

Our ref: 101001024411  
FOI response  
Date: 25 May 2016

A Harris  
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Dear A Harris

**Request for Information Reference Number: RFI/1010001024411**

Thank you for your request for information, received via email on 25 May 2016.

In your request, you have requested information regarding the following, please find below Medway Council's response to your request.

**Council Tax Collection Policy**

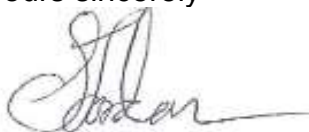
**What are the steps required by law that the council have to follow?**

We can confirm that this information has been refused under section 21 of the Freedom of Information Act (2000) as the information requested can be accessed by other means.

Please find the following link the governments website which provides the relevant information in regards to your request: <https://www.gov.uk/council-tax-arrears>.

If you are unhappy with the information we have provided or wish to complain about any other issues regarding the Freedom of Information Act (FOIA) 2000 please refer to our website on <http://www.medway.gov.uk/thecouncilanddemocracy/performanceandpolicy/freedomofinformationact.aspx>

Yours sincerely



Sophie Jordan  
Customer Relations Compliance and Monitoring Officer