



Ref: FOI/848

04 September 2012

[request-127926-04282505@whatdotheyknow.com](mailto:request-127926-04282505@whatdotheyknow.com)

Tel: 01384 215555  
Fax: 01384 451677  
Web Site: [www.wmas.nhs.uk](http://www.wmas.nhs.uk)

Dear Mr Baker

## **REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

Thank you for your request. For future communications purposes we have allocated your request the following reference number FOI/848. However, we are seeking clarification to your request.

We have broken down your request and where we have needed, the clarification appears below each question in blue:

1. ***Could you please provide the number of management staff in a ratio to front line staff since the merging of the services and the amount of managers before the merge and a wage cost before and after amalgamation?***

Clarification – do you require this broken down per year? i.e.

Financial Year	Ratio
2006/07	10:1
2007/08	5:2
2008/09	3:3

2. ***Could you also provide the number of management staff that have a company funded car with blue lights and from April 2011-2012?***
  - a. ***how many cases they attended and if the company cars are actually required or a fleet of standard I.e Vauxhall astra's or fiat punto's or what is currently used by front line responder staff would be more appropriate rather than for instance BMW 5 series and;***
  - b. ***what is the annual spend for these vehicles also what are the future proposals for cost saving in relation to the cars that management drive compared to that of cases attended using blue lights etc.***

**Within the same year as above 2011-2012 could you please provide answers/documentation to the questions below.**

- 3. How many appropriate life threatening cases that are conveyed on blue lights in comparison to that of the amount of life threatening cases generated I.e chest pain that is a confirmed heart attack and conveyed as so on blue lights?**

Clarification – Could you please confirm if the information you require is for example: during 2011/12 we attended 30, 000 category red calls, of which 25,000 required a blue light response?

- 4. How many non immediately life threatening cases that are being responded to on blue lights I.e back pain that the person has had for several weeks or toothache and why ambulance staff are responding to such cases on blue lights when this is putting public and staff safety at risk for an obvious non emergency case?**
- a. Why are these cases generated and not stopped at the time of call and given alternative pathways as per the 1 million pound pathway system introduced early this year,**
  - b. how many cases does/has this system avoided sending a blue light ambulance?**

- 5. Could you also provide the annual spend for WMAS and compensation claims relating to equipment I.e responder bags, carrying/moving and handling equipment and stress claims.**

Clarification – Could you please confirm if you require this information for the financial year of 2011/12 as per the remainder of the request?

We look forward to hearing from you.

**Yours sincerely**

**Lynsey Bull**  
**Freedom of Information Officer**

