

11 October 2018

Our ref: NIC-235002-C7R2G - Re: Ref: NIC-226007-M9H2C

Dear Sandre Jones,

Re: Information Request – Freedom of Information Act (FOIA) 2000

Thank you for your email dated 26 September 2018 requesting the following information:

"I would like to clarify my request:

Please would you be able to provide copies of official correspondence from NHS Digital to any/all commissioner and provider organisations relating to TPP's failure to implement Type 2 opt outs?

By 'official' I mean correspondence sent out in bulk to large numbers of organisations from NHS Digital senior staff such as the Caldicott Guardian, SIRO, and/or Chief Nurse/Clinical Information Officers."

We have considered your request and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) I can confirm that we do hold the information that you have requested.

NHS Digital published all the relevant "bulk" communication for the Type 2 incident on our NHS Digital website. You will find all of the correspondence sent to GPs about the issue and to patients here: www.digital.nhs.uk/tpptype2.

We can confirm no other "bulk" communication has been issued for Type 2 incident.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS Digital website.

I trust you are satisfied with our response to your request for information. However, if you are not satisfied, you may request a review from a suitably qualified member of staff not involved in the initial query, via the enquiries@nhsdigital.nhs.uk email address or by post at the above postal address.

Your request to NHS Digital will now be closed on our internal CRM (customer relationship management) system.

Yours sincerely,

G Holmes
Information Assurance Advisor

Further information about your right to complain under the Freedom of Information Act is available from the

Information Commissioner's Office, Wilmslow, Cheshire, and on The Information Commissioner's website www.ico.org.uk.

NHS Digital values customer feedback and would appreciate a moment of your time to respond to our Freedom of Information (FOI) Survey to let us know about your experience. Please access the survey through this link [here](#)