



Claire Wilde

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CIMU  
Worcestershire County Council  
County Hall  
Spetchley Road  
Worcester  
WR5 2NP  
Online: [www.worcestershire.gov.uk](http://www.worcestershire.gov.uk)

21<sup>st</sup> March 2019

**Reference: 670085**

Dear Miss Wilde,

**Freedom of Information Act 2000 - Information request regarding Cost to the authority of Universal Credit**

Thank you for contacting Worcestershire County Council.

**Your request:**

- a) Any estimate of the total monetary cost to your authority of the introduction of Universal Credit since its inception in 2013 (ideally broken down by municipal year and including 2018/19 to date);
- b) The total monetary value of any crisis loans funded by yourselves and given to Universal Credit claimants since January 1 2013;
- c) The total funding given by yourselves to third-sector organisations for the purpose of supporting Universal Credit claimants since January 1 2013;
- d) The cost to yourselves of offering support or advice to Universal Credit claimants who are in financial difficulty or struggling with the process of claiming Universal Credit since January 1 2013;

**Our response:**

Your request for information has now been considered and we can advise you that we do not hold the information you have requested. However, the information you require may be held by the District Councils within Worcestershire. We have provided a list of their contact details attached.

If you have a complaint in relation to your request, please contact:

Consumer Relations Department  
Worcestershire County Council

County Hall  
Spetchley Road  
Worcester  
WR5 2NP  
Tel: 01905 84 6364

If you remain dissatisfied with our response, you have the right to complain to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)  
[www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

**Jeremy Hanley-Keeley**  
**Information Access Officer**