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PAUL JOHNSON
DIRECTOR OF RESOURCES &
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Our Ref: 3726896

Please ask for: Alison McCallum
Date: 21 August 2018

Dear Sir/Madam

Freedom of Information Act 2000

I am writing in response to your request for information which we received on 11 August 2018, concerning:

Dear Solihull Metropolitan Borough Council,

1) I am looking to obtain details on the location of council owned housing estates in the area of Solihull. Ideally i would prefer a map that shows clearly the defined area of each estate which would probably be something held by a GIS team on ArcView or MapInfo type products. I cannot seem to find anything online. I would be very grateful if you could supply a map of this information naming the estates.

We have completed a search of our records and I can confirm that we do not hold the type of map requested.

2) I would also the name of every single CCTV security agency which holds a contract to operate the CCTV cameras which monitor the Council estates in the above. This is currently contracted out to Mann Commercial.

I hope this information is of interest and assistance. If however you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager
Resources Directorate
ICT and Information Governance
Council House, Manor Square
Solihull, West Midlands

B91 3QB

Your request for an internal review should be submitted to us within 40 days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

I will now close your request as of this date.

Yours faithfully

Alison McCallum
Performance Support Officer
Corporate Performance, Policy and Information