



MANCHESTER CITY COUNCIL

Susan Orrell
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Please ask for Ms Treacy

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Your ref:

Our ref: L/LT

Date: 18 October 2010

Email: l.treacy@manchester.gov.uk

Whatdotheyknow.com

Dear Mr Gill

Internal Review - FOI/COR/CTAX/6046- C

I refer to your email dated 12th March 2010 expressing dissatisfaction with the Council's handling of your various FoIA requests made on the following dates regarding Council Tax Arrears and Bankruptcy:

1. 30.09.2009
2. 19.10.2009
3. 13.01.2010
4. 14.01.2010
5. 18.01.2010.

Please note that I have now reviewed the requests you have made and the responses that you have received from various Council officers on the following dates:

1. 19.10.2009
2. 12.01.2010
3. 14.01.2010
4. 18.01.2010
5. 12.03.2010 (the Council's response dealt with your supplementary FoIA Requests of 14.01.2010 and 18.01.2010 in relation to Council Tax Arrears and Bankruptcy, together with your related FoIA Request of 21.01.2010 regarding Pre-court action vulnerability checks).

Firstly, may I apologise for the delay in responding within the statutory time limits.

Secondly, I agree with your view expressed in your e-mail of the 12 March 2010 addressed to Michelle Duckett that the applicable salary ranges should have been provided at the time you were informed of the pay grades. I apologise for the original lack of clarity in referring to "Grade six or above", but note that the salary ranges were supplied in the Council's response of the 12.03.2010.

I have decided to uphold your complaint for the reasons outlined above.

In relation to the other information the Council has provided in response to your various FoIA requests, my finding is that the substance of your requests have been properly answered.

If you remain dissatisfied following this internal review, you have a right to apply to the Information Commissioner (IC) for a decision. The Information Commissioner can be contacted at:

*Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF*

Please remember to quote the reference number above in any future communications.

Yours sincerely,

Liz Treacy

**Liz Treacy
Head of Legal Services**

