From: Tom Davies (Cllr)

Sent: 14 August 2020 10:26

To: Richard Samuel (Cllr)

Subject: Fwd: Grosvenor Place

Julian House's response to Richard - FYI

Tom Davies Liberal Democrat Councillor for Walcot Ward Bath and North East Somerset Council

E: tom_davies@bathnes.gov.uk

From:

Sent: Friday, 14 August 2020 09:04

To:

CC: "Tim Ball (Cllr)" ,"Tom Davies (Cllr)"

Subject: Grosvenor Place

Good morning

Thank you for the email you recently sent expressing further concerns regarding 23 Grosvenor Place. It is incredibly disappointing to read that about the experiences of yourself and the local community, and we are committed to minimising disruption through engaging with our residents, neighbours, and the local police.

The individuals congregating near Grosvenor Place is something that we have alerted the police to and I will follow this up again today. In addition, we are working with the local drug and alcohol treatment services (Developing Health & Independence, and the Specialist Drug & Alcohol Service) around the level of treatment and support they can provide to residents who are experiencing difficulties with drugs and/or alcohol.

As we discussed when we met, we are unsure of the future plans of 23 Grosvenor Place and are working with the council around potential options. However, we are keeping a log of all complaints and concerns raised by the local community, which will all be taken into consideration throughout the process.

We understand that the arrival of our clients into 23 Grosvenor Place following the "Everybody In" directive from the government has been unsettling and problematic for many members of the local community and take all feedback extremely seriously.

Please do continue to contact me with any ongoing concerns, they will be taken seriously and we will always follow up on any feedback received.

Many thanks,

Service Development Manager - Complex Adults Services

Julian House

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