



<b>Reference Number:</b>	<b>FOI20198186CW</b>	12 April 2019
<b>Date Received:</b>	<b>18-MAR-19</b>	
<b>You Requested and Our Response</b>	<b>Requestor: Claire Wilde</b>	

a) Any estimate of the total monetary cost to your authority of the introduction of Universal Credit since its inception in 2013 (ideally broken down by municipal year and including 2018/19 to date);

<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>
<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
0	0	20,484	24,022	83,807	217,728

b) The total monetary value of any crisis loans funded by yourselves and given to Universal Credit claimants since January 1 2013;

Tracking of Daily Living Expenses claims awarded due to Universal Credit has been carried out since January 2018. We can confirm therefore per s (1) (1) of the Freedom of Information Act 2000 that we do not hold the information prior to this date.

From then until 17/3/19 the total value of such claims awarded is £20,438.70 and is broken down as follows: -

- £13,002.25 in food (customer is awarded an Asda food basket & not monetary value)
- £6,381.65 for gas & electric (customer is given monetary value)
- £1,054.80 baby pack, hygiene pack & travel (as per gas & electric)

c) The total funding given by yourselves to third-sector organisations for the purpose of supporting Universal Credit claimants since January 1 2013;

<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>
<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
0	0	0	0	0	62,700

d) The cost to yourselves of offering support or advice to Universal Credit claimants who are in financial difficulty or struggling with the process of claiming Universal Credit since January 1 2013;

We can confirm per s (1) (1) of the Freedom of Information Act 2000 that we do not hold the requested information. This is because we do not record this information at present.

**Attachments: None**

**Exemptions Applied: None**

**The Public Interest Test: Not applicable**

**Review Procedure**

I hope that this information is of assistance. However, if you feel that this particular request has not been complied with fully under the terms of the Act then please put your grounds in writing stating exactly why our interpretation of the Act and guidance has been incorrect and email that to: [foi@durham.gov.uk](mailto:foi@durham.gov.uk).

After you have exhausted our internal appeals procedure, you also have a right of appeal to the Information Commissioner at: Telephone: 01625 545 745 Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

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