

Mr Carroll

Ref: 1-126499729  
Tel No: 0845 359 7510  
Date: 08 January 2011  
Email: [contact@sandwell.gov.uk](mailto:contact@sandwell.gov.uk)

Dear Mr Carroll

### **Acknowledgement of Freedom of Information Act Enquiry**

Thank you for your enquiry under the Freedom of Information Act received on 04 January 2011.

Your request has passed to a Democratic Services Officer, who, on your behalf will liaise with the service areas involved to provide you with a response by 01 February 2011.

For further information on the Council's procedures please visit [www.sandwell.gov.uk](http://www.sandwell.gov.uk) and navigate to 'Information Management' within the 'Council and Democracy' section.

If you have not received a response in the timescale indicated above, please do not hesitate to contact us.

Yours sincerely



**Teresa Armstrong**  
Acting Service Insight Team Manager



Please be advised that the information you have provided will be utilised by Sandwell M.B.C. to progress and respond to your comments in the most appropriate manner. In line with the Data Protection Act, I must inform you that this information will be shared with the Service Insight Team and other employees involved in ensuring you receive a response to your comments.



**Service Insight Team  
Partnering & Improvement Division**

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