

Corporate Services Division

Information Management Unit
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Office of the
**First Minister and
Deputy First Minister**
www.ofmdfmni.gov.uk

Ben Brown
request-182329-66509417@whatdotheyknow.com

Your Ref:

Our Ref: FOI 2013-0137

Date: 01 November 2013

Dear Mr Brown,

Freedom of Information Act 2000

Thank you for your request for information relating to staff ringing directory inquiries and the speaking clock. Your request was received on 25 October 2013 and I am dealing with it under the terms of the above legislation.

In some circumstances a fee may be payable but if that is the case I will let you know the likely charges before proceeding.

Please contact me if you have any queries about this letter, remembering to quote the reference number above in any future communications.

Yours sincerely

Sharon Nesbitt
Information Management and
Central Advisory Branch



*We keep and use personal information in line with the Data Protection Act 1998.
We may, on occasion for business purposes, share this personal information
with other Government Departments and Public Authorities.*