



Address:

**Official Correspondence Team
Business Management and
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Information Exploitation and Security
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Email:

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Website:

www.dwp.gov.uk

Date:

13 November 2014

Mr K Hughes
Sent via email

Dear Mr Hughes

Freedom of Information Act - Request for Information
Our Reference: FOI's 4943 & 4944

Thank you for your Freedom of Information request received on 12 November 2014. You asked:

"Please can you tell me what it costs the DWP in total to post a mail item to a citizen via the current printing and mailing service?"

Please can you tell me the total annual spend for DWP on Printing and Mailing to citizens?"

You can expect a reply by 10 December 2014 unless we need to come back to you to clarify your request or the balance of the public interest test needs to be considered.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely

**Official Correspondence Team
Business Management and Improvement**

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, 6-12 Tothill Street, London. SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.gov.uk