.                                                                                                                            |
| Anonymous<br>11/11/2021 02:25 PM | It could break up families                                                                                                                              |
| Anonymous<br>11/11/2021 03:58 PM | Why can't you just be honest, you want to screw the vulnerable.                                                                                         |
| Anonymous<br>11/11/2021 05:59 PM | I support this scheme as it alleviates pressure from disabled residents and children.                                                                   |
| Anonymous<br>11/12/2021 07:28 AM | it applies to my type of situation                                                                                                                      |
| Anonymous<br>11/12/2021 08:18 AM | It's hard when working with low income                                                                                                                  |
| Anonymous<br>11/12/2021 11:09 AM | Individuals with Lowest incomes, struggle with basically everything including putting food on the table, so I agree that they/we need to be prioritised |
| Anonymous<br>11/12/2021 01:15 PM | I still don't believe it is enough                                                                                                                      |
| Anonymous<br>11/12/2021 01:25 PM | Just because people save and don't waste money to live in a nice house doesn't mean both parents are working and can afford to pay extra !              |
| Anonymous<br>11/12/2021 06:15 PM | Because they need it                                                                                                                                    |
| Anonymous<br>11/12/2021 11:52 PM | They really need it                                                                                                                                     |
| Anonymous<br>11/14/2021 08:47 AM | N/a                                                                                                                                                     |
| Anonymous<br>11/14/2021 01:42 PM | it is penalising those who work and earn slightly more. we cannot afford further expense and we are living through a pandemic which                     |

has affected our income

Anonymous

11/15/2021 09:38 AM

support is needed for the most vulnerable people in our community.

Anonymous

11/15/2021 12:12 PM

It is common sense do you want me of example ask you to help landlords or people with high income who they can pay their taxes

Anonymous

11/15/2021 06:08 PM

Because they're on low income off course or have disability. What else?

Anonymous

11/16/2021 08:19 AM

Obviously people with the greatest need deserve the most support

Anonymous

11/16/2021 03:49 PM

I think it's quite obvious!

Anonymous

11/16/2021 08:28 PM

If the budget must be cut then it seems to make most sense to give support to most vulnerable people and those with the lowest incomes.

Anonymous

11/17/2021 10:19 AM

I don't support the scheme's means testing as it is penalising people who currently receive support but won't under the new proposals

Anonymous

11/17/2021 11:23 AM

I am household on very low income

Anonymous

11/17/2021 01:21 PM

Most people asking for help live on very limited income and cannot afford to pay Council Tax from their State Pension or little income that they bring in to feed their kids etc.

Anonymous

11/17/2021 05:10 PM

People are already struggling to pay rising bills. However some people may have to earn extra money, Due to them having to pay for certain things like child maintenance etc.

Anonymous

11/17/2021 07:09 PM

It will attract people to declare themselves as lowest income fraudulently

Anonymous

needs people work hard in deadend jobs ,but work and need help

11/18/2021 10:36 AM

with the bills

Anonymous

11/18/2021 11:04 AM

Not all higher income families have equal capability to contribute to council tax. There could be one 'breadwinner', in which case it wouldn't be fair to force them to pay higher amounts of council tax when there won't be any other contribution.

Anonymous

11/18/2021 12:08 PM

There are so many outgoings to run a home. Any help the council can give would be gratefully received.

Anonymous

11/18/2021 01:19 PM

This fact is misleading. The support will be needed as the council decision will be impacting the lowest income households and this support will only last a year

Anonymous

11/18/2021 04:10 PM

It is essential in my case!

Anonymous

11/18/2021 08:06 PM

DONT cut the tax support

Anonymous

11/19/2021 08:34 AM

The less you work the more help is needed

Anonymous

11/19/2021 03:16 PM

You should be supporting every vulnerable resident, some pensioners are not poor, some poor pensioners living with working age people in multi generation households will not benefit from your so-called support scheme; care leavers don't automatically develop a support network or become less vulnerable at 25; vulnerable residents who are able to work are still on low incomes and in working poverty due to being unable to work full time or keep well paid jobs. Most of the borough's poorest and vulnerable are being expected to pay for the mismanagement and poor decision-taking which led to the council going bankrupt. It seems that the books will be balanced on the backs and necks of residents on low incomes. More than two-thirds of those who currently receive some level of discount on their Council Tax will lose that help from April 2022; which is apparently estimated to be 20,000 households. Your arbitrary cut offs for age don't help older care leavers who will always remain vulnerable due to their lack of support networks, (ethnic) pensioners living in multi-generational households for both cultural and economic reasons; or pensioners and disabled people living with someone of working age – whether or not that person of working age is even working. You say that the new scheme would be "easier for everyone



to use", yet the income banding and lower levels of eligibility will take considerable administration and staff time to process. You say that the scheme would be "fairer", and yet the eligibility criteria is limited and filled with contradictions, while you use loaded language, echoing the Victorian discussions of the "deserving" and "undeserving" poor.

Anonymous

11/21/2021 01:17 PM

this is not good for vulnerable people.

Anonymous

11/21/2021 05:33 PM

I support that priority should be given to households and pensioners on lowest income

Anonymous

11/21/2021 06:42 PM

I would support the change as people who need the extra support would benefit.

Anonymous

11/24/2021 01:15 PM

Support the council spending £30 providing tax support discount.

Anonymous

11/24/2021 07:02 PM

I don't believe it will happen and how much will go to administering the largesse that residents are expected to pay

Anonymous

11/25/2021 02:14 PM

There are some people who are vulnerable or due to old age cannot work and they need help most.

Anonymous

11/26/2021 08:43 AM

The support needs to go to working people you need to start supporting that are going out their and trying to make a living

Anonymous

11/26/2021 09:11 AM

You need to get some help from the higher strata of the food chain investors

Anonymous

11/26/2021 12:12 PM

I support this scheme only when it is given to the people who are really in need and not people who use it to scam the Government.

Anonymous

11/26/2021 09:23 PM

Most households on low income

Anonymous

11/27/2021 04:38 PM

yes people cant pay the poll tax

Anonymous

11/28/2021 12:24 PM

It's obvious and doesn't need an explanation

Anonymous

11/28/2021 03:49 PM

People with the lowest income because they can't afford to pay council tax.

Anonymous

11/29/2021 10:11 AM

There is too much money that can be redistributed in all the borough services with a greater impact.

Anonymous

11/29/2021 12:43 PM

Unfair on those who would be, just a fraction over the threshold.

Anonymous

11/30/2021 03:39 PM

No, because this does not relate to the vulnerability or circumstances of the household. CTS is based on several criteria to target support where it is needed most.

Anonymous

11/30/2021 06:35 PM

Help should be based on those most in need and that is not only based on income e.g. a person with a disability may have a higher income but much higher outgoings due to their disability

Anonymous

11/30/2021 11:46 PM

Keep it as it is

Anonymous

11/30/2021 11:48 PM

Low income families need more help

Anonymous

12/01/2021 12:54 AM

Lower income households were often poorer in many other ways, disadvantaged due to various other issues, less educated and able to manage their finances, so Extra help for them is crucial

Anonymous

12/01/2021 07:05 AM

I would like to understand how much the council currently provides rather than a standalone figure popped into a survey

luay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

I cannot support this change because the council's proposed scheme will mean that thousands of disadvantaged families that were previously eligible for support would either face large cuts in support

or would now be deemed to be members of the "undeserving poor" and lose support altogether. Whether by accident or design, the council's use of loaded and emotive language appears to be trying to guilt people into providing popular support for its deeply regressive policies. This is wrong.

Anonymous

12/01/2021 01:13 PM

People who are on a low income have a lot of stress trying to make it through the month as it is, most people on a low income are one month away from losing their housing tenancy and are not able to pay their rent let alone their council tax.

Anonymous

12/01/2021 06:29 PM

Those on lowest incomes are of greater need of support.

Anonymous

12/01/2021 09:54 PM

There will be losers & winners with the proposed changes but I think I support the idea more than not.

Anonymous

12/02/2021 01:22 PM

No incentive for people to better themselves income-wise.

Anonymous

12/02/2021 01:26 PM

The current system should remain as it is. This proposed withdrawing of support for many will only cause hardship for 1000's of people. You will be making people homeless and debt ridden.

Anonymous

12/02/2021 03:21 PM

Not enough support to go round

Anonymous

12/02/2021 06:41 PM

I do not support as it's not just low income that people are currently claiming discount for. Some of these people are self employed/single occupant/single mother/father/carers over 25

Anonymous

12/02/2021 08:33 PM

I think those with the least should have the most support

Anonymous

12/02/2021 09:53 PM

Providing all get a proper deal rather than simple pro-rata.

Anonymous

12/02/2021 10:03 PM

Help needs to be provided to those who need it most this is not always those on low income.

Anonymous

12/03/2021 05:01 PM

Council Tax Support should be maintained, for all who currently receive it, at the current level and should increase annually in line with the Retail Price Index. The full cost of this support should come from progressive taxation (i.e., The Council Tax).

Anonymous

12/03/2021 06:52 PM

Is that the best use for the money

Anonymous

12/03/2021 07:35 PM

Households of lowest income are the people who are suffering the most and that's why I am supporting this scheme as I am a pensioner

Anonymous

12/03/2021 08:16 PM

Lowest income should of course be prioritized, but the cut off and bands are far too low.

Anonymous

12/03/2021 09:06 PM

The will need help to pay their council tax bill

Anonymous

12/03/2021 09:22 PM

I do not desire any change at all. We should all be helped, who have a need.

Anonymous

12/03/2021 10:18 PM

Council tax is a large amount and people on low incomes struggle to pay this amount, it is grossly unfair when the council have gone bankrupt to expect the people to pay for their mistakes. The government instead of helping are limiting their funding even more

Anonymous

12/03/2021 10:26 PM

Working families sometimes have more need as wages are not increasing

Anonymous

12/04/2021 07:56 AM

The existing support should be left alone. A struggling family on a low income is heavily relying on this support in order to feed themselves and/or their family.

Anonymous

12/04/2021 08:53 AM

If you are on low income and not on benefits should get help also if have children at home over 18 and on low income it should apply.

Anonymous

12/04/2021 10:32 AM

Though I'm not supporting council should provide this burden, any such assessment should be based on household income, lowest get prioritized.

Anonymous

12/04/2021 12:03 PM

Obvious. Lower incomes NEED more support!

Anonymous

12/04/2021 01:46 PM

Lower income houses need all the help they can get.

Anonymous

12/04/2021 04:28 PM

Obviously lower income households need most help

Anonymous

12/05/2021 09:38 AM

Council was in a mess before the pandemic - it should have thought about its residents then.

Anonymous

12/05/2021 04:41 PM

It's the right thing to do . Food or heating or cancel tax That's the reality of most families at the moment

Anonymous

12/05/2021 05:51 PM

I think it is just and necessary, thank you.

Anonymous

12/05/2021 06:22 PM

There is only so much all council tax payers can afford to pay over to those less fortunate.

Anonymous

12/05/2021 07:01 PM

Woould support if this also includes all current groups including carers. As it is important to protect those vulnerable with little money to pay escalating bills including carers in the borough. Although this does not appear to be the case in your new council tax support.

Anonymous

12/06/2021 11:04 AM

If people are on the lowest income they should be getting some benefit from the government already

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by comopent staff. Many receive support who do not need it As a disabled resident I get no support or care .

Anonymous

12/06/2021 02:32 PM

PROVIDING THAT SAVINGS ARE TAKEN INTO ACCOUNT. BEING ON BENEFITS SHOULD NOT EXEMPT YOU FROM PAYING

Anonymous

12/06/2021 03:27 PM

IF THERE ON A LOW INCOME SUPPORT SHOULD GIVEN

Anonymous

12/07/2021 05:52 PM

To help households on a low income to cover the cost of bills.

Anonymous

12/07/2021 09:23 PM

With growing deprivation in the North of the Borough particularly, it is hard to say that £30m will be an adequate sum. Consequently, one has to wonder how that sum has been arrived at and if it is not some arbitrary number picked without due recognition of the plight faced by many individuals in the Borough there has to be greater transparency on how that sum was reached, who undertook the analysis and on what basis that was deemed to be the cut-off point.

Anonymous

12/08/2021 06:51 AM

Some people are unable to work due to circumstances, either too old, not well or disabled.

Anonymous

12/08/2021 05:29 PM

the council must take into account people who worked 40/45 years who have little now compared to younger people who choose not to work for other reasons not all health/disability related.

Anonymous

12/08/2021 06:07 PM

My pension is low to survive.

Anonymous

12/08/2021 06:43 PM

It should always support the most vulnerable but this should include those who receive carers allowance and are vulnerable too.

Anonymous

12/08/2021 09:19 PM

The above demographic is already experiencing hardship. Hence the reason for the council's support.

Anonymous

12/08/2021 09:51 PM

Council tax should reflect income coming in

Anonymous

12/08/2021 10:50 PM

What do you mean by lowest income? I think this is vague .

Anonymous

12/09/2021 12:14 AM

Levelling up and providing opportunity, but needs good checks

Anonymous

12/09/2021 08:29 AM

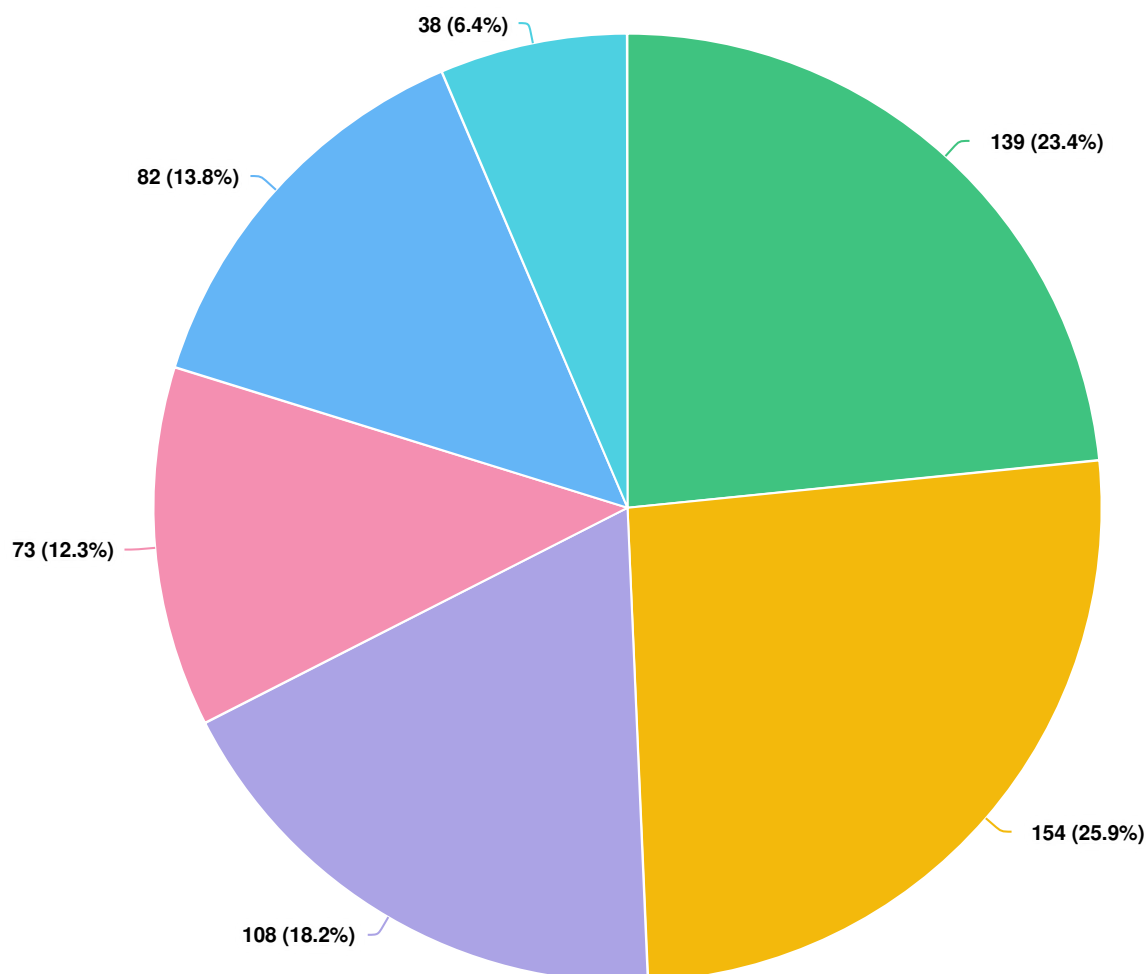
This was not a yes or no question! Less well off people should be helped

**Optional question** (353 response(s), 241 skipped)

**Question type:** Essay Question

**Q11** Would you support or not support the introduction of an income band approach which bases the level of council tax support discount a household receives on their level of income?

**\*\*Excluding disabled residents who are not able to work, eligible pensi...**



**Question options**

Strongly support Support Neither support nor do not support Do not support Strongly do not support No opinion

Mandatory Question (594 response(s))

Question type: Radio Button Question



**Q12 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Income bands schemes so easy to understand, a neighbouring Borough does the same so helps any residents moving between Croydon and Sutton Borough as well

Anonymous

10/28/2021 09:46 PM

Easy to understand and check whether you qualify

Anonymous

10/28/2021 10:21 PM

Don't be greedy and raise the council tax

Anonymous

10/29/2021 09:26 AM

The costs of administering such a scheme may outweigh the benefits.

Anonymous

10/29/2021 10:04 AM

You'd have to balance this approach with council tax banding. For example, you may have an alright level of income, but be in a property that has a particularly high banding, so you need that high income to pay for the banding, whereas someone in another part of the borough may get the same benefit, but their property has a lower banding, so they'd be better off. I guess you'd need some sort of capping system to ensure that it was fair.

Anonymous

10/29/2021 12:08 PM

This would not work at all because it has not worked in the case of Universal Credit. The whole system is useless.

Anonymous

10/29/2021 02:23 PM

Meaningless question - need to know what are the bands you are proposing

Anonymous

10/29/2021 02:31 PM

I cannot answer this question without further information from you as to how this would be calculated.

Anonymous

10/29/2021 02:39 PM

Isn't it already related to income?

Anonymous

10/29/2021 04:12 PM

You are introducing this only to cut essential support

|                                  |                                                                                                                                                                         |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>10/29/2021 04:58 PM | Do not know the details                                                                                                                                                 |
| Anonymous<br>10/29/2021 05:56 PM | As some people are able to work and have a partner                                                                                                                      |
| Anonymous<br>10/29/2021 06:33 PM | It is a fair approach to tske                                                                                                                                           |
| Anonymous<br>10/29/2021 06:37 PM | Implementing such changes sound like an expensive logistical nightmare!                                                                                                 |
| Anonymous<br>10/29/2021 06:41 PM | Has to be linked to income                                                                                                                                              |
| Anonymous<br>10/29/2021 06:45 PM | I believe it would be unfair as someone could earn just £1 extra and fall into another band that would cause financial hardship.                                        |
| Anonymous<br>10/29/2021 06:58 PM | It's unfair on higher earners who get nothing from this council for their money.                                                                                        |
| Anonymous<br>10/29/2021 07:05 PM | Income bands sound like a simple, fair way, but I don't support the reduction of maximum support from 85% to 80%. This will detrimetally impact Council Tax collection. |
| Anonymous<br>10/29/2021 07:23 PM | I don't even understand the question.                                                                                                                                   |
| Anonymous<br>10/29/2021 07:26 PM | House values outdated more earning as higher rate tax payers                                                                                                            |
| Anonymous<br>10/29/2021 07:43 PM | It is right that support should not be a blanket approach, and an income band seems to be the fairest way to approach that                                              |
| Anonymous<br>10/29/2021 07:51 PM | As above                                                                                                                                                                |
| Anonymous<br>10/29/2021 08:00 PM | Because it is fair                                                                                                                                                      |

Anonymous

10/29/2021 08:09 PM

Every individual circumstance is different and times are hard Cost of living us getting higher there's a lot of poverty in Croydon and even though some people earn their money is not enough to cover essentials .

Anonymous

10/29/2021 08:16 PM

Bands aren't required when welfare is scrapped.

Anonymous

10/29/2021 08:23 PM

Financial equality

Anonymous

10/29/2021 08:34 PM

Highly cynical about how you will assess this. Atos?

Anonymous

10/29/2021 09:20 PM

Using banding rather than exact figures leads to discontinuities as a claimant moves from one band to another. The current more exact approach is better. But there may be advantages where income changes as it may require fewer adjustments to the level of support.

Anonymous

10/29/2021 09:30 PM

AS ABOVE

Anonymous

10/29/2021 09:36 PM

I agree as long as the income band is according to today's living standards. Above 35-40 thousand per annum.

Anonymous

10/29/2021 09:52 PM

It makes sense that those who earn more pay more

Anonymous

10/29/2021 09:55 PM

I do not support the Income Band approach as it currently is suggested! When you are on a low income, every penny counts. Why should I have to pay the same amount of Council Tax as someone who earns £3000 pound more a year. The proposed banding is too rough and not thought out enough to reflect what it means to a family to not have enough money to buy food during the second half of the month. And I'm speaking from experience!

Anonymous

10/29/2021 09:59 PM

Changes such as this could encourage people back to work however the changes won't capture everyone effected and risk causing greater poverty to those who really are unable to find higher paying work.

Anonymous

10/29/2021 10:02 PM

The current system of council tax support is fair

Anonymous

10/29/2021 10:28 PM

Those in need should receive support!!

Anonymous

10/29/2021 11:54 PM

Not prepared to allow Labour to make further cuts. Why has'nt Ali and the Labour Cllrs cut further their pay ? Why not cut the pay of the Chief Officers ?

Anonymous

10/30/2021 01:41 AM

We shouldn't only take income into consideration without looking into household outgoings and priority bills (cost of living), level of household debt and additional needs.

Anonymous

10/30/2021 07:40 AM

Some disabled people receive many benefits which should be assessed as well

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

To help stop the country's poverty.

Anonymous

10/30/2021 08:55 AM

Those who can afford it should pay their way

Anonymous

10/30/2021 09:23 AM

I moved into a new build property recently and have been affected by the coronavirus as a self employed person and so my job flow decreased significantly but my council tax bill is the highest bill (due to being in a higher band as its a newly build flat) that comes out of my the little universal credit I get per month and I really struggle to pay this from my benefit

Anonymous

10/30/2021 09:27 AM

For the scheme to work someone needs to pay for it so the people will higher income will pay the discount for those in need similarly to the salary tax

Anonymous

10/30/2021 09:35 AM

Targets support at those who need it the most

Anonymous

10/30/2021 09:53 AM

To make it fair

Anonymous

10/30/2021 10:14 AM

Council tax is the biggest household bill. Making it mean tested would discourage people from working.

Anonymous

10/30/2021 10:25 AM

This must be administered properly otherwise it becomes a nightmare. It also needs to be clear to residents.

Anonymous

10/30/2021 11:16 AM

this appears fair but self employed may avoid this

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:34 AM

Income can probably vary year by year but renting a home or purchasing is a longer term decision. A scheme based on income band is therefore flawed.

Anonymous

10/30/2021 11:46 AM

I thought they did this anyway

Anonymous

10/30/2021 03:26 PM

The council should support people on low incomes that want to work or are currently working.

Anonymous

10/31/2021 07:22 AM

I honestly thought this was the case already? Again the council have no transparency on the criteria or how the support is calculated.

Anonymous

10/31/2021 08:16 AM

Maybe it will will be the fair value

Anonymous

10/31/2021 09:40 AM

It must be done fairly and each individual household' checked to make sure they are entitled

Anonymous

10/31/2021 11:20 AM

Household income can change very quickly Systems within local authorities do not have the capacity to change within a quick timescale leaving some families in debt and struggling

Anonymous

10/31/2021 06:42 PM

Income doesn't show the amount of money a person has to pay bills.  
My income may be high by some standards but the majority of it already goes out on bills,tax etc my actual money to survive on a month is lower than some I know on benefits

Anonymous

11/01/2021 08:33 AM

only for those named liable to pay council tax also there are just as many if not more young people making their own way in the world with the same if not less support than those leaving care

Anonymous

11/01/2021 09:36 AM

Some people receive more in support than working residents.

Anonymous

11/01/2021 02:31 PM

Must also consider number of occupants,

Anonymous

11/02/2021 04:45 PM

There are many people that have very good incomes that can afford this type of banding

Anonymous

11/02/2021 04:47 PM

I feel this will disadvantage people like myself expecting us to afford expensive council tax on what Croydon has deemed to be a decent wage

Anonymous

11/02/2021 05:10 PM

Because you are making it too complicated just set a minimum and maximum benchmark in order to be eligible to receive the benefit

Anonymous

11/02/2021 05:24 PM

.

Anonymous

11/02/2021 06:07 PM

not really sure what that means in real terms

Anonymous

11/02/2021 06:19 PM

Makes it difficult to understand

Anonymous

11/02/2021 06:28 PM

Yes but you should include carers and pensioners on low incomes  
You need to look at the plight of these groups rather than just under 25s and care leavers and disabled people what about carers?

Anonymous

It would be difficult to accommodate higher payments.

11/02/2021 06:55 PM

Anonymous

11/02/2021 06:57 PM

At the moment I earn over your proposed income. I live with my adult children who are both on benefits, one is on PIPS due to a disability and the other has an on going health condition that means they cannot work. They both get universal credit but I am a carer for them although I work. I would loose that support.

Anonymous

11/02/2021 07:00 PM

Everyone who has to pay should pay the same , we get the same services when the service is actually provided which is not happening at the moment. We are paying for services that are not being provided and to have pay more than other people for services you do not always provide would be criminal, we should be getting rebates not paying more.

Anonymous

11/02/2021 07:09 PM

Because that way it wouldn't be unfair.

Anonymous

11/02/2021 07:26 PM

Because the applicable amount isnt realistic. Calculating based on your income is the most efficient way of supporting people who cannot earn more than a certain amount of money. Part time single parents for example.

Anonymous

11/02/2021 07:31 PM

More fair

Anonymous

11/02/2021 08:03 PM

these groups do not represent the most vulnerable groups of people in need of help

Anonymous

11/02/2021 08:31 PM

if you do this, you also need to take necessary outgoings into consideration too.

Anonymous

11/02/2021 08:34 PM

I thought this is what is happening now

Anonymous

11/02/2021 09:07 PM

It's good to support

Anonymous

11/03/2021 01:28 AM

Because it's more fair across all people

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

I do support the introduction of an income band approach which bases the level of council tax support discount a household receives on their level of income

Anonymous

11/03/2021 08:49 AM

This may weed out those who milk the system who claim they are almost in poverty but are making others pay for their greed.

Anonymous

11/03/2021 08:53 AM

More families live at home and therefore should pay more Council tax

Anonymous

11/03/2021 11:27 AM

Because you have to draw a line some where to make changes

Anonymous

11/03/2021 11:31 AM

Yes as I said, those who are earning less should be helped by those at the higher and highest levels

Anonymous

11/03/2021 12:12 PM

As annove

Anonymous

11/03/2021 01:28 PM

Insufficient information to state whether I support or not.

Anonymous

11/03/2021 02:48 PM

They would probably be in financial difficulties without it.

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

As above

Anonymous

11/03/2021 04:24 PM

If it's a family living together I support. If it's flat or house shares I think it should be based on individual circumstances.



Anonymous

11/03/2021 04:24 PM

Because of their status

Anonymous

11/03/2021 04:27 PM

I'd like the old system would not change.

Anonymous

11/03/2021 04:27 PM

It's a more fair process

Anonymous

11/03/2021 04:29 PM

I support because sometimes people that really need the support do not receive

Anonymous

11/03/2021 04:37 PM

It's a fairer way

Anonymous

11/03/2021 04:38 PM

It costs disabled people more money to live. Therefore they should receive 100% discount. Including the mentally disabled

Anonymous

11/03/2021 04:39 PM

In principle is ok but potentially those who are in the bands around the £18k could in just a few years find themselves no longer eligible if they have pay rise and cost of council tax jumps yearly.

Anonymous

11/03/2021 04:41 PM

People on higher incomes should be able to support themselves better than those on a lower income therefore it would not be fair .

Anonymous

11/03/2021 04:42 PM

I think this is a good move as not all of us have qualifications degree's masters PhD honours. So the less educated would feel the pinch more.

Anonymous

11/03/2021 04:45 PM

As previous answer,

Anonymous

11/03/2021 04:47 PM

I would support this - but only if it was realistic and proportionate to actual living costs. It would not be appropriate to band income based on what the government believe is correct - they have proven time and time again they have no realistic outlook on the cost of living for the Disabled, elderly or lowest paid workers.

Anonymous

11/03/2021 04:57 PM

As what I have answered in all of the above

Anonymous

11/03/2021 05:27 PM

It sounds fair.

Anonymous

11/03/2021 05:28 PM

It will merit the scheme fairly

Anonymous

11/03/2021 05:28 PM

It is not right that a household is judged upon what income someone gets. So if 1 person is earning a lot and the other isn't, it is not fair that they have to pay a lot of council tax due to the other member earning more.

Anonymous

11/03/2021 05:32 PM

Again, no support is provided to the tenant if someone is not earning. In theory I am housing my dependant child who receives UC....I should get a credit for my child as she could be in privately rented housing claiming full CTS and housing element of UC.

Anonymous

11/03/2021 05:55 PM

Not really sure

Anonymous

11/03/2021 05:58 PM

its going to help more people

Anonymous

11/03/2021 06:05 PM

Although some peoples income may look a lot, their outgoings may be just as much. i personally live month to month on my income

Anonymous

11/03/2021 06:07 PM

Those who can pay something should

Anonymous

11/03/2021 06:11 PM

Would need more information into how the banding will be categorised

Anonymous

11/03/2021 06:39 PM

I strongly support the introduction of the income band approach because it will ensure claimants with the lowest level of incomes are provided support in the most proportionate and fairer way.

Anonymous

11/03/2021 06:43 PM

All assistance should be means tested

|                                  |                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 06:44 PM | N/A                                                                                                                                                                                                                                                                                                                                         |
| Anonymous<br>11/03/2021 06:48 PM | As above.                                                                                                                                                                                                                                                                                                                                   |
| Anonymous<br>11/03/2021 06:51 PM | Because they will need all the help they can get.                                                                                                                                                                                                                                                                                           |
| Anonymous<br>11/03/2021 06:53 PM | Do not understand this                                                                                                                                                                                                                                                                                                                      |
| Anonymous<br>11/03/2021 07:16 PM | Because some people have the money to pay council tax despite claiming the support                                                                                                                                                                                                                                                          |
| Anonymous<br>11/03/2021 07:48 PM | Higher earners yes, just not extortionate, they shouldn't be penalised for being hard working either! And a gradual increase if income is stable! Not an average. A good pay check one month does not mean people will get that every month, especially self employment, some do better than others.                                        |
| Anonymous<br>11/03/2021 07:48 PM | This will help support the poorest members of the community.                                                                                                                                                                                                                                                                                |
| Anonymous<br>11/03/2021 07:49 PM | The support will be divided between those who need it most                                                                                                                                                                                                                                                                                  |
| Anonymous<br>11/03/2021 08:02 PM | I'm classed as a vulnerable person & I'm a pensioner.                                                                                                                                                                                                                                                                                       |
| Anonymous<br>11/03/2021 08:03 PM | It is fair.                                                                                                                                                                                                                                                                                                                                 |
| Anonymous<br>11/03/2021 08:13 PM | the older generation struggle with money issues                                                                                                                                                                                                                                                                                             |
| Anonymous<br>11/03/2021 08:15 PM | You have put a cap at a fairly low income, especially for living in a London Borough. You are not considering single parents or the amount of dependents living in a household. The cap is a blanket approach that actually excludes vulnerable people in your Borough. Your proposed scheme will see my council tax bill jump to a massive |

increase of over £1000 which is not sustainable as a single working mother. This is an extreme increase and you have not fully explained how this increase can be managed by a household who already seeks financial aid through universal credit. The criteria you have set is not broad enough to encapsulate the residents of the Borough who need your help.

Anonymous

11/03/2021 08:26 PM

I am receiving the income based council tax support. I work part time. Low income and yes I support. Removing that is absurd it's just not financially possible to put people in that position of not receiving partial help and reduction on the overall amount.

Anonymous

11/03/2021 08:51 PM

They are vulnerable.

Anonymous

11/03/2021 09:10 PM

Should be based on your income

Anonymous

11/03/2021 09:15 PM

Support

Anonymous

11/03/2021 09:25 PM

If the level of income will be considered it will be better than nothing.

Anonymous

11/03/2021 09:28 PM

Unfair

Anonymous

11/03/2021 09:29 PM

I am a singel person living in my house. I get a 25% discount. I think its unfair that I will pay more tax than someone living in a household of say 4

Anonymous

11/03/2021 09:45 PM

A single parent can earn less than £23k a year however by the time they have paid all the bills including child care there is no money to survive on for the rest of the month. They will get themselves into debts just to survive with no help from the government. That is not fair.

Anonymous

11/03/2021 09:56 PM

If 5he 25% discount for single adult households is removed this will effect what kind of jobs people are willing to take.

Anonymous

You need to include people who are unable to work due to certain

11/03/2021 09:58 PM

operations they had and have to recover. The recovery may take longer.

Anonymous

11/03/2021 10:02 PM

Everyone should be treated correctly

Anonymous

11/03/2021 10:57 PM

Na

Anonymous

11/03/2021 11:16 PM

Makes sense.

Anonymous

11/03/2021 11:27 PM

People who can't work need the Help

Anonymous

11/03/2021 11:41 PM

Depending on what period income is assessed for. Eg. Last 2 month, last 6 months or last year.

Anonymous

11/04/2021 02:00 AM

It's fair

Anonymous

11/04/2021 02:22 AM

I support because they need our help

Anonymous

11/04/2021 05:37 AM

I am not understand the question.

Anonymous

11/04/2021 07:21 AM

Some people on low incomes are not working and are quite capable but will receive full support while those that are trying to earn a little for themselves will have to struggle more if their support is decreased.

Anonymous

11/04/2021 07:41 AM

Needed

Anonymous

11/04/2021 08:41 AM

An income band help would be good, because even if you are working your income could be very low.

Anonymous

11/04/2021 09:32 AM

I am not sure how this will affect genuine people with slightly over the income baseline yet needing that extra help

Anonymous

11/04/2021 09:34 AM

Taxation should be based on income and value of your property

Anonymous

11/04/2021 01:52 PM

I always thought it worked like a band system anyway

Anonymous

11/04/2021 03:46 PM

Household incomes can change in an instant, but access to assistance can take a long time.

Anonymous

11/04/2021 03:56 PM

With a freeze on personal tax allowance, the increase in NI payments, the huge increases in fuel/energy costs and increase in borrowing costs (BOE has today increased its base interest rates) net income levels have been greatly depleted. Therefore, the proposed gross income figure proposed is far to low and should be raised higher.

Anonymous

11/04/2021 04:08 PM

I just don't know how the future looks for this

Anonymous

11/04/2021 04:17 PM

As I said before they need help with living expenses

Anonymous

11/04/2021 04:26 PM

I thought that's how it worked anyway ???

Anonymous

11/04/2021 04:44 PM

It's not fair for a claimant that is struggling already

Anonymous

11/04/2021 04:45 PM

It would make people more poor

Anonymous

11/04/2021 04:46 PM

As I don't have an income

Anonymous

11/04/2021 04:55 PM

Less money less tax

Anonymous

11/04/2021 05:03 PM

I neither support because until we all see the proposal of money allocated to each band and who it actually affects

Anonymous

11/04/2021 05:47 PM

Because people who are just over your band proposals by even a pound will be worse off...There's No incentive for people to work these days.

Anonymous

11/04/2021 06:05 PM

Not sure it would be fair

Anonymous

11/04/2021 06:17 PM

Those in need of support must be provided help. Your proposal is a measure to rob the poor.

Anonymous

11/04/2021 06:20 PM

Would provide a fairer system for income evaluation

Anonymous

11/04/2021 06:43 PM

I do not support because it will then be where do you live as to a flat rate.

Anonymous

11/04/2021 07:18 PM

because it is fair to support people when they needed for a good reason.

Anonymous

11/04/2021 07:19 PM

Its only fair to help top up those with low income, they could decide to not work at all however still willing to bring in a little income for survival

Anonymous

11/04/2021 08:32 PM

It's correct

Anonymous

11/04/2021 11:02 PM

Don't make it too complicated

Anonymous

11/04/2021 11:05 PM

See Q. 10

Anonymous

11/05/2021 07:45 AM

Those in society who are wealthy and can afford to pay more should

Anonymous

11/05/2021 08:21 AM

This is going to further disadvantage people with multiple disadvantages. Income banding doesn't tell the full story of things like their debts, their childcare costs, their limited earning capacity at work because of their disability - plenty of disabled people are in work but

unable to work full time or unable to do more lucrative work.  
Ridiculous.

Anonymous

11/05/2021 10:12 AM

It does depend, I feel, on some notion of whether people are choosing not to work or if they are in a position where they cannot work.

Anonymous

11/05/2021 10:23 AM

I don't feel I have enough information to comment as the information provided currently is vague

Anonymous

11/05/2021 10:39 AM

support should be given to all who require support depending on their circumstances

Anonymous

11/05/2021 10:43 AM

The threshold should be at a decent level before deductions are made in considering who can and cannot receive help with council tax.

Anonymous

11/05/2021 10:49 AM

Very nice idea if the taxation is based on the income

Anonymous

11/05/2021 12:13 PM

Already there a level of band

Anonymous

11/05/2021 12:32 PM

I do support in a way if council tax isn't increased and they both work

Anonymous

11/05/2021 02:08 PM

Because it is fairer.

Anonymous

11/05/2021 04:43 PM

I do not understand

Anonymous

11/05/2021 06:23 PM

Simplifies system but does not take into account outgoings

Anonymous

11/05/2021 06:33 PM

There some factors that should be considered not just solely on the income.

Anonymous

How much council tax is paid should be based on individual income



11/05/2021 08:20 PM

as well as services provided

Anonymous

11/05/2021 08:56 PM

As above

Anonymous

11/05/2021 09:05 PM

Everyone has to contribute because if they start paying for council tax most of them will be looking for a job

Anonymous

11/05/2021 09:25 PM

It's bias

Anonymous

11/05/2021 09:47 PM

Only If the assessment is fair

Anonymous

11/06/2021 12:22 AM

The old system works fine

Anonymous

11/06/2021 01:04 AM

I dont supporttaxibg vulnerable households

Anonymous

11/06/2021 01:18 AM

I'm not sure about this because nowadays there is alot of people on 0 hours contract and their incomes goes up and down depending on the amount of shifts they worked that week or month etc

Anonymous

11/06/2021 09:53 AM

Same answer as in number 10

Anonymous

11/06/2021 10:13 AM

If you can afford to contribute you should

Anonymous

11/06/2021 12:37 PM

This depends on how it will be implemented. I do not agree in higher taxes for higher earners, as the council tax is already expensive. Those on lower income seem to get a lot of support already, whereas others get penalised. It will push more people into financial difficulty

Anonymous

11/06/2021 12:46 PM

No idea.

Anonymous

11/06/2021 01:02 PM

Reasons I have given

Anonymous

11/06/2021 01:07 PM

Because council tax was charging alot even when people was on low paid

Anonymous

11/06/2021 02:25 PM

Only if the bands are sensible and not set to low .

Anonymous

11/06/2021 05:48 PM

Everyone gets fairly. I prefer the current system.

Anonymous

11/06/2021 10:03 PM

The discount that applies to council tax support is not enough anyway not just for that category of people

Anonymous

11/07/2021 01:09 AM

Like already mentioned a lot of people need support that dont just fit into 3 categories.

Anonymous

11/07/2021 08:00 AM

Same reasons as Q4. Care leavers should also be assessed as others who are unemployed and unable to work, especially if they already benefit from subsidised housing.

Anonymous

11/07/2021 09:33 AM

It will help the council

Anonymous

11/07/2021 11:40 AM

It's a massive amount the council tax has gone way to high and will probably rise this year . 2400 a year is way to much

Anonymous

11/07/2021 06:28 PM

Am not convinced this would work.

Anonymous

11/07/2021 08:18 PM

Council charges are not value for money - e.g. I pay for clean streets yet no one cleans them and so much flytipping

Anonymous

11/07/2021 09:49 PM

Yes I agree with the income band, if you earn more you need to pay more council tax.

Anonymous

11/07/2021 10:23 PM

The band is based on salary not what's left after paying the bills. If gas water petrol and electricity is going up plus childcare costs because you work have a monthly paycheck of 1500-2000 means nothing because you can not afford to live off of it. But for the

employed there is support for all of the above

Anonymous

11/08/2021 05:24 AM

Don't understand!

Anonymous

11/08/2021 10:38 AM

I don't know how the income band works or what it is.

Anonymous

11/08/2021 11:27 AM

Because some households are perfectly capable to do it. Some others are struggling due to economic situation after Covid.

Anonymous

11/08/2021 11:30 AM

Help is required to provide a roof over my head.

Anonymous

11/08/2021 12:51 PM

This seems a way for the council to raise extra funds in a way that does not seem to be within national guidelines.

Anonymous

11/08/2021 02:34 PM

Yes as everyone earns different wages.

Anonymous

11/08/2021 05:06 PM

Because the Council Tax is based on the property, not the people within it. That sounds like a scam.

Anonymous

11/08/2021 08:43 PM

As long as reasonable levels are set

Anonymous

11/08/2021 11:09 PM

I believe this could help bit not for families that are just near the fresh hold.

Anonymous

11/09/2021 01:08 PM

SEE ANSWER TO QUESTION TEN

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

Income is not relative to expendable income. The amount of money a person, a family or household has, does not equate to their being wealthy. Benefit should be offered to those that do not have any spare money and for those struggling with paying bills and buying food etc.

Anonymous

11/09/2021 04:28 PM

simply divisive a way of the council saving money for some other spurious purchase

Anonymous

11/09/2021 09:49 PM

The more you support the priorities people the more they more they live longer

Anonymous

11/10/2021 05:16 AM

Anyone needing support should be able to access help. Also the calculations for income are unfair- for benefits/UC recipients their income figures are always net however for working residents its calculated on gross income which does not adequately give a full picture of the financial standing of a household

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

11/10/2021 03:19 PM

Depends on how much this equates to

Anonymous

11/10/2021 03:29 PM

even people with disabilities can get a job, i personally have disabled relatives who are holding down a job and contribute to their living costs. people who are trying to help themselves should get the help.

Anonymous

11/10/2021 09:16 PM

because of disparity problem they have struggling to get work and change work it is right to Aid them.

Anonymous

11/11/2021 01:41 PM

Don't support as most of those people already have financial support, while working people pay more taxes, pay for everything themselves yet wages are not going up!! At the end working people are poorer than people on benefits

Anonymous

11/11/2021 02:25 PM

It could break up families

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/11/2021 03:58 PM | How much expenditure (Croydon taxpayers) will it take to assess every house in Croydon?? Why is this so out of line with what other boroughs are doing, I hope you get a legal challenge.                                                                                                                                                                                                              |
| Anonymous<br>11/11/2021 05:59 PM | This will take off pressure from the council officials.                                                                                                                                                                                                                                                                                                                                                |
| Anonymous<br>11/12/2021 07:28 AM | the circumstances may apply to my situation                                                                                                                                                                                                                                                                                                                                                            |
| Anonymous<br>11/12/2021 11:09 AM | Unsure                                                                                                                                                                                                                                                                                                                                                                                                 |
| Anonymous<br>11/12/2021 01:15 PM | You are doing it to dig yourselves out of a financial hole that you created and the Croydon residents are paying the price for it unfortunately and this is one of the reasons why I am going to be moving borough even though I have lived here all my life. I can afford to move, others can't!                                                                                                      |
| Anonymous<br>11/12/2021 01:25 PM | Council tax is based on how much is needed for schools / roads etc.... This should then be kind of equally shared as we all get the same service. Yes tax those a little bit more if house worth more but people on lowest bands still need to pay there war Don't forget the people on highest band prob already live on a development that the council don't pay for the roads / lights / upkeep etc |
| Anonymous<br>11/12/2021 06:07 PM | People who don't need it shouldn't get it leaving more money for those who do need support                                                                                                                                                                                                                                                                                                             |
| Anonymous<br>11/12/2021 06:15 PM | Penalise higher earners                                                                                                                                                                                                                                                                                                                                                                                |
| Anonymous<br>11/12/2021 11:52 PM | To at lesst help them                                                                                                                                                                                                                                                                                                                                                                                  |
| Anonymous<br>11/13/2021 05:39 PM | It depends these people are already getting help for their council tax!<br>Does the new proposal mean no one but the above should be eligible? I believe the question is wrong!!                                                                                                                                                                                                                       |
| Anonymous<br>11/14/2021 08:47 AM | N/a                                                                                                                                                                                                                                                                                                                                                                                                    |

Anonymous

11/15/2021 09:38 AM

it would them be on a case by case basis and tailored to what people can afford.

Anonymous

11/15/2021 12:12 PM

As I said above: With the rise in the prices of everything from fuel to renting and even groceries , the proposed annual income r £23,400 per year is very high, especially for people with limited income. you are not helping people you are trying to ripping them of. you need to reconsider the annual income you are proposing it should be 26,000 per year at least

Anonymous

11/15/2021 06:08 PM

Same as above please.

Anonymous

11/16/2021 08:19 AM

Not sure about this

Anonymous

11/16/2021 08:28 PM

This seems like a sensible way of focussing the support on the people who need it most. However, there is always the possibility of mitigating circumstances, meaning that someone who apparently has a higher income is actually living in poverty and I think it would be humane to take these into account where possible.

Anonymous

11/17/2021 11:23 AM

If you can afford it, you should pay your council tax

Anonymous

11/17/2021 01:21 PM

I understand the Council need to make money to survive after it has been made bankrupt because of the mismanagement of the Labour Party. It is not fair to take it on the ones that work really hard to make ends meet. Why not ask the Government for more money to support the Council. Maybe Boris Johnson should cut out some of the Civil Servant salaries to put more cash in the coffers.

Anonymous

11/17/2021 05:10 PM

It is difficult to know what Financial responsibilities some people may have.

Anonymous

11/18/2021 12:08 PM

Because if they are self employed one year they could be earning and the next year they might not.

Anonymous

I do not understand the question or how it would impact people so will

11/18/2021 01:19 PM

not sign up to support/not support it

Anonymous

11/18/2021 04:10 PM

It would be fairer.

Anonymous

11/18/2021 08:06 PM

Like above it dissproportionaltely affects BAME

Anonymous

11/19/2021 08:34 AM

Don't fully understand because a genuine would only ask for help when needed

Anonymous

11/19/2021 03:16 PM

You say that the proposed changes are aligned with Universal Credit criteria. But Universal Credit is a more generous system. In practical terms, the eligibility threshold and the income banding system you have proposed means that the new criteria will be far harsher than the criteria used by Universal Credit. It's important to remember that in April 2021, you axed your welfare rights advice service and left low-income residents with no ability to access the support they need to stay afloat. Disabled people who are able to work won't be considered part of the protected group, even though many disabled people require extra space in their homes for accessibility reasons or for carers to stay. Many of the disabled people in the workforce require flexible working or part-time hours, meaning their earning capacity is likely to be compromised. Disabled people, within or outside the workforce, are overrepresented among the poor and yet they're hardly "protected" in your proposals. Why is there no consideration of a working age adult being in low-paid work, or out of work, due to factors like having a baby or caring for a disabled relative? Many of the groups affected by the change are on benefits such as carers' allowance.

Anonymous

11/21/2021 01:17 PM

Worry about this proposal may be used wrong by the council against vulnerable people

Anonymous

11/21/2021 05:33 PM

I support that there should be an income band to the level of discount received.

Anonymous

11/21/2021 06:42 PM

I currently receive a discount as the only resident at my address. If this change is based on my income I may lose this discount, but I would support the change if I still receive some form of decrease/discount based on my income.

Anonymous

11/24/2021 01:15 PM

Do not support.

Anonymous

11/24/2021 07:02 PM

Say NO to means testing SAY YES to a re-examination as to what is already being given to the "under-privileged" as considered by various Councillors

Anonymous

11/26/2021 08:43 AM

Main income for a lot of people is low especially for single women and men with childcare and family responsibilities there needs to be support and safeguarding for under 25 year olds and single people with an annual income less than £25,000

Anonymous

11/26/2021 09:11 AM

The threshold needs to be higher one set support irrespective of what you earn with the option to opt out if you choose automatic support with sanctions Get a debt management advisor for the council reducing the support is not the way forward. The increasing bill means people are more in hard ship students are not the ones to go too or low income families

Anonymous

11/26/2021 12:12 PM

Because there are too many who are scrambling the Stadt at present they are working and not paying taxes.

Anonymous

11/26/2021 09:23 PM

People are working and still in poverty

Anonymous

11/27/2021 04:38 PM

dont know

Anonymous

11/28/2021 12:24 PM

Not sure

Anonymous

11/28/2021 03:49 PM

The people with the highest income will be able to afford the council tax.

Anonymous

11/29/2021 10:11 AM

The concept need to account all the ones living in the property not only the claimants and their partner.

Anonymous

11/29/2021 12:43 PM

Why should residents suffer, as a result of mismanagement?



Anonymous

11/30/2021 02:44 PM

In principle I think this is progressive, but I'm worried it may punish poorer people in overcrowded accommodation as well as BAME communities as mentioned above.

Anonymous

11/30/2021 03:39 PM

No, because this sole approach does not relate to the vulnerability or circumstances of the household. CTS is based on several criteria to target support where it is needed most.

Anonymous

11/30/2021 06:35 PM

Income is not the only measure of need

Anonymous

11/30/2021 11:46 PM

Just because you earn a good wage doesn't mean you won't need help, what if your a single income home, that's not eligible for child benefit, or tax breaks, it's hard to make ends meet at times

Anonymous

12/01/2021 12:54 AM

It's about assessing need, as long as the income is fairly assessed ie PIP/DLA not being taken into account

Anonymous

12/01/2021 07:05 AM

You have not provided sufficient information on the website for me to understand the change.

luay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

I do not support the introduction of an income band approach because it is inherently wasteful. If the council has less funds available to administer a council tax support scheme, then these funds should be used in the most efficient and effective manner possible. However, in a banded approach, only those recipients whose income is very close to the lower threshold of a band are actually receiving a fair amount of council tax support relative to their weekly income. All other recipients will receive more support than they actually should, relative to their weekly income. This strikes me as a rather odd way of making the system fairer. The council should adopt an approach that makes council tax support directly proportional to weekly income, as is the case in the current system. If the current approach is deemed too complicated, it could be replaced with a simple linear function of the form  $y = kx + c$ , as is taught to every GCSE student. This would eliminate the problems associated with banding whilst still simplifying the process.

Anonymous

12/01/2021 01:13 PM

As above.

Anonymous

12/01/2021 06:29 PM

I thought this sort of system was in place.

Anonymous

12/01/2021 09:54 PM

I'm not sure what I think about this.

Anonymous

12/02/2021 01:26 PM

It would not be fair.

Anonymous

12/02/2021 03:21 PM

Household out going differ and hardship on some people will mean some people having to cut back on essentials . Household with students on low income will also be effect .

Anonymous

12/02/2021 06:41 PM

No I don't support. You have to look at a broader spectrum rather than income. There could be a good year or bad year. They could have children or look after an elderly person. They might have a higher wage but it probably all gets used up.

Anonymous

12/02/2021 08:33 PM

As a single parent I have to work extra hard to cover costs which requires extra childcare costs but because I'm over a tax threshold I don't get benefits those in couples get who both earn under the threshold but more in total. Single parents should be classed in the above category of the most vulnerable as they already have so much against them and very little support

Anonymous

12/02/2021 09:53 PM

Again bands must be fair and not a race to the bottom.

Anonymous

12/02/2021 10:03 PM

Don't see why it needs to change.

Anonymous

12/03/2021 05:01 PM

The proposal to deprive of support people on a low income (whether from wages, benefits, Carer's Allowance, or Carer's Benefit) is highly regressive and I would characterise it as unethical.

Anonymous

12/03/2021 06:52 PM

I am retired so paying council tax is a burden

Anonymous

12/03/2021 07:27 PM

As a single mother my income has to cover a mortgage, bills, childcare, food and the day to day living costs of myself and 3 children. The support cannot just be based on income, it also needs to take into account existing financial constraints. The affordability of a tiered contribution rate would have a significant impact on me, in comparison to a single person earning a comparative annual salary

Anonymous

12/03/2021 07:35 PM

Only because I am a pensioner as well as my husband Lowest income, I should support the scheme

Anonymous

12/03/2021 08:16 PM

Of course it should depend on income, but your bands are far too low

Anonymous

12/03/2021 09:06 PM

Every one may have a different amount income coming in

Anonymous

12/03/2021 09:22 PM

You've asked that question already in a slightly different way.

Anonymous

12/03/2021 10:18 PM

The council need to work out their own finances before they start working out the peoples

Anonymous

12/04/2021 07:56 AM

Do not support as some households are on zero hours contract or low earners.

Anonymous

12/04/2021 10:32 AM

Council tax taxing must be based on the property and it's impact on services council provides. Based on number of people living in the property.the more people are there the impact on services are greater. Income based approach should not be the way forward, that's matter for central government taxing. Benefits n assessment should be managed and carried out by central government.

Anonymous

12/04/2021 11:17 AM

Sounds fair..

Anonymous

12/04/2021 12:03 PM

It seems fair

Anonymous

12/04/2021 01:46 PM

A table of benefits against income is a sensible plan

Anonymous

12/04/2021 04:28 PM

Makes sense

Anonymous

12/05/2021 09:38 AM

This is a falsely presented question, the council's current poor finances are due to how it has been managed before the pandemic. The pandemic affects were just the cherry on the cake. Tax businesses more instead of individuals

Anonymous

12/05/2021 05:51 PM

It is a great help for those who really need it

Anonymous

12/05/2021 06:22 PM

It makes sense.

Anonymous

12/05/2021 07:01 PM

As this does not include carers over 25 + who are often struggling to pay bills just as disabled and those care leavers under the age of 25

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by competent staff. Many receive support who do not need it As a disabled resident I get no support or care .

Anonymous

12/06/2021 03:27 PM

SUPPORT BELOW £37.000 PER YEAR

Anonymous

12/07/2021 05:52 PM

Because households on a low income can't afford to pay so much council tax without support.

Anonymous

12/07/2021 09:23 PM

The paramount question here that is thus not detailed is how 'income' is to be defined. Perhaps reference should really be being made to 'earnings' received whether from work or investments? Until the definition of income is made explicit it is impossible to answer this question.

Anonymous

12/08/2021 05:29 PM

see comment to 10

Anonymous

12/08/2021 06:07 PM

Help is important

Anonymous

12/08/2021 06:43 PM

Income is no reflection of how many people that income has to support in that household, a single parent of 4 will be more effected than a single parent of 1. It will not be fair.

Anonymous

12/08/2021 09:19 PM

This is already in place by the council, hence the reason why council tax bands were introduce. This is so disgraceful of Croydon council, draining its residence pockets by any means necessary through greed and poor judgements of people we've elected to support and have our best interest at heart.

Anonymous

12/08/2021 09:51 PM

This affects quality of living

Anonymous

12/08/2021 10:50 PM

I think everyone situation is different .Someone could be on the highest income and yet have children . How would this affect these residents ?

Anonymous

12/09/2021 12:14 AM

Take capital and savings /business into account

Anonymous

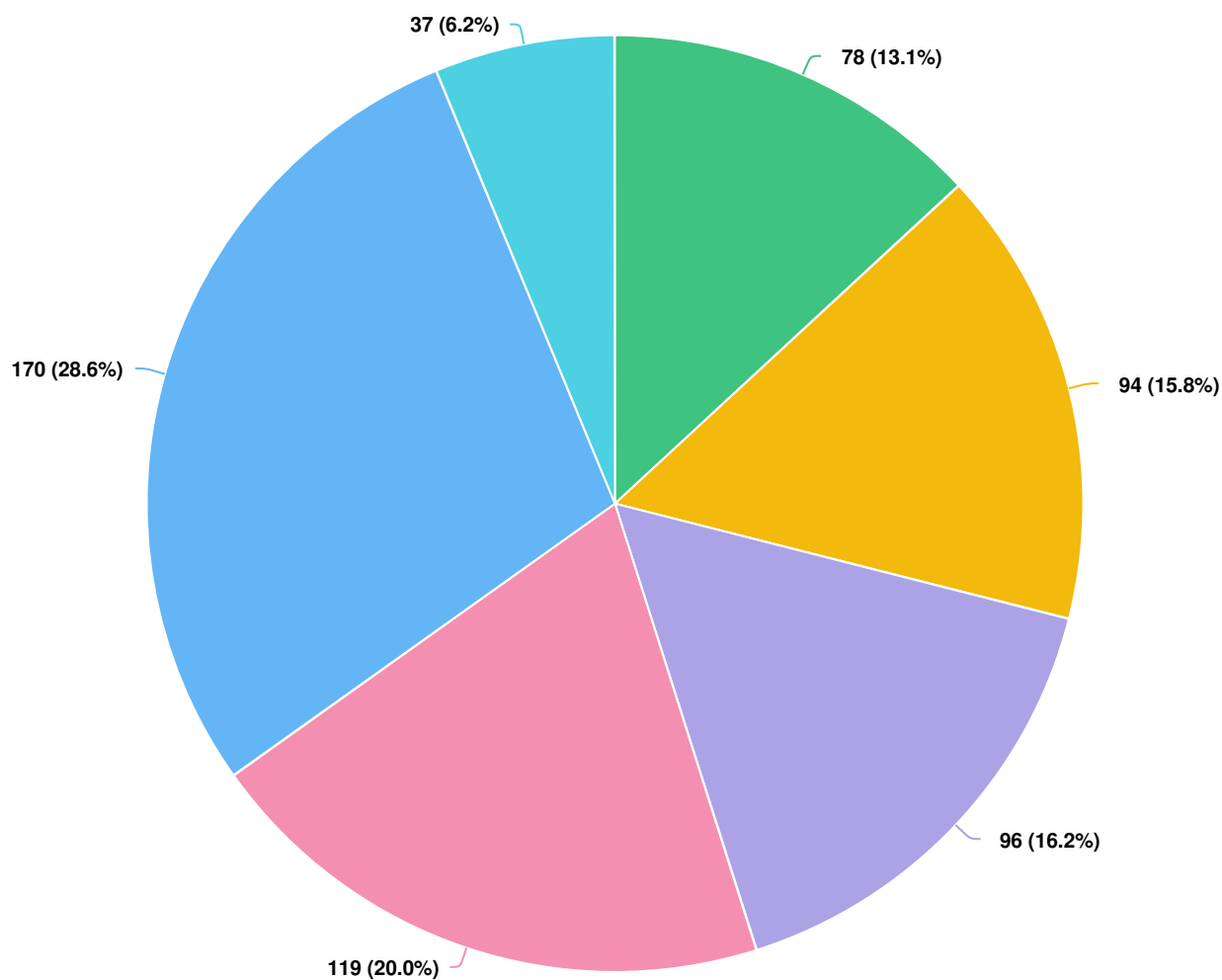
12/09/2021 08:29 AM

This question is not properly worded

**Optional question** (314 response(s), 280 skipped)

**Question type:** Essay Question

**Q13** Would you support or not support increasing the amount of council tax people who are not in a protected group\*\*, will need to pay? \*\*Protected groups in the proposed new scheme include the lowest income households in our community, including eligibl...



**Question options**

● Strongly support 
 ● Support 
 ● Neither support nor do not support 
 ● Do not support 
 ● Strongly do not support 
 ● No opinion

Mandatory Question (594 response(s))  
Question type: Radio Button Question

**Q14 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Everyone should have to do their bit

Anonymous

10/28/2021 09:46 PM

Vulnerable groups need extra support due to rising costs

Anonymous

10/28/2021 10:21 PM

Don't be greedy by raising the council tax so people have to ask for help

Anonymous

10/29/2021 09:26 AM

It sounds like a biased question with an agenda. It also sounds like the scenario fails to state an intended context for the question. Council Tax is one of a number of income sources that must together cover the necessary expenses.

Anonymous

10/29/2021 10:04 AM

It's not fair that residents are having to pay for the mismanagement of council funds by previous councillors. We've already had a massive increase this year partly due to that, so any increase next year should be minimal. We need to keep the pressure on central government to give us more funding per capita in line with other London boroughs, rather than fleecing our community who are all struggling in some way due to COVID.

Anonymous

10/29/2021 12:08 PM

Why should you increase Council tax in the first place anyways, when the Council doesn't use the funds from the Council Tax correctly. The People of Croydon are living in squalor and filth. There are Croydon residence living in properties that would not even be accepted in the Third World countries.

Anonymous

10/29/2021 02:23 PM

Meaningless question - need to know what are the bands you are proposing

Anonymous

10/29/2021 02:31 PM

I will need further information in order to answer this question.

Anonymous

10/29/2021 02:39 PM

You can be outside of all protected groups but still be hard up.

|                                  |                                                                                                                                                                                                                                                                     |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>10/29/2021 04:12 PM | It is not the right time economically to be withdrawing such support                                                                                                                                                                                                |
| Anonymous<br>10/29/2021 04:58 PM | Need figures                                                                                                                                                                                                                                                        |
| Anonymous<br>10/29/2021 05:56 PM | To make it a fairer system                                                                                                                                                                                                                                          |
| Anonymous<br>10/29/2021 06:33 PM | It is important to check unprotected groups and assess their situation                                                                                                                                                                                              |
| Anonymous<br>10/29/2021 06:33 PM | why make the working people pay more                                                                                                                                                                                                                                |
| Anonymous<br>10/29/2021 06:37 PM | Council tax is already pretty high and services quite poor standard                                                                                                                                                                                                 |
| Anonymous<br>10/29/2021 06:41 PM | Again, seems fair                                                                                                                                                                                                                                                   |
| Anonymous<br>10/29/2021 06:42 PM | Croydon's council tax is very high and only on one income is hard to pay                                                                                                                                                                                            |
| Anonymous<br>10/29/2021 06:45 PM | My views have already been explained above                                                                                                                                                                                                                          |
| Anonymous<br>10/29/2021 07:05 PM | Single parents with children under the age of 5 should continue to receive 100% support and continue to be treated as a protected group. All other groups should see a phased reduction in support by 1% per year, from 85% in year 1 to the proposed 80% in year 5 |
| Anonymous<br>10/29/2021 07:23 PM | This council tax is already so expensive and you guys don't do anything for us. Don't raise it !!                                                                                                                                                                   |
| Anonymous<br>10/29/2021 07:43 PM | If a households income means that they meet or exceed national averages then it is right that they don't receive support, or as much support.                                                                                                                       |
| Anonymous                        | We already pay enough for a shabby service                                                                                                                                                                                                                          |



10/29/2021 07:51 PM

Anonymous

Don't know

10/29/2021 08:00 PM

Anonymous

Cost of living is increasing people cannot afford another price rise

10/29/2021 08:09 PM

Anonymous

Council tax is far too high. And it should be be a poll tax so everybody pays the same.

10/29/2021 08:16 PM

Anonymous

we already pay too much any more increase will bring more hardship on people

10/29/2021 08:17 PM

Anonymous

As above

10/29/2021 08:34 PM

Anonymous

We already pay lots in council tax and it goes up every year.

10/29/2021 09:14 PM

Anonymous

Council tax is a considerable expense and I doubt whether those currently receiving CTS can afford a reduction in that support.

10/29/2021 09:20 PM

Anonymous

WEV ARE FUNDING YOUR ERRORS

10/29/2021 09:30 PM

Anonymous

This is a repeat. Yes anyone under 30 thousand per annum should be supported because the living wage will also have to go up with inflation

10/29/2021 09:36 PM

Anonymous

It's unreasonable and would make those people even poorer and vulnerable

10/29/2021 09:52 PM

Anonymous

This borough already has one of the highest council tax rates of all London boroughs, but it's services are being reduced constantly. So on top of the inevitable council tax increase in April 2022, you want to decrease CTS for people on low income? That is taking it from the pocket of people x2!!!

10/29/2021 09:55 PM

Anonymous

10/29/2021 09:59 PM

Why should people be charged more for less council services.

Anonymous

10/29/2021 10:28 PM

I do not agree that pensioners who are not in the protected group should have their Council Tax increased as many do not work and are surviving on the use of their savings to pay for all their bills, living expenses and the already extortionate Council Tax charge. Many have saved to pay for their funerals!! Every year this awful tax increases and the communities receive a disgustingly poor service!

Anonymous

10/29/2021 11:54 PM

Croydon residents pay too much Council tax already. Cut the Council tax as residents are getting very poor services from this Useless Council.

Anonymous

10/30/2021 12:50 AM

As we come through this pandemic, Covid-19, families, are struggling to make ends meet, financially. The Council must not put increased financial burden on Council Tax payers, Council Tax must be kept to a minimum.

Anonymous

10/30/2021 01:41 AM

The CT levy is already high with resident increases for social care, at the same time cost of living and inflation are creating added pressures on household budgets, I am wholly against further CT increases, no more.

Anonymous

10/30/2021 07:40 AM

Even if some pensioners do not receive support they could still be on a low income.

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

The value of their property should not be included in a household's income status as they have worked all their lives and paid tax in order to own a property so should not be penalised.

Anonymous

10/30/2021 08:47 AM

Council tax is already expensive enough. Everyone is feeling the pinch, I live alone and I cannot afford to pay more than I already do. Our council tax does not reflect value for money. Our bins are not collected frequently, litter/fly tipping is everywhere, no police community presence, I could go on. I am not prepared to pay more to this council. It's already more than in surrounding boroughs.

Anonymous

10/30/2021 08:55 AM

The council has no money to waste on those that will not work

Anonymous

10/30/2021 09:23 AM

I would say this has to be a decision you make that you believe is wise enough for the budget. It makes perfect sense that a higher income household would be able to afford to pay a higher council tax, so if this is something you want to do then I don't think it would have a huge impact on higher earning households but I also believe their living circumstances should be looked at as well. Depending on their bills per month and even any debt they may be in.

Anonymous

10/30/2021 09:27 AM

Council tax is already high for the council services we get in Croydon. The quality of these services will need to improve to justify the tax increase

Anonymous

10/30/2021 09:53 AM

Because they need the help the most and shouldn't have it taken from them

Anonymous

10/30/2021 10:14 AM

Why would non protected people pay for protected people? That would be unfair.

Anonymous

10/30/2021 10:25 AM

Council tax contributions are too high for some bands

Anonymous

10/30/2021 11:16 AM

council tax is too high already

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:46 AM

Tbh I don't know how the money is actually spent, if it's allocated wisely. Those not on low incomes still pay out a lot for cost of living in this area! Increasing the CT would just be exasperating

Anonymous

10/30/2021 12:47 PM

Rubbish not collected, rubbish blowing about the street, rats running around, street lights too dim at nights, library facilities not good: Canterbury library closed & Croydon library restricted, fly-tipping take weeks to be cleared.....

Anonymous

10/30/2021 05:38 PM

I totally object to those who work hard and have done probably for many years having to pay more just because they have done well in their careers.

Anonymous

10/30/2021 09:11 PM

Depends exactly what this means and how much more ,and the low income level you mean exactly such as below income tax level or close to that?

Anonymous

10/31/2021 07:22 AM

Why would you increase the council tax for those most in need? Is this a typo and meant to say " increasing the amount of council tax support" as I am shocked if it was a genuine question about supporting increasing council tax (liability)?

Anonymous

10/31/2021 08:16 AM

Please don't make people more poorer

Anonymous

10/31/2021 09:40 AM

It must be done fairly and each individual household checked to make sure they are entitled

Anonymous

10/31/2021 11:20 AM

In reality council tax will increase for all to fund such a scheme

Anonymous

10/31/2021 06:42 PM

I am fed up of having to pay more for others who pay nothing in

Anonymous

11/01/2021 08:33 AM

Only for those with highest income

Anonymous

11/01/2021 09:36 AM

People in the higher band properties should pay more as they have more income.

Anonymous

11/01/2021 02:31 PM

We are already paying a ridiculous amount for increasingly poor service delivery from a council that has wasted money and ripped the residents off.

Anonymous

11/02/2021 03:53 PM

I am not in a protected group, but on a small pension. I would not be able to afford any further increase in council tax

Anonymous We should be looking after the old and vulnerable before all others

11/02/2021 04:45 PM

Anonymous Makes financial situation harder for single parents working a mediocre income

11/02/2021 04:47 PM

Anonymous Because i working part time and term time only and i getting low incomes to if is increasing council tax is hard for me

11/02/2021 05:04 PM

Anonymous The council are not providing a good service currently. They are bankrupt! Now you want to charge more when you haven't got the services or community facilities up to a good standard yet. More improvements are needed first before asking for more in taxes!!!

11/02/2021 05:10 PM

Anonymous .

11/02/2021 05:24 PM

Anonymous people not in these groups may also need help

11/02/2021 06:07 PM

Anonymous Don't understand the question

11/02/2021 06:19 PM

Anonymous Yes you must support carers otherwise you should bear the cost of the care from your welfare budget Carers and low income pensioners need this help too why are you excluding them i

11/02/2021 06:28 PM

Anonymous People are in other circumstances that they cannot change and when a single parent has under age 5 dependants they cannot work or have childcare costs covered on their own. I strongly disagree with the generic protected eligibility scheme.

11/02/2021 06:51 PM

Anonymous It would be difficult to accommodate higher bills. Everything is getting more expensive but wages do not increase.

11/02/2021 06:55 PM

Anonymous Why pay more when you don't provide what we pay for.

11/02/2021 07:00 PM

Anonymous Depends on each household's circumstances

11/02/2021 07:09 PM

Anonymous

11/02/2021 07:26 PM

Croydon's council tax services are absolutely appalling. Why should they pay even more towards a very bad service.

Anonymous

11/02/2021 07:31 PM

Because I'm one of them and I really need it.

Anonymous

11/02/2021 08:03 PM

would only support if the increase was inline with the ability to pay extra - not on those already struggling

Anonymous

11/02/2021 08:31 PM

in the current situation, this is just a stupid and inhumane proposal.  
THE COST OF LIVING HAS INCREASED BUT WAGES HAVEN'T.  
PEOPLE ARE STUGGLING ALREADY

Anonymous

11/02/2021 08:34 PM

They need to live

Anonymous

11/02/2021 09:07 PM

It's good to support

Anonymous

11/03/2021 01:28 AM

Because again people just above may well bear a greater percentage in terms of income and that is not fair and encourages people to stay in poverty

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

The percentage of council tax goes up every year even when you're told there will be no increase

Anonymous

11/03/2021 08:49 AM

Randomly visit some of these people and see how they live.

Anonymous

11/03/2021 08:53 AM

As stated large families us more services of the council.

Anonymous

11/03/2021 11:27 AM

I am not very sure

Anonymous

11/03/2021 11:31 AM

I think if they are able to pay, then of course I would support it

Anonymous

11/03/2021 12:12 PM

As above

Anonymous

11/03/2021 01:28 PM

If it is necessary to support those who are struggling, of course I support it. But the tax is unfair in the first place. Those with higher incomes should be paying more.

Anonymous

11/03/2021 03:09 PM

depends how much

Anonymous

11/03/2021 04:11 PM

Council tax is high enough already and just because you earn more does not mean you should pay more. Council tax based on the size of property is more than sufficient. This is just a money grabbing technique due to the failure of the council to budget properly

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:24 PM

Higher national insurance to pay, high levels of energy fees. To raise council tax would really not be good for households that are in the border line between low and middle income.

Anonymous

11/03/2021 04:24 PM

Because of their status

Anonymous

11/03/2021 04:27 PM

I'd like the old system would not change.

Anonymous

11/03/2021 04:27 PM

Depends on their income. Those with a higher income should pay more

Anonymous

11/03/2021 04:29 PM

Do not support because my band is too expensive

Anonymous

Council tax in Croydon has increased so much this year really to

11/03/2021 04:32 PM

cover your bankruptcy which is not the public's fault but theft from inside your department. I don't think it's fair to expect people to pay even more on top of that.

Anonymous

11/03/2021 04:37 PM

A fairer system.

Anonymous

11/03/2021 04:39 PM

The services paid for via council tax have already been stripped, grass cutting, refuse collections highways and support services charging more would be unfair on all for mismanagement the council getting in the mess.

Anonymous

11/03/2021 04:41 PM

As long as it's not a huge increase for them

Anonymous

11/03/2021 04:42 PM

Good move not all of us have a support network or people we can rely on good move.

Anonymous

11/03/2021 04:45 PM

Council should make savings from payroll and make improvements in work practices, such as automation

Anonymous

11/03/2021 04:47 PM

The highest proportion of council tax should be paid by the wealthiest in the area with council tax more heavily subsidised for those on lower incomes (below £30,000 a year)

Anonymous

11/03/2021 04:47 PM

This could prove disadvantageous

Anonymous

11/03/2021 04:57 PM

Because they are the most vulnerable and if they earn over a certain amount and more than one person working in a house hold should support hardship families

Anonymous

11/03/2021 04:59 PM

Yes every case it's a case must be looked

Anonymous

11/03/2021 05:00 PM

Because cost of living has gone up and still is but wages are not going up but rather they're the same

Anonymous

They're not actually being supported if you rise council tax support



11/03/2021 05:07 PM

but council tax is more expensive.

Anonymous

11/03/2021 05:27 PM

Of course we wouldn't want to pay extra council tax, our income has not increased. So an increase in the payment of any bill will affect our pockets deeply.

Anonymous

11/03/2021 05:28 PM

Fairness

Anonymous

11/03/2021 05:28 PM

I am already struggling

Anonymous

11/03/2021 05:32 PM

this is the worst time in all of our lifetime to do this. People have to choose between eating and heating. This is unacceptable! Especially from an underperforming LA such as Croydon.

Anonymous

11/03/2021 05:55 PM

Not really sure

Anonymous

11/03/2021 05:58 PM

n/a

Anonymous

11/03/2021 06:07 PM

Pay according to your income

Anonymous

11/03/2021 06:11 PM

This removes the additional help to this on low incomes but not the lowest of incomes

Anonymous

11/03/2021 06:33 PM

Council tax is already extremely high.

Anonymous

11/03/2021 06:39 PM

I strongly support the proposal that, people who are not in the protected group should pay the right amount of Council Tax Charge calculated and determined at the start of a new financial year.

Anonymous

11/03/2021 06:43 PM

Means testing needs to be applied

Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

As above. Make it mandatory for the leaders and young people leaving care to take budgeting skills to manage our tax payers funds/ benefits; not make us poorer by taking more taxed from us working people to cover for the poor budgeting skills. Establish an efficient guardianship to manage the vulnerable people's benefits so they pay the priority bills. This way it is fair on everyone and not bleed the working people like us with under 16 children pay more and more making us poor and in distressed.

Anonymous

11/03/2021 06:51 PM

Because they need the help paying bills.

Anonymous

11/03/2021 07:16 PM

Because they have the money to pay

Anonymous

11/03/2021 07:47 PM

Pay enough as it is. High Band

Anonymous

11/03/2021 07:48 PM

Just wrong, an increase is always expected, but once again, because the budget fiddler messed up, people will be slapped with higher fees!

Anonymous

11/03/2021 07:48 PM

Council tax is already quite expensive, I think.

Anonymous

11/03/2021 07:49 PM

.

Anonymous

11/03/2021 08:00 PM

Lowest income household and pensioners

Anonymous

11/03/2021 08:02 PM

Everybody should be treated fairly.

Anonymous

11/03/2021 08:03 PM

They are financially vulnerable.

Anonymous

11/03/2021 08:15 PM

Please see reasons in question 13.

Anonymous

Not enough services for the amount currently charged, let alone

11/03/2021 08:19 PM

wanting more!

Anonymous

11/03/2021 08:26 PM

I don't know other people's circumstances so I cannot agree or disagree. I only know my own situation and removing council tax support from low earnings is a disaster waiting to happen.

Anonymous

11/03/2021 08:51 PM

More help is required for elder people and people who needs it.

Anonymous

11/03/2021 09:10 PM

Some people still struggling no matter what income they are on

Anonymous

11/03/2021 09:15 PM

Help

Anonymous

11/03/2021 09:25 PM

I have nothing to say.

Anonymous

11/03/2021 09:28 PM

Its unfair

Anonymous

11/03/2021 09:29 PM

Not fair

Anonymous

11/03/2021 09:45 PM

If the income they are living on is over £40k per year then they should be pay towards but if not where will they get money to survive on.

Anonymous

11/03/2021 09:56 PM

Croydon Council will suck money out of residents already struggle.

Anonymous

11/03/2021 09:58 PM

Not sure.

Anonymous

11/03/2021 10:57 PM

Na

Anonymous

11/03/2021 11:16 PM

Probably nessarcery.

Anonymous

People should not suffer

11/03/2021 11:27 PM

Anonymous

Special needs can often earn high salaries or have savings.

11/03/2021 11:41 PM

Anonymous

They need to contribute more to the system

11/04/2021 02:00 AM

Anonymous

Yes because they don't any another way to pay.

11/04/2021 02:22 AM

Anonymous

I am not understand the question.

11/04/2021 05:37 AM

Anonymous

Council tax is already expensive, the cost of living is already increasing how should people that are trying to support themselves survive

11/04/2021 07:21 AM

Anonymous

Necessary

11/04/2021 07:41 AM

Anonymous

Some people are on very high incomes, pay the same as a person on a low income. This doesn't seen fair.

11/04/2021 08:41 AM

Anonymous

If there an monthly income coming in then why not?

11/04/2021 09:32 AM

Anonymous

No need to penalise the venerable

11/04/2021 09:34 AM

Anonymous

Croydon Council need a major change of staff it was only last year it declared Bankrupt after spending stupid amount on half hearted projects. We need more social housing not a refurbished Fairfield Halls I have no confidence in Croydon Council

11/04/2021 11:36 AM

Anonymous

Council tax is already high.

11/04/2021 01:52 PM

Anonymous

If low income now and you want them to pay more

11/04/2021 02:35 PM

Anonymous

11/04/2021 03:46 PM

How do you check the income? What is included in the income? The system is open to abuse and the amount of admin, plus additional costs involved would make this impractical.

Anonymous

11/04/2021 03:56 PM

We should do everything we can do to eradicate poverty including fuel poverty etc not to increase it! Unfortunately the poor/rich divide is even greater than ever as the poor become even poorer. In my previous working life as a CAB debt, energy and housing advisor I have seen first hand the effects on residents lives.

Anonymous

11/04/2021 04:08 PM

Because we are already struggling to make ends meet what happens if another pandemic hits.

Anonymous

11/04/2021 04:17 PM

I'm disabled and live alone and need help with expences

Anonymous

11/04/2021 04:46 PM

People who have income from work should pay

Anonymous

11/04/2021 04:55 PM

We have a problem already about paying more council tax so why do we have to try to help elsewhere?

Anonymous

11/04/2021 05:03 PM

Because they do not earn or even make enough money as it is some are living on air especially since gas / electric utility bills have gone up.

Anonymous

11/04/2021 05:47 PM

It will put more people in debt and you'll have more courtcases to deal with as they can't afford it.

Anonymous

11/04/2021 06:05 PM

Not fair on others

Anonymous

11/04/2021 06:17 PM

Those in need of support must be provided help. Your proposal is a measure to rob the poor.

Anonymous

11/04/2021 06:20 PM

Where substantial increases can be avoided, the cost should be spread as evenly & fairly as possible across non-protected households

|                                  |                                                                                                                                                       |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/04/2021 06:43 PM | I work hard and struggle to make ends meet enforcing this change will make us go in to poverty.                                                       |
| Anonymous<br>11/04/2021 07:18 PM | I am sorry I need more details to give a clear opinion on that issue                                                                                  |
| Anonymous<br>11/04/2021 07:19 PM | Not fully understand                                                                                                                                  |
| Anonymous<br>11/04/2021 08:32 PM | They should be paying what's owed already                                                                                                             |
| Anonymous<br>11/04/2021 11:05 PM | See Q. 4                                                                                                                                              |
| Anonymous<br>11/05/2021 07:45 AM | The amount they pay is no different to what they pay in tax and NI which is based on earnings                                                         |
| Anonymous<br>11/05/2021 08:14 AM | People who work hard should not be penalised by paying for those who do not. It gives no incentive to do better & creates division.                   |
| Anonymous<br>11/05/2021 08:21 AM | You haven't included people claiming means tested benefits like Universal Credit in the protected group.                                              |
| Anonymous<br>11/05/2021 10:12 AM | It does depend on circumstances.                                                                                                                      |
| Anonymous<br>11/05/2021 10:23 AM | Because they are not the only groups that should be protected                                                                                         |
| Anonymous<br>11/05/2021 10:39 AM | increasing the amount of council tax is putting them in a precarious situation because they have low income                                           |
| Anonymous<br>11/05/2021 10:43 AM | If a person earns 1p above the cutoff threshold, this would mean they have to pay the full council tax, which could place them in financial hardship. |
| Anonymous<br>11/05/2021 10:49 AM | Many are struggling to meet up with basic things of life so increase will be a problem which can lead to mental breakdown                             |

|                                  |                                                                                                                                                                                                         |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/05/2021 12:13 PM | The change should not increase unnecessarily the council tax payment                                                                                                                                    |
| Anonymous<br>11/05/2021 12:32 PM | Energy prices gone up and if people are not working it would be a choice of no food                                                                                                                     |
| Anonymous<br>11/05/2021 04:08 PM | sometimes people on higher incomes still struggle as they may have more bills to pay. It is unfair to assume that they can foot the bill when it should be taken from the top council earners expenses. |
| Anonymous<br>11/05/2021 04:43 PM | I don't know.                                                                                                                                                                                           |
| Anonymous<br>11/05/2021 06:23 PM | Council Tax already exorbitant in Croydon                                                                                                                                                               |
| Anonymous<br>11/05/2021 08:20 PM | Well only if the support is a fair reflection on someone's income                                                                                                                                       |
| Anonymous<br>11/05/2021 08:53 PM | Would support everyone paying paying fair share, including those in your identified groups.                                                                                                             |
| Anonymous<br>11/05/2021 08:56 PM | It's already nearly the most expensive I have ever heard of. Look at well maintained Wandsworth or Bromley                                                                                              |
| Anonymous<br>11/05/2021 09:05 PM | I don't support the lowest income households most of them work part-time because they don't want to contribute and be receiving benefits                                                                |
| Anonymous<br>11/05/2021 09:25 PM | We are all financially strapped, with no one to lean on.                                                                                                                                                |
| Anonymous<br>11/05/2021 09:26 PM | Other than an inflationary increase I don't see why I should have to cover the cost of those paying lower council tax, I already pay a lot for income tax , NI and pension                              |
| Anonymous<br>11/05/2021 09:47 PM | Because people are already paying too much, everything is increasing but not wages.                                                                                                                     |

Anonymous

11/06/2021 12:22 AM

I don't want to pay more

Anonymous

11/06/2021 02:21 AM

I do not support an increase as people are struggling to meet every day cost

Anonymous

11/06/2021 09:51 AM

Everyone is struggling financially

Anonymous

11/06/2021 09:53 AM

No opinion

Anonymous

11/06/2021 10:01 AM

Could council classify who is in lowest income class?

Anonymous

11/06/2021 10:13 AM

The government continue to make bad investment and funding decisions that most people aren't in agreement with I don't believe increasing council tax while including more low income families To contribute will benefit the population or the country as a whole

Anonymous

11/06/2021 12:37 PM

People on lower income already receive many benefits and discounts. Schemes like this target those on higher (not excessively high) incomes and they will struggle, as the cost of living continues to increase.

Anonymous

11/06/2021 12:46 PM

No idea.

Anonymous

11/06/2021 01:02 PM

As above

Anonymous

11/06/2021 01:07 PM

you would have to make it fair

Anonymous

11/06/2021 01:27 PM

I dont think its fair that council boroughs should have to charge extreme costs if people who are working are struggling to make ends meet .its as though you have to work just to pay to keep a roof over your head.let alone afford food costs too.

Anonymous

The current system works perfectly fine.



11/06/2021 05:48 PM

Anonymous

11/06/2021 10:03 PM

Extremely disappointed because the lowest paid households do not always include people with disability who are unable to work

Anonymous

11/07/2021 01:09 AM

Unless peoples benefits are going up before the year ends where will the money come from to pay council tax?

Anonymous

11/07/2021 08:00 AM

Nobody is averse to paying more council tax if our streets are clean, bins emptied and services are available. Going to sign-on and seeing many young people with designer clothes and shoes and fancy mobiles and large tattoos who are quite happy being on the dole while services are suffering is unacceptable

Anonymous

11/07/2021 11:40 AM

It's 2.400 a year already it's so high it's getting to the stage we can't afford to live anymore and getting so ill and worried over it

Anonymous

11/07/2021 06:28 PM

I support this, but I would need more information how this would work.

Anonymous

11/07/2021 08:18 PM

Everyone has to pay council tax as that is fair

Anonymous

11/07/2021 09:49 PM

protected groups are not financially sound, so if you increase council tax on them it will be very difficult.

Anonymous

11/07/2021 10:23 PM

You will destroy families health livelihoods credit score and criminal records by non payments due to having no money

Anonymous

11/08/2021 05:24 AM

Don't get it

Anonymous

11/08/2021 10:38 AM

I don't know what that means

Anonymous

11/08/2021 12:51 PM

I support this as people who are working and trying their best to support themselves, therefore need the assistance.

Anonymous

They apply because their needs prevent them from being financially

11/08/2021 05:06 PM

comfortable , so why would you make life more difficult for them when they struggle already

Anonymous

11/08/2021 08:43 PM

What is the perimeter of lowest income families? How drastic to a change is it for those just above that to support all of these people in those categories?

Anonymous

11/08/2021 11:09 PM

It isn't fair based on a certain income other things need to be looked into.

Anonymous

11/09/2021 01:08 PM

SEE ANSWER TO QUESTION TEN

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

Council Tax support should be offered as now - if the bill goes up the support goes up.

Anonymous

11/09/2021 04:28 PM

this council has wasted money and now Demands we pay for their errors why pay severance pay of half a million for failure and then batter the innocent

Anonymous

11/09/2021 09:49 PM

Yes because they are not. Priorities They have the ability to work and pay

Anonymous

11/10/2021 05:16 AM

Croydon residents already pay one of the highest rates in the country and working residents are unable to physically access council services due to opening hours

Anonymous

11/10/2021 10:57 AM

I do not feel people should be penalised for work and earning money that should be theirs to live off and benefit from not pay more to Council Tax just because they earn more than others.

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

11/10/2021 03:19 PM

what is the council tax going too. you haven't cut the grass in a year and the bin men have not been collecting weekly. why should we pay more for you to invest in rubbish like the Collanades and Croydon Park Hotel.

Anonymous

11/10/2021 03:29 PM

why should people who are working, struggling to pay their bills and feed their families have to foot the bill of the those who are not prepared to help themselves, and why should working families have to bail out the council for their miss management of funds. stop giving out unearned pay rises to the powers that be and you will save millions instead of penalising the hard working families of Croydon

Anonymous

11/10/2021 07:33 PM

Whilst I strongly support the need to protect pensioners and vulnerable residents not able to work, it is unfair to place additional burden on local taxpayers.

Anonymous

11/10/2021 09:16 PM

it is absolutely right to help protected group.

Anonymous

11/11/2021 01:41 PM

The same as point 13

Anonymous

11/11/2021 02:25 PM

It could break up families

Anonymous

11/11/2021 03:58 PM

Croydon ciitzens pay an absolute fortune in Council Tax already, why should we pay more to get the Council out of the mess they got themselves into in the first place!

Anonymous

11/11/2021 05:59 PM

This will be fairer for all residents living in croydon.

Anonymous

11/12/2021 07:28 AM

I may benefit as I currently do not receive any help

Anonymous

11/12/2021 11:09 AM

Everyone's situations are different, they may not be in the protected group but still need help

Anonymous

11/12/2021 01:15 PM

It has always been like this so this is nothing new you are reducing who can fall under that group in order to charge other vulnerable people council tax

Anonymous

11/12/2021 01:25 PM

People don't mind helping others who need it and be looking why with all the income Croydon get though council tax this is not already covering it

Anonymous

11/12/2021 06:07 PM

Presumably they can't pay more?

Anonymous

11/12/2021 06:15 PM

Many people cannot afford anymore

Anonymous

11/12/2021 11:52 PM

the council tax for them is high so is unfair on them as well so it has to be reduced

Anonymous

11/13/2021 05:39 PM

People are struggling as it is, i think we will soon have a person in the community responsible of the bins he will have a van, and the community can pay him every week or so will come out cheaper!

Anonymous

11/14/2021 08:47 AM

N/a

Anonymous

11/15/2021 09:38 AM

Unless that are means tested and can afford to pay more.

Anonymous

11/15/2021 12:12 PM

This needs more SWAT analysis. as I need to know what you are proposing for them in exchange as from what I am seeing since I moved to live in Croydon 5 years ago your services are not reflecting the raise you are asking for

Anonymous

11/15/2021 06:08 PM

Same as above

Anonymous

11/16/2021 08:19 AM

Money is short for everyone at the moment so if you have to increase the rate this would have to be at the lowest amount possible so as to avoid more hardship for people

Anonymous

11/16/2021 08:28 PM

If this really has to be done for financial reasons, then I suppose support it, but I thought the old scheme was very humane and progressive and would prefer to stay with that. I do appreciate that Croydon Council is bankrupt, however!

Anonymous

11/17/2021 11:23 AM

I am in low bracket

Anonymous

11/17/2021 01:21 PM

I understand the Council need to make money to survive after it has been made bankrupt because of the mismanagement of the Labour Party. It is not fair to take it on the ones that work really hard to make ends meet. Why not ask the Government for more money to support the Council. Maybe Boris Johnson should cut out some of the Civil Servant salaries to put more cash in the coffers.

Anonymous

11/17/2021 05:10 PM

Every body's needs are different some have more responsibilities financially.

Anonymous

11/17/2021 07:09 PM

Will discourage working families to move away from Croydon, if they haven't already.

Anonymous

11/18/2021 10:36 AM

because I don't know the circumstances of the persons

Anonymous

11/18/2021 12:08 PM

They would have to be in a very high paid category.

Anonymous

11/18/2021 01:19 PM

Does this mean Croydon Council are seeking to increase their council tax for everyone? Again, this detail is unclear. Please clarify who eligible pensioners are.

Anonymous

11/18/2021 08:06 PM

You are affecting those who are trying to build their future. again it affect multi generational homes like BAME

Anonymous

11/19/2021 08:34 AM

Help should be given if needed

Anonymous

11/19/2021 03:16 PM

You should be supporting every vulnerable resident, some pensioners are not poor, poor pensioners living with working age people in multi generation households will not benefit from your so-

called support scheme; care leavers don't automatically develop a support network or become less vulnerable at 25; vulnerable residents who are able to work are still on low incomes and in working poverty due to being unable to work full time or keep well paid jobs. Disabled people who are able to work won't be considered part of the protected group, even though many disabled people require extra space in their homes for accessibility reasons or for carers to stay. Many of the disabled people in the workforce require flexible working or part-time hours, meaning their earning capacity is likely to be compromised. Disabled people, within or outside the workforce, are overrepresented among the poor and yet they're hardly "protected" in your proposals. Why is there no consideration of a working age adult being in low-paid work, or out of work, due to factors like having a baby or caring for a disabled relative? Many of the groups affected by the change are on benefits such as carers' allowance. Most of the borough's poorest and vulnerable are being expected to pay for the mismanagement and poor decision-taking which led to the council going bankrupt. It seems that the books will be balanced on the backs and necks of residents on low incomes. More than two-thirds of those who currently receive some level of discount on their Council Tax will lose that help from April 2022; which is apparently estimated to be 20,000 households. Your arbitrary cut offs for age don't help older care leavers who will always remain vulnerable due to their lack of support networks, (ethnic) pensioners living in multi-generational households for both cultural and economic reasons; or pensioners and disabled people living with someone of working age – whether or not that person of working age is even working. You say that the new scheme would be "easier for everyone to use", yet the income banding and lower levels of eligibility will take considerable administration and staff time to process. You say that the scheme would be "fairer", and yet the eligibility criteria is limited and filled with contradictions, while you use loaded language, echoing the Victorian discussions of the "deserving" and "undeserving" poor.

Anonymous

11/21/2021 01:17 PM

currently Only vulnerable people who can not work will receive council tax support. don't understand the reason for changes.

Anonymous

11/21/2021 06:42 PM

I do not support an increase in council because my wages have not increased and it would be a struggle to pay any more costs.

Anonymous

11/24/2021 01:15 PM

Do not support.

Anonymous

11/24/2021 07:02 PM

Yes we know all about robbing the rich to pay for the poor because they are the only ones with anything to give - but where will that end?

Anonymous

11/25/2021 02:14 PM

Those in employment are going to get their minimum wages increased and have to contribute a little more towards council tax,

Anonymous

11/26/2021 08:43 AM

A lot off people that work need help and will not go for a hardship fund as they are working and struggling Warm home discounts need to be expanded

Anonymous

11/26/2021 09:11 AM

You should not be made to pay more because you have better money savvy invest in money management programs for the community

Anonymous

11/26/2021 12:12 PM

There are a lot of people suffering at present. They cannot buy food to eat and can only eat once or twice a day.

Anonymous

11/26/2021 09:23 PM

The council would need to improve services, street cleaning, parks etc

Anonymous

11/27/2021 04:38 PM

yes they get away with not paying a penny

Anonymous

11/28/2021 12:24 PM

I miss out on the support and I'm a retired pensioner so a working family could also contribute

Anonymous

11/28/2021 03:49 PM

Those who are not protected may be working part time, over 25 and unemployed. I am not sure they can afford paying more council tax.

Anonymous

11/29/2021 10:11 AM

We have faced a spike in council tax for the past years so should stop now.

Anonymous

11/29/2021 12:43 PM

Not fair.

Anonymous

11/30/2021 02:02 PM

Because the proposed scheme robs the poor who cannot afford further cuts.

Anonymous

11/30/2021 02:44 PM

I understand the need to raise council tax, but you are not proposing to protect some very vulnerable groups, particularly carers and lone

parents. Less vulnerable groups can pay more, but please don't ask these groups to. Your definition of what is "vulnerable" is too small and excludes many who are!

Anonymous

11/30/2021 03:39 PM

Most Croydon citizens are aware of the financial difficulties of the council, the lack of reserves and government concerns around financial management plus failed returns on investments such as Croydon Park Hotel and Brick by Brick. There is now also the need to repay the additional financial support from the government. As a citizen, I recognise the wide ranging needs of my community and support council tax being used to meet those needs. I believe it would be reasonable as a community to accept an increase in council tax to provide more for our community. However, a blanket increase to those not in the protected groups does not feel fair to expect all residents, however they may be struggling, to make up for the failings of corporate bodies alongside the lack of adequate government funding to meet the ends of our borough.

Anonymous

11/30/2021 06:35 PM

These is penalising some of the poorest people in Croydon. Money should be saved/raised elsewhere

Anonymous

11/30/2021 11:46 PM

Sort your own house out before you try and raid money from us

Anonymous

12/01/2021 12:54 AM

Too vague to say

Anonymous

12/01/2021 07:05 AM

Again, it is not clear what these groups receive now and the difference in what they would receive as part of the hardship fund.

Iuay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

I do not support this change because I do not think that it is right that people that are not in a protected group should be punished as a consequence of the council's financial profligacy. Despite what the council may claim as its motivation, it seems clear that one of the primary reasons for the introduction of this new system of council tax support is the collapse in the council's finances that resulted from a series of poor decisions made over many years. Attempting to fix the council's budgetary problems by taking money from disadvantaged residents who had nothing to do with the council's mistakes, whilst leaving the actual perpetrators financially untouched, is morally



wrong.

Anonymous

12/01/2021 01:13 PM

As above.

Anonymous

12/01/2021 06:29 PM

It will add hardship to those who are at the moment qualifying and you always get those who may just be on the cut off line.

Anonymous

12/01/2021 09:54 PM

The money shouldn't come out of the income earned by people from the community.

Anonymous

12/02/2021 01:18 PM

Why should we bail out a corrupt council who have to deliver meaningful services and our frivolous with our money?

Anonymous

12/02/2021 01:22 PM

Council Tax is already far too high.

Anonymous

12/02/2021 01:26 PM

People have been hit hard by the pandemic. Increasing an already high Council Tax would be far to damaging for families and individuals.

Anonymous

12/02/2021 06:41 PM

Council tax is very high already. We pay the most living in London and we are constantly having this increased. Plus the increase in all other bills at the moment. You should be happy that we live in this area and keeping money in this area.

Anonymous

12/02/2021 08:33 PM

Same as the comment above as a single parent I feel we should be included in the protected group a arguable more so than students who don't have dependants to look after. Child maintainable if you receive it is minimal and doesn't make any meaningful impact to the costs of raising a child

Anonymous

12/02/2021 09:53 PM

Providing such people are not pushed into poverty.

Anonymous

12/02/2021 10:03 PM

Council tax is already high why should others pay for croydon councils mistakes!

Anonymous

This is a tautologous question; depriving people of Council Tax

12/03/2021 05:01 PM

Support is the same as increasing the amount they have to pay in Council Tax. The proposal to increase the Council Tax payments of people on a low income (whether from wages, benefits, Carer's Allowance, or Carer's Benefit) is highly regressive and I would characterise it as unethical.

Anonymous

12/03/2021 06:52 PM

They are already taxed by the government. It is unfair to add to their burden

Anonymous

12/03/2021 07:35 PM

Not fair on us Either we pay increased tax and die of starvation

Anonymous

12/03/2021 08:16 PM

We already pay so much. It has to stop, as poor people pay proportionally more than rich people.

Anonymous

12/03/2021 09:06 PM

They will need the increased support due to their income

Anonymous

12/03/2021 09:22 PM

There is hardship now so help is needed

Anonymous

12/03/2021 10:18 PM

I agree with this, but find that the local authorities are limiting the true number of disabled people and people unable to work with blatantly lying in assessments

Anonymous

12/04/2021 07:56 AM

Considering the increase is purely on the basis of trying to save more money to clear the Council's debt - that is the ultimate ulterior motive to this proposal.

Anonymous

12/04/2021 10:32 AM

Council tax is already over the roof, if council take more and more responsibilities such as benefits n those sorts, it only get worse than already is. Council provide local services to it's constituents and charge a fair amount as the so called' council tax', it must not be a 'stealth double taxation'. It may sound contradicts what I have said earlier, but those are questions thrown at me and answered, as it's there, that doesn't mean that I like the way it is, must change.

Anonymous

12/04/2021 11:17 AM

If you don't pay council tax how can you increase support??

|                                  |                                                                                                                                               |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>12/04/2021 12:03 PM | They are our Most vulnerable citizens. We have an obligation to help them.                                                                    |
| Anonymous<br>12/04/2021 01:46 PM | Need more time to see how much the increases would be                                                                                         |
| Anonymous<br>12/04/2021 04:28 PM | Need to make some contribution                                                                                                                |
| Anonymous<br>12/05/2021 07:32 AM | Council Tax is ever so increasing and sometimes not really fair.                                                                              |
| Anonymous<br>12/05/2021 09:38 AM | Why would anyone who has lived in this borough for a long enough period of time, to have seen how it has declined think this is fair          |
| Anonymous<br>12/05/2021 05:51 PM | It's really necessary                                                                                                                         |
| Anonymous<br>12/05/2021 06:22 PM | We are all facing too many increased costs in other areas.                                                                                    |
| Anonymous<br>12/05/2021 07:01 PM | As this does not include carers over 25 + who are often struggling to pay bills just as disabled and those care leavers under the age of 25   |
| Anonymous<br>12/06/2021 11:15 AM | It needs to be properly assessed by comopent staff. Many receive support who do not need it As a disabled resident I get no support or care . |
| Anonymous<br>12/06/2021 11:36 AM | I earn an average wage but if the council tax does go up i will have difficulties paying my bills.                                            |
| Anonymous<br>12/06/2021 02:32 PM | EVERYONE SHOULD PAY THEIR WAY                                                                                                                 |
| Anonymous<br>12/06/2021 03:27 PM | I SUPPORT FOR THOSE WHO CANNOT WORK FOR HEALTH REASON ETC                                                                                     |
| Anonymous<br>12/07/2021 09:23 PM | Per question 12, until you define 'income' it is hard to know how to answer this question. Whilst I accept that some form of 'hierarchical'   |

approach may be warranted or is inevitable, it does seem an anathema to social justice to 'clump' people together when the whole point of 'assistance' is to assist the individual/family and their particular circumstances rather than resorting to some notion of a homogeneous grouping and cut-off point.

Anonymous

12/08/2021 06:51 AM

Because young working families on modest incomes and with children do need the help and support

Anonymous

12/08/2021 05:29 PM

as in 10

Anonymous

12/08/2021 06:07 PM

Vulnerable folks need assistance

Anonymous

12/08/2021 06:43 PM

Carers are struggling enough without the added stress of paying more tax out of the low benefit they already receive.

Anonymous

12/08/2021 09:19 PM

The council is immersing the above into greater hardship and poverty. You have already penalising its residence whom are motorist, cutting funding's in other departments. How much more must we take?

Anonymous

12/08/2021 09:51 PM

Present council tax is high enough as it is, and the council has already overspent somehow. It is unfair to penalise the public for council budgets gone wrong.

Anonymous

12/08/2021 10:09 PM

We already pay plenty of council tax, we pay enough to cover what needs to be paid out, it is the council's responsibility to share it out on the things that are needed most, not to overspend in other areas then ask residents to pay more tax to cover the cost. Croydon has one of the highest tax rates in London, there is no reason why doing your job of supporting the vulnerable should be an additional cost to what we already pay

Anonymous

12/08/2021 10:50 PM

We all need to make a contribution.

Anonymous

12/09/2021 08:29 AM

Badly worded question, answer would have no meaning.

Anonymous

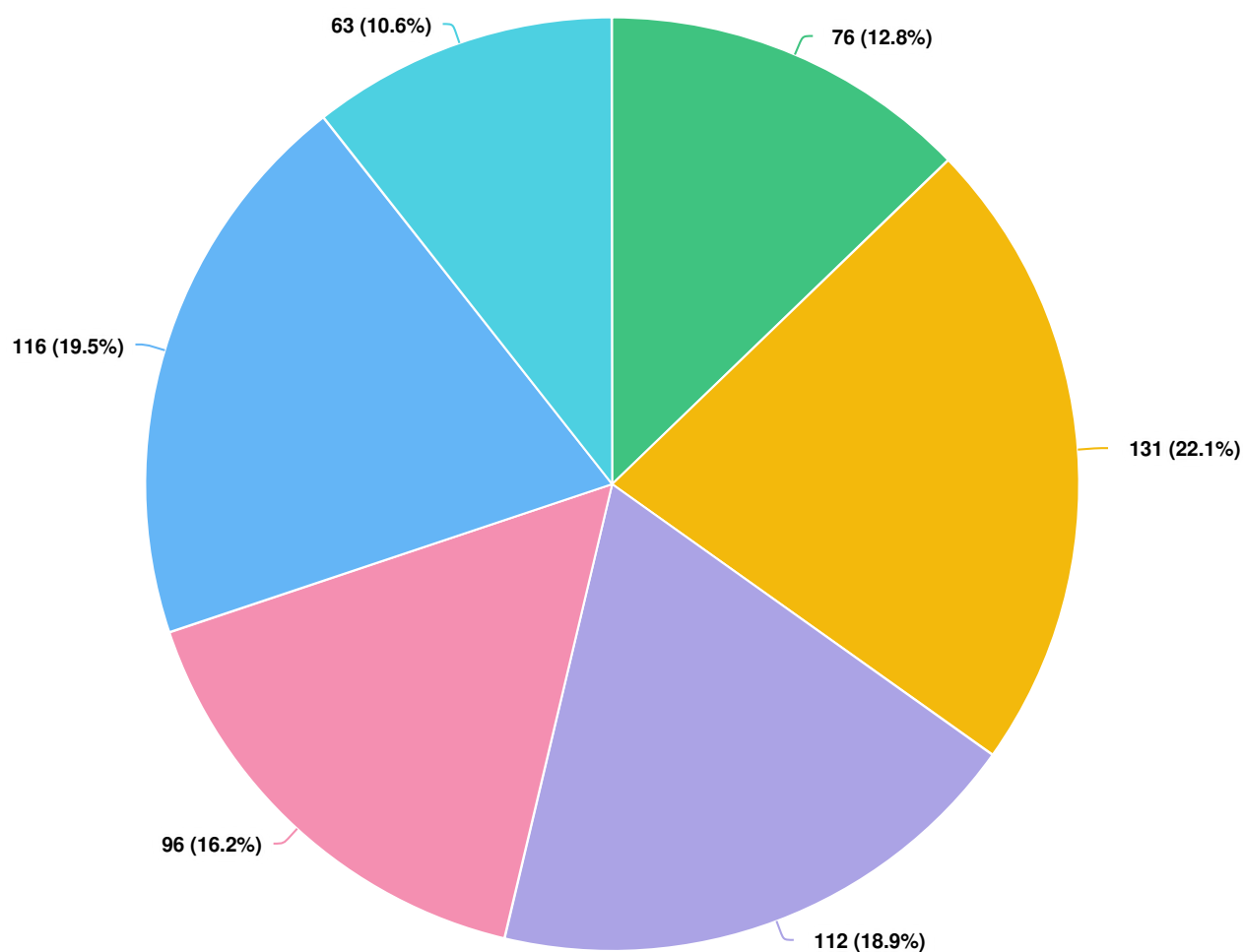
12/09/2021 08:02 PM

There must be a reason why these people are claiming support in the first place making changes to that would surely disrupt their budgets and ability to prioritise their funds?

**Optional question** (327 response(s), 267 skipped)

**Question type:** Essay Question

**Q15** Would you support or not support the £50 weekly income bands for council tax support entitlement? Weekly income bands Yearly income % discount Eligible pensioners, care leavers (under 25) and disabled residents who are unable to work 100% protected £0 - ...



**Question options**

☐ Strongly support
 ☐ Support
 ☐ Neither support nor do not support
 ☐ Do not support
 ☐ Strongly do not support
 ☐ No opinion

Mandatory Question (594 response(s))

Question type: Radio Button Question

**Q16 Tell us why you support or do not support this change:**

Anonymous

10/28/2021 06:31 PM

Yes makes sense, small increases would mean likely not affected so get to keep that bit of extra money and less paperwork sent out

Anonymous

10/28/2021 09:46 PM

Don't understand the chart!

Anonymous

10/28/2021 10:21 PM

Don't be a greedy council by raising the council tax

Anonymous

10/29/2021 09:26 AM

I do not feel qualified to judge the implications of the question.

Anonymous

10/29/2021 10:04 AM

Have already commented on the banding in question 11

Anonymous

10/29/2021 02:23 PM

What makes a pensioner eligible ?

Anonymous

10/29/2021 02:31 PM

I would need further information in order to answer this question.

Anonymous

10/29/2021 02:39 PM

See above.

Anonymous

10/29/2021 04:12 PM

Not generous enough

Anonymous

10/29/2021 04:58 PM

Not enough detail

Anonymous

10/29/2021 05:56 PM

As this is a fairer system

Anonymous

10/29/2021 06:33 PM

One has to consider outgoings/expenses alongside income

Anonymous

This is not clear to me exactly what the proposal is

10/29/2021 06:37 PM

Anonymous

Again seems fair

10/29/2021 06:41 PM

Anonymous

You will bread a culture of people ensuring they work minimal hours as the affordability of council tax and other benefits will outway the cost involved.

10/29/2021 06:45 PM

Anonymous

Stop giving money away and create jobs.

10/29/2021 06:58 PM

Anonymous

I support on condition of a phased reduction as outlined above and, again, believe single parents with children under the age of 5 should continue to receive 100% CTS

10/29/2021 07:05 PM

Anonymous

Save lower paid people money

10/29/2021 07:26 PM

Anonymous

Fed up with our monies being wasted

10/29/2021 07:51 PM

Anonymous

It will help people in need most

10/29/2021 08:00 PM

Anonymous

Majority of people will be affected even those who are disabled and work . Some people who are disabled and work have bad days and weeks where they are not able to work so there will be an added pressure to find money in moments when they are at their lowest

10/29/2021 08:09 PM

Anonymous

Scrap the support. No need for bands.

10/29/2021 08:16 PM

Anonymous

Not enough discount

10/29/2021 08:33 PM

Anonymous

With rental costs not regulated and food prices going up people already struggle

10/29/2021 08:34 PM

Anonymous

Are these per household or per person?? Not sure what I'm



10/29/2021 09:14 PM

commenting on. Is that gross or net income??

Anonymous

10/29/2021 09:20 PM

See above (12) re bands

Anonymous

10/29/2021 09:30 PM

WAY OF YOU MAKING MONEY

Anonymous

10/29/2021 09:36 PM

I don't agree. The living costs in Croydon is very high. I think the council has no idea how much it's to rent a two bedroom apartment in Croydon . £1200-1300 . Plus council tax and bills A person on 30000 a year can barely afford this.

Anonymous

10/29/2021 09:52 PM

What about people who are self employed who don't have a regular weekly income or who earn only during term time? What if they are single and still have to pay the bills a family have?

Anonymous

10/29/2021 09:55 PM

I think it should be based on at least monthly income, not weekly. At the end of the month, a few pounds will make a big difference for a family like mine with 3 dependants.

Anonymous

10/29/2021 09:59 PM

I do not understand the bandings, they have not been explained.

Anonymous

10/29/2021 10:02 PM

Means everyone who works hard will pay.. typical labour work doesn't pay... labour hate workers they want everyone on benefits.

Anonymous

10/29/2021 10:28 PM

I think it is an unfair scheme. People on the same yearly income will have different levels of expenditures!

Anonymous

10/29/2021 11:54 PM

NO CUTS TO PEOPLES BENEFITS.

Anonymous

10/30/2021 01:41 AM

Am against this as it will create financial difficulties for many residents who may earn just above £450 a wk but struggle already, adding more financial pressures will lead many to greater hardship, hunger, ill health and family pressures.

Anonymous

Total income needs to be assessed be it pension ,wages or benefits

10/30/2021 07:40 AM

Anonymous

To each according to their need from each according to their means.

10/30/2021 07:59 AM

Anonymous

It seems reasonably fair.

10/30/2021 08:31 AM

Anonymous

The top threshold isn't that high. Having full council tax deducted from that would not be easy.

10/30/2021 08:47 AM

Anonymous

If it saves money it is a good thing

10/30/2021 08:55 AM

Anonymous

I believe this can be worked out alot better. You have to look at individual circumstances.

10/30/2021 09:23 AM

Anonymous

We need to start somewhere but how do you know the scheme will work for Croydon?

10/30/2021 09:27 AM

Anonymous

So help is still available

10/30/2021 09:53 AM

Anonymous

£23 400 is too little. Should be higher.

10/30/2021 10:14 AM

Anonymous

Income of 24k isn't alot then comes rent etc so support required should be assessed individually

10/30/2021 10:25 AM

Anonymous

don't know what the current level is

10/30/2021 11:16 AM

Anonymous

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

10/30/2021 11:28 AM

Anonymous

Because I think they should receive 100%

10/30/2021 11:46 AM

Anonymous

10/30/2021 12:47 PM

The highest income band is too low. & the others aren't wide enough.  
No one can live on those weekly/yearly sums plus pay the Croydon Council exorbitant council tax.

Anonymous

10/30/2021 03:26 PM

Its only fare supporting those who are working and have a low income.

Anonymous

10/30/2021 05:38 PM

I feel if you have done well, you should not be punished for doing so and this just seems to me this is what will happen, or is it the council just trying to locate more money, probably the latter. Reduce councillors income, that would help.

Anonymous

10/30/2021 09:11 PM

Seems reasonable to have bands.

Anonymous

10/31/2021 07:22 AM

Again, I do not believe there should be any changes to the scheme.

Anonymous

10/31/2021 08:16 AM

I want people in Croydon to leave happy here

Anonymous

10/31/2021 09:40 AM

As long as it is fair and checked properly

Anonymous

10/31/2021 11:20 AM

I don't understand the above chart

Anonymous

10/31/2021 06:42 PM

Pensioners should 100% not have to pay the full amount. The rest should pay like everyone else

Anonymous

11/01/2021 08:33 AM

If the income bands are based on those liable to pay the council tax

Anonymous

11/02/2021 06:07 AM

Somebody might earn more but you do not know their circumstances

Anonymous

11/02/2021 04:45 PM

It should all be worked out to evenly help those who need it

Anonymous

£23,000 a year isn't a lot of money monthly, there will be a lot of

11/02/2021 04:47 PM

council tax arrears for people that earn within that bracket especially single parents who get no support from absent parent

Anonymous

No comment

11/02/2021 05:04 PM

Anonymous

The ratio of wage to % discount doesn't seem fair- needs to be restructured. The cost of living has gone up so what seems like a big weekly wage doesn't really go very far so the larger % discounts need to cover several wage categories, before the next drop in % discount.

11/02/2021 05:10 PM

Anonymous

.

11/02/2021 05:24 PM

Anonymous

it's hard to tell how this would affect individuals with different out goings

11/02/2021 06:07 PM

Anonymous

Not sure what you are saying

11/02/2021 06:17 PM

Anonymous

Trying to cut benefits is not good

11/02/2021 06:19 PM

Anonymous

dont really understand this you are not including carers so where would that leave me I care for 2 people and cannot work so am on fixed benefits income do you want to take more money from my limited income and why would you want to do this

11/02/2021 06:28 PM

Anonymous

Some people cannot afford it as electricity is also rising so high, things are getting extremely tight

11/02/2021 06:51 PM

Anonymous

People will not want to get a better job or extra hours because it will come with a higher bills.

11/02/2021 06:55 PM

Anonymous

We get the same services so should not be paying more than someone else. I could pay more for myself than a large family next door paying nothing or next to nothing who produce 10x the rubbish I do and use far more services than I do.

11/02/2021 07:00 PM

Anonymous

11/02/2021 07:09 PM

I am a single Mom of 3 who just recently got a full time job. Rent is high, other costs are high too, if my council tax increases I will soon be in hardships

Anonymous

11/02/2021 07:26 PM

It's better than the applicable amount but I still think council tax is too much and so the discount will only help slightly.

Anonymous

11/02/2021 08:31 PM

this is definitely NOT fairer

Anonymous

11/02/2021 08:34 PM

Cutting down on support

Anonymous

11/02/2021 09:07 PM

Because its good to support

Anonymous

11/03/2021 01:28 AM

Percentage help is too low for early bands as costs are going up in terms of rents and electricity etc

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

I support the £50 weekly income bands for council tax support entitlement. This would be a great help

Anonymous

11/03/2021 08:49 AM

Those on lower income lose out to those who get the same support above the on lesser income.

Anonymous

11/03/2021 08:53 AM

the future is bleak for taxes for the old.

Anonymous

11/03/2021 11:27 AM

I think it is fair

Anonymous

11/03/2021 11:31 AM

That sounds fair to me

Anonymous

As above

11/03/2021 12:12 PM

Anonymous

11/03/2021 04:11 PM

Taxes are already going up as is the cost of living. These monetary amounts do not reflect the cost of living. People need to earn more than £30000 to be even close to covering bills and this is not needed on top

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

Under 250 per week is definitely a low income and may need more than 60% I feel 80% would be more appropriate

Anonymous

11/03/2021 04:27 PM

I'd like the old system would not change.

Anonymous

11/03/2021 04:29 PM

Don't understand the difference

Anonymous

11/03/2021 04:37 PM

If you work and earn good money then I don't see why it would matter

Anonymous

11/03/2021 04:39 PM

There is a fine line between being eligible and not this is quite a tight rope for many people to walk.

Anonymous

11/03/2021 04:41 PM

It seems very fair

Anonymous

11/03/2021 04:42 PM

Good move it would make those less able and disabled feel more appreciated.

Anonymous

11/03/2021 04:45 PM

Contribute based on income is how income tax works so seems fair

Anonymous

11/03/2021 04:45 PM

This will disproportionately affect single parents

Anonymous

11/03/2021 04:47 PM

This is completely unrealistic when you factor in the cost of living has grown out of control. This banding system will leave many people in

financial hardship. This banding system has not mentioned whether this banding is before deductions either! If this is before deductions, council tax will take too much disposable income and therefore put people at risk of homelessness and debt.

Anonymous

11/03/2021 04:57 PM

Highest earners do not understand the hardship the poorest of persons go through

Anonymous

11/03/2021 04:59 PM

No opinion

Anonymous

11/03/2021 05:00 PM

I don't understand the question

Anonymous

11/03/2021 05:27 PM

Anything less than 50% discount is just too steep.

Anonymous

11/03/2021 05:28 PM

It is a good decision

Anonymous

11/03/2021 05:32 PM

Please refer to previous responses re poor council service and cost of living

Anonymous

11/03/2021 05:58 PM

its good

Anonymous

11/03/2021 06:07 PM

no opinion

Anonymous

11/03/2021 06:11 PM

Those in the pay banding will be losing a huge amount compared to the current support they receive

Anonymous

11/03/2021 06:39 PM

Although I support the Taxation, I do not strongly support all the bands and their protected percentages. I think the first two bands could be protected more by increasing their percentages by a further 10% whilst the last but one band could be eliminated altogether as follows: Weekly income bands - Yearly income - % discount Eligible pensioners, care leavers (under 25) and disabled residents who are unable to work 100% protected £0 - £150 - £0 - £7,800 - 90% 8Over £151 - £200 - Over £7,800 - £10,400 - 80% Over £201 - £250 - Over £10,400 - £13,000 - 60% Over £251 - £300 - Over £13,000 - £15,600

- 50% Over £301 - £350 - Over £15,600 - £18,200 - 40% Over £351 - £400 - Over £18,200 - £20,800 - 30% Over £401 - £450 - Over £20,800 - £23,400 - 0% Over £450 - Over £23,400 - 0%

Anonymous

11/03/2021 06:43 PM

Means tested means those that need help get help

Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

This question is not clear at all. So I can't answer this.

Anonymous

11/03/2021 06:51 PM

I dont really understand the system.

Anonymous

11/03/2021 06:53 PM

Don't understand what this means

Anonymous

11/03/2021 07:16 PM

I don't understand it

Anonymous

11/03/2021 07:47 PM

Low income family but no support

Anonymous

11/03/2021 07:48 PM

I think you get the point by now.

Anonymous

11/03/2021 07:48 PM

Expenses should also be taken into account. Some people have more income than others but they live alone with no way of changing that, because they are alone in the world. This is my own situation. I became disabled through no fault of my own and I live alone in expensive London, with a London level accommodation costs and all the expenses that go along with living alone. My expenses will be more than someone who doesn't live alone, in some cases double or more because of accommodation costs. I cannot move because of many reasons, all linked to my disability.

Anonymous

11/03/2021 07:49 PM

The statement above seems unclear



Anonymous

11/03/2021 08:02 PM

Eligible pensioners & vulnerable people need council tax support.

Anonymous

11/03/2021 08:03 PM

The income bands are too small.

Anonymous

11/03/2021 08:13 PM

you are being unsupportive it should be on case by case not rule of the thumb

Anonymous

11/03/2021 08:15 PM

The cap is too low and is not reflective of what a low income actually is when living in a London Borough.

Anonymous

11/03/2021 08:26 PM

I don't know the answer to that one because I don't understand how it is all worked out. I just know it is a real concern to me this new scheme is going to happen without even introducing this in slowly over time by reducing amount instead it is going from one extreme to another which will create major financial hardship. It's absolutely ridiculous. How the council did not forecast this 2 or 3 years ago and begin to start taking small measures and slow changes introducing this I just don't understand how far removed these people can be not to recognise this. Most of us that receive council tax support are on a hourly wage. We do not have annual salaries like the people who make this giant leap changes. It's two completely different circumstances and lifestyles and based on these new changes it's like two different worlds now. It's devastating.

Anonymous

11/03/2021 08:35 PM

Because if I understand well do you be cut in my support tax and I am single mum receiving universal credit my money in the end of pay rent and bills are like nothing just for food for me and my daughter I am also bipolar and the moment I don't working because my daughter is just 1 year

Anonymous

11/03/2021 08:51 PM

Food prices clothing fuel bill is at all time high.

Anonymous

11/03/2021 09:10 PM

Extra support always helps

Anonymous

11/03/2021 09:15 PM

Support

|                                  |                                                                                                                                                                               |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/03/2021 09:25 PM | It's better some than nothing.                                                                                                                                                |
| Anonymous<br>11/03/2021 09:45 PM | The income is not enough to live on, everything is very expensive and it will make resident have to either work around the clock just to pay bills or be in debt              |
| Anonymous<br>11/03/2021 09:58 PM | Still not sure.                                                                                                                                                               |
| Anonymous<br>11/03/2021 10:14 PM | People are gonna become homeless because they wont be able to afford this                                                                                                     |
| Anonymous<br>11/03/2021 10:57 PM | Na                                                                                                                                                                            |
| Anonymous<br>11/03/2021 11:16 PM | It says that people earning £0 would still have to pay 20% which is impossible..                                                                                              |
| Anonymous<br>11/03/2021 11:27 PM | It is a fair way                                                                                                                                                              |
| Anonymous<br>11/03/2021 11:41 PM | Open to fraud/deception. Encourage low earning. Those who get a disability or carers benefit, child related benefit or low income means tested benefit like U C, JSA ESA etc. |
| Anonymous<br>11/04/2021 02:00 AM | It's fair                                                                                                                                                                     |
| Anonymous<br>11/04/2021 02:22 AM | I support because they need discount                                                                                                                                          |
| Anonymous<br>11/04/2021 05:37 AM | Good to support                                                                                                                                                               |
| Anonymous<br>11/04/2021 07:21 AM | £50 weekly income bands is not a great amount between each band and so some people may just miss out by a few pounds on a greater amount of support who really need it        |

Anonymous

11/04/2021 07:41 AM

It is needed, people are poor.

Anonymous

11/04/2021 08:41 AM

The more you earn, the less support you need.

Anonymous

11/04/2021 09:32 AM

Council must check who really is in need.

Anonymous

11/04/2021 09:34 AM

As long as it brings relief and help to the needy why not

Anonymous

11/04/2021 01:52 PM

I thought this was how it was worked out anyway

Anonymous

11/04/2021 02:35 PM

Yet another way of Croydon abusing the vunrable

Anonymous

11/04/2021 03:46 PM

Someone on universal credit, would have to pay 50% of council tax, making life even more impossible

Anonymous

11/04/2021 03:56 PM

We should do everything we can do to eradicate poverty including fuel poverty etc not to increase it! Unfortunately the poor/rich divide is even greater than ever as the poor become even poorer. In my previous working life as a CAB debt, energy and housing advisor I have seen first hand the effects on residents lives.

Anonymous

11/04/2021 04:08 PM

I don't know as I said were struggling as it is

Anonymous

11/04/2021 04:26 PM

That's to high for single parents and family's

Anonymous

11/04/2021 04:30 PM

You are reducing the overall support you give to claimants. Therefore making them worse off. This is another in direct benefit cap. Which will affect those most needy.

Anonymous

11/04/2021 04:44 PM

As said above this will affect families where a child is earning a certain amount and that's not fair

Anonymous

11/04/2021 04:46 PM

As my only income is my benefits as my child is disabled

Anonymous

11/04/2021 04:55 PM

I need more help

Anonymous

11/04/2021 05:03 PM

The support is too low on that type of money for all bands as the threshold should be roughly about 25 thousand a year is when to start paying tax or over 500 a week

Anonymous

11/04/2021 05:26 PM

Single parents on full universal credit who have school children should not pay any more council tax then they already do and should infact pay nothing like the pensioners and disabled to keep the school aged children out of poverty

Anonymous

11/04/2021 05:47 PM

It's not enough

Anonymous

11/04/2021 06:17 PM

Those in need of support must be provided help. Your proposal is a measure to rob the poor.

Anonymous

11/04/2021 06:20 PM

Appears to be adequately designed for purpose

Anonymous

11/04/2021 06:43 PM

I work full time to show my children not to rely on the state based on this I would get less support and I have a disabled child to think about.

Anonymous

11/04/2021 06:50 PM

Due to being on a low income

Anonymous

11/04/2021 07:18 PM

I am not agree with that kind of charge because, if the people needed help, they should be helped fully, without any kind of restrictions, or salary discrimination

Anonymous

11/04/2021 07:19 PM

Need the full understanding of the chart

Anonymous

11/04/2021 08:32 PM

Taxing poor not correct. Waste of money

Anonymous

11/04/2021 11:05 PM

Not every household has the same amount of council tax, therefore households whose property is on a higher band but income is on a lower band will be at a significant disadvantage to the amount of assistance they can receive. This can be detrimental to a household with dependents who are already struggling to keep their head above water and living on the bread line.

Anonymous

11/05/2021 07:45 AM

That seems fair

Anonymous

11/05/2021 08:21 AM

This is an infinitely stricter criteria than Universal Credit. People earn more than 450 per week and receive UC because it takes into account their childcare costs, their dependants, their rent. Those on UC over that threshold tend to be families. Croydon Council, one of the lowest income and high poverty boroughs, has introduced a draconian measure. Shameful.

Anonymous

11/05/2021 10:12 AM

Not enough information. Are income bands based on all benefits received as well as earned income?

Anonymous

11/05/2021 10:39 AM

To reduce financial strain on families

Anonymous

11/05/2021 10:43 AM

It depends on the fairness of who is considered able to pay or cannot pay .

Anonymous

11/05/2021 10:49 AM

It will help in advance care for better health and long life

Anonymous

11/05/2021 12:32 PM

For over £300 why would the be given any support but if income is 0 to 150 think they should have 100 % support

Anonymous

11/05/2021 04:08 PM

expecting people who earn below £18000 is so unrealistic. The cost of living is so high as it is

Anonymous

11/05/2021 06:23 PM

£23,400, not a high salary. Should also be offered discount

Anonymous

Government should encourage people to go out and work and earn a

11/05/2021 06:33 PM

living and stop depending on benefits.

Anonymous

11/05/2021 07:05 PM

What about caregivers and other disabled people???

Anonymous

11/05/2021 08:20 PM

Because it is reflected on the person's individual earnings

Anonymous

11/05/2021 08:56 PM

Some people need to get a job and not paying them to sit about will help that. However the most vulnerable should be supported

Anonymous

11/05/2021 09:05 PM

I strongly support only Eligible pensioners, care leavers (under 25) and the disabled because they need support

Anonymous

11/05/2021 09:13 PM

pensioners who dependent on state pension are forced to full council tax. This is no good especially when all utility bills have gone up significantly. Rate setters are ignoring such people. When we were working and children living with us we were full council tax. Now we are only 2 members we still have to pay full council tax.. WHY?

Anonymous

11/05/2021 09:25 PM

We all fall on hard times, cost of living is rising wages are not

Anonymous

11/05/2021 09:47 PM

Depends whether income such as other means tested benefit is included.

Anonymous

11/06/2021 01:04 AM

Your widening inequalities lutting more financial pressure on vulnerable households

Anonymous

11/06/2021 09:51 AM

It will help those on low incomes

Anonymous

11/06/2021 09:53 AM

My pension is half the 0% cut off point and I get no help because I own my own home. BECAUSE I worked hard. I still have to pay my full council tax. The 0% cut off point should be based on dependents.

Anonymous

11/06/2021 10:13 AM

Working class people will fall into poverty or hardship. Council tax should be aimed at those who live in excess not those who are trying to make ends meet and come out of poverty and hardship

Anonymous

11/06/2021 12:37 PM

It depends how fairly it is implemented. Those on benefits already receive large discounts and other support. It seems unfair that those earning a decent wage are targeted all the time.

Anonymous

11/06/2021 12:46 PM

No idea.

Anonymous

11/06/2021 01:02 PM

As above

Anonymous

11/06/2021 01:07 PM

Depends if it was going to be fair

Anonymous

11/06/2021 05:48 PM

As I've said before, the current system works fine and I'm happy with it.

Anonymous

11/06/2021 09:01 PM

Would be really helpful as finding work can be hard

Anonymous

11/06/2021 10:03 PM

The discounts are too low

Anonymous

11/07/2021 01:09 AM

Unless peoples benefits are going up before the year ends where will the money come from to pay council tax?

Anonymous

11/07/2021 08:00 AM

In principle. However, care leavers should be in the 2nd band because they should be either working or receiving benefits like other unemployed people who would fall in Band 2

Anonymous

11/07/2021 09:33 AM

It's a good idea to build the country

Anonymous

11/07/2021 11:40 AM

Don't understand what this is so can't answer properly

Anonymous

11/07/2021 06:28 PM

I support this, but again, how would you find out if people are earning only £50 a week?

Anonymous

11/07/2021 08:18 PM

Looks ok

Anonymous

11/07/2021 09:49 PM

I have no opinion

Anonymous

11/07/2021 10:23 PM

As I have said above a single person on 23,400 is fine with a family and the additional cost of raising children you will be destroying families

Anonymous

11/08/2021 05:24 AM

No changes

Anonymous

11/08/2021 10:38 AM

I really don't know what any of this means.

Anonymous

11/08/2021 12:51 PM

I do not have enough knowledge to comment about the figures shown

Anonymous

11/08/2021 05:06 PM

As it stands, the current system seems to fairly allow those to claim. This is just another way of punishing those already dealing with a difficult situation.

Anonymous

11/08/2021 08:43 PM

Does this include benefits as this is not a fair judgement for single parent households that earn 25,000 with little help elsewhere, etc.

Anonymous

11/08/2021 11:09 PM

It would depends if these calculations are based on before or after tax the same as housing benefit.

Anonymous

11/09/2021 01:08 PM

The category for eligible pensioners, care leavers and disabled people unable to work should also specify that they are protected regardless of income from benefits, AND if they get married, or move house into a higher council tax band. ALL working age people receiving universal credit should automatically pay the lowest rate of council tax regardless of if they have other income from wages.

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of



changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

The amount earned is not always the amount someone can afford to pay. Not having benefits like this leads to debt in other areas. To stress, the negative impact of removing help exacerbates other mental health issues, physical health issues and may well end up costing more money from other budgets

Anonymous

11/09/2021 04:28 PM

not in line with universal credit levels

Anonymous

11/10/2021 05:16 AM

The banding should be matched to income amounts related to their circumstances, £300 per week for a family of 5 is not the same as £300 for a single person

Anonymous

11/10/2021 10:57 AM

I feel depending on the individual or family circumstances. A parent or family earning up £30,000 could have young children that they are paying childcare for or even have a mortgage, travelling to work costs etc These are just as much a necessity and could mean that as a result they get no help yet childcare costs could be over £1,000pcm which would effectively bring them below the threshold, but not according to the "Yearly income" you take into consideration

Anonymous

11/10/2021 12:43 PM

n/a

Anonymous

11/10/2021 03:19 PM

don't understand the question

Anonymous

11/10/2021 03:29 PM

why are we footing the bill for the councils miss management of money. Take back the money given to the old council lead, stop paying local ward councillors, this is a job that should be done for the place of the area not for how much they can line their pockets for. prove to the people of Croydon where their council tax money goes, cause at the moment i am living the grass being taller than my child.

Anonymous

11/10/2021 09:16 PM

I would like to support.

Anonymous

I don't know anything about £50 band

11/11/2021 01:41 PM

Anonymous

11/11/2021 03:58 PM

This has not been thought through and is merely a money grabbing exercise, there is no fairness or honesty whatsoever! Sell your assets and do your job in supporting vulnerable people of Croydon!

Anonymous

11/11/2021 05:59 PM

This will help residents who are in a low-income threshold income revenue.

Anonymous

11/12/2021 07:28 AM

this applies to people in my situation

Anonymous

11/12/2021 08:18 AM

It's hard for families on low income

Anonymous

11/12/2021 11:09 AM

Looks ok

Anonymous

11/12/2021 01:25 PM

More information needed abs should be posted to our homes

Anonymous

11/12/2021 06:15 PM

Again penalising people who work

Anonymous

11/12/2021 11:52 PM

Is unfair to them

Anonymous

11/15/2021 09:38 AM

I do not know the current rate. or bands for people.

Anonymous

11/15/2021 12:12 PM

As I mentioned above: With the rise in the prices of everything from fuel to renting and even groceries , the proposed annual income r £23,400 per year is very high, especially for people with limited income. you are not helping people you are trying to ripping them of. you need to reconsider the annual income you are proposing and the support percentages

Anonymous

11/15/2021 06:08 PM

To help the households who are truly in need of it.

Anonymous

Sorry I don't know as I have trouble with figures

11/16/2021 08:19 AM

Anonymous

11/16/2021 08:28 PM

I think too high a percentage of Council Tax payment is expected, particularly at the lower end of the income table. People earning less than £7,800 per year will be really struggling even to be able to eat. I don't understand how they could be expected to find money for 20% Council Tax. I think it would be more reasonable if the whole table moved up at least three bands, so that Council Tax was not payable at all until households were earning more than £13,000 per annum, and then the gradation could continue as it does on this table.

Anonymous

11/17/2021 11:23 AM

I am in disabled, housebound band, not through choice, would love to work again

Anonymous

11/17/2021 01:21 PM

If it will help them then I support this change.

Anonymous

11/17/2021 05:10 PM

The cost of living is going though the roof, Some people have to have a reasonable paid job, Depending on their family commitments.

Anonymous

11/18/2021 10:36 AM

cannot answer this because i dont understand what and who as to pay those on income support and what they might have to pay ,

Anonymous

11/18/2021 12:08 PM

I think the people who will be paying should be asked what they can afford.

Anonymous

11/18/2021 08:06 PM

You are affecting those who are trying to build their future. again it affect multi generational homes like BAME

Anonymous

11/19/2021 08:34 AM

Times are tough and people are struggling

Anonymous

11/19/2021 03:16 PM

You say that the proposed changes are aligned with Universal Credit criteria. But Universal Credit is a more generous system. In practical terms, the eligibility threshold and the income banding system you have proposed means that the new criteria will be far harsher than the criteria used by Universal Credit. It's important to remember that in April 2021, you axed your welfare rights advice service and left low-income residents with no ability to access the support they need to stay afloat. Croydon has at least 23,000 employees earning less than the London Living wage yet your proposals will affect the working

poor composed mostly of either working class people or ethnic minority groups. You claim that the new system “continues to prioritise the lowest income households in our community” but people who are over 18 and out of work will still be faced with a 20 per cent cut to their Council Tax eligibility simply because they are of working age. There would be no consideration of whether they are on no pay because they’re full-time carers, or whether they’re on low pay because they need part-time jobs that fit with the school-run. At least 30 per cent of children in Croydon are living in poverty and their households haven’t been considered by your new scheme; nor have you considered the cumulative impacts of the Universal Credit cut, the benefit cap and inflation. Disabled people who are able to work won’t be considered part of the protected group, even though many disabled people require extra space in their homes for accessibility reasons or for carers to stay. Many of the disabled people in the workforce require flexible working or part-time hours, meaning their earning capacity is likely to be compromised. Disabled people, within or outside the workforce, are overrepresented among the poor and yet they’re hardly “protected” in your proposals. Why is there no consideration of a working age adult being in low-paid work, or out of work, due to factors like having a baby or caring for a disabled relative? Many of the groups affected by the change are on benefits such as carers’ allowance.

Anonymous

11/21/2021 01:17 PM

this must be made more clearer by the council

Anonymous

11/21/2021 05:33 PM

I guess it's an easy table to see what level of support you would get

Anonymous

11/21/2021 06:42 PM

I currently benefit from a dicount based on me being the only resident at my address. If this change is based on my income and if I lose my discount then I will struggle to meet my montly living costs.

Anonymous

11/24/2021 01:15 PM

Do not support

Anonymous

11/24/2021 07:02 PM

Yet another question essentially asking the same question in a survey which the ratepayers are paying for!

Anonymous

11/26/2021 08:43 AM

You will be plunging people into adverse poverty under this scheme I would need to pay the full Council Tax with 3 children in full time education and no 25% discount or person in full time education discount you should still get £25% discount because you are still

supporting your family member through college they should also get their discount in addition. Under 25's earn very little and to have to pay to council tax is distressing and causes family dynamics problems because the additional money causes hardship

Anonymous

11/26/2021 09:11 AM

I don't understand this but I can't afford my council tax bill now nor when u was working full-time people with families should get support single people should get budgeting advice and a reduced support go out and work or encourage people to live together

Anonymous

11/26/2021 12:12 PM

Something must be done as there are too many people Scramming the Councils at present.

Anonymous

11/26/2021 09:23 PM

Regardless of income people are finding it hard with all the bills

Anonymous

11/27/2021 04:38 PM

we need all the help we can get

Anonymous

11/28/2021 12:24 PM

I think it's fair

Anonymous

11/28/2021 03:49 PM

I support this a little because it goes by how much you earn.

Anonymous

11/29/2021 10:11 AM

The Council tax should be include in the housing benefit and not be separate.

Anonymous

11/29/2021 12:43 PM

Not fair.

Anonymous

11/30/2021 02:02 PM

Because there should not be a change from the current rules.

Anonymous

11/30/2021 02:44 PM

If you're on 23K a year, a very low income, you are suddenly going to be expected to pay £30 a week, which works out at almost 7% of your income! This is too much of a sudden burden on low earners that risks homelessness. The South West Law Centre has raised this concern.

Anonymous

11/30/2021 03:39 PM

Does not reflect the circumstances or vulnerability of the household.  
Does not equate to actual income. Highest threshold is too low. Does not relate adequately to cost of living and circumstances and will need to further financial difficulty for those who are managing to get by with CTS support and no other benefits. It could be the difference between meeting all your bills or having to go to a food bank even when you work for the council. Could lead to difficulties in meeting mortgage payments especially in light of pending rises in interest rates.

Anonymous

11/30/2021 06:35 PM

Income is not the only measure of need

Anonymous

11/30/2021 11:46 PM

As I've said before single income families who earn a good wage get no help or support, but we still struggle

Anonymous

12/01/2021 12:54 AM

Reflect on previous answers, the calculations make sense, but the wider picture needs to be looked at

Anonymous

12/01/2021 07:05 AM

The issue for me how you calculate the amounts above that qualify for discount. It is not clear from the website or from the table above how you calculate the discount levels.

luay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

I do not support this change because I think that the use of income bands is intrinsically wasteful and unfair. However, if the council is resolutely committed to using an income band approach, there really is no reason that smaller bands could not be used, say £25 or even £10. Such an approach would be fairer, yet still simple: looking up a value on a table with 20, 30 or even 50 rows is not appreciably more difficult than looking up a value in a table with nine rows.

Anonymous

12/01/2021 06:29 PM

Don't really understand the affect.

Anonymous

12/01/2021 09:54 PM

I don't understand the chart.

Anonymous

Same reasons as above.

12/02/2021 01:26 PM

Anonymous

Again household essentials differ so this is not helpful

12/02/2021 03:21 PM

Anonymous

Living costs are higher and wages have not increased. More people who are employed are living in poverty

12/02/2021 05:57 PM

Anonymous

The bands and table need to be looked into. It's outrageous for a council in London to start their discount top band at 0-£7800. Nobody in London who works earns this low, that would be below minimum wage so I think it's a disgrace to start from there. Secondly there are too many columns, 8 columns is outrageous just do a broad term and it's sorted. If you're over 25 and a carer looking after someone you still have to pay 20%. So If you earn £7600 a year that's £625 a month which is not enough to live on if paying other bills especially in London. Please take a look at this.

12/02/2021 06:41 PM

Anonymous

Declared income and disposable income are very different. People may need to earn more to pay for housing/ childcare etc but have very little disposable cash do this unfairly discriminate those who don't just live off benefits and are just getting by as it is

12/02/2021 08:33 PM

Anonymous

You prove you can live on £150 per week including bettering yourself for the future, and still pay 20% tax. Starting point should be income tax threshold/living wage threshold

12/02/2021 09:53 PM

Anonymous

Unfair

12/02/2021 10:03 PM

Anonymous

The proposal to deprive of support people on a low income (whether from wages, benefits, Carer's Allowance, or Carer's Benefit) is highly regressive and I would characterise it as unethical. According to the table above, most people who are on such a low income that they fall below the income tax threshold, would have their Council Tax Support cut by up to 40% (and, in every case, no less than 20%); thoroughly disgusting.

12/03/2021 05:01 PM

Anonymous

The 3 first bands should receive support no one else.

12/03/2021 07:08 PM

Anonymous

12/03/2021 07:35 PM

I really don't understand numbers Stated in your chart

Anonymous

12/03/2021 08:16 PM

The band's are far too low.

Anonymous

12/03/2021 09:22 PM

I because my weekly income is well below £450

Anonymous

12/03/2021 10:18 PM

The earnings are too low someone earning as low as £23,000 having to pay their whole council tax is extortionate. With the council tax at almost £2000 per year in Cat D that is almost 10% of their wages!!!

Anonymous

12/04/2021 07:56 AM

Don't understand this manipulative question.

Anonymous

12/04/2021 09:52 AM

Income bands could be higher

Anonymous

12/04/2021 11:17 AM

It's very confusing with different benefits on how much you can work without being penalised

Anonymous

12/04/2021 12:03 PM

I don't know. You're asking me something I don't understand

Anonymous

12/04/2021 01:46 PM

Chart seems alright.

Anonymous

12/05/2021 07:32 AM

It is still a life saver to claimants

Anonymous

12/05/2021 09:38 AM

Unfair on people who have not claimed benefits other than single person council tax discount who are already on a knife edge

Anonymous

12/05/2021 05:51 PM

I think all help is a blessing and I think they have planned it fairly.

Anonymous

12/05/2021 06:22 PM

The council obviously thinks it would work and it's your job to work these things out.



Anonymous

12/05/2021 07:01 PM

As this does not include carers over 25 + who are often struggling to pay bills just as disabled and those care leavers under the age of 25

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by comopent staff. Many receive support who do not need it As a disabled resident I get no support or care .

Anonymous

12/06/2021 03:27 PM

I SUPPORT IF THE PERSON CAN LIVE ON £450.00 A WEEK  
DEPENDS THEN WHY DO THEY NEED SUPPORT

Anonymous

12/07/2021 02:50 PM

any income under £300 should get a 70% to 80% discount.

Anonymous

12/07/2021 03:45 PM

Because people working still need help

Anonymous

12/07/2021 05:52 PM

Income based discounts are fairer.

Anonymous

12/07/2021 09:23 PM

Is this gross salary/income before tax and other deductions from pay?  
Has a data analysis been conducted on this proposed schema to obtain as real an understanding as possible of the likely impact on an individual earning say £1 more than the previous bracket? If not, then it is completely arbitrary without real thought to the effect it will have in terms of the effect on the individual economically, the possible effect on their mental health (given increased worry/anxiety) or even stultifying ambition to earn more given that a person may feel they are not benefitting from any extra income earned. Remember these are low salaries and certainly considerably less than the average salary in London for 2021.

Anonymous

12/08/2021 05:29 PM

see 10

Anonymous

12/08/2021 06:43 PM

The bands are too low, they should start from at least £250 a week , those making less than that are barely making ends meet as it is.

Anonymous

12/08/2021 09:19 PM

The above does not includes after tax reduction on low income earners. High utilities increases, food and other basic expenses. There's a reason why the above do receive welfare support as top-up because they are struggling to make ends meet in the first place.

Anonymous

12/08/2021 09:51 PM

Not well informed about this

Anonymous

12/08/2021 10:50 PM

I don't think that the band system is fair as the higher you get the more tax you pay and the less support you get . The yearly income band needs to be look at again .

Anonymous

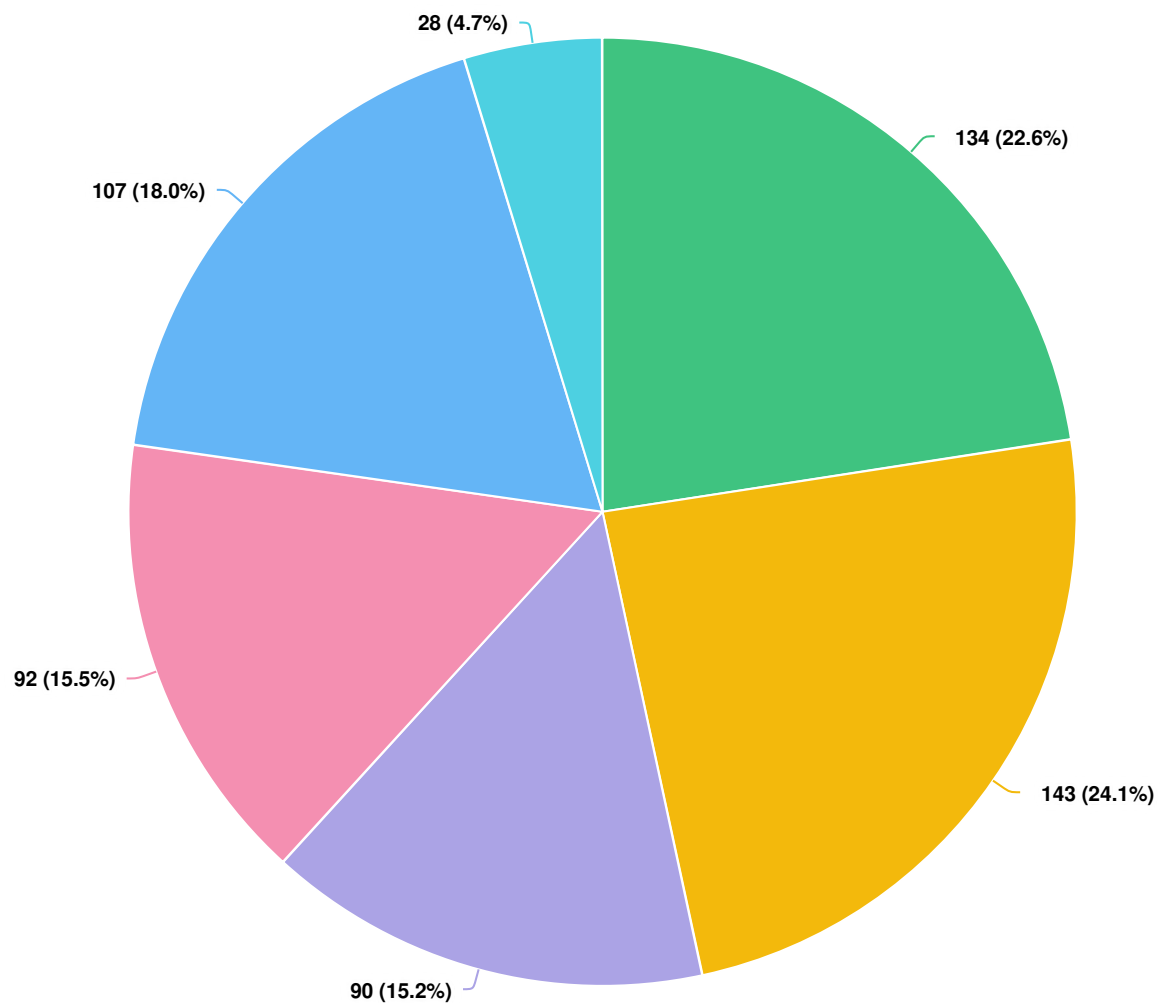
12/09/2021 08:29 AM

Question is not comprehensible so no point in answering.

**Optional question** (296 response(s), 298 skipped)

**Question type:** Essay Question

**Q17** The new scheme proposes that households will receive a council tax support discount if they have an income below £450 a week. Would you support or not support the maximum weekly income level of £450 per week?



**Question options**

Strongly support Support Neither support nor do not support Do not support Strongly do not support No opinion

Mandatory Question (594 response(s))  
Question type: Radio Button Question

**Q18** Tell us why you support or do not support this change:

Anonymous

10/28/2021 06:31 PM

Yes, brings in line with benefit cap and there has to be a cut off somewhere and this seems fair

Anonymous

10/28/2021 09:46 PM

The figure sounds about right

Anonymous

10/28/2021 10:21 PM

Don't be a greedy council

Anonymous

10/29/2021 09:26 AM

I do not feel qualified to judge the implications of the question.

Anonymous

10/29/2021 10:04 AM

Seems fair

Anonymous

10/29/2021 02:23 PM

It's set too low

Anonymous

10/29/2021 02:31 PM

I think some people need to try and live on an income of £450 before they make these cuts.

Anonymous

10/29/2021 04:58 PM

They need it

Anonymous

10/29/2021 05:56 PM

I am not sure this would be a good idea

Anonymous

10/29/2021 06:24 PM

They need help

Anonymous

10/29/2021 06:33 PM

Income level has to relate to the amount of outgoing

Anonymous

10/29/2021 06:37 PM

Not enough info for me to comment here

Anonymous

Also fair

10/29/2021 06:41 PM

Anonymous

As stated council Tax is very high

10/29/2021 06:42 PM

Anonymous

The banding is unfair

10/29/2021 06:45 PM

Anonymous

This level is quite high

10/29/2021 06:52 PM

Anonymous

Stop giving money away and create better paid jobs.

10/29/2021 06:58 PM

Anonymous

People on the lowest incomes should continue to receive support.

10/29/2021 07:05 PM

Anonymous

To many people struggling who earn under £450 a week

10/29/2021 07:26 PM

Anonymous

Make them work for it

10/29/2021 07:51 PM

Anonymous

Low income residents need help. Too expensive if your income is low

10/29/2021 08:00 PM

Anonymous

Gerrymandering on steroids.

10/29/2021 08:16 PM

Anonymous

i think £450 is not enough special for families with children

10/29/2021 08:17 PM

Anonymous

As above

10/29/2021 08:34 PM

Anonymous

Because people are still in debt wheather they make over £450 a week due to living cost no matching salaries

10/29/2021 08:40 PM

Anonymous

If that is income after tax then it seems a bit high

10/29/2021 09:14 PM

Anonymous

10/29/2021 09:20 PM

It seems that you are proposing to look solely at income without reference to its relation to the applicable amount as in the current system. This cannot possibly be fair.

Anonymous

10/29/2021 09:30 PM

AS ABOVE

Anonymous

10/29/2021 09:36 PM

I have already mentioned this. Is this government oblivious of the cost of living in Croydon. Everyone taking home less than £600 a week should be entitled to discount.

Anonymous

10/29/2021 09:52 PM

It should be less than £450.

Anonymous

10/29/2021 09:59 PM

The changes are about saving money at the cost of people being further into poverty making finding a way out of poverty even more difficult than it currently is.

Anonymous

10/29/2021 10:02 PM

Does this take into account any children the claimants have?

Anonymous

10/29/2021 11:54 PM

.....MMMM. People are facing huge cuts under this scheme. They are paying for Labour bankrupting the Borough.

Anonymous

10/30/2021 12:50 AM

The Maximum Threshold of £450 per week, is too low, considering the actual cost of living and the 2021 Budget announcements.

Anonymous

10/30/2021 01:41 AM

Am against this as it will create financial difficulties for many residents who may earn just above £450 a wk but struggle already, adding more financial pressures will lead many to greater hardship, hunger, ill health and family pressures.

Anonymous

10/30/2021 07:40 AM

This seems a good amount but depends on expenses

Anonymous

10/30/2021 07:59 AM

To each according to their need from each according to their means.

Anonymous

10/30/2021 08:31 AM

It seems fair

Anonymous

10/30/2021 08:55 AM

The council does not have money to waste

Anonymous

10/30/2021 09:23 AM

Circumstances still needs to be addressed on an individual basis.  
Good research needs to be done to see if this has worked in the pass  
for other Boroughs and how it has impacted the poverty levels of  
those Boroughs.

Anonymous

10/30/2021 09:27 AM

£450 per week is a decent income. The support should stop at £300  
per week and start with 50% discount not 80%

Anonymous

10/30/2021 09:53 AM

Think it's a bit low

Anonymous

10/30/2021 11:16 AM

if earning this amount of money per week there should taxes to pay

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let  
some competent people run the borough and immediately cease any  
plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:34 AM

Needs to go higher

Anonymous

10/30/2021 11:46 AM

It's fair to say that anyone earning under £450 a week would still  
need a discount as the other costs of living are rising at a ridiculous  
rate

Anonymous

10/30/2021 12:47 PM

Too low

Anonymous

10/30/2021 03:26 PM

As above question.

Anonymous

10/30/2021 05:38 PM

I have no opinion presently

Anonymous

10/30/2021 09:11 PM

Seems fair based on what people earn to pay more or less  
accordingly.

Anonymous

10/31/2021 07:22 AM

Again, I do not believe there should be any changes to the scheme.

Anonymous

10/31/2021 08:16 AM

It likely to be fair

Anonymous

10/31/2021 09:40 AM

As long as it it fair and entitlements checked properly

Anonymous

10/31/2021 11:20 AM

Income levels are a very simple approach to budgeting Many young families have huge outgoing mortgage or rent payments Some are supported by families

Anonymous

10/31/2021 06:42 PM

As some choose to work less hours and therefore less pay

Anonymous

11/01/2021 08:33 AM

As a personal income - not a household income

Anonymous

11/01/2021 09:36 AM

single parents earning just over this would be disadvantage.

Anonymous

11/01/2021 02:31 PM

Number of residents must be considered

Anonymous

11/02/2021 04:45 PM

There are many households that find it difficult even on£450 a week

Anonymous

11/02/2021 04:47 PM

Think it should be less

Anonymous

11/02/2021 05:04 PM

I thing is fare

Anonymous

11/02/2021 05:10 PM

Although I think it should be £500 per week maximum

Anonymous

11/02/2021 05:16 PM

For me to answer this I'd need to know how it would stand for someone like us where my husband works and earns but I don't work due to being a carer for a a disabled 15 month old



Anonymous

11/02/2021 05:24 PM

.

Anonymous

11/02/2021 05:45 PM

That suggests that only people on part time jobs will be of assistances when those in full time jobs with a bigger household sufferes. NOT FAIR!

Anonymous

11/02/2021 06:07 PM

again it depends on individual out goings

Anonymous

11/02/2021 06:19 PM

Present system is fine

Anonymous

11/02/2021 06:28 PM

How does that work if you have non dependants who work

Anonymous

11/02/2021 06:51 PM

If you're a single parent with young children and don't have any other help that amount is not enough to cover all the bills on your own.

Anonymous

11/02/2021 07:00 PM

Why should larger earners pay more and end up with the same money in they're pocket as someone not paying much or nothing at all. Where's the incentive to earn more to give it to a totally inept and corrupt council.

Anonymous

11/02/2021 07:09 PM

Considerations have to be taken when considering that. Everyone is a specific case

Anonymous

11/02/2021 07:26 PM

It should be higher. The services are not worth the amount you charge.

Anonymous

11/02/2021 07:31 PM

Because people who earn £600 a week still need support aswell.

Anonymous

11/02/2021 08:31 PM

all these kind of things only encourage people to stay home rather than even attempt to work

Anonymous

11/02/2021 08:34 PM

They have too live. Income does not go far

Anonymous

11/02/2021 09:07 PM

It is good to support Because its not enough for there living

Anonymous

11/02/2021 10:20 PM

We are all affected by inflation which keeps going up. The weekly threshold of £450 has to be increased up to £500 or £550. Gas prices are excruciatingly high, it swallows up one week's income per month during the cold season. The food prices going up noticeably every week, same goes to other retail sectors like clothing. Childcare for a working single parents will cost an arm and a leg coupled with new tax scheme proposals. Working parents will be discouraged from putting a maximum effort returning fully into a work force and earning a higher wages. Taxing the most wealthy individuals and companies at a higher rate would be appropriate. The fines for a deliberate tax avoidance should be made significantly higher and the money recovered should go back into a system to help those who need the tax support.

Anonymous

11/02/2021 11:39 PM

have said what i had to say above, plz refer to it

Anonymous

11/03/2021 01:28 AM

Rents in Croydon have been allowed to get out of hand 450 a week would mean for most that 2/3 of their money would be used just to pay rent before any other costs then with electricity costs etc that leave nothing to live on

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 08:44 AM

I support the maximum weekly income level of £450 per week

Anonymous

11/03/2021 08:49 AM

It will help vulnerable people to live a bit better and heat their property in cold weather.

Anonymous

11/03/2021 08:53 AM

Not many old people receive this amount

Anonymous

11/03/2021 11:27 AM

It helps with maintenance and Repair costs Building costs are astronomical Elderly pensioners have to rely on some one for general maintainance

Anonymous

11/03/2021 11:31 AM

Yes I think that is a manageable amount

Anonymous

11/03/2021 12:12 PM

As above

Anonymous

11/03/2021 01:28 PM

Because it takes no account of the number of residents in the household and their financial needs. For a single person, £450/week is a reasonable level to be paying full council tax - for a family with two parents working full time and three children of school age, it is most certainly not.

Anonymous

11/03/2021 03:09 PM

don't know what the current level is

Anonymous

11/03/2021 04:11 PM

£450 a week is not a lot of money when rent alone can cost £300 a week

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

That's a lot of money and I would be more than happy to my my full council tax if I were earning this amount

Anonymous

11/03/2021 04:24 PM

I would make it £500 a week

Anonymous

11/03/2021 04:24 PM

Due to their financial status

Anonymous

11/03/2021 04:27 PM

I'd like the old system would not change.

Anonymous

11/03/2021 04:29 PM

Most household do not earn that amount anyway

Anonymous

The low income people need all the help they can have

11/03/2021 04:37 PM

Anonymous

It's not enough money for me to live on

11/03/2021 04:38 PM

Anonymous

It is not clear whether the make up of that support is based on wages from an employer or possibly funds via benefits too etc. You could have someone not working and having housing paid for them and council tax but they still get benefits on top, others could have a low wage topped up with benefits pushing over the threshold.

11/03/2021 04:39 PM

Anonymous

The poorest in Croydon should benefit always.

11/03/2021 04:40 PM

Anonymous

It's very fair

11/03/2021 04:41 PM

Anonymous

I agree because it would help those on lower incomes feel supported.

11/03/2021 04:42 PM

Anonymous

As previous answer

11/03/2021 04:45 PM

Anonymous

That is far too low, the minimum should be £600 a week AFTER deductions.

11/03/2021 04:47 PM

Anonymous

As all of my comments above

11/03/2021 04:57 PM

Anonymous

No opinion

11/03/2021 04:59 PM

Anonymous

Like I said cost of living is going up but wages aren't and the government is supposed to help the less income earners

11/03/2021 05:00 PM

Anonymous

Other factors should be taken into consideration, i.e. the dependents in the household. Because income on paper does not also show the commitment of the finances.

11/03/2021 05:27 PM

Anonymous

Because I fall within this category

11/03/2021 05:28 PM

Anonymous

Definitely support this

11/03/2021 05:55 PM

Anonymous

I belive 450 its will be more then enath to support them self

11/03/2021 05:58 PM

Anonymous

Wealthy must contribute

11/03/2021 06:07 PM

Anonymous

Would this amount make up after deductions such as childcare costs etc

11/03/2021 06:11 PM

Anonymous

I think the income level should be higher.

11/03/2021 06:33 PM

Anonymous

I strongly do not support the new maximum weekly income level of £450 per week. I would rather support the maximum weekly income level of below £401 per week as expressed in my table above in question 16. Lowering the maximum to below £401 per week will allow further support to be given to the people with the lowest income levels in the first two bands. as shown in my table in question 16 above.

11/03/2021 06:39 PM

Anonymous

N/A

11/03/2021 06:44 PM

Anonymous

A lot of people dont earn that amount a week especially after tax.

11/03/2021 06:51 PM

Anonymous

That's a fair amount

11/03/2021 06:53 PM

Anonymous

Because if they have that much money they can afford council tax.

11/03/2021 07:16 PM

Anonymous

So you are a parent, you have your kids to take care of and a disabled person, money goes on them and actually caring.. but because your income says it's higher on paper you'll get squashed with another fee.. yet carers allowance is meant to be a crappy wage for someone being home to care for a disabled person so that the

11/03/2021 07:48 PM

services don't have to pay a MUCH MUCH bigger amount.. you'll see how many disabled persons and respite care you'll all be forking out for.. people will make sure they get their money's worth too. No more lazy chair swivellers! Soz hun, your going to actually have to do some work..

Anonymous

11/03/2021 07:48 PM

Because, as I said above, expenses should also be taken into account.

Anonymous

11/03/2021 07:49 PM

Seems fair

Anonymous

11/03/2021 08:00 PM

Income below £450 per week

Anonymous

11/03/2021 08:02 PM

As stated above pensioners & vulnerable people need all the help they need. It's not their fault they have vulnerability or have a condition that affects their everyday life.

Anonymous

11/03/2021 08:03 PM

This is too low.

Anonymous

11/03/2021 08:15 PM

£450 is too low a bench mark. You will be hitting the group of people who fall into a grey area of not earning enough to cope with such an increase in their monthly bills, but will be unable to receive any other financial support. Given the increase of all core bills, this is extremely ill thought out and will push many, many people into desperate measures such as not using heating and not buying enough food just so they can pay their council tax bill.

Anonymous

11/03/2021 08:26 PM

I don't understand the amounts I only understand my circumstances I don't earn anything near £450 a week. That is money I can only dream of.

Anonymous

11/03/2021 08:35 PM

Depending if you calculate with all universal credit or after rent and bills

Anonymous

11/03/2021 08:51 PM

The more help support is required.

Anonymous

11/03/2021 09:10 PM

That would help people

Anonymous

11/03/2021 09:15 PM

Support

Anonymous

11/03/2021 09:18 PM

This is a difficult one to assess as some people earning £450 per week has large families and with the cost of living so high it would make things very difficult for them. This proposal will only work if each family is assessed according to the individual circumstances. (One size doesn't fit all).

Anonymous

11/03/2021 09:25 PM

Any help is better than nothing.

Anonymous

11/03/2021 09:28 PM

Unfair

Anonymous

11/03/2021 09:45 PM

They should not be paying council tax as the money they are earning is not covering the cost of living in London.

Anonymous

11/03/2021 09:58 PM

Not sure.

Anonymous

11/03/2021 10:36 PM

I'm a low income earner and it Would be very helpful.

Anonymous

11/03/2021 10:57 PM

Na

Anonymous

11/03/2021 11:16 PM

Seems fair.

Anonymous

11/03/2021 11:27 PM

It seems fair

Anonymous

11/03/2021 11:41 PM

As stated above. Hardship fund for circumstances like bereavement of household member, short term illness effecting fitness to work, reduced earnings for maternity leave, suspended earnings, previously living on savings but capital is now below £3000.00 and not other income eg from rents, benefits, profits, loans or part time/temp jobs,

voluntaring so only claim expenses.

Anonymous

11/04/2021 01:59 AM

I support the maximum income level 450 a week if they have children in charge.

Anonymous

11/04/2021 02:00 AM

It's fair

Anonymous

11/04/2021 02:22 AM

I support because they need help.

Anonymous

11/04/2021 05:37 AM

I am not understand the question

Anonymous

11/04/2021 07:41 AM

It is necessary

Anonymous

11/04/2021 08:41 AM

It depends what this is made up from, sometimes you can't see all out goings ie child support to ex partner, percentage of payment to carers.

Anonymous

11/04/2021 09:32 AM

Yes it's hard times as cost of living has gone up and heading in one way so the amount of 450 is good baseline to start. You cannot make every one agree to that.

Anonymous

11/04/2021 09:34 AM

To relief someone from a huge council tax burden is good thing

Anonymous

11/04/2021 01:52 PM

I think it depends on circumstances. Those earning that who have no children would have a high wage in my opinion but if that wage was the take home for single parent with children then it's low.

Anonymous

11/04/2021 02:35 PM

If in pvt rent is expensive and then reduced help from Croydon is shambolic

Anonymous

11/04/2021 03:46 PM

£23000 is not much money if it is for more than one person. The amount should be set at a per person level, not per household.

Anonymous

We should do everything we can do to eradicate poverty including fuel



11/04/2021 03:56 PM

poverty etc not to increase it! Unfortunately the poor/rich divide is even greater than ever as the poor become even poorer. In my previous working life as a CAB debt, energy and housing advisor I have seen first hand the effects on residents lives.

Anonymous

11/04/2021 04:26 PM

Secomstances and rent and family costing need to be assessed

Anonymous

11/04/2021 04:46 PM

As this will affect those who receive benefits as income

Anonymous

11/04/2021 04:55 PM

If income is not enough than we have a problem so help people who don't earn enough

Anonymous

11/04/2021 05:03 PM

Put it to to less of 500 pounds a week as majority of workers are on low wage as it is and it will cripple the low earners they just don't earn enough

Anonymous

11/04/2021 05:26 PM

It depends if they are paying rent or have a mortgage or own their home outright. Rent in Croydon is very expensive and even on £450 a week someone's rent could already be £320 a week and they got to pay gas electric water fees there family etc £450 a week doesn't go very far in london boroughs it would up north but not in london

Anonymous

11/04/2021 05:47 PM

As before it's not enough help

Anonymous

11/04/2021 06:17 PM

Croydon Council proposes to take from those most in need of help and give support to those that need less help.

Anonymous

11/04/2021 06:20 PM

Sounds a trifle machavellian to me

Anonymous

11/04/2021 06:20 PM

A fair income margin

Anonymous

11/04/2021 06:43 PM

You want to use all our benefit information,plus calculate any child payments, and not take in to consideration familys who you will force in to poverty.

|                                  |                                                                                                                                                                     |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/04/2021 07:18 PM | I am not agree with that kind of charge because, if the people needed help, they should be helped fully, without any kind of restrictions, or salary discrimination |
| Anonymous<br>11/04/2021 07:19 PM | One have to be very good with money management to live on under £450 per week                                                                                       |
| Anonymous<br>11/04/2021 08:32 PM | Too low                                                                                                                                                             |
| Anonymous<br>11/04/2021 11:05 PM | See Q.16                                                                                                                                                            |
| Anonymous<br>11/05/2021 07:45 AM | Seems a fair amount                                                                                                                                                 |
| Anonymous<br>11/05/2021 08:21 AM | The banding system is already unfair before it reaches £450 a week, your thresholds are disgustingly low.                                                           |
| Anonymous<br>11/05/2021 10:12 AM | It all feels too 'blanket' and not tailored to individual circumstances.                                                                                            |
| Anonymous<br>11/05/2021 10:39 AM | That will help to relieve pressure on people with low income.                                                                                                       |
| Anonymous<br>11/05/2021 10:43 AM | Only if that is what they bring home after income tax deductions.                                                                                                   |
| Anonymous<br>11/05/2021 10:49 AM | Cost of living is getting so high                                                                                                                                   |
| Anonymous<br>11/05/2021 12:32 PM | Too high                                                                                                                                                            |
| Anonymous<br>11/05/2021 04:08 PM | should be a higher threshold                                                                                                                                        |
| Anonymous<br>11/05/2021 04:29 PM | £450 is not much income to manage every day living.                                                                                                                 |

|                                  |                                                                                                                                                                            |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/05/2021 06:23 PM | Threshold set too low                                                                                                                                                      |
| Anonymous<br>11/05/2021 07:05 PM | What about caters etc                                                                                                                                                      |
| Anonymous<br>11/05/2021 08:20 PM | Well it is only fair and relevant                                                                                                                                          |
| Anonymous<br>11/05/2021 08:53 PM | Not sure how this compares to now.                                                                                                                                         |
| Anonymous<br>11/05/2021 08:56 PM | Your just trying slot cut your assistance                                                                                                                                  |
| Anonymous<br>11/05/2021 09:13 PM | Your question does not provide full details of benefit of claimant.                                                                                                        |
| Anonymous<br>11/05/2021 09:26 PM | £1,800 is not a lot to live in once you deduct rent/mortgage and other bills It should be £2000 or £500 a week                                                             |
| Anonymous<br>11/06/2021 01:04 AM | Only if this goes ageas. I dont agree in principle                                                                                                                         |
| Anonymous<br>11/06/2021 02:21 AM | I support this as the &450 peewees is a s tree                                                                                                                             |
| Anonymous<br>11/06/2021 09:51 AM | £450 a week after or before tax? It is a reasonable wage to pay council tax as it is on top...                                                                             |
| Anonymous<br>11/06/2021 09:53 AM | My weekly income is below £300 yet I can manage                                                                                                                            |
| Anonymous<br>11/06/2021 10:13 AM | The cap is too low it will hinder more people than it will help                                                                                                            |
| Anonymous<br>11/06/2021 12:37 PM | I'm fed up with lower income households getting a lot of support. Put the money into supporting people to upskill, manage their money, become independent and less reliant |

|                                  |                                                                                                                                                                                           |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/06/2021 12:46 PM | No idea because I do not know their expenditure.                                                                                                                                          |
| Anonymous<br>11/06/2021 01:02 PM | As what's the point of working fulltime better off not working at all                                                                                                                     |
| Anonymous<br>11/06/2021 01:07 PM | Depends there are other bills to be paid included Rent so please look at that first                                                                                                       |
| Anonymous<br>11/06/2021 01:27 PM | If people have £450 or less a week then they should be entitled to the full discount scheme help                                                                                          |
| Anonymous<br>11/06/2021 05:48 PM | I prefer the current system.                                                                                                                                                              |
| Anonymous<br>11/06/2021 10:03 PM | Like I said the discount that are applied already are not even enough                                                                                                                     |
| Anonymous<br>11/07/2021 01:09 AM | Unless peoples benefits are going up before the year ends where will the money come from to pay council tax?                                                                              |
| Anonymous<br>11/07/2021 09:33 AM | It's a good idea                                                                                                                                                                          |
| Anonymous<br>11/07/2021 06:28 PM | There's many households living below £450, especially those on low pay, unemployed, ill etc. who would need this support.                                                                 |
| Anonymous<br>11/07/2021 08:18 PM | Because everyone has to pay their way                                                                                                                                                     |
| Anonymous<br>11/07/2021 09:49 PM | I support but it will depend the council tax band they belong to                                                                                                                          |
| Anonymous<br>11/07/2021 10:23 PM | If the 450 a week is there's a week then great. If they actually after paying bills and travel costs and food and uniform and medicines and dental bills ar actually -£250 a week Then no |
| Anonymous<br>11/08/2021 05:24 AM | No change                                                                                                                                                                                 |

Anonymous

11/08/2021 10:38 AM

I'm disabled and don't have any other income

Anonymous

11/08/2021 12:51 PM

I do not have enough knowledge to comment about the figures shown

Anonymous

11/08/2021 05:06 PM

Because they are struggling and need financial support

Anonymous

11/08/2021 08:43 PM

The support needs to be better within this lower remit

Anonymous

11/08/2021 11:09 PM

Because this isn't the average weekly income.

Anonymous

11/09/2021 01:08 PM

It should be £600

Anonymous

11/09/2021 02:20 PM

council needs to save money and cut council tax as soon as possible. The council tax burden on working people is far too high, therefore it should cease all financial support to everyone and repay its debt faster so that it can get out of the bad financial situation. When this is achieved council tax should be cut significantly. People were aware of changes to Welfare since 2010, they have had plenty of time to prepare and it is their responsibility if they have not done so.

Anonymous

11/09/2021 04:02 PM

It depends on their outgoings. Can a family of 4 live on this amount? As previously stated, the amount earned is not always the amount someone can afford to pay. Not having benefits like this leads to debt in other areas. To stress, the negative impact of removing help exacerbates other mental health issues, physical health issues and may well end up costing more money from other budgets

Anonymous

11/09/2021 09:49 PM

I think all your suggestions is vital.

Anonymous

11/10/2021 05:16 AM

Only if based on net income, if based on gross income the income level should be higher

Anonymous

11/10/2021 10:57 AM

As answered in no.16

|                                  |                                                                                                                                                                                                                                 |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Anonymous<br>11/10/2021 12:43 PM | n/a                                                                                                                                                                                                                             |
| Anonymous<br>11/10/2021 03:19 PM | £24000 is classed as low income                                                                                                                                                                                                 |
| Anonymous<br>11/10/2021 03:29 PM | every situation is different, that £450 maybe supporting a family with medical costs, that don't fit under the ridiculous guidance of PIP (as i personally know) so the family could be struggling but on paper they look flush |
| Anonymous<br>11/10/2021 07:33 PM | The maximum weekly income level is set too high at £450 per week. I would only support the proposed change if it applied to households with an income below £300 per week.                                                      |
| Anonymous<br>11/10/2021 09:16 PM | with all billing payment to cover it good to support.                                                                                                                                                                           |
| Anonymous<br>11/10/2021 10:04 PM | It's too low a base level, this is London so cost of living is higher                                                                                                                                                           |
| Anonymous<br>11/11/2021 01:41 PM | I think other factors should be considered. People without kids might be fine but for people with 3 kids plus rent and other outgoings it's impossible                                                                          |
| Anonymous<br>11/11/2021 02:25 PM | It's the decent thing to do                                                                                                                                                                                                     |
| Anonymous<br>11/11/2021 03:58 PM | This will in no way protect those on low incomes no matter how you try to dress it up!                                                                                                                                          |
| Anonymous<br>11/11/2021 05:59 PM | The scheme looks ok in theory, hopefully, our council officials will revise budgets to suit all residents needs,                                                                                                                |
| Anonymous<br>11/12/2021 07:28 AM | this applies to my situation                                                                                                                                                                                                    |
| Anonymous<br>11/12/2021 08:18 AM | People on low income should get help                                                                                                                                                                                            |

Anonymous

11/12/2021 01:15 PM

It will still hit the families that are struggling the hardest

Anonymous

11/12/2021 06:07 PM

Because council tax is outrageously high and if you're living on £450 a week you can't afford the council tax

Anonymous

11/12/2021 06:15 PM

That is a reasonable figure

Anonymous

11/12/2021 11:52 PM

They need it

Anonymous

11/13/2021 05:39 PM

450 pweek is only going to cover rent and bills , not even shopping for food. Yet alone ctax

Anonymous

11/15/2021 09:38 AM

I do not know the current rates where people are supported.

Anonymous

11/15/2021 12:12 PM

1- This will be 1800 per month /21,600 annual (so it is under your proposed annual income), 2-Do you know how much they pay for rent, utility, if they have children, mortgage, are they students...etc ...DO YOUR JOB you are hired to do not just find a way to rip the people

Anonymous

11/15/2021 06:08 PM

To help reduce the hardships of the UK living standards to those in deer need.

Anonymous

11/16/2021 08:19 AM

People on low income need help to survive

Anonymous

11/16/2021 08:28 PM

This is still not very much to live on when housing costs are taken into account. I would support a higher maximum weekly income before CTS is withdrawn completely.

Anonymous

11/17/2021 11:23 AM

Benefits are nowhere near that income

Anonymous

11/17/2021 01:21 PM

Every penny helps the household with less money to survive this UK which has become greedy and expensive.

Anonymous

11/17/2021 05:10 PM

This may sound a lot, but it is not a lot of money, Once the bills have been paid.

Anonymous

11/18/2021 10:36 AM

some nneed help due to poor wages

Anonymous

11/18/2021 12:08 PM

If they have that amount coming in and a big family it won't help.

Anonymous

11/18/2021 08:06 PM

As above you are cutting the funds from households who desperately need the support. Do not cut the tax support

Anonymous

11/19/2021 08:34 AM

People are finding it difficult especially in these couple of months

Anonymous

11/19/2021 03:16 PM

This maximum weekly income of £450 is too high. You should be supporting every vulnerable resident, some pensioners are not poor, some poor pensioners living with working age people in multi generation households will not benefit from your so-called support scheme; care leavers don't automatically develop a support network or become less vulnerable at 25; vulnerable residents who are able to work are still on low incomes and in working poverty due to being unable to work full time or keep well paid jobs. Croydon has at least 23,000 employees earning less than the London Living wage yet your proposals will affect the working poor composed mostly of either working class people or ethnic minority groups. You claim that the new system "continues to prioritise the lowest income households in our community" but people who are over 18 and out of work will still be faced with a 20 per cent cut to their Council Tax eligibility simply because they are of working age. There would be no consideration of whether they are on no pay because they're full-time carers, or whether they're on low pay because they need part-time jobs that fit with the school-run. At least 30 per cent of children in Croydon are living in poverty and their households haven't been considered by your new scheme; nor have you considered the cumulative impacts of the Universal Credit cut, the benefit cap and inflation. Disabled people who are able to work won't be considered part of the protected group, even though many disabled people require extra space in their homes for accessibility reasons or for carers to stay. Many of the disabled people in the workforce require flexible working or part-time hours, meaning their earning capacity is likely to be compromised. Disabled people, within or outside the workforce, are overrepresented among the poor and yet they're hardly "protected" in



your proposals. Why is there no consideration of a working age adult being in low-paid work, or out of work, due to factors like having a baby or caring for a disabled relative? Many of the groups affected by the change are on benefits such as carers' allowance.

Anonymous

11/21/2021 01:17 PM

don't understand what difference then current system.

Anonymous

11/21/2021 05:33 PM

Sometimes it could depend on people overall circumstances which this wouldn't take into account. I guess this simplifies the system

Anonymous

11/21/2021 06:42 PM

I do not support this scheme because I would lose my discount and I would struggle to meet my monthly costs.

Anonymous

11/23/2021 04:37 PM

It's probably a bit too high as it's not massively off median incomes

Anonymous

11/24/2021 01:15 PM

Will it affect couples working receiving over 450 weekly but different account, or can the council tax support claim individually.

Anonymous

11/24/2021 07:02 PM

SEe previous answers

Anonymous

11/25/2021 02:14 PM

It depends on the number of people living in the household who depend on £450 a week.

Anonymous

11/26/2021 08:43 AM

The thresholds needs to be higher people in receipt of benefits are living a better life in terms off surplus cash this is not right

Anonymous

11/26/2021 09:11 AM

The threshold needs to be higher

Anonymous

11/26/2021 12:12 PM

Man cannot live it is constant stress how to pay bills and find food to eat.

Anonymous

11/26/2021 09:23 PM

If Increase happens people need support

Anonymous

11/27/2021 04:38 PM

ofcourse its nothing

Anonymous

11/28/2021 12:24 PM

Rents are very high too

Anonymous

11/28/2021 03:49 PM

People have children and other bills to pay so I believe they will need a discount.

Anonymous

11/29/2021 10:11 AM

Should only be directed to the first 4 groups all the rest must go and also need to be add any person leaving in the same house.

Anonymous

11/29/2021 12:43 PM

£450 per week is not sufficient for a family.

Anonymous

11/30/2021 02:02 PM

Because it depends on circumstances - should not be a blanket approach.

Anonymous

11/30/2021 02:44 PM

People who earn more than this still need protection.

Anonymous

11/30/2021 03:39 PM

Does not reflect the circumstances or vulnerability of the household. Does not equate to actual income. Highest threshold is too low. Does not relate adequately to cost of living and circumstances and will need to further financial difficulty for those who are managing to get by with CTS support and no other benefits. It could be the difference between meeting all your bills or having to go to a food bank even when you work for the council.

Anonymous

11/30/2021 06:35 PM

Income is not the only measure of need

Anonymous

11/30/2021 11:46 PM

Don't change it because you lot messed up

Anonymous

12/01/2021 12:54 AM

This is a reasonable figure, though I would be interested to know if it's gross or net income

Anonymous

12/01/2021 07:05 AM

I think the way in which your phrase the question is not correct. What you have not clarified is how you will calculate the income levels of all

household members. How are you calculate wether that income is even accessible to the parents?

luay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

I do not support the proposed maximum weekly income level as I think it is too low. A weekly income of £450 is equivalent to an annual income of £23,400, but the average annual wage for Croydon is greater than £30,000 per year. Thus, the council's proposed changes would mean that residents who earn significantly below the average annual wage - and who are therefore definitionally disadvantaged - would not be eligible for assistance. The council should consider a higher cut-off threshold for weekly income so that more people in need of assistance can be helped.

Anonymous

12/01/2021 06:29 PM

If outgoings on rent and council tax are high the resident could be left with a minimal amount for food etc

Anonymous

12/01/2021 09:54 PM

It seems like a fair number.

Anonymous

12/02/2021 01:26 PM

Surely the administration of this would be much more complex than the current way? People shouldn't have to provide their personal income information to the council.

Anonymous

12/02/2021 05:57 PM

Living costs are higher and wages have not increased. More people who are employed are living in poverty

Anonymous

12/02/2021 06:41 PM

No I don't support it if anyone earns £450 a week or less they qualify for a discount but the table shows this anyway. If you earn £450 a week that would be £23400 a year and the table clearly shows you get a discount but it's only 20%. So this was a pointless question. I do not support because I don't think this discount should be applied on income.

Anonymous

12/02/2021 08:33 PM

It doesn't say where this is gross or net but regardless income vs. Outgoings need to be taken into consideration especially as there's so Little support for working parents and childcare costs

Anonymous

12/02/2021 09:53 PM

see 16

Anonymous

12/02/2021 10:03 PM

Threshold is too low

Anonymous

12/03/2021 05:01 PM

Council Tax Support should be maintained, for all who currently receive it, at the current level and should increase annually in line with the Retail Price Index. The full cost of this support should come from progressive taxation (i.e., The Council Tax).

Anonymous

12/03/2021 07:35 PM

Pay or starve

Anonymous

12/03/2021 08:16 PM

It needs to be higher than that. You cannot expect people to pay 10% of their pre income tax income to the council.

Anonymous

12/03/2021 09:22 PM

Because my weekly income is well below £450

Anonymous

12/03/2021 10:18 PM

Its too much - £23,400 is not enough earnings to pay the council tax fully

Anonymous

12/04/2021 07:56 AM

Household incomes could fluctuate so it would be difficult to calculate their support allowance accurately and effectively, eg, someone who is on zero hours contract.

Anonymous

12/04/2021 08:53 AM

Low Income council tax is so high and you can't see what your paying for.

Anonymous

12/04/2021 10:32 AM

As I was reiterated, council tax based on property and it's impact, it should not be based on income, it's a matter for central government.

Anonymous

12/04/2021 12:03 PM

I'm discalculate. I can't do these maths.

Anonymous

12/04/2021 01:46 PM

Depending what rents & other liabilities are i need more yime to evsulate it all

Anonymous

12/05/2021 07:32 AM

Living in a property with high band doesn't really mean you earn a lot and the flat level of £450 a week is low.

Anonymous

12/05/2021 09:38 AM

I would support the salaries of councillors being stopped - these are public service roles not primary jobs

Anonymous

12/05/2021 05:51 PM

I do not sure but I think your dentitions will be acceptable.I want to make a complaint. Demanded or reported that the garbage collectors have not collected our garbage for a month and there is no way to contact the town hall and they make an excuse that there are no drivers they do not collect us or the recycling of food waste, or of cardboard and plastic and much less in the two years that I have been at this address, for example, recycling paper and cardboard is unpleasant that they charge us taxes and do not even give us the minimum service from the town hall that we need, thank you, that is my complaint to Croydon Council.

Anonymous

12/05/2021 06:22 PM

Presumably the council have competent people working out the sums arrived at.

Anonymous

12/05/2021 07:01 PM

As this does not include carers over 25 + who are often struggling to pay bills just as disabled and those care leavers under the age of 25 or consider those with children still in higher education.

Anonymous

12/06/2021 11:15 AM

It needs to be properly assessed by comopent staff. Many receive support who do not need it As a disabled resident I get no support or care .

Anonymous

12/06/2021 03:27 PM

DEPEND ON THERE SITUATION BUT 450 A WEEK IS QUITE GOOD?

Anonymous

12/07/2021 02:50 PM

it is not enough support

Anonymous

12/07/2021 03:45 PM

Some people earning that might still need help

Anonymous

12/07/2021 05:52 PM

To support people in the most need to cover their living costs.

Anonymous

12/07/2021 09:23 PM

It is to be remembered that many are affected by the fact they come under Greater London with London prices everywhere. The cost of food, energy, transport etc have increased considerably. Yet the scheme would seem to take from those who can least afford it, increasing the threat of increased deprivation. Clearly that cannot be right!

Anonymous

12/08/2021 06:51 AM

The cost of living has soared and low income or pensioners are having to choose between food or heating!

Anonymous

12/08/2021 04:52 PM

See comments below

Anonymous

12/08/2021 05:29 PM

see 10

Anonymous

12/08/2021 06:43 PM

It should be higher, this banding keeps low earners poor

Anonymous

12/08/2021 09:19 PM

Factors needs to be taken into consideration, such as family size, dependents and other household cost that takes priority.

Anonymous

12/08/2021 09:51 PM

Seems reasonable

Anonymous

12/09/2021 12:14 AM

Depends how many in a household. Too simplistic

Anonymous

12/09/2021 08:29 AM

No point in answering this

**Optional question** (304 response(s), 290 skipped)

**Question type:** Essay Question

**Q19** | If you have any other comments or ideas you'd like us to consider as part of this consultation, tell us below:

Anonymous

10/28/2021 06:31 PM

Just to say the part before clicking to do survey states consultation closes December 2022.... Need to get that changed

Anonymous

10/28/2021 09:14 PM

Selling Brick by Brick

Anonymous

10/28/2021 09:46 PM

Please consider providing support for disabled residents who are on a low income but have not had their home adapted so cannot claim assistance

Anonymous

10/28/2021 10:21 PM

Raising the council tax causes problems especially by a bankrupted labour council. Council tax should be lowered so everyone can pay it without putting themselves in debt

Anonymous

10/29/2021 09:26 AM

Why is this not integrated into Universal Credit? Croydon Council should pay Council Tax Support into that.

Anonymous

10/29/2021 12:08 PM

N/A

Anonymous

10/29/2021 02:31 PM

There is not enough information to give helpful answers to this survey. I suggest that the Council look at reducing the number of councillors, and undertake a review of their allowances before targeting the poorest in our community. This may not save as much but it would certainly set an example that suggests the council is looking elsewhere rather than seeking the easy target, the poorest people in Croydon.

Anonymous

10/29/2021 02:39 PM

The questions seem to be cynically worded in order to manipulate favourable responses.

Anonymous

10/29/2021 04:12 PM

It's not the right time to be withdrawing support from residents

Anonymous

10/29/2021 04:58 PM

There is no details as how this will work

Anonymous

10/29/2021 06:28 PM

There should be no Council tax discounts. This should be part of wider universal credit payments.

Anonymous

10/29/2021 06:58 PM

This council is bankrupt and potentially criminal in their incompetence. Balance the budget then you can give money out like sweets.

Anonymous

10/29/2021 07:05 PM

I'm David McDonald, Personal Enablement Support Officer, specialising in Council Tax collection in Gateway. While I agree cuts need to be made, I feel strongly that: 1. The reduction in support should be gradual, reducing from maximum support of 85% to 80% over 5 years; and 2. Single parents with children under the age of 5 should continue to receive 100% Council Tax Support.

Anonymous

10/29/2021 07:23 PM

Before thinking of doing stuff on the council tax. Make sure that the basics of ppl living in Croydon more exactly north are fixed. No flytippings, no littering, safe streets. After that you can raise and help the world. But first help yourselves.

Anonymous

10/29/2021 07:26 PM

Stop bailiff action if you miss a couple of payments

Anonymous

10/29/2021 08:09 PM

I think there's needs to be more protection around single parents and taking their child maintenance is harsh considering they are the ones doing majority of the child raising and has a direct affect on children . Also some working disabled people have bad days and not able to earn all the time it is not fair to penalise them for this and add another stress

Anonymous

10/29/2021 08:16 PM

Cut services. Cut staff. Cut taxes.

Anonymous

10/29/2021 09:14 PM

Please clarify what the income bands are - per person or household/ before or after tax. Not enough detail in consultation.

Anonymous

10/29/2021 09:20 PM

I am puzzled that there seems to be no full description of the changes in a consultation document explaining how they relate to the current system and giving the rationale.

Anonymous

10/29/2021 09:30 PM

ASK NEWMAN

Anonymous

10/29/2021 09:36 PM

I have always thought that the council tax should be abolished. We pay taxes from our wages and that's more than enough. The government who takes the taxes should pay for running the whole expenses. Unfortunately it's average earners who suffer most. Our opinion doesn't matter. One way or another we will pay more and



more

Anonymous

10/29/2021 10:02 PM

What about those currently receiving 25% single discount

Anonymous

10/29/2021 10:02 PM

Does the income brackets take into account any children a claimant has, child benefits, tax credits? Etc etc... Shame on you labour... this will only make those on low incomes poor under labour then the Tories.... I'm a benefits officer for another council and this is a shambolic system, non deps and working partner will suddenly move out.. Nothing wrong with the current system it's fair.. It's not the claimants fault labour bankrupt the council....

Anonymous

10/29/2021 11:54 PM

The quicker this Labour Council goes the better.

Anonymous

10/30/2021 01:24 AM

Working Single parents with children should not have to pay the same amount of council tax as a 2 parent family even if their total household income is the same. Their should still be a greater reduction for single parent households.

Anonymous

10/30/2021 01:41 AM

The proposed changes should be abandoned.

Anonymous

10/30/2021 07:40 AM

Most retired people do not receive huge pensions and are paying full council tax. Perhaps increase costs should be borne by working people.

Anonymous

10/30/2021 08:31 AM

I would suggest revisiting council tax bands as much has changed since 1990.

Anonymous

10/30/2021 08:47 AM

Reduce council tax. It is far too high.

Anonymous

10/30/2021 08:55 AM

Cuts are the way forward, we do not have money to waste on those that don't help themselves.

Anonymous

10/30/2021 09:23 AM

Every Borough wants to thrive and be well talked about amongst other Broughs expecially in London, the Capital City of England. So it means if the people thrive, the whole Brough thrives and does well.

This should be well researched to make sure we as Croydon aren't putting ourselves in a compromising situation that will later impact us negatively for years to come. We already have enough to deal with being in the news not long ago.

Anonymous

10/30/2021 09:27 AM

The scheme is prone to fail because the changes in people circumstances and income level. Administrative tasks to adjust the council tax support will increase and everyone involved will be frustrated. It's impossible to monitor people income without adding to the administrative burden which could be seen in Croydon already. There are other ways for the government to support vulnerable people. The council tax increases every year and the quality of services is lower so the council needs to look into the services provided to the ones who are taxed the most.

Anonymous

10/30/2021 11:28 AM

You should all be so ashamed that you all immediately resign and let some competent people run the borough and immediately cease any plans to punish the poorest for your incompetence or worse.

Anonymous

10/30/2021 11:46 AM

Just want to reiterate that my answer to the second to last question is understood. I believe anyone on £50-£150 income a week is seriously poor, just about getting by, so they should get 100% discount on community charge. Also I'd love to know how the money is actually spent and would the council consider opening the books to the public so they can check receipts?

Anonymous

10/30/2021 12:47 PM

This survey should have provided a chart & graphs of how council tax money is collected & spent compared to what is being proposed including councillors salaries now & under the new proposals.

Anonymous

10/30/2021 03:26 PM

Council should support economically those families that are actively working on low income, not those on benefits for years and years having childrens. there should be a cap as how much monies you can claim, full stop.

Anonymous

10/30/2021 05:38 PM

Don't punish those who get off the backsides and work hard, make those who say they can't get a job get one, there are many, even our NHS is desperate and they train staff too, you don't have to be a medical person.

Anonymous

Maybe those in the largest houses should pay more and perhaps

10/30/2021 09:11 PM

more than renters as they do not benefit from house equity. This increases hugely through just being in the house.

Anonymous

10/30/2021 10:37 PM

Grass cutting and rubbish collection must be prioritised before subsidising low income households. These are services residents pay for but seem to continue to be reduced.

Anonymous

10/31/2021 07:22 AM

I urge you to strongly reconsider cutting back this scheme and pushing residents further in to poverty. This scheme is available to those most in need and instead, having paid full council tax for 14 years of the 14.5 years since I moved out of my parent's home, would rather an increase in council tax should the council feel it is absolutely necessary (and legally and morally justified) to recoup mismanaged finances from innocent residents.

Anonymous

10/31/2021 08:16 AM

We new a full support of the Council and make people feel good and in this community. Croydon is a great city in London so, please help your people in Croydon to live without stresse from you.

Anonymous

10/31/2021 09:40 AM

Please make sure that fraud and corruption is not allowed to happen in this scheme

Anonymous

10/31/2021 06:42 PM

Those who have always paid in and work full time should get a reduction. Government continues to hit those middle earners. Making it so hard just paying the bills and living on a full time wage

Anonymous

11/01/2021 08:33 AM

With hikes in the costs of energy, food and general cost of living many are finding it hard - the most affected are those who are not working who are in receipt of benefits - these are the people who need the most support

Anonymous

11/01/2021 09:36 AM

Landlords providing Supported living properties are currently exempt from paying council tax, I do not agree with this. These landlords are making a good income, can afford to pay council tax and use the services provided, they should not be exempt.

Anonymous

11/02/2021 05:10 PM

None

Anonymous

.

11/02/2021 05:24 PM

Anonymous

11/02/2021 06:17 PM

The wording of this survey in some forms is complicated to understand if you do not fully understand how this all works

Anonymous

11/02/2021 06:19 PM

Anytime any new system come into force more vulnerable people struggle.

Anonymous

11/02/2021 06:28 PM

I think Croydon are a disgrace Your poor financial management has left this borough in severe deficit and to get the money back you intend to take more from the poorest in society the system you currently have in place works but you want to exclude groups like carers and low income pensioners I no longer want to live in Croydon and am doing my best to move away where I (a carer) will not be treated so badly What you have in place already works so this is only so that you can take more money from the least equipped to pay it Also Consultation, dont make me laugh you have already decided but are just going through the motions as you are obliged to do, Croydon doesnt care about any low income group and certainly not carers who have given up their lives to look after a disabled person

Anonymous

11/02/2021 06:51 PM

Please consider single parents with babies/dependants

Anonymous

11/02/2021 06:55 PM

Croydon has one of the highest council tax bills in entire London. Streets are dirty, bins collection is missed at times, there are rats and a lot of foxes- issue that is growing year by year and nothing is done. Proposed changes will only affects people who already are struggling. Personally increase of even £50 for me on any bill will make me struggle financially. Utility bills are already increasing this winter.

Anonymous

11/02/2021 07:00 PM

Get you're own house in order first and stop wasting the millions and millions of pounds that are wasted or lost fraudulently.

Anonymous

11/02/2021 07:09 PM

I believe further investigation on each household should be done before increasing or decreasing the taxes

Anonymous

11/02/2021 07:26 PM

I barely scrape by on my £9000k salary and tax credits. I pay £110 a month for the worst services in Croydon. I cannot afford to live comfortably and strongly believe that Croydon residents shouldn't have to suffer because of our poorly managed council.

Anonymous

11/02/2021 09:07 PM

No I don't have others comments

Anonymous

11/02/2021 10:20 PM

At the moment, due to Covid-19 and inflation, we have far more vulnerable groups mentioned in the proposed tax scheme. It will be a hard year ahead for many if not for all of us. Notwithstanding that, the current tax support was extremely appreciated by absolutely all of us who received it.

Anonymous

11/02/2021 11:39 PM

like i said, cut the salaries of the govt officials to balance the lack of funds. do not reduce the benefit the already heavily taxed, up to their ears in debt public received!! and what is worse (borders on the criminal) do not deceive the public into thinking u are doing them a favour by reducing the said benefit! have some conscious please!!

Anonymous

11/03/2021 01:28 AM

Until Brexit, utility, Covid costs are considered the numbers and bands used are too low. The costs of living is expected to increase by a considerable amount 1800 a month when rent is more than £1100 for a single parent means there is not enough money to pay the rise in costs let alone a rise in council tax. You need to clear a minimum of £2000 at least to have half a chance as other benefits have also been cut

Anonymous

11/03/2021 07:52 AM

Why should the poorest and least able be penalised for your incompetence and the bankrupting of the council. Cut your salaries & expenses.

Anonymous

11/03/2021 11:27 AM

1

Anonymous

11/03/2021 11:31 AM

I honestly think as I said before, the people at the lowest rung of the financial ladder, their quality of life should be helped as best as is possible

Anonymous

11/03/2021 01:28 PM

This is not the right time to take funding away from the poorest households in the borough.

Anonymous

11/03/2021 04:14 PM

I am not able to survive on universal credit and now you want to take away my support even more. Come on you are the ones that have miss managed the financials of our council now we have too pay.

Anonymous

11/03/2021 04:23 PM

Please re consider the % per 50

Anonymous

11/03/2021 04:29 PM

You questionair didn't say anything about single households how this will help. Or how the changes will work for them.

Anonymous

11/03/2021 04:38 PM

Please do not take 100% discount for the severely mentally disabled

Anonymous

11/03/2021 04:39 PM

Just because someone is a pensioner it should not be assumed they have no money or need the support some may be living in their own homes and mortgage free they also get other benefits such as heating supplements, free travel etc which all younger working age people have to pay as well as mortgages, council tax etc.

Anonymous

11/03/2021 04:45 PM

Support action

Anonymous

11/03/2021 04:45 PM

Single parents will be disproportionately affected by this change, especially as maintenance will be taken into account, this is putting further children and single parent families into poverty - disgusting

Anonymous

11/03/2021 04:47 PM

I agree with a tiered system, but it MUST be realistically set to balance out the cost of living and extortionately high rents being charged in the private sector. The figures in this are far too low and not real world figures. Although not relevant to this matter, social housing needs to ensure that disabled people can get on to the list and be an absolute priority.

Anonymous

11/03/2021 04:57 PM

I wish I could come up with solutions for so that the right people get the right help but not that clever enough and to stop the poorer getting more poorer having lived through hardship most of my life

Anonymous

11/03/2021 04:59 PM

Council support must continue for the people for manged to pay the council tax

Anonymous

11/03/2021 05:00 PM

The majority of the population is poor so the government should regulate prices so wages can reflect the cost of living

Anonymous

11/03/2021 05:27 PM

I think residents with small children should also be part of the group who are unaffected in the changes.

Anonymous

11/03/2021 05:28 PM

None

Anonymous

11/03/2021 05:58 PM

n/a

Anonymous

11/03/2021 06:07 PM

It might have also helped if the Labour Croydon Council had handled the borough's council tax money a lot better, which has meant the council tax has gone up because Croydon has become bankrupt. By rights criminal proceedings should have been taken against those councilors responsible for the money we have paid in council tax and they should be facing prison.

Anonymous

11/03/2021 06:39 PM

I would like you to consider my comments in questions 16 and 18 carefully. Implementation of my proposed bands and Council Tax protection in this way would still balance the Council's £30 million budget. It would only remove the 20% protection given to the last but one band (Over £401 - £450 - Over £20,800 - £23,400 - 20%) and redistribute it to the first two bands by adding a further 10% to your proposals to make the new protections 90% and 80% respectively. This would provide a fairer and better Council Tax Support to people with the lowest household incomes. Thank you.

Anonymous

11/03/2021 06:44 PM

N/A

Anonymous

11/03/2021 06:48 PM

See above. Temporary solution is not an option. Long term solution is needed with budgeting skills, labour skills and for those with no family and not able to work, transportation and competitive guardianship is needed to manage their budgets. Bleeding the working people is not the answer because the working people also have their own children and themselves to support.

Anonymous

11/03/2021 06:51 PM

Nothing too add.

Anonymous

11/03/2021 07:16 PM

Make these things easier to understand for those of us who have learning disabilities

Anonymous

11/03/2021 07:48 PM

Yeah, consider stop trying to find ways to charge residents and get better employees.

Anonymous

11/03/2021 08:00 PM

Please support the households whose income is lower £400 per week and pensioners

Anonymous

11/03/2021 08:03 PM

N/A

Anonymous

11/03/2021 08:26 PM

Mental health working people like me should be supported in this scheme. They have more financial outgoings than people who have no health conditions. You get no nhs exemptions when you work part time and have health problems like me. I also find that really difficult for me it's nearly £10 a prescription and I have two different medications. That's nearly £20 plus other health related items I have to get every month. Losing any council tax support is detrimental on someone like me and very worrying and concerning.

Anonymous

11/03/2021 08:35 PM

You need to think as well people sometimes pay lots in rent and bills food is very expensive like you can just go in the way they receiving by week this need be analysed very good

Anonymous

11/03/2021 08:51 PM

Please put more funding into the Croydon community. Shops and entertainment.

Anonymous

11/03/2021 09:15 PM

None

Anonymous

11/03/2021 09:25 PM

I don't.

Anonymous

11/03/2021 09:28 PM

The scheme is not supportive of people who earn more and work hard to earn their salary. Find another way to help those in need

Anonymous

11/03/2021 09:45 PM

Find alternative means of cutting back expenses a making vulnerable residents pay council tax is not the way to do it. You are causing them to be in debt which can lead to mental health amongst other illnesses.



Anonymous

11/03/2021 09:58 PM

Please remember with prices on most things going up, don't push people who can't pay increased Council Tax over the edge. With COVID-19 a lot of people lost jobs, or are recovering from operations.

Anonymous

11/03/2021 10:14 PM

Feel people on benefits get more help than working people. They pay less of everything but get more in benefits than most earn in a week. Working families have less money because they pay more rent council tax water rates etc

Anonymous

11/03/2021 10:57 PM

Na

Anonymous

11/03/2021 11:41 PM

No.

Anonymous

11/04/2021 01:59 AM

In my opinion you need to consider couples with family of 4or above with income little bit above 450 a week.

Anonymous

11/04/2021 02:22 AM

I don't have any another comments thanks.

Anonymous

11/04/2021 05:37 AM

Low income families they need support

Anonymous

11/04/2021 07:41 AM

Necessary

Anonymous

11/04/2021 08:41 AM

This does need to be considered carefully, as everything isn't straight forward, ie with change over to universal credit, it has put some people on the bread line and unable to manage.

Anonymous

11/04/2021 09:32 AM

Disable person with any other confirmed support from DWP should be considered like PIP! This really helps to filter them out without any anxiety or stress to people.

Anonymous

11/04/2021 09:34 AM

Keep supporting and helping the venerable and those in need Thank you

Anonymous

This it's help vulnerable people who have arrears from council tax as

11/04/2021 01:03 PM

well

Anonymous

11/04/2021 01:52 PM

This makes me very anxious. I work and have always tried to pay my way as a single parent. Since my eldest has turned 18 things have gone up. He struggles to find work and I am supporting him as well as another child. I get some support but not enough to ever see me out of the red. With this proposal it seems I will be worse off.

Anonymous

11/04/2021 02:35 PM

Croydon residents paying for the failures of the council. Backhanders brick by brick, Fairfield halls. Brough wasted money and gave the leaders £ thousands in payoffs and the vunrable pay

Anonymous

11/04/2021 03:46 PM

I know the council is bankrupt, but this will have a terrible effect on those who are unemployed and on benefits, as well as those on very low incomes.

Anonymous

11/04/2021 03:56 PM

Whilst it is an unenviable position for any council to seek increases in it income, particularly for a Labour Council, I would support this move if there was really no other alternative, such as reducing the council's wage bill and/or its general expenditure/operational costs through skilled management techniques and more competitive tendering. I would like to see a more creative way of using highly skilled retired residents (those of us are 'unattractive; to the employment market) as unpaid volunteers in skilled/responsible operational positions to drive down the council costs of doing business. For example. I am a very young/fit and highly experienced/skilled manager 68 who is years old and would be happy to volunteer my time as an unpaid volunteer. I also believe that the council has missed opportunities to increase its income through who is business/commercial links that may still be available to them. While I am aware of central governments position I fully support the council's initiative to licence landlords and to have a digital landlord registry which of course will bring in additional revenues. In Croydon we have a wealth of talented and a wide ranging and experienced retired resident who would love to contribute to assist Croydon Council achieve it goals/aims. Many would freely volunteer given the opportunity. What about forming a group of retired residents to volunteer their service starting with a think tank of how to use them as a resource?

Anonymous

11/04/2021 04:17 PM

High living expenses

Anonymous

Go conservative and sort this out

11/04/2021 04:25 PM

Anonymous

What about the people who are disabled yet work part time

11/04/2021 04:27 PM

Anonymous

Yes please do not change this as this will cause family difficulties

11/04/2021 04:44 PM

Anonymous

The change would be very confusing for people and wouldn't help a single parent on benefits if a child hits 18

11/04/2021 04:45 PM

Anonymous

I feel that this will affect people who have a child that has a disability and that can't work as they care for them this should be included within the group that shouldn't have been affected

11/04/2021 04:46 PM

Anonymous

Single parents should not pay council tax if they are on benefits or on a low income. Children shouldn't be suffering and it's unfair you are saying a disabled person can't suffer but a child should.

11/04/2021 05:26 PM

Anonymous

We need more help with c/t costs what you charge in Croydon is just ridiculous.

11/04/2021 05:47 PM

Anonymous

1. Please account for the £1,868.4 million debt that Croydon Council has incurred and not accounted for. 2. Please explain exactly where the proceeds of this proposed robbery are going to be spent.

11/04/2021 06:17 PM

Anonymous

Punishing people for in-house mistakes, all to get more out of people that are or have paid more than enough

11/04/2021 06:20 PM

Anonymous

Council tax support and council tax payment schedules etc need to be made more clear and user-friendly. Some residents fail to properly read and/or understand council tax documents and are unfortunately too embarrassed or disillusioned to bring forth their concerns

11/04/2021 06:20 PM

Anonymous

Maybe give us a pupil premium and give more support to the working class.

11/04/2021 06:43 PM

Anonymous

Don't waste money taxing the poor.

11/04/2021 08:32 PM

Anonymous

11/04/2021 11:05 PM

To elaborate on Q.16, I would suggest maybe looking at having income bands for each property valuation band. That way, you can still have the proposed change, without severely affecting those at the "wrong" end of the spectrum financially from their property band.

Anonymous

11/05/2021 02:46 AM

Please don't make life harder than it is - Mother of two .

Anonymous

11/05/2021 07:45 AM

Council tax is contentious but a fairer system must be decided upon

Anonymous

11/05/2021 08:21 AM

This is illogical policy, which isn't even aligned with any other means-tested benefit in the country. You want to cut 20% of support even for people who aren't in work, simply because of their age. You may be ripe for legal action on the basis of age discrimination, which is a protected characteristic. Your protected groups do not even fully cover protected characteristics like disability in full, as people don't cease to be impacted by their disability and for example restricted to part time work. Your protected groups do not consider single parents or people above your (arbitrary) threshold who are still on the poverty line due to the financial strain of their responsibilities. Universal Credit is infinitely more reasonable than the vile proposals you have made. We will never stop fighting back on this.

Anonymous

11/05/2021 10:12 AM

How do you make the decision as to what the cut off points are?

Anonymous

11/05/2021 10:23 AM

I feel you need to be recouping your mis spent funds from elsewhere not from vulnerable households, you have done bare minimum to protect vulnerable households, what about those who are carers disabled people who are able to work but not full time, as seems to be common practice you are looking to make your money from the poorest residents who need your help and support

Anonymous

11/05/2021 10:49 AM

Elderly people to be given council accommodation and supported with carer allowances to have a better life and have good quality attire to keep warm in this weather condition

Anonymous

11/05/2021 04:43 PM

No coment

Anonymous

11/05/2021 06:33 PM

This new system is going to introduce hardship to some families and people, I strongly suggest that government should reconsider this move they are trying to take.

Anonymous

11/05/2021 07:05 PM

Carers, those disabled who can work but in limited roles/time etc aren't included. Your 'mismanagement' of funds has caused this and yet we are supposed to sit back and watch you fleece people who can little afford it because you cannot (yet again) be bothered to do a job with due care and consideration. If you did you would see the very clear grey areas that need far more consideration for any of this to be a fair and just system. But, as the only things Croydon council seem to excel at is mismanagement and incompetence; I'm guessing it won't be top of the list of things to do.

Anonymous

11/05/2021 08:20 PM

I'd just like to take this opportunity to thank the council for all the support I have received from them. Times can be very tough /illness/ family health/ financial crisis etc...

Anonymous

11/05/2021 08:53 PM

Please income assess and include everyone, don't prioritise on factors which may not have anything to do with how able someone is to pay their fair share.

Anonymous

11/05/2021 08:56 PM

Clean the place up & Sort out noise control then I would gladly pay more. Looks like a third work town

Anonymous

11/05/2021 09:05 PM

You have to treat everyone equally I work hard I don't receive benefits I have to pay for my bills and rent in the middle of the month I will be struggling but the others who are receiving benefits are relaxed and enjoying life no stress for them they don't contribute which is not fare I would like to know why the people who are not working relaxing at home or working in cash in hand receive a discount for after school and for us we have to pay full price which we are working Why do they have to receive free school meals and our kid's no Please you have to check on people Who are receiving benefits for over 6 months? Many people are abusing the system because the government are giving them benefits and paying for the rent so they refuse to work

Anonymous

11/06/2021 01:04 AM

I feel financial inequalities will increase. Household that claim these benefits are in need. This is mean

Anonymous

11/06/2021 09:53 AM

Merge the department with other councils or out source this department. Out source reduces costs and future pensions commitments from the local tax payer.

Anonymous

11/06/2021 10:13 AM

In London the average yearly income to be considered not to be living in deficit is over £30,000 Most people are barely earning £24,000 after tax coupled with increasing living costs if the answers are found by increasing tax and lowering the taxing bands the country will fall into poverty, depression and desperation

Anonymous

11/06/2021 12:46 PM

Continue to maintain people's dignity and live an affordable life.

Anonymous

11/06/2021 01:02 PM

Think of fulltime single mums who's pay only hits 30.000 a year and paying full rent and cost of living working for nothing

Anonymous

11/06/2021 01:07 PM

Please make it fair, when sorting out every household is different

Anonymous

11/06/2021 05:48 PM

It is so shameful the way things are going in England. We are supposed to be 1st world nation. First the government takes away the measly £20 a week universal credit and now the council wants to take away the council tax support from people like myself, who goes out to work and is finding it difficult to manage. This is too much. Shame on you all.

Anonymous

11/06/2021 10:03 PM

There are variety of people who should be included in that "protected group" who should also be prioritised

Anonymous

11/07/2021 01:09 AM

Bad bad idea will create a lot of mental health issues which will push nhs further into crisis.

Anonymous

11/07/2021 08:00 AM

I would suggest that the assistance considers people over 60 because the chances of getting employment are extremely low.

Anonymous

11/07/2021 11:40 AM

I think council tax should go down altogether as its a very very high bill to pay and I don't understand why I'm in a band e in my disabled house while neighbours are a band d . If a non dependent is severely disabled a child who is now over 18 and can not work should not be charged.

Anonymous

11/07/2021 08:18 PM

None

Anonymous

11/07/2021 10:23 PM

Your in debt because of poor financial decisions contracts that have been shown to be at best incompetent and poor leadership. Not because low income families get a £300 discount a year still leaving them with thousands of pounds to pay. Consider making your council tax bands blanket across the Borough and the everyone will be hit in your new scheme and not just low income working families

Anonymous

11/08/2021 05:24 AM

Do not change what doesn't needed to be changed. Unless its for the positive leave it. I hope its not because Croydon Council has run out of money! We shouldn't suffer because you've gone downhill.

Anonymous

11/08/2021 12:51 PM

Council tax payers are having to meet the debts of a Council that has mismanaged it's finances

Anonymous

11/08/2021 05:06 PM

Please do not punish those who already have difficulty in their lives, for whatever reason, that may be.

Anonymous

11/08/2021 11:09 PM

You need to look and reconsider what you are doing and how this will. Effect low income families even if they are on the higher end of the fresh hold. What about people who claim pip? Will they still get the support they need.

Anonymous

11/09/2021 01:08 PM

This disgusting, fetid, Rotten Borough\* is a testimony to the corruption of a few people, some of whom are still in office and on top of that there are others who are profiting from that corruption. They are sleazy, stinking disgusting people and there are tens of thousands of residents of this Borough that hope that heads will roll along Katherine Street for years to come. One day we will cheer as you all get what you deserve. Hopefully the most disgusting ones will get jail time. \*Multiple times!

Anonymous

11/09/2021 02:20 PM

please cease all financial support and cut council tax. Council taxes are far too high and this is a real problem for working people who do not receive welfare benefits! Everyone should pay full council tax irrespective of their circumstances, the UK government has been clear for over a decade that it is cutting welfare support. My family has had fewer children because of the cost of living, particularly tax, so

we do not see why we should subsidise other families who have chosen to have children or who have not prepared for the reduction in welfare support for over a decade.

Anonymous

11/09/2021 04:02 PM

Research a system that looks at outgoings. How much can a person afford from what is left of their income and if appropriate direct people to other forms of help. The system is completely baffling.

Anonymous

11/09/2021 04:28 PM

the proposals are a way of Justifying reduced spending from a corrupt council executive

Anonymous

11/09/2021 09:49 PM

Do give interest to those who need it.

Anonymous

11/10/2021 05:16 AM

Anyone needing support should be able to access help. Also the calculations for income are unfair- for benefits/UC recipients their income figures are always net however for working residents its calculated on gross income which does not adequately give a full picture of the financial standing of a household

Anonymous

11/10/2021 12:43 PM

Do not make this cut, or introduce means testing. This will make this benefit harder to access for those who need it, and increase administrative costs from your end. It is a bad idea.

Anonymous

11/10/2021 03:19 PM

You are taking away Council tax support, you have taken away welfare rights, what are residents supposed to do!

Anonymous

11/10/2021 03:29 PM

prove to the residents where the council tax money goes, what do i get for my money, i pay a bill but receive nothing in return. be transparent, be honest and stop failing the hard working families who struggle to make ends meet, and only support those families that tick your boxes in order for you to gain further funding for the councils overpaid staff

Anonymous

11/10/2021 07:33 PM

The Council should consider ways of reducing waste instead of investing in loss-making enterprises such as 'Brick by Brick'. This enterprise alone has resulted in a deficit of £100m in the Council's budget for the next 2 years.

Anonymous

in order to reduce the pressure of life it is extremely important support



11/10/2021 09:16 PM

community.

Anonymous

11/10/2021 10:04 PM

I strongly disagree with with the council's proposed changes - as documented in your flowchart you have oversimplified and overlooked several factors and will penalize people unduly

Anonymous

11/11/2021 01:41 PM

Council does nothing for people at the moment. You should charge depending on what you put in people lives, at the moment there are dirty streets, holes in the paths and on the roads, no playgrounds and green spaces to enjoy(North Croydon), also you take less and less waste.

Anonymous

11/11/2021 02:25 PM

Use the money to do what you should, not put it in your own pockets

Anonymous

11/11/2021 03:58 PM

This is a disgusting abuse of power and Croydon Citizens as usual will have to pay a very heavy price for incompetence.

Anonymous

11/11/2021 05:59 PM

Thank you so much our Croydon council officials for looking after us through this uncertainty caused by covid-19.

Anonymous

11/12/2021 01:25 PM

Why has this change not been advertised other than online as I come across this by chance. More information on figures / income the council tax generates/ how it spent and why the need to increase and change should be sent out to all homes and not secretary done by a link online to say you have "consulted" and put a survey out. This is wrong

Anonymous

11/12/2021 06:15 PM

With the UC decrease and increased cost of living any additional cuts to people's incomes could be highly detrimental

Anonymous

11/12/2021 11:52 PM

None

Anonymous

11/13/2021 05:39 PM

Tax the super rich companies and tax heavens etcetc

Anonymous

11/15/2021 09:38 AM

Please do not make people already struggling to go inot further dept due to an increase in council tax.

Anonymous

11/15/2021 12:12 PM

Be HUMAN

Anonymous

11/15/2021 06:08 PM

I believe that government has a Standard Approach to this in Conjunction with Borough of Croydon. I am sure they'll find a way to make it right and help their Citizens who are in deer need for help no matter how small.

Anonymous

11/16/2021 03:49 PM

Sort your accounts out, and stop punishing people for your mistakes. Why not take a paycut yourselves!

Anonymous

11/17/2021 01:21 PM

I would instead of Council tax pay more to the National Insurance increase the level of payment.

Anonymous

11/18/2021 12:08 PM

I just think the residents should have options as to what they can afford and it be reviewed every 3 years or so.

Anonymous

11/18/2021 08:06 PM

Dissappointing to see that a council that has mismanaged its funds are forcing those who rely on its support to pay for the price of incompetence of others. If I wanted a conservative policy I would not have voted for labour. Lets call this what it is, a brown tax. shame on you croydon council

Anonymous

11/19/2021 03:16 PM

We really ought to have at least three months to have our say on the biggest welfare change our borough has seen in years. I suppose it doesn't matter if the decision is a fait accompli and this consultation is lip-service to your statutory requirements to consider the impact of policy changes on disadvantaged groups and populations protected under the law but not do anything about the results of consultation. As such it's no surprise to see that your consultation survey questions are loaded and rigged and designed to be confusing so people don't actually know what you are asking or what they are agreeing to. Very sharp and shameful practice. You say that the new scheme would be "easier for everyone to use", yet the income banding and lower levels of eligibility will take considerable administration and staff time to process. You say that the scheme would be "fairer", and yet the eligibility criteria is limited and filled with contradictions, while you use loaded language, echoing the Victorian discussions of the "deserving" and "undeserving" poor. A community is measured by whether we stand with those in need; and now poor and vulnerable people in Croydon will be faced with a choice of heating or eating. Yet you can spend £1.1 million pounds a year for eight corporate directors – two

more than the six executive directors you had before you went bankrupt? Why aren't these new directors being made matrix work and take on responsibility for multiple streams of work? Why does the newly outfitted Norbury library keep its lights on even when it's closed? Why did you give your waste contractors even more money to provide a service you had already paid for?

Anonymous

11/19/2021 07:39 PM

Yes how much did it cost to put up and take down the road closures in Croydon and the money lost in that house building mess

Anonymous

11/21/2021 01:17 PM

do not support the changes, current system should not be changed.

Anonymous

11/21/2021 06:42 PM

It would be useful see some numbers in terms of what I'm likely to pay if I lose the discount in order to make a better decision as to whether I would benefit from the change.

Anonymous

11/24/2021 01:15 PM

Can the couples in the same house claim seperatly.

Anonymous

11/25/2021 02:14 PM

If this support was not available, I would have imagined how some of us could cope with life. I appreciate the good work done by the council and hope the govenrment provide more money to make your work okay.

Anonymous

11/26/2021 08:43 AM

You need to start helping people in need and not people have learnt how to juice the system young people in college and further education need financial incentives added to Council Tax reduction for their families not increase this pressure them to go get cheap labour jobs to be exploited because the family is struggling with council tax and utility bills

Anonymous

11/26/2021 09:11 AM

Get some money management advice this is a good borough with a high percentage off teenagers and OAP residents you continue with this plan you are heading for trouble and community unrest. The Met needs more money and you are settling them up for trouble.

Anonymous

11/26/2021 02:07 PM

Keep as it is

Anonymous

Keep The Current (CTS) Scheme. Avoid bankruptcy & become

11/26/2021 06:01 PM

competent, then this would be unnecessary.

Anonymous

11/27/2021 04:38 PM

you lot have bankrupt croydon and are now trying to get money from the poor you are a utter disgrace you should never be in power again resign the lot of you

Anonymous

11/29/2021 10:11 AM

We all have been hit by the COVID-19 and Council Service 114 is time to reduce the amount of help before is too late. The priorities need to be right.

Anonymous

11/30/2021 02:44 PM

I'm very concerned by how short this consultation is and how hard it is to contribute if you don't have online access. I understand the need to raise more council tax but I think this is unfairly falling on people who are vulnerable. I know the Council has made some attempts to protect the vulnerable, but your definition of vulnerable seems to exclude carers, some disabled working people, lone parents and very low earners. At a time when these groups are struggling so much with fuel price increases, cuts to universal credit and inflation, I think it could well contribute to increased homelessness and bankruptcy - both of which have even bigger costs for individuals and society as a whole.

Anonymous

11/30/2021 03:39 PM

Look at the changes introduced as part of child benefit Further challenges to government re: funding allocations - including Croydon as Inner London Council. Review of council salary levels above £100,000. Reduction in expense/allowance payments to councillors/executive staff.

Anonymous

11/30/2021 06:35 PM

These changes are penalising some of the poorest people in Croydon. Money should be saved/raised elsewhere

Anonymous

11/30/2021 11:46 PM

Once again the residents have to bail out our miss-managed council.

Anonymous

12/01/2021 07:05 AM

I think for the consultation to be meaningful you have to not designer in such a way that you are trying to guide people to the response you want to receive. A six week consultation process where the consultation is a survey is in my mind is not appropriate for the group in which are going to be most affected by this change. I would like to see more meaningful focus group discussions with these groups in a setting whether you feel comfortable and where they are able to give their views and you are able then to design a scheme which meets

their needs and take some consideration of all the issues which may arise as a result this change

luay Elottol

12/01/2021 11:04 AM

support

Anonymous

12/01/2021 01:07 PM

Whilst the existing council tax support system takes into account rises in the cost of living, the council has not made it clear whether the upper and lower limits of the bands in the new scheme would change each year to reflect the rate of inflation. If the band thresholds remain fixed with time, then most people would eventually find themselves pushed into a higher income band. This would mean facing the prospect of suddenly receiving substantially less council tax support despite not receiving an equivalent, real increase in income, whilst also having to deal with an ever increasing council tax bill plus rises in other day-to-day costs. Such problems are inherent to an income band approach and are one more reason as to why the proposed changes need to be reconsidered. At present, the above scenario would only be a particular problem for residents whose weekly wage is just below the threshold of the next highest income band. However, over several years many thousands more people might find themselves in the same predicament. As such, the council should clarify its intentions regarding band thresholds over the long term.

Anonymous

12/02/2021 03:21 PM

Another way to grab money from struggling households . Croydon council need to provide the services required by the public and stop putting money into companies that don't provide the service they have taken the money ,such as local housing ,street cleaning etc

Anonymous

12/02/2021 05:57 PM

Living costs are higher and wages have not increased. More people who are employed are living in poverty

Anonymous

12/02/2021 06:41 PM

I don't believe that the discount should be on income solely. I think you should take into account other reasons e.g self employed, single parent, single occupancy and carers under 25. I think the table is terrible there shouldn't be 8 columns simplify this. I don't agree to this change in council tax.

Anonymous

12/02/2021 09:53 PM

Don't fleece the vulnerable or temp down on luck. But equally don't support the lazy or lifestyle choosers whatever their income.

Anonymous

Not happy with this proposal at all but that means nothing to the

12/02/2021 10:03 PM

council as you just do as you please anyway.

Anonymous

12/03/2021 02:54 PM

Please spend the money wisely

Anonymous

12/03/2021 05:01 PM

In my opinion, Council Tax Support should be maintained, for all who currently receive it, at the current level and should increase annually in line with the Retail Price Index. The full cost of this support should come from progressive taxation (i.e., The Council Tax). I would add that I find the design of this survey is calculated to produce a result that is biased in favour of the proposition. The questions are worded in such a way as to imply that the proposed cuts in support are the only way to protect 'pensioners, vulnerable residents not able to work and care leavers under the age of 25'. This is not the case, but many respondents would feel reluctant to answer such questions in the negative.

Anonymous

12/03/2021 07:35 PM

Just help the vulnerable please as much as they need

Anonymous

12/03/2021 10:18 PM

The amount of council tax is going up constantly and we are not getting enough return for the money. The tax should be paid by those who can afford it

Anonymous

12/04/2021 07:56 AM

Please consider reducing the deficit/bad debt from the higher tax bracket earners and do not even prey any more on the already struggling individuals in the community - too much pressure is already placed on communities and households where people are just giving up and either taking living on the streets or taking their lives.

Anonymous

12/04/2021 10:32 AM

Council tax must be based on the property and it's impact on council services. Of course more occupants mean more demand for the services, in proportion, it must be charged. If the occupants can afford or not, based on what they earn, matter for central government benefits system, such UC. Council is not there to assess what the household earns and spends, provide quality services on a reasonable price which should be fair and efficient. Income support, leave it with central government unless we have a complete devolved system in place, tax local spend local, that is not the case at the moment at least.

Anonymous

It seems likely that the council's proposed changes will lead to

12/04/2021 11:43 AM

significantly more people failing to pay their council tax and possibly falling into arrears with their rent as well. Has the council considered the effects of a large increase in the number of residents in arrears on the money it seeks to save by introducing the proposed changes? Will the proposed changes actually provide the council with tangible savings that are worth the amount of misery it is likely to cause?

Anonymous

12/04/2021 12:03 PM

I'm a carer. Unpaid. On carers allowance. I do the job of 3 carers on shift work over a week. If I was given a DECENT living wage for this I would gladly pay more. I just survive, and still with all the help I get it's just an existence. I deserve a life as much as the next person. I want nice things... A holiday... To be able to LIVE without having to scrimp and scrape. If I were to put my son into state care it would cost the council a damned sight more a week. So GIVE UNPAID CARERS A BLOODY BREAK.

Anonymous

12/05/2021 07:32 AM

Please modify or make it simple for people when their circumstances change for example when you start earning money. I am working now but the information I need to simply report and give details is frustrating. When circumstances change it is not only marriage or death that needs to be reported. Make it simple for the likes of me not get into trouble for not reporting financial changes in my personal circumstances. That section on council tax support definitely needs changes and it should be simple and straightforward.

Anonymous

12/05/2021 04:41 PM

You can have a lot of people in court

Anonymous

12/05/2021 05:51 PM

I want to make a complaint. Demanded or reported that the garbage collectors have not collected our garbage for a month and there is no way to contact the town hall and they make an excuse that there are no drivers they do not collect us or the recycling of food waste, or of cardboard and plastic and much less in the two years that I have been at this address, for example, recycling paper and cardboard is unpleasant that they charge us taxes and do not even give us the minimum service from the town hall that we need, thank you, that is my complaint to Croydon Council.

Anonymous

12/05/2021 06:22 PM

No comments or ideas.

Anonymous

12/05/2021 07:01 PM

As this does not include carers over 25 + who are often struggling to pay bills just as disabled and those care leavers under the age of 25.

Anonymous

12/06/2021 11:15 AM

I am disabled . stoke ABI. Not a penny have I received . I receive less than£450 as suggested about from Pips. Not even a grab rail so to expect me to pay it is unacceptable. Exactly what am I paying for ? All the officers I have been assessed I require full details as concerned as to fitness to practise . the sheer level of incompetence of Croydon council at every level I have endured is unacceptable . Not once has the incompetent council lifted a finger to help me. flatasale360@yahoo.,co.uk to reply . paper trail to leader CEo downwards past and present

Anonymous

12/07/2021 02:50 PM

I would like to see all council payed councilors to get a pay scale less than £50,000.00

Anonymous

12/07/2021 09:23 PM

I would strongly urge the Council to ensure that a thorough data analysis of the proposed schema is undertaken by persons skilled and professionally competent to undertake the task. You need to know the projected effect of this scheme on and within the various 'income ranges' highlighted, as well as consideration of the impact on the Council in terms of a potentially increased admin burden provoked by a possible qua likely increase in defaults. I would also strongly urge that the Council to 'think outside the box' and consider alternative approaches that does not penalise the low income as this scheme invariably will do.

Anonymous

12/08/2021 04:52 PM

This consultation is being completed by Citizens Advice in Croydon and we would make the following additional comments: 1. This proposal will affect circa 15,000 households in Croydon (according to information given at a consultation event. But this figure appeared to be based on existing working age caseloads and the Council's test system to identify households was not at that time up and running so it is not clear how accurate this figure is). The consultation period is only 6 weeks, but the LGA best practice guidance suggests that authorities should plan for up to 6 to 12 weeks for a consultation exercise. - consultations of the level of impact anticipated by these proposals should run for 12 weeks. 2. Whilst the consultation is open to respondents including those visiting, and those not living or working in the Borough, engagement with stakeholders does not appear to have focused on those residents most affected by the changes. 3. We do have concerns about how the authority engaged directly with those likely affected households since the preference for an on-line submission is likely to exclude many disadvantaged people - telephone or post options for feedback were not published on the website. 4. Financial pressures on low income households is already severe, particularly following the recent loss of the Universal Credit



uplift, the significant increases in energy prices and the increase in the cost of living people experience every week in their supermarket shopping baskets. The proposal will push struggling households into debt or further into debt. 5. The CAB's statistical data for the last quarter (July to September) already shows Council Tax Arrears as the top debt issue we are dealing with. This is surely set to increase with a reduction in CTS and with the financial pressures mentioned above (4) taking hold. Fuel debts are rent arrears (private landlords) are the next biggest issues we deal with. 6. Fully accredited advice services are underfunded in Croydon. Despite having the second largest population in London, the CAB is one of the smallest in London. Quality assured, accredited advice across all advice areas is essential. The biggest providers of Welfare Rights advice were, until recently, the Council's own Welfare Rights Unit and the CAB. With the loss of the former, no additional resource to the CAB, and indeed the prospect of cuts to the voluntary sector, there are real concerns about how families affected by these proposals are going to get the welfare benefits advice, budgeting and income maximisation advice and debt advice that they need. 7. Without the right advice affected households are more likely to be unable to pay their new, higher council tax bills, are more likely to fall behind on rent payments, potentially leading to homelessness, are more likely to fall behind with other bills - utility, fuel bills etc and be subject to more stress and anxiety affecting mental and physical health. 8. We are concerned that some families already unable to pay bills/in arrears are being directed by LA officers to seek loans from the Credit Union. Whilst the Credit Union movement is very much supported, we have certainly seen examples of clients getting into further debt and for whom taking on a CU loan is not the best solution to their financial situation. 9. It remains unclear exactly what will count as income when calculating CTS eligibility. In terms of the public consultation document it states "earned income" but there appears to be a suggestion that this will include income from some welfare benefits. This situation needs urgent clarification and if welfare benefit income is to be included, this will clearly increase the number of people affected by these CTS proposals. It also throws into question the integrity of the consultation itself, since there will be many people who will have thought these proposals didn't affect them as they believed only income from work would count. 10. Households earning over £23,400 are ineligible for CTS yet this still may include those on UC due to childcare and rent costs. 11. There is a lack of clarity over the administration and promotion of the Hardship Fund. This is an integral part of the Council's response to protect residents affected by CTS changes. At the consultation event, Council staff were unable to clarify who would provide support to residents and what support would be provided. Crucially, there appeared to be no plans to promote the scheme and it appears to rely on residents making contact with the Council. 12. The CTS changes will affect some of the lowest income households

in the borough, including carers and lone parents of children under 5 years old, and are likely, therefore, to disproportionately affect women. 13. It is not clear if the Authority has conducted an Equalities Impact Assessment for these proposals.

Anonymous

12/08/2021 05:29 PM

think about hard working pensioners who have contributed so much in the past and who in their old age should live in dignity and we should as a society respect and acknowledge their contribution. I feel very strongly about this and the fact that many go about life asking for so little or nothing at all that they are entitled to! It is a huge miscarriage of equity and fairness that the politicians do not go out to the communities and find these people who deserve so much more than they get or will ever get as they pass away without that intervention.

Anonymous

12/08/2021 09:19 PM

I would like for the committee to take into consideration income after taxes, the high cost living cost. This proposed measure will drive people into greater despair, stress and poverty. You are holding the residents of Croydon accountable for your inconsideration. Aren't you not aware of the uptake in food bank? or is it the case that you just do not care? It is disgusting that you are targeting incomes from CSA, carer's allowance etc. Please I'm asking to take due diligence in your proposal there's a lot of factors that need to be taken before concluding. Your 30 million debt is already affecting myself and family due to your funding cuts. You are callous in your approach and wicked in your actions. Low income residents of borough does not need this extra financial burden.

Anonymous

12/08/2021 09:51 PM

I am an ex nurse, unable to work for medical reasons. Unable to draw pension at age 63. Can I ask for any assistance?

Anonymous

12/08/2021 10:50 PM

I think that the consultation process has no clarity in the way it is explained. Real time calculators should have been used to work out the change using the new parameters. This system also penalises residents who care and look after their disabled family (carers allowance) there is no justice in that.

Anonymous

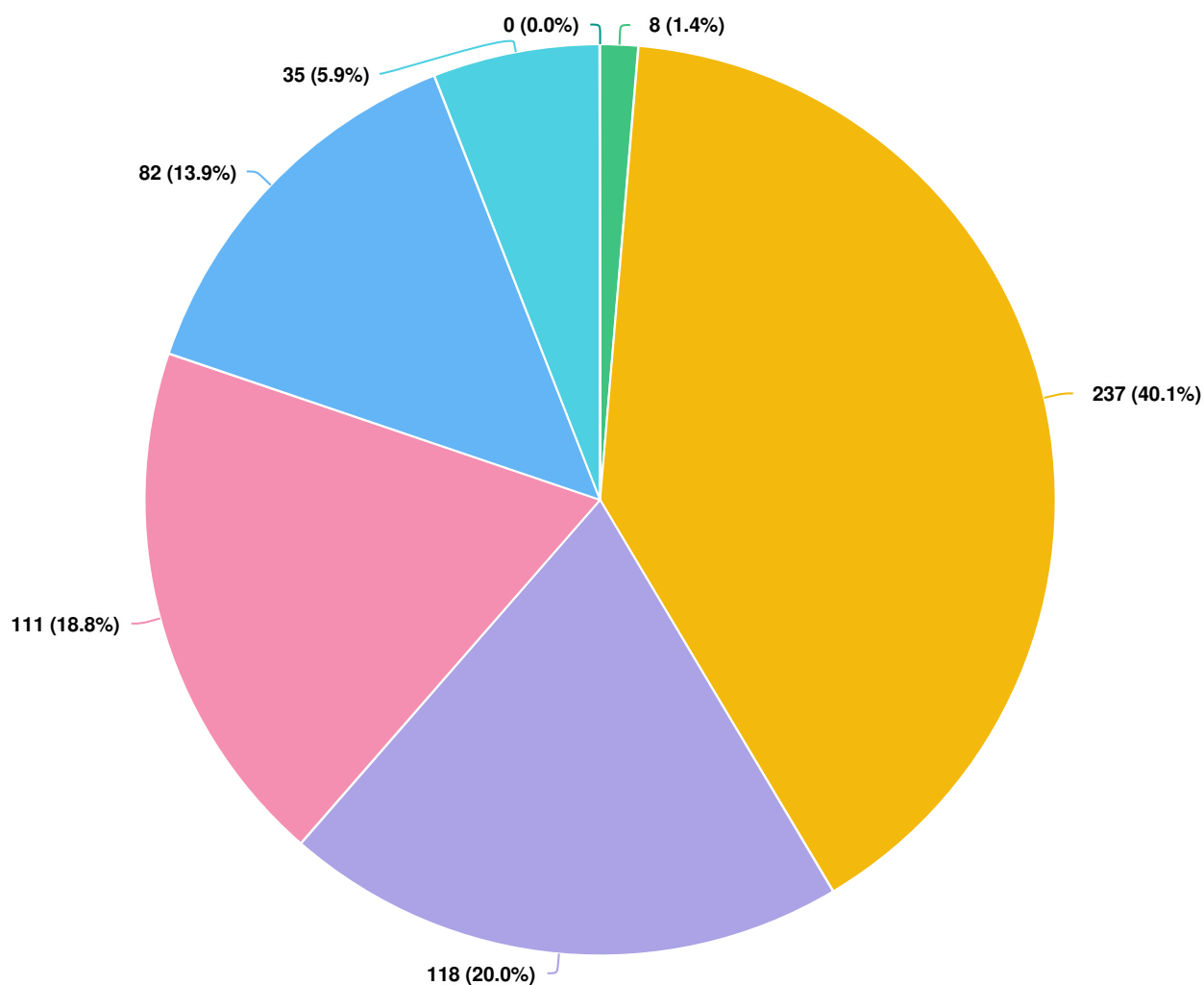
12/09/2021 08:29 AM

This "survey" is so badly worded that one wonders how any of the answers can be of use. Also, as a Croydon resident, why was this not sent out to me? Only came across this by chance from an ex-neighbour. Not happy!

**Optional question** (226 response(s), 368 skipped)

**Question type:** Essay Question

**Q20** What age are you?

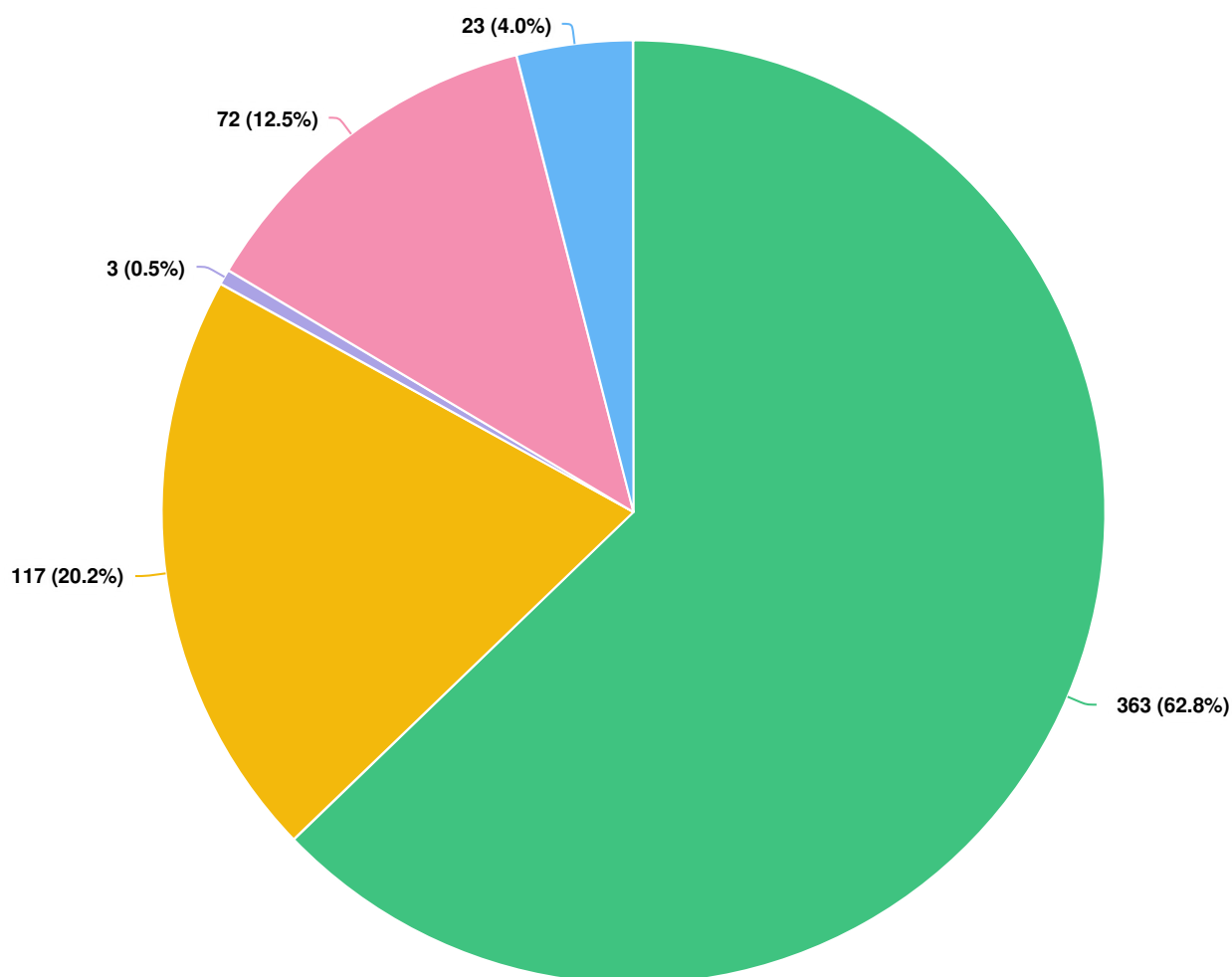


**Question options**

18 - 25 26 - 45 46 - 55 56 - 65 66 + Prefer not to say Under 18

Optional question (591 response(s), 3 skipped)  
Question type: Radio Button Question

**Q21** What best describes your gender?

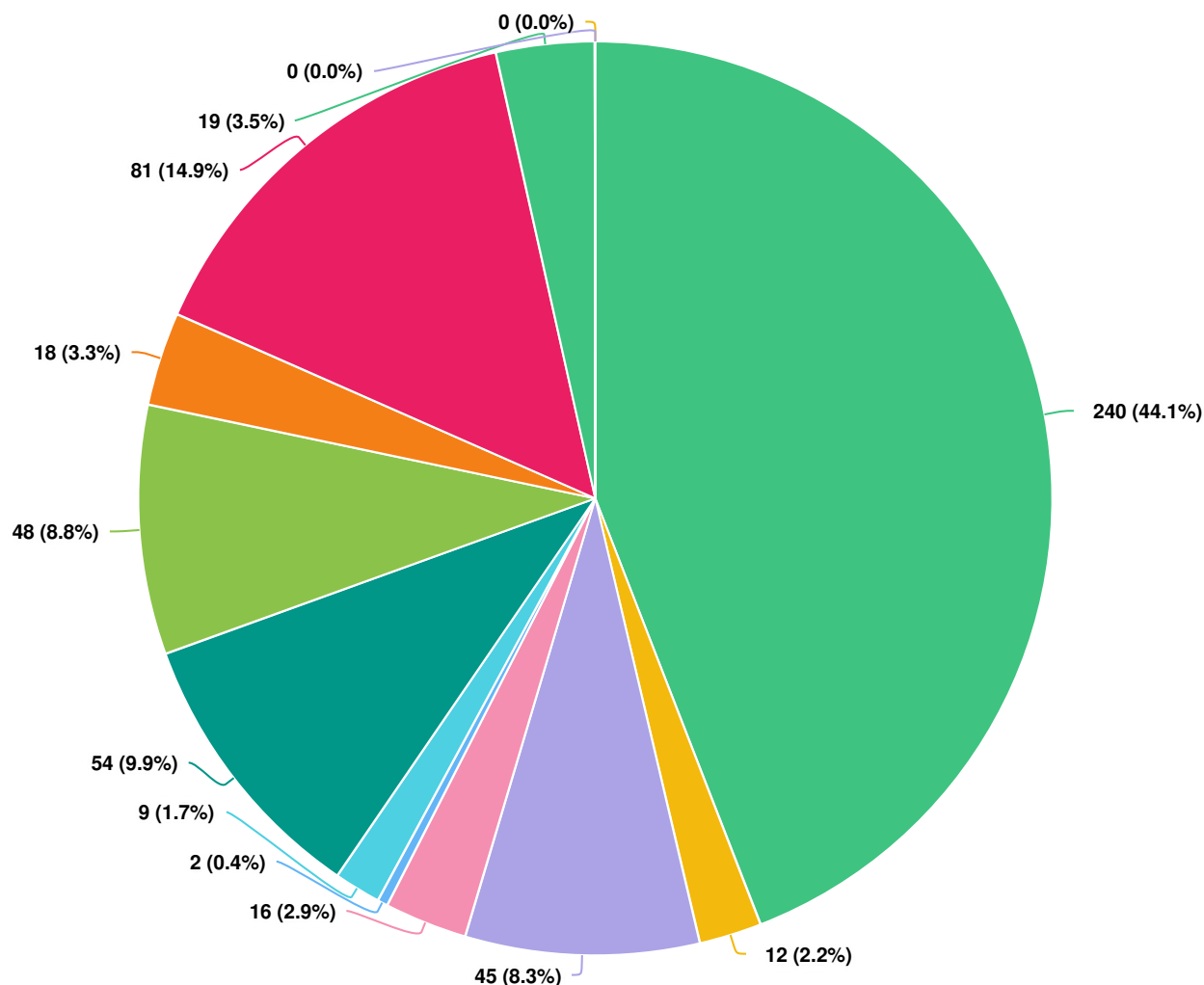


**Question options**

- Female (including male to female Trans women)
- Male (including female to male Trans men)
- Non-binary (for example, androgyny people)
- Prefer not to say
- Prefer to self-describe

Optional question (578 response(s), 16 skipped)  
Question type: Radio Button Question

**Q22 What is your ethnic group? (If your ethnicity is not shown please provide in "Other")**

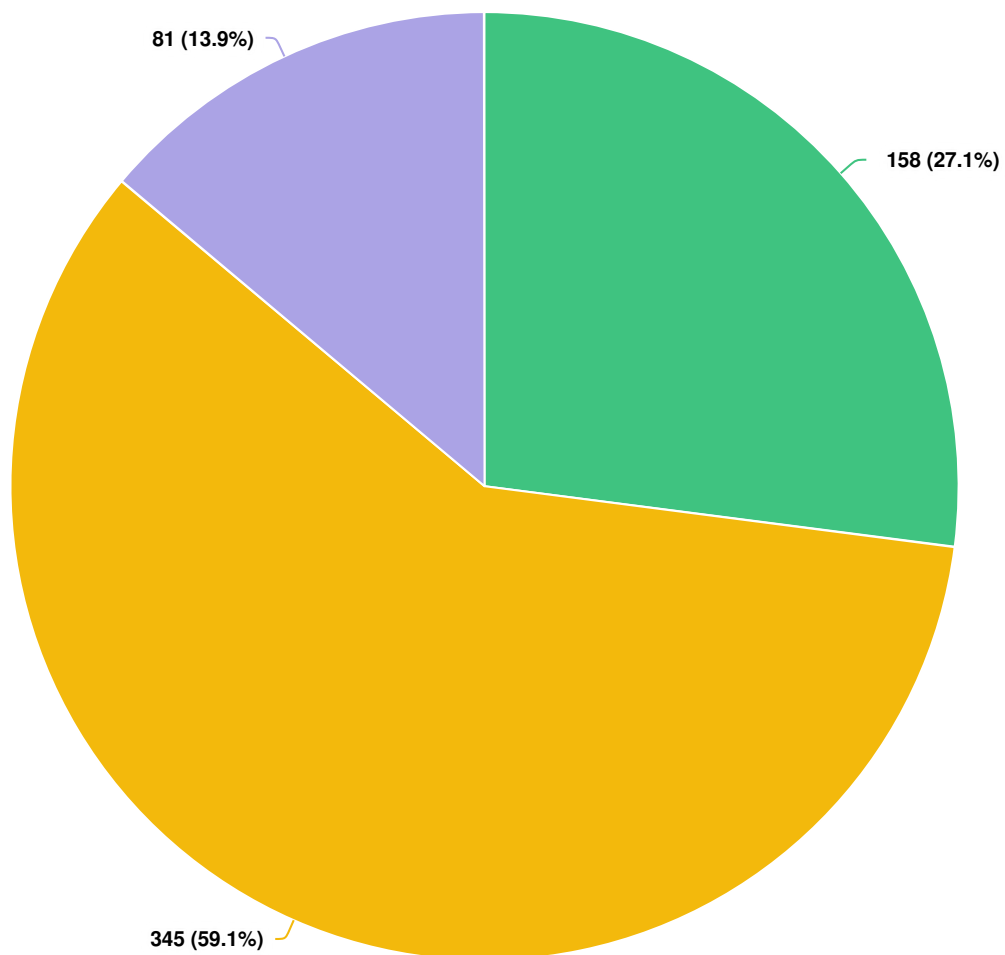


**Question options**

- White- British
 ● White- Irish
 ● Any other White background
 ● Asian- Indian
 ● Asian- Pakistani
- Any other Asian background
 ● Black- Caribbean
 ● Black- African
 ● Any other Black background
- Prefer not to say
 ● Other (please specify)
 ● Asian- Bangladeshi
 ● Asian- Chinese

Optional question (544 response(s), 50 skipped)  
Question type: Dropdown Question

**Q23** Do you consider yourself to have a disability?



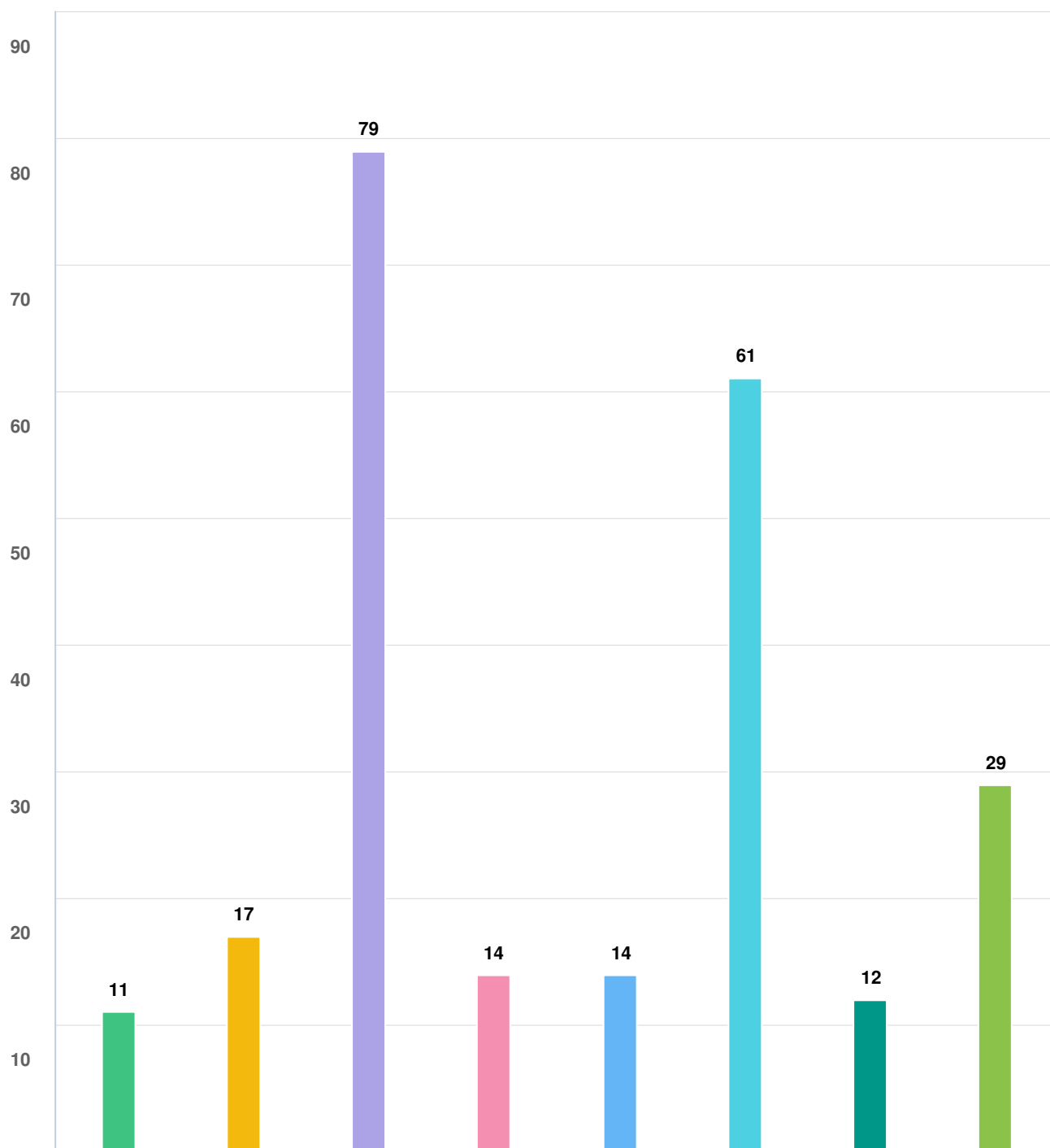
**Question options**

☒ Yes ☒ No ☒ Prefer not to say

Optional question (584 response(s), 10 skipped)

Question type: Radio Button Question

## Q24 What type of disability(ies) do you have?



### Question options

- Visually Impaired
 ● Hearing Impaired
 ● Mobility disability
 ● Learning disability
 ● Communication difficulty
- Hidden disability (eg. autism, asthma etc)
 ● Prefer not to say
 ● Other (please specify)

Optional question (157 response(s), 437 skipped)

Question type: Checkbox Question