

Directorate for Children's Services
Director: Steve Crocker

4<sup>th</sup> October 2017

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DX: 56361 Newport (IOW) Web: www.iwight.com/education

Ms Lucie Stephens

Response sent via e-mail only to: request-429756-c221afa0@whatdotheyknow.com

Dear Ms Stephens

RE: INFORMATION REQUEST CRM REF: iw17/9/5607

Thank you for your request for information received on 6<sup>th</sup> September.

This request is being handled under the Freedom of Information Act 2000.

Whilst the council endeavours to deal with all requests within the statutory 20 working day timescale, I regret that this isn't always possible. Unfortunately, due to the number of requests being dealt with, there will be a delay in sending your response. I hope to be able to send the reply by 18<sup>th</sup> October. I am sorry for any inconvenience that this may cause.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or complete the on-line appeals form that can be found at <a href="www.iwight.com">www.iwight.com</a>. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

Charlotte Heard
Business Services Administrator &
Deputy Departmental Information Guardian