



To: Jonathan Djanogly

Date: 29 June 2012

cc:

- Further ccs at end of document

From: Pam Teare, Director of Communication & Information
Jason Latham, Deputy Director, Tribunals, HMCTS

Tel:

Subject: SSCS Tribunal Video

Annex A – Proposed letter to the Rt Hon Chris Grayling MP

Issue

1. To provide you with advice on handling following the accidental reposting of the SSCS Tribunal video on YouTube which DWP have raised concerns with.

Recommendation

2. That you agree to send the letter attached at Annex A to the Rt Hon Chris Grayling MP at DWP apologising for the error and setting out the remedial action being undertaken by the Department.

Timing

3. Urgent.

Background

4. You wrote to Chris Grayling in April 2012 responding to concerns raised by his officials regarding the content of an information film produced for appellants appearing before the Social Security & Child Support Tribunal (SSCS). Your correspondence outlined a number of changes that you agreed to make to the video in response to these concerns.
5. Pending these changes, HMCTS officials asked MoJ Communications Directorate to remove the video content from the Ministry of Justice YouTube

taken down. A Freedom of Information request was received on 25 April asking for copies of any emails or letters sent or received concerning making private the Ministry of Justice video about Employment and Support Allowance appeals on YouTube and the email from Chris Grayling's Private Office expressing DWP's concerns about the video was released in response.



Presentation and Media Handling

15. Since the video was first removed it has generated some chatter on social media networks criticising the removal of the video and Chris Grayling's involvement in this. This has resumed since the reposting and subsequent removal.
16. It is possible that the video was downloaded by users when initially posted, though there has been no evidence of any reposting by third parties until the second removal on 28 June 2012. We are putting press handling lines in place and these will be agreed with DWP.

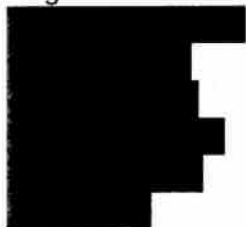
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