

[REDACTED]

From: [REDACTED]@julianhouse.org.uk>
Sent: 19 August 2020 12:00
To: [REDACTED]; Tom Davies (Cllr); Graham Sabourn; Richard Samuel (Cllr); Tim Ball (Cllr); [REDACTED]
Subject: Grosvenor draft email/letter

Hi all,

Thank you for yesterday's meeting regarding ASB at Grosvenor House, it was really useful. Please see draft letter/email below, which is intended for the residents of Grosvenor Place. Can you please let me know your thoughts on this so that we can move forward with getting it out. I know we discussed sending this as an email but presumably a letter that we can distribute locally might also be an option worth exploring.

There is a section in the draft that refers to the litter pick - if you are able to provide details on when this is due to take place, we can make sure it is added and promoted:

Dear Resident,

It was great to meet some of you and drop in leaflets to others around recent changes at 23 Grosvenor Place. We would like to thank you for your on-going support in what has been a whirlwind few months with the arrival of Covid - 19 and the 'Everyone In' directive from the government. The difference that housing has made to some of the most vulnerable people in B&NES, is phenomenal and, for some, will mean life-changing improvements to their health and well-being.

The residents of 23 Grosvenor Place are keen to contribute to the local community and we would like to work together with you to make this happen. So a couple of things to let you know about:

- Julian House have purchased gardening equipment and the residents have asked to be a part of keeping the green space out the front tidy and weed free.
- Julian House have met with all residents and reminded them that small gatherings are not permitted and the staff will ask people congregating to move on. We would encourage you to text or call the 24 hour mobile number in the attached with any concerns around gatherings.
- B&NES Council have organised a community litter pick on Friday xx/xx/xx at Xpm and you would be welcome to join 23 Grosvenor Place residents and staff and contribute to keeping our street clean.
- We would like to invite you to a socially distanced event on Tuesday 15th September at 2pm at Kensington Meadow where Julian House will host an afternoon of refreshments and a chance to meet some of the residents and staff from 23 Grosvenor Place.

We know, that for some of you, this has been a challenging time and would appreciate the opportunity to keep talking and create a positive community for us all to live, work and thrive in.

All thoughts gratefully received.

Many thanks,

[REDACTED]
Service Development Manager - Complex Adults Services

Julian House

Mob: [REDACTED]

Tel: [REDACTED]

Email: [REDACTED]@julianhouse.org.uk

Web: www.julianhouse.org.uk

55 New King Street, Bath, BA1 2BN

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We are collaborative.

We are creative.

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