



Department of Health

Freedom of Information Team
Department of Health
G18, Richmond House
79 Whitehall
London SW1A 2NS

www.gov.uk

Mr Lee Jefferson
request-425071-5cf65047@whatdotheyknow.com

4 September 2017

Dear Mr Jefferson,

Freedom of Information Request Reference FOI-1094499

Thank you for your request dated 13 August 2017 in which you asked the Department of Health (DH):

"Please kindly provide copies of the most recent correspondence on file sent to (and received from respectively) Kaiser Permanente.

For public reference Kaiser Permanente is a Health care company. Minister for Health Jeremy Hunt is pictured with them here: <https://d.pr/7hywWH>

It is also of public interest that their website lists these 'participants' <https://international.kaiserpermanente.org/participants/>"

Your request has been handled under the Freedom of Information Act (FOIA).

The DH may hold information relevant to your request. However, to provide the information as it is currently framed would exceed the appropriate cost limit set out in the FOIA.

Section 12(1) of the FOIA means public authorities are not obliged to comply with a request for information if it estimates the cost of complying would exceed the appropriate limit. The appropriate limit for the DH is set at £600, which represents the cost of one person spending 3.5 days determining whether we hold the information, and then locating, retrieving and extracting the information.

As your request is currently framed, to gather the information you have requested would involve contacting all sections within the Department, instigating a search and extracting any relevant information. We have estimated that the cost of this would exceed the appropriate limit. Consequently, we will not be answering your request.

Although we cannot answer your request at the moment, we may be able to answer a refined request within the cost limit. You may wish to consider, for example, specifying correspondence with a particular policy team or official, or specifying a time period. Please be aware that we cannot guarantee at this stage that a refined request would fall within the FOIA cost limit, or that other exemptions will not apply.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the address at the top of this letter, or the email address at the end of this letter.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner (ICO) who may decide to investigate your concerns. Generally, the ICO cannot make a decision unless you have already appealed our original response, and received our internal review response. The ICO will not usually investigate concerns where there has been an undue delay in bringing it to their attention. You should raise your concerns with them within three months of your last meaningful contact with us.

The ICO can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

<https://ico.org.uk/concerns/>

Yours sincerely,

Charlene Carter

Freedom of Information Officer
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