

Information Governance
Manor Hospital
Moat Road
Walsall
West Midlands
WS2 9PS

PRIVATE

Liam Porter

Email: [request-1100788-
2338b466@whatdotheyknow.com](mailto:request-1100788-2338b466@whatdotheyknow.com)

Date: 21/03/2024

Tel: 01922 721172 ext. 5701

Email: wht.foi@nhs.net

Website: www.walsallhealthcare.nhs.uk

Dear Liam,

Re: FOI ref: 777.23-24 – Cost of Processing Freedom of Information Requests

I am writing in response to your request which was received on 7th March 2024. This has been managed in accordance with the provisions of the Freedom of Information Act 2000, and I am pleased to attach our response which can be found overleaf.

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of Walsall Healthcare NHS Trust. Please contact the signatory to request permission if this is your intention.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be retained by the Trust.

If you have any queries related to the response provided, please contact my office via wht.foi@nhs.net in the first instance. Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trusts internal process you are still dissatisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or via www.ico.org.uk

Kind Regards

Rachel Murphy
Freedom of Information Requests Co-Ordinator

FOI ref : 777.23-24

Re: Cost of Processing Freedom of Information Requests

For the last 3 tax year's (23/22, 22/21, 21/20) please provide the total cost of:

- Total number of staff hired with responsibility for freedom of information requests, (full time equivalent). **1 WTE**
- Total salary costs for staff with responsibility for freedom of information requests. **Band 3**
- Total for all other costs associated with handling freedom of information requests. **N/A**
- Total number of freedom of information requests received, and total number responded with the requested information.

2020 – 2021 – 498

2021 – 2022 – 461

2022 – 2023 - 762