

Developing a Perth and Kinross CPC Management Information and Performance Outcome Framework 2015 – 2016 (Stage 1 of 2) (Note: Throughout Report the term Child/Children will also include Young Person/s)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Education and Children's Services (Total Number of Child Concern Reports (CCRs) Received By: Multi-Agency Screening Group (MASG) Child Protection Duty Team (CPDT) Out of Hours Social Work (OHSW) Fieldwork Children and Families' Teams	 Source Number of Children Nature of Concern Age Gender Ethnicity Disability Religion 	•	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Child Concern Reports (CCRs) Received and Action Taken:	 Information passed to Named Person (Identify a List of Professionals) Information passed to a Lead Professional (Identify a List of Professionals) Inter-Agency Referral Discussion (Social Work; Police; Health & Education) 	 Validation and Exception Reporting for: Not Known 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Inter-Agency Referral Discussions (IRDs) Held:	 Information passed to Named Person (Identify a List of Professionals) Information passed to a Lead Professional (Identify a List of Professionals) Apply for Child Protection Order (CPO) Joint Child Protection Investigation Joint Investigative Interview 	 Validation and Exception Reporting for: Not Known 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Joint Child Protection Investigations Carried Out and Resulting Action:	 Inform Named Person to provide appropriate Advice, Guidance and Support (Identify a List of Professionals) Inform Lead Professional to revise and update Child's Plan (Identify a List of Professionals) Multi-Agency Child Protection Case Conference (CPCC) Apply for Child Protection Order (CPO) Child becomes Looked- 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
	After Accommodated Voluntary – Section 25s Refer to Children's Reporter Age Gender Ethnicity Disability Religion		
Total Number of Child Protection Orders (CPOs):	 Applied For Granted Refused Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Initial Child Protection Case Conferences (ICPCCs) Held:	Total Number	Total Number	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
<u>Total Number</u> of Children Considered by Initial Child Protection Case Conferences (ICCPCs):	AgeGenderEthnicityDisabilityReligion	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of ICPCCs Held within Agreed Timescales:	 Number of ICPCCs Held Within 21 Calendar Days from the start of the Child Protection Investigation Number of ICPCCs Held Outwith 21 Calendar Days from the start of the Child Protection Investigation 	 Validation and Exception Reporting for those Held Outwith 21 Calendar Days from the start of the Child Protection Investigation Validation and Exception Reporting – Develop an Over 21 Days Scale 0-7; 8-14; 15-21 etc – At 7 Day intervals 	Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Pre-Birth Child Protection Case Conferences (PBCPCCs) Held:	Total Number	Total Number	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of PBCPCCs Held within Agreed Timescales:	 Number of PBCPCCs Held no later than 28 weeks pregnancy or, in the case of late notification of pregnancy, as soon as possible from the concern being raised, but always within 21 calendar days of the concern being raised Number of PBCPCCs Held later than 28 weeks pregnancy or, in the case of late notification of pregnancy, as soon as possible from the concern being raised, but always within 21 calendar days of the concern being raised 	Validation and Exception Reporting for those Held Outwith the Designated Timescales Validation and Exception Reporting – Develop an Over 28 Week Scales – Days Over	Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Child Protection Case Conferences (CPCCs) Vulnerability and Risk Factors and Household Characteristics – Recorded by CPCC Chair:	 Vulnerability & Risk Factors Household Characteristics 	C&FS SMT to Review and Revise the Existing CPCC Template and/or Schedule	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children Placed (Registered) on the Child Protection Register (CPR) after a Pre-Birth or Initial CPCC:	AgeGenderEthnicityDisabilityReligion	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Length of Time Placed on Child Protection Register (CPR) for each Child Registered:	 Age Gender Ethnicity Disability Religion 0-3 Months 3-6 Months 6-9 Months 9-12 Months 12-18 Months Over 18 Months 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Children Removed (De-Registered) from the Child Protection Register (CPR) and Reasons Why:	Reasons for De- Registration – To be Confirmed		Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Total Number of Children Placed (Re-Registered) on the Child Protection Register (CPR) and Reasons Why:	 Age Gender Ethnicity Disability Religion Date Last Registered and /or De-Registered 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children Placed on the Child Protection Register (CPR) and referred to Children's Reporter:	 Age Gender Ethnicity Disability Religion SCRA Grounds for Referral to SCRA 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Children and Young People who Involved in an Initial Child Protection Case Conferences (ICPCCs):	 Child/Young Person's Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children and Young People who Involved in a Review Child Protection Case Conferences (RCPCC):	 Child/Young Person's Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children and Young People who Involved in a Core Group Meeting:	 Child/Young Person's Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Initial Child Protection Case Conferences (ICPCCs) at which Parents/Carers were in Attendance:	 Parent/Carer Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Review Child Protection Case Conferences (RCPCCs) at which Parents/Carers were in Attendance:	 Parent/Carer Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Core Group Meetings at which Parents/Carers were in Attendance:	 Parent/Carer Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Transfer Child Protection Case Conferences (TCPCCs) Held:	 Total Number In Total Number Out Age Gender Ethnicity Disability Religion Total Number In Total Number Out 	 Total Number In Total Number Out Validation and Exception Reporting for: Not Known Ethnicity Disability Religion 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Transfer Child Protection Case Conferences (TCPCCs) Held within Agreed Timescales:	Number Held within 21 Working days of Transfer being Confirmed	Validation and Exception Reporting for those TCPCCs Held Outwith 21 Working Days from Transfer being Reported/Confirmed	Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Education and Children's Services (I Total Number of Children Excluded from a Primary or Secondary School:	 Name of Primary School Name of Secondary School Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion Obtain via Research & Performance Team 	 Provision of Service Output Indicator (Frequency & Volume) Being Reported Termly or Session Total to Date
Total Number of Children Excluded from a Primary or Secondary School who are currently Placed (Registered) on the Child Protection Register (CPR):	 Name of Primary School Name of Secondary School Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion Obtain via Research & Performance Team 	Provision of Service Output Indicator (Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Children who are known to be Educated at Home Full Time:	 Educated at Home – With Approval Educated at Home – Approval Not Required Educated at Home – Flexible Education Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion Obtain via Margaret Steel, ECS C&FS 	Provision of Service Output Indicator (Frequency & Volume)
Total Number of Children who are known to be Educated at Home Full Time about whom a Wellbeing Concern has been Reported:	 Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion Obtain via Margaret Steel, ECS C&FS 	Provision of Service Output Indicator (Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Children Missing from Education (CME):	 Name of Primary School Missing From Name of Secondary School – Missing From Age Gender Ethnicity Disability Religion 	 Validation and Exception Reporting for: Not Known Ethnicity Disability Religion Obtain via Margaret Steel and Fran Ranaldi, ECS C&FS 	Provision of Service Output Indicator (Frequency & Volume)
Information Relating to Looked-After Children:	• TBC	Confirm with Research & Performance Team	Provision of Service Output Indicator (Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Police Scotland Contact Point: Detec	ctive Inspector Graham Binni	e	
<u>Total Number</u> of Police Child Concern Reports (PCCR) Submitted:	Nothing further to be specified by Police Scotland	None: Confirmed with DI Graham Binnie	 Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number Joint Paediatric Forensic Medical Examinations source via Police Scotland and NHS Tayside):	 Requested Refused Carried Out Type of Medical Examination Age Gender Ethnicity Disability Religion 	None: Confirmed with DI Graham Binnie	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Joint Investigative Interviews (JII) Held:	Nothing further to be specified by Police Scotland at this time	None: Confirmed with DI Graham Binnie	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Child Protection Case Conferences (CPCCs) Informed About:	 Number of Pre-Birth CPCCs Number of Initial CPCCs Number of Review CPCCs Number of Transfer CPCCs Number of Actual Invitations Number of Actual Attendances 	None: Confirmed with DI Graham Binnie	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Total Number of Missing Children:	 Missing from Home Missing from School Missing from Residential Care Establishments Missing – Other 	None: Confirmed with DI Graham Binnie	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Children's Reporter (SCRA – CPC Re	eports) Contact Point: Martin	Black at SCRA	
Total Number of Referrals Made to SCRA: and Total Number of Children Referred to SCRA:	 Grounds of Referral Source of Referral By Age By Gender Referral Type (Offence & Non-Offence) By Age By Age By Gender 	None: Confirmed with SCRA • Age/Gender being provided by an ancillary Report	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children Placed on Specific Orders:	 Number of Children with Child Protection Orders (CPOs) Number of Children with Compulsory Supervision Orders (CSOs) In Force 	None: Confirmed with SCRA	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Children's Hearings:	 Type of Hearings (Grounds or Review) Number of Children's Hearings (Number of Times Children have Appeared at a Hearing) 	None: Confirmed with SCRA	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Conversion Rate – Number and Percentage of Children Referred to SCRA that are then Referred to a Children's Hearing:	Number / Percentage of Children not on a Compulsory Supervision Order (CSO) at Point of Reporter's Decision	None: Confirmed with SCRA	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Total Number of Children Subject to a Non-Disclosure Order:	Number (If Any) of Non-Disclosure Orders in Place	None: Confirmed with SCRA	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – NHS Tayside (via Perth and Kinross	CHP) Contact Point: Diane C	aldwell	
Total Number of Child Concern Reports (CCRs) / Unborn Baby (UBB) Referrals Received per the NHS Tayside Unborn Baby Protocol:	Vulnerability Factors (Using NHS Tayside UBB Vulnerability Indicators)	None: Confirmed with NHS Tayside	Provision of Service Output Indicator (Identifying Frequency & Volume)
All Pre-School Children have a GIRFEC based Assessment of their health needs by their Named Person:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Children & Young People who become Looked After have their needs assessed within 4 weeks of notification to NHS Tayside:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Children & Young People who become Looked After have their mental health needs assessed within 3/12 of notification to NHS Tayside:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
For children who are on the Child Protection Register or where there are concerns for their health and wellbeing a face to face handover meeting takes place between the Named Person and the School Nurse on transition to School:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
All Pre-School Children with Additional Support Needs will have a Named Person to Named Person direct handover by their Health Visitor to Education:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Child Protection Case Conference Report requests from the Named Person or from a School Nurse are responded to within the timescale specified:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Report requests from SCRA to the Named Person or School Nurse are responded to within the timescale specified:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)
Report requests to the Named Person for Reviews in relation to Looked After children are responded to within the timescale specified:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Staff providing child protection supervision have completed the agreed training for NHS Tayside as required to enhance their skills and practice in this area:	Number and/or Percentage	 None: Confirmed with NHS Tayside Being Reported April to September and October - March annually 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Housing and Community Care Conta	ct Point: Sara Lovelock (201	5 – 2016)	
<u>Total Number</u> of Offending Women's Learning Service (OWLS) Clients who successfully complete a Change is a Must Parenting Capacity Assessment (By Community Safety):	Total Number	None: Confirmed with H&CCBeing Reported Quarterly	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Unborn Baby Protocol Referrals completed for OWLS Clients (By Community Safety):	Total Number	 None: Confirmed with H&CC Being Reported Quarterly 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Families who meet the Frequent Movers Criteria (By Housing Services):	Total Number Three Plus Moves per Year	 None: Confirmed with H&CC Being Reported 6 Monthly per Q1 and Q2 and then Q3 and Q4 	 Provision of Service Output Indicator (Identifying Frequency & Volume) Proxy Service Improvement Outcome Indicator (Identifying Improving Outcomes for C&YP Over Time)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Total Number of Child Protection and Wellbeing Concern Reports generated by Housing Services Perth City:	Total Number	 None: Confirmed with H&CC Being Reported 6 Monthly 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Child Protection and Wellbeing Concern Reports (parental drug/alcohol misuse) made by H&CC staff post GOPR on line training (By Community Care):	Total Number	 None: Confirmed with H&CC Being Reported 6 Monthly 	Provision of Service Output Indicator (Identifying Frequency & Volume)
Total Number of Child Protection and Wellbeing Concern Reports generated by Community Care Teams:	Total Number	 None: Confirmed with H&CC Being Reported 6 Monthly 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Management Information Indicator	Specific Information / Sub Data Set	Ongoing Actions / Tasks	Type of Performance Measure
Source – Third Sector (Perth and Kinross Voluntary Sector Child Protection Forum) Contact Point: Kirstie Howell			
Total Number of Children and Young People Supported by a Selection of the Voluntary Sector Organisations:	 By Age and Gender Primary and Secondary School (if available) Reasons for Contact/Referral Referral Route/Source List of Services Contributing 	 None: Confirmed with Kirstie Howell Being Reported Monthly on a Fiscal Year Basis 	Provision of Service Output Indicator (Identifying Frequency & Volume)

Further Notes

Stage 1: Developing a Management Information Framework

- Management Information Output Indicators (Identifying Provision of Service: Frequency & Volume) Collected on a
 Quarterly Basis Academic Year in keeping with Scottish Government Child Protection and LAAC Statistics
- Quarterly CPC Reports: Select Key Management Information & Statistics (CPC Self-Evaluation Programme)
- Annual Presentation & Annual Report to CPC (October)
- Headline Messages only for P&K CPC Annual Standards & Quality Report (October)
- Additional information from MARAC; MATAC; CAPSM; Looked-After; HMP; CJS; ADP; APC and Scottish Prison Service

Stage 2: Developing a Performance Outcome Framework

- Performance Information Outcome Indicators (Identifying Proxy Service Improvements: Improving Outcomes for C&YP Over Time)
- e.g. Identifying Key Baseline Information; Milestones; Intervals; Rationale; Information Aggregation; Benchmarking
- e.g. Timescales CPCCs Measuring Outcomes
- e.g. Attendances and Reports CPCCs– Measuring Outcomes
- e.g. Childs Plans Analysis of Wellbeing Indicators (SHANARRI) Measuring Outcomes
- e.g. Profiling of Children/Young People Placed on the Child Protection Register (CPR) Measuring Outcomes
- e.g. Profiling Post CPR De-Registration Measuring Outcomes
- e.g. Attendance of Professionals at CPCCs Measuring Outcomes

1 August 2015

