

Response issued under the Freedom of Information Act 2000

Our Reference: CQC IAT 1415 0476

Date of Response: 14 October 2014

Information Requested:

"I am thankful to watch the CQC Board meetings online and I believe the agency, who filmed them are also resp for uploading them to You Tube.

A couple of questions please:

- 1) How much is the currant annual spend on agency fees for filming CQC Board meetings?***
- 2) Are televised CQC Board meetings the sum total of the whole meeting or is just the public part televised?***
- 3) Is there ever a second off-camera meeting of CQC Board?"***

The Information Access team has now coordinated a response to your request and we are able to confirm that the Care Quality Commission (CQC) does hold recorded information in relation to this matter.

For part 1 of your request we can advise that for the 12 month period, August 2013 – July 2014, the total cost has been £191,276.00.

CQC has sought to reduce the cost of the contract during its course (by minimising cameras). We are in the process of retendering the contract for filming our board meetings and will be looking for cost savings.

We can advise there has been a total of 10,226 views of our board meetings covering October 2013 – September 2014. This total covers 2051 live views and 8175 views on demand (post event).

For parts 2 and 3 of your request we can advise that our Public meetings are filmed but the Private meetings are not.

CQC Complaints and Internal Review procedure:

If you are not satisfied with our handling of your request, then you may request an internal review.

Please clearly indicate that you wish for a review to be conducted and state the reason(s) for requesting the review. To request a review please contact:

Legal Services & Information Rights
Care Quality Commission
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

E-mail: information.access@cqc.org.uk

Please be aware that the review process will focus upon our handling of your request and whether CQC have complied with the requirements of the Freedom of Information Act 2000. The internal review process should not be used to raise concerns about the provision of care or the internal processes of other CQC functions.

If you are unhappy with other aspects of the CQC's actions, or of the actions of registered providers, please see our website for information on how to raise a concern or complaint:

www.cqc.org.uk/contact-us

Further rights of appeal exist to the Information Commissioner's Office under section 50 of the Freedom of Information Act 2000 once the internal review process has been exhausted.

The contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone: 01625 545 745

Website: www.ico.org.uk