$6^{\text {th }}$ September 2017<br>County Hall<br>High Street<br>Newport<br>Isle of Wight<br>PO30 1UD<br>Tel: (01983) 821000<br>E-mail: childrens.services.foi@iow.gov.uk<br>DX: 56361 Newport (IOW)<br>Ms Lucie Stephens

Response sent via e-mail only to: request-429756-c221afa0@whatdotheyknow.com

Dear Ms Stephens

## RE: INFORMATION REQUEST CRM REF: iw17/9/5607

Thank you for your information request received $6^{\text {th }}$ September 2017 which is currently being considered.
As required by the Freedom of Information Act 2000, the Isle of Wight Council will respond to you as soon as possible and no later than 20 working days after the receipt of your request.

Under the Act, there is a limit for responding to requests where they exceed the Appropriate Fee Limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004. The fee limit is set down by the Lord Chancellor and is $£ 450$ which equates to a maximum of 18 hours of search and retrieval time.

Should your request fall into this category, we will notify you as soon as possible, to discuss any options available to you.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit, County Hall, Newport, Isle of Wight, PO30 1UD. Or by email to ciu@iow.gov.uk or complete the on-line appeals form that can be found at www.iwight.com/information. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

Charlotte Heard
Business Services Administrator \&
Deputy Departmental Information Guardian

