

To Paul Smith  
C/o request-121294-82a9d415@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-xxxxxxx@xxx.xxx.xx](mailto:freedom-of-information-xxxxxxx@xxx.xxx.xx)

Our Ref: FOI 3541-2677

DATE 6 August 2012

Dear Paul Smith

Thank you for your Freedom of Information request that was received by the Department for Work and Pensions (DWP) Freedom of Information Requests on 7 July 2012 and forwarded on 9 July for response by DWP Medical Services Contracts Correspondence Team (MSCCT) Freedom of Information Officer.

In your email you asked to be provided with information answering the following questions:-

*Can you please provide me with cost to the DWP of the 11 dual CD recording devices (Model Neal 9102 dual CD interview recorder) that Atos use across the country to provide claimants with WCA (Work Capability Assessments)*

In reply to your question I can confirm currently that there are 11 recording devices used on the DWP Medical Services Contract, these devices were manufactured and supplied by Neal PLC which is part of the Canford Group. The recording device currently used by the Contractor is the Neal 9102 Dual CD Audio Interview Recorder, and initially purchased for use by Atos Healthcare in conducting the Audio Recording of Work Capability Assessments (WCA) Pilot scheme at Newcastle Medical Assessment Centre, that was conducted in April to June 2011, and currently at any MAC where there is a need to record a WCA. The cost per device of the 11 Neal 9102 devices was £1400 + VAT

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have

exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)