

[REDACTED]

From: [REDACTED]
Sent: 15 February 2011 16:56
To: 'George Thomson'; 'kevin.gilliland@postoffice.co.uk'
Cc: Griffiths Oliver (ShEx); [REDACTED]
Subject: RE: Daily Post Wales

Importance: High

George/Kevin

Sorry I sent a earlier version a few moments ago. The correct version is below with change highlighted.

"The Government has put in place £1.3billion of new funding for the Post Office and pledged that there will be no programme of closures. The NFSP support the Postal Services Bill - this is no more than ill informed scaremongering from a regional branch.

"Decisions about how to categorise individual Post Offices are made by the company in consultation with the NFSP - the Postal Services Bill has no impact on these decisions.

"84% of customers have been 'very' or 'extremely' satisfied with "Post Office Local" at pilot stage. Feedback from retailers has also been positive - they have actually found that it has helped them to attract new customers."

Background

By 2015 we anticipate that around 2,000 of the national network of more than 11,500 branches will be Post Office Locals. Further information on Post Office Local is contained in a policy statement published by the Government in November:

<http://www.bis.gov.uk/assets/biscore/business-sectors/docs/s/10-1260-securing-the-post-office-network.pdf>

In terms of specifics about the precise services which will be offered and impact on remuneration, please speak to Post Office Ltd for comment - these are purely operational matters in which Government has no role.

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED]
Sent: 15 February 2011 16:53
To: George Thomson; kevin.gilliland@postoffice.co.uk
Cc: Griffiths Oliver (ShEx); [REDACTED]
Subject: Daily Post Wales

George/Kevin

In response to enquiries from the Daily Post Wales about the letter sent by Nippy Singh and

others to spms on 11 February our press office line is:

A Department for Business Spokesperson said:

"The Government has put in place £1.3billion of new funding for the Post Office and pledged that there will be no programme of closures. The NFSP support our plans - this is no more than ill informed scaremongering from a regional branch.

"Decisions about how to categorise individual Post Offices are made by the company in consultation with the NFSP - the Postal Services Bill has no impact on these decisions.

"94% of customers have been 'very' or 'extremely' satisfied with "Post Office Local" at pilot stage. Feedback from retailers has also been positive - they have actually found that it has helped them to attract new customers."

Background

By 2015 we anticipate that around 2,000 of the national network of more than 11,500 branches will be Post Office Locals. Further information on Post Office Local is contained in a policy statement published by the Government in November:

<http://www.bis.gov.uk/assets/biscore/business-sectors/docs/s/10-1260-securing-the-post-office-network.pdf>

In terms of specifics about the precise services which will be offered and impact on remuneration, please speak to Post Office Ltd for comment - these are purely operational matters in which Government has no role.

Regards

[REDACTED]

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

Our Ref. GT/sm

16 June 2011

Edward Davey, MP
Parliamentary Under-Secretary of State
Minister for Employment Relations, Consumer & Postal Affairs
Department for Business, Innovation & Skills
1 Victoria Street
LONDON
SW1H 0ET



NFSP

SHAX
BEHANT

25/803

Dear Ed

Firstly let me congratulate you on steering the Postal Services Bill successfully through Parliament. It was obvious and reassuring to watch you operate in Parliament in both the House and the Committees. There is no doubt that you are a Minister very much on top of your brief.

Secondly, let me put in writing my personal thanks to you for opening our Conference and spending so much time with our delegates. They were very impressed with both your speech and the fact that you spent so much of your valuable time with them.

I also feel that I should let you know that the Federation is shortly going to embark on the largest, most forward looking campaign in it's history to encourage government departments to tender work through the Post Office network. We believe our unique local service in around 12,000 locations will enable government departments to offer a better localised service and, at the same time, make large savings in back office costs.

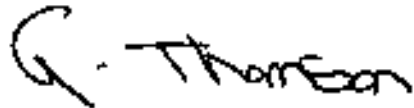
We would be grateful if you could raise the following issues with POL on our behalf please Ed:

- We believe that to enable us to go on the journey to mutualisation together that the NFSP should immediately have 2 seats on the POL Board.
- We would also greatly benefit from you advising POL to be more forthcoming, timely and open in relation to information we request.
- In addition we would be grateful if you could help persuade POL to use the Federation to deliver training to subpostmasters to help them expand and improve their retail offerings as part of the restructuring process. We would require a £3 million training budget through the NFSP's trading company to achieve that end.

Attached are emails from subpostmasters that show examples of just what can, and has been, achieved.

I look forward to speaking to you soon.

Kind regards

A handwritten signature in black ink, appearing to read "G. Thomson". The signature is written in a cursive, slightly slanted style.

George Thomson
General Secretary

Dear [REDACTED]

Several years ago I was approached by the local council to conduct a registrar service from within my Post Office branch in [REDACTED]. I received appropriate training from the local council officials and was provided with all of the necessary computer equipment to allow me to provide this service. My customers found this very convenient and the service provided combined very well with the services I already provided through my Post Office. I operated this service, I believe successfully, for several years. Unfortunately following a decision taken within the local council they ceased the provision of this service at my Post Office and a decision was taken to take the service back in house to the Registrar's office at [REDACTED].

Since the closure of [REDACTED] Registrar's Office due to this service being relocated within Lanark Registrar office resulting from [REDACTED] cut backs leaving a void in the village and surrounding area making it extremely difficult and inconvenient for the local people who have been provided with this service.

Income for providing this service to the local community was approx £2,000. per annum payment of £25.00 for every second entry

Regards

[REDACTED]

Hi [REDACTED]

5 years ago Visit Scotland decided to close [REDACTED] Tourist Office as they said it was no longer viable. I contacted the then area manager [REDACTED] and offered to provide a service at an agreed cost. She very firmly told me that they were not interested in the slightest.

I then contacted my 2 local councillors and an MSP [REDACTED] (whom I had previous Post Office meetings with) and she put me in touch with [REDACTED] 2 days later I received a call from [REDACTED] asking for a meeting, her only stipulation was that POL must not be involved due to previous experience where they had tried to get a large slice of the cake for themselves (sounds familiar).

Visit Scotland ask me to provide the following:

- Space on the external door to display local accommodation providers for when the Post Office is closed.
- 1 metre of display space inside the Post Office for leaflets and information. It is also my responsibility to choose which to stock and to order leaflets. It goes without saying that it is my responsibility to ensure that this area is kept accessible and that the leaflets are kept up to date, tidy and well stocked.

My staff must have local knowledge as the main area of query is "things to do now that we are here". This generally involves:

- Walking for all levels.
- Childrens play areas.
- Places of interest for adults and for children.
- Castles ,monuments etc.
- Shopping for the wives, distilleries for the husbands.
- Fishing and golf.
- Graveyards to assist in tracing relatives.
- Eating out where we have to be carefull as we must not recommend 1 place, we must mention them all.
- In the event of accommodation enquiries then we should hand out a Perthshire brochure and advise the customer to call the 0845 number and book centrally. We do not provide any booking service at all as that would require us to be "on line" through Visit Scotland.

The service that we provide is monitored by mystery shoppers once or twice a year.

Initially the agreed level of payment was £5,000+vat, this subsequently fell to £2,500+vat and is now £1,000+vat. This year Visit Scotland were keen to do a 3 year deal with me, year 1 £1,000, year 2 £500 and year 3 £0. I told them I wasn't interested and they told me (as they tell me every year) that they have some partner sites willing to provide this service free of charge, I told them that was fine but I am not one of them.

Visit Scotland appear to have forgotten how much they are saving by us providing this service, furthermore I did offer to provide more, for example a booking service for accommodation, likewise buses and trains however they declined.

BIS**Department for Business
Innovation & Skills****Edward Davey MP**Minister for Employment Relations,
Consumer and Postal Affairs

George Thomson
General Secretary
National Federation of SubPostmasters
Evelyn House
22 Windlesham Gardens
Shoreham-by-Sea
BN43 5AZ

Our ref: 251803

Your ref: GT/sm

July 2011

Dear George,

Thank you for your letter of 16 June and its kind words about the handling of the Postal Services Bill and my visit to your Conference. I was very pleased to be able to spend time there and have the opportunity to talk with many of your delegates.

I have noted that you will shortly be launching a major campaign to attract new Government work to the post office network and I hope that this will complement Post Office Ltd's own initiatives in this area.

You asked me to raise three issues with Post Office Ltd (POL) on the Federation's behalf, the first being National Federation of SubPostmasters representation on the POL Board. As you know, the recruitment of a new Chair for the POL Board is currently in progress. I think it is both proper and important that new Chair is involved in any decisions relating to other new appointments to the Board and I will be having discussions about these with him/her as a matter of priority when that appointment has been made.

With regard to the timely and open supply of information and the scope for establishing a training budget for subpostmasters to improve their retail offerings within the network transformation process, I would suggest in the first instance that these points are addressed in the next Joint Dialogue meeting to see what progress can be made.

Yours,**EDWARD DAVEY***Hope we can meet
this month.*

1 Victoria Street, London SW1H 0ET

www.bis.gov.uk

Our Ref. GT/sm

19 December 2011



SHEx
NFSP

Edward Davey, MP
Parliamentary Under-Secretary of State
Minister for Employment Relations, Consumer & Postal Affairs
Department for Business, Innovation & Skills
1 Victoria Street
LONDON
SW1H 0ET

Dear Ed

Future of the Post Office

It was good to meet you again recently and share our thoughts on the creation of a vibrant, sustainable Post Office network in the United Kingdom.

On the subject of our joint journey towards a mutualised Post Office Limited, owned and run by subpostmasters, staff and potentially customers, the NFSP are becoming increasingly disappointed with the lack of any real engagement with POL to emphatically get this mutualisation journey started. During our conversation you indicated that this was not an appropriate time for an NFSP representative to sit on the POL Board or Executive Team as the main issue was around the separation of Royal Mail from POL. We would contend that this is exactly the right time for this to happen because we, as potential owners of the mutualised company, have a duty to satisfy ourselves that the interests of POL have been properly protected. Indeed our advisors Grant Thornton had identified this as a very important piece of work that we should be involved with very early in our discussions with them.

Furthermore an announcement confirming NFSP representation would go a long way to building confidence with Subpostmasters. It would demonstrate that both Government and POL are serious about mutualisation. It would be seen by Subpostmasters as an act of good faith. Instead we believe that POL senior management, while happy to engage on issues that would prove difficult or contentious to implement within the network (Network Transformation for example) are very uncomfortable with the idea of fully sharing information that would lead to them relinquishing any form of control.

We believe the next steps should include the following:

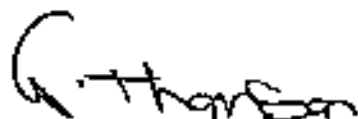
- **Joint Strategic Partnership Board to meet on a regular basis to discuss and understand all the strategic and financial issues.** These meetings and the requisite preparatory papers should be shared under the NDA. As a minimum, all parties would require:
 - All financial information to help us with our joint decisions
 - All major contracts information to help us with our joint decisions
 - All grant funding and EU procurement issues to help us with our joint decisions
 - A joint commitment to open book, transparent sharing of information (including client contracts) to help make informed decisions.
- **NFSP seats on POL Board and POL Executive Team.** We believe there is a strong case for a Director to represent subpostmasters and be a champion for, and to advance the journey to a mutually owned company.
- **An NFSP office to be created at Old Street to foster an ethos of partnership working and building trust between the parties.** It would also assist in resolving day to day operational issues more effectively.

We would also seek your input into the NFSP request to provide the following items through our commercial trading arm:

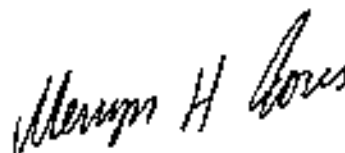
- **Retail training for subpostmasters and agents to help them maximise their retail opportunities to their best advantage.** We have many Subpostmasters who are excellent at running Post Offices, however we have identified that many Subpostmasters lack the necessary skill sets to operate a really successful and professional retail businesses. We believe that our trading company is uniquely placed to assist our Subpostmasters maximise the retail potential of their businesses.
- **Business consultancy visits to help subpostmasters and agents develop a holistic approach to their combined post office/shop.** It is important that they have access to a small team of experts who understand fully the synergy that exists between both the post office and retail elements of the business. Who better or more credible than existing subpostmasters who are already operating the most successful post office businesses?
- **A proposal to operate around 30 of the existing Crown Office estate that will be regraded to become Post Office Mains.** They would be operated under a new company formed to own and manage them and backed by the NFSP Trading Company. We would take on these offices under the same type of commercial arrangement as, for example, W H Smith.

The journey towards our mutual destiny will be difficult, but with your help, both POL and the NFSP will work increasingly closely.

Yours sincerely

Handwritten signature of George Thomson in black ink.

George Thomson
General Secretary

Handwritten signature of Mervyn Jones in black ink.

Mervyn Jones
Chair, Negotiating Committee

George Thomson, General Secretary
Mervyn Jones, Chair Negotiating Committee
National Federation of SubPostmasters
Evelyn House
22 Windlesham Gardens
Shoreham-by-Sea
BN43 5AZ

Our ref: 270124

22 January 2012

Thank you for your joint letter of 19 December about the future of the Post Office.

I have read with interest your thoughts on how progress towards a vibrant sustainable post office network as a prelude to mutualisation might best be achieved. Whilst noting your views on the early appointment of an NFSP representative to the POL Board and Executive team, I remain of the view that it is inappropriate to appoint a representative of any stakeholder group or interest, however important, to the POL Board whilst we are in the process of reviewing and analysing the responses to the recent public consultation and considering the Government's response. Such a move would, I believe, be widely interpreted as pre-empting future decisions as regards a mutual structure. I also have to say that membership of the Executive Team of any business has to be linked directly to the holding of executive functions within it.

Having said this, the concept of arrangements for regular NFSP and POL discussion of strategic and financial issues within a strategic partnership structure and under NDA terms is one which I certainly think is worth building on. I believe POL would be receptive to developing further the existing working group structure into a Strategic Partnership Board. I recognise that provision of appropriate working space for the NFSP at Old Street can help strengthen the working relationship and that moves have already been made in this direction. I suggest that you discuss the scope for this in greater detail with the company.

I was also very interested to read your ideas for retail training and business consultancy visits to help and support subpostmasters develop their skills and maximise the potential of their businesses within the new operating models in particular. These are ideas which I think you should develop further and explore in greater depth with the POL management team. The key issue here is that POL expenditure delivers value for money outcomes which meet the defined needs of subpostmasters and the network. It will therefore be important that sound business cases, showing appropriate capability and expertise, should underpin these discussions. Similarly, your proposal with respect to any potential future converted Crown offices is one which I would encourage you to discuss in greater depth with POL in the context of the practicalities entailed such as, for example, TUPE provisions.

The journey towards a sustainable network and mutualisation will present all parties with some challenging issues on which we will all need to work constructively and creatively and I very much welcome your enthusiasm and commitment to this.

Yours,



EDWARD DAVEY

Looking forward to a full catch-up. I felt the meeting Narvega joined in at Edinburgh last week for "first office" in Scotland was a promising start.

Happy to continue the dialogue on boards etc more, especially when the mutualisation response has been issued and digested. Thank you for adopting such a constructive and helpful role, with very positive suggestions.

Best,



Norman Lamb MP
Minister for Employment Relations,
Consumer and Postal Affairs

George Thomson
General Secretary
National Federation of SubPostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
BN43 5AZ

Our ref:
Your ref:

June 2012

I am writing to thank you, **Kym Ledger** and the other members of the Executive Committee for your warm hospitality during my stay in Torquay for your annual conference last month.

I found my visit most interesting and stimulating, and particularly welcomed the opportunity to meet and have in depth discussions with both Committee members and many of the delegates. In addition to the question and answer session following my speech, I found it very useful to have less formal discussions with delegates during my stay and to hear from them, first hand, their views, concerns and experiences as subpostmasters.

I would be grateful if you could ensure my thanks are passed on to the Executive Committee and to pass on my good wishes to **Bhavna Desai** for her term as National President over the coming year.

NORMAN LAMB MP

[REDACTED]

From: [REDACTED]
Sent: 11 June 2012 14:08
To: [REDACTED]
Cc: George Thomson
Subject: RE: INVITATION: EOA Summer Dinner with keynote speaker Norman Lamb MP
Hi [REDACTED]

BIS is not actually involved in organising this event - the Employee Ownership Association are leading on it. If the RSVP link continues not to work, it would be best to phone on [REDACTED]. But if you continue to have difficulty making contact with the EOA, let me know.

Regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 13:58
To: [REDACTED]
Cc: George Thomson
Subject: FW: INVITATION: EOA Summer Dinner with keynote speaker Norman Lamb MP

Hi [REDACTED]

Sorry to be bothering you yet again, but I am informed that BIS are organising this event. I couldn't get the RSVP link to work, but George will be delighted to attend. Could I ask you to forward this to the right person please?

Many thanks

[REDACTED]
xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk

email: [REDACTED]@nfsp.org.uk

From: Employee Ownership Association [mailto:news@eoa-ebulletin.co.uk]

Sent: 01 June 2012 11:31

To: George Thomson

Subject: INVITATION: EOA Summer Dinner with keynote speaker Norman Lamb MP

ARUP



Lindsay

Roy MP

Deputy Vice Chair of the All Party Parliamentary Group
on Employee Ownership

Has pleasure inviting you to

The Employee Ownership Association Summer Dinner
In the Members' Dining Room, House of Commons, London SW1A 0PW

On Thursday 28 June 2012
Drinks 7.00pm, Dinner 7.30pm

Keynote Speaker

Norman Lamb MP, Parliamentary Under Secretary of State for
Employment Relations, Consumer and Postal Affairs

To register for the dinner it is essential to [RSVP](#) here or call the
Employee Ownership Association on 020 7922 7737. Please note that places at this
event are limited and attendance will be confirmed by email.



John Lewis Partnership

[Want to unsubscribe or change your details?](#)

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[REDACTED]

From: [REDACTED] (ShEx)
Sent: 11 June 2012 14:16
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July
[REDACTED]

Really weird!! We are checking further. Watch this space.

regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
+44 (0) [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 14:12
To: [REDACTED] (ShEx)
Cc: George Thomson
Subject: FW: Summit on Employee Ownership, 4 July

Thanks [REDACTED]

Weird - the EOA say it is BIS organising it (see below). Will keep trying the link.

Thanks

[REDACTED]
xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

From: [REDACTED] [mailto:[REDACTED]@employeeownership.co.uk]

Sent: 11 June 2012 13:12
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July

Hi Sharon,

BIS are organising this – you need to go to the following link to confirm
<https://www.connect.bis.gov.uk/bis/app/events/rsvp/index/secret/bf6972f8e9cb47e487b90464b0962416>.

[REDACTED]

[REDACTED]
Membership Coordinator
Employee Ownership Association
32-36 Loman Street
London
SE1 DEH

Direct line: [REDACTED]
Tel: 020 7922 7737
Web: www.employeeownership.co.uk

The Employee Ownership Association is the Voice of co-owned business in the uk

Company registration no 01419899

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 09:23
To: [REDACTED]
Cc: George Thomson
Subject: Summit on Employee Ownership, 4 July

Good morning [REDACTED]

George Thomson is delighted to accept your kind invitation to the above event.

Regards

[REDACTED]
xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED] (ShEx)
Sent: 11 June 2012 14:28
To: [REDACTED]
Cc: George Thomson; [REDACTED]
Subject: FW: Summit on Employee Ownership, 4 July
[REDACTED]

Confusion has arisen over crossing of events - EOA Dinner on 28 June and Summit on Employee Ownership on 4 July. EOA is organising the dinner so if George wants to attend that the response needs to be to the EOA - by phone if the link is still not working. If George wants (also) to attend the Summit on 4 July then the response needs to go to the connect.bis link that [REDACTED] refers to (tho I can't currently get that link to work!!). Again any further problems give me a shout.

Regards

[REDACTED]

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
+44 (0) [REDACTED]

From: [REDACTED] (ShEx)
Sent: 11 June 2012 14:16
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July
[REDACTED]

Really weird!! We are checking further. Watch this space.

regards

[REDACTED]

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
+44 (0) [REDACTED]

From: [REDACTED] (mailto:[REDACTED]@nfsp.org.uk)

Sent: 11 June 2012 14:12

To: [REDACTED] (ShEx)

Cc: George Thomson

Subject: FW: Summit on Employee Ownership, 4 July

Thanks [REDACTED]

Weird - the EOA say it is BIS organising it (see below). Will keep trying the link.

Thanks

xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

From: [REDACTED] (mailto:[REDACTED]@employeeownership.co.uk)

Sent: 11 June 2012 13:12

To: [REDACTED]

Cc: George Thomson

Subject: RE: Summit on Employee Ownership, 4 July

Hi [REDACTED]

BIS are organising this – you need to go to the following link to confirm

<https://www.connect.bis.gov.uk/bis/app/events/rsvp/index/secret/bf6972f8e9cb47e487b90464b0962416>.

[REDACTED]

[REDACTED]
Membership Coordinator
Employee Ownership Association
32-36 Loman Street
London
SE1 0EH

Direct line: [REDACTED]

Tel: 020 7922 7737

Web: www.employeeownership.co.uk

The Employee Ownership Association is the Voice of co-owned business in the UK

Company registration no 01419899

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]

Sent: 11 June 2012 09:23

To: [REDACTED]

Cc: George Thomson

Subject: Summit on Employee Ownership, 4 July

Good morning [REDACTED]

George Thomson is delighted to accept your kind invitation to the above event.

Regards

[REDACTED]

xxx

[REDACTED]
PA to General Secretary

National Federation of Subpostmasters

Evelyn House

22 Windlesham Gardens

Shoreham by Sea

West Sussex

BN43 5AZ

Telephone: [REDACTED]

Fax: 01273 465403

Website: www.nfsp.org.uk

email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED]
Sent: 11 June 2012 14:46
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Summit on Employee Ownership, 4 July

We'll let you know when we get confirmation of George's registration. Web links must be succumbing to the b****y awful weather!

Regards

[REDACTED]
[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED]
Sent: 11 June 2012 14:38
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Summit on Employee Ownership, 4 July

Hello

George Thomson of the National Federation of SubPostmasters received your invitation to the DPM's summit and wishes to attend but apparently the link to RSVP isn't working. You might want to check it out. And please could you register George as an acceptance?

Thanks

[REDACTED] | Shareholder Executive | Department for Business, Innovation & Skills | [REDACTED] /
[REDACTED] | www.bis.gov.uk |

From: [REDACTED]
Sent: 11 June 2012 14:36
To: [REDACTED]
Cc: Gibson Will (ShEx)
Subject: FW: Summit on Employee Ownership, 4 July

[REDACTED]

Can we let the organiser know of George's wish to attend.

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 14:34
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July

Thanks [REDACTED]

Dave Milner is going to the dinner and is dealing with that himself.

It is the summit that George wishes to attend on 4 July, and I still can't get the link to work - they said places were limited and I don't want him to miss out due to a technical hitch.

Thanks
[REDACTED]

xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

From: [REDACTED]
Sent: 11 June 2012 14:28
To: [REDACTED]
Cc: George Thomson; [REDACTED]
Subject: FW: Summit on Employee Ownership, 4 July

[REDACTED]
Confusion has arisen over crossing of events - EOA Dinner on 28 June and Summit on Employee Ownership on 4 July. EOA is organising the dinner so if George wants to attend that the response needs

to be to the EOA - by phone if the link is still not working. If George wants (also) to attend the Summit on 4 July then the response needs to go to the connect.bis link that Diane refers to (tho I can't currently get that link to work!). Again any further problems give me a shout.

Regards

[REDACTED]
[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED]
Sent: 11 June 2012 14:16
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July

[REDACTED]
Really weird!! We are checking further. Watch this space.

regards

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 14:12
To: [REDACTED]
Cc: George Thomson
Subject: FW: Summit on Employee Ownership, 4 July

Thanks [REDACTED]

Weird - the EOA say it is BIS organising it (see below). Will keep trying the link.

Thanks

xxx

PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

From: [REDACTED]
Sent: 11 June 2012 13:12
To: [REDACTED]
Cc: George Thomson
Subject: RE: Summit on Employee Ownership, 4 July

Hi [REDACTED]

BIS are organising this - you need to go to the following link to confirm
<https://www.connect.bis.gov.uk/bis/app/events/rsvp/index/secret/bf6972f8e9cb47e487b90464b0962416>.

[REDACTED]
[REDACTED]
Employee Ownership Association
32-36 Loman Street
London
SE1 0EH

[REDACTED]
Tel: [REDACTED]
Web: www.employeeownership.co.uk

The Employee Ownership Association is the Voice of co-owned business in the uk

Company registration no 01419899

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 11 June 2012 09:23
To: [REDACTED]
Cc: George Thomson
Subject: Summit on Employee Ownership, 4 July

Good morning [REDACTED]

George Thomson is delighted to accept your kind invitation to the above event.

Regards

[REDACTED]

xxx

[REDACTED]

PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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[REDACTED]
[REDACTED]
From: [REDACTED]
Sent: 15 June 2012 14:46
To: [REDACTED]
Subject: FW: [REDACTED]

Hi [REDACTED]

Sorry for the delay - this slipped between the cracks.

As I mentioned, [REDACTED] is on maternity leave at present but maintaining a light load of 'official duties' and would be happy to meet up with George.

Best to contact her initially about possible dates by email on [REDACTED] as a fallback, on [REDACTED]

Regards

[REDACTED]
[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED]
Sent: 08 June 2012 11:51
To: [REDACTED]
Subject: [REDACTED]

[REDACTED]
I'll get back to you on this on Monday.

Best wishes

[REDACTED]
[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 09 July 2012 11:02
To: George Thomson; 'mervyn jones'; 'David Milner'; 'Kevin Gilliland'; [REDACTED]
Cc: Gibson Will (ShEx); [REDACTED]
Subject: Joint Dialogue Meeting

Hi All

We are exploring availability for a further Joint Dialogue meeting, recognising that holiday commitments may make it difficult at this time of year.

Grateful to know if a meeting here at 1 Victoria St between 4pm and 5.30 pm Wednesday 8 August works for you.

Regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 19 September 2012 11:22
To: George Thomson; 'mervyn jones'
Cc: [REDACTED]
Subject: Last shop in the village

George/Mervyn

At the meeting with Jo yesterday you raised the case of a 'last shop in the village' post office which the current owners wish to sell and where POL were insisting that it could only be offered on the basis of new owners operating as a 'Local'. Is the case you were referring to [REDACTED] or is there another similar case which has come to your attention?

Regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 21 September 2012 14:55
To: 'george.thomson@nfsp.org.uk'
Subject: RE: [REDACTED] Post Office

George

Thanks - glad it was satisfactorily resolved. The [REDACTED] case that I mentioned to you has also been followed up with [REDACTED] and in that case the branch is now on the market with the option of retaining the existing contract terms with CTP. It appears that the spm had assumed it could only be offered for sale as a Local and had not discussed the position with POL when he wrote to his MP. So it looks as if the case by case assessment is getting the right results in LSIV cases.

Regards

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: george.thomson@nfsp.org.uk [mailto:george.thomson@nfsp.org.uk]
Sent: 21 September 2012 12:40
To: [REDACTED]
Subject: Fw: [REDACTED] Post Office

Hi [REDACTED]

This is one of LSIV cases, have resolved the issue.

VB

George

From: '[REDACTED]' <[REDACTED]@nfsp.org.uk>
Date: Fri, 21 Sep 2012 09:38:59 +0100
To: George Thomson <George.Thomson@nfsp.org.uk>
Subject: FW: [REDACTED]

Hi George

Hopefully this is one that you require.

NFSP, Evelyn House
 22 Windlesham Gardens
 Shoreham-by-Sea, West Sussex
 BN43 5AZ
 T: [REDACTED] F 01273 465403
 email: [REDACTED]@nfsp.org.uk
 web: www.nfsp.org.uk

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From: George Thomson
Sent: 20 July 2012 07:48
To: [REDACTED]
Cc: Andrew Craddock; Mervyn Jones; David Milner
Subject: Fwd: [REDACTED] Post Office

Hi [REDACTED]

This case needs to be resolved quickly as she is clear that the change of model is materially disadvantageous to her. She is now under the doctor for stress and needs to sell soon. I think because of the circumstances of this case and because the Review Panel policy as not yet been agreed she should be allowed to sell on her traditional model.

Turning to two further points please arrange for a panel of commercial transfer agents to address the Review Panel about the implications of the new Post Office policy of changing the model at the point of Commercial Transfer. I must also state strongly that regardless of what is written in the November booklet about at or near when selling, it must be changed to at or there is no deal.

Very Best

George
 Begin forwarded message:

From: [REDACTED]
Date: 17 July 2012 11:08:09 GMT+01:00
To: "george.thomson@nfsp.org.uk" <george.thomson@nfsp.org.uk>
Subject: [REDACTED] Post Office
Reply-To: [REDACTED]

Following our recent conversation please find my concerns as the subpostmistress of the above office:

In December last year I selected on the horizon system that I had no immediate plans to sell and that I wanted to stay as a traditional office.
 My personal circumstances (for which I did not have a crystal ball to see), have now changed which means I have to sell on my office which comprises a Post Office and Spar Store.
 My office went on to the market with Humberstones in May this year.

Since then I have been visited by [REDACTED] from the PO who has said my office will become a local model upon transfer of a new agent.

I do not believe the new model will be suitable at my branch. We serve a high number of

pensioners

who pay by cheques, and the stopping of cheques will cause a massive inconvenience to this base

of customers. I understand that I may also lose the selling of MVL's. We are the only shop standing

in this village, (last shop standing) very rural and hilly and cut off from other villages, we are the only PO offering car tax

in the area. We should be keeping all existing PO services not reducing. Our village serves approx. 3,000 people.

I believe this has been immediately detrimental to the ability of us selling the business. This has been

confirmed by [REDACTED] himself.(who is happy to discuss this with you).

Potential buyers have concerns of losing the fixed pay and are concerned about the local model.

We begun marketing at [REDACTED], then Humberstones advised us to drop the price to [REDACTED] to reflect the PO salary wage reduction with the local model. Since this has been done we have had no interest. We now

are in the process of considering dropping the price again.

I feel that I am severely being disadvantaged by not being able to sell on existing traditional model,

I also feel frustrated and angry and that I am being forced to sell on a model that is creating a mass

uncertainty to potential buyers, and even more importantly, grave concerns that I am not going to be able to sell it on.

This uncertainty has caused my own health to deteriorate and I am currently under my GP, and being treated for depression.

I do feel I am being very disadvantaged by not being able to sell on as a traditional office, just because my own personal circumstances have changed, and I only hope the PO will reconsider and allow me to sell on as a traditional office.

Regards,

[REDACTED]

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[REDACTED]

From: [REDACTED]

Sent: 04 December 2012 11:46

To: [REDACTED]

Subject: RE: DVLA

Hi [REDACTED]

I think the body you want to check with is the Driving Standards Agency (DSA) which is separate from DVLA. Looking at DSA website there is no reference to the contract so I would suspect it may not yet have been decided/announced.

Best regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]

Sent: 04 December 2012 10:20

To: [REDACTED]

Cc: George Thomson

Subject: DVLA

Good morning [REDACTED] and I hope you are well.

Sorry but I need to pick your brains again. We are trying to find out who won the contract for providing the venues for the public to sit their driving theory tests. Have spent a fortune on the DVLA £1.53 a minute line and it seems impossible to reach a real person. Could you point me in the right direction please? Have also tried googling, but that wasn't very successful either.

Thanks a million as always.

[REDACTED]

xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ

Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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Swinson MPST

From: [REDACTED]@nfsp.org.uk]
Sent: 11 January 2013 15:00
To: Swinson MPST
Cc: Gibson Will (ShEx); Mervyn Jones; George Thomson
Subject: FW: Meeting With Jo Swinson

FROM GEORGE THOMSON, GENERAL SECRETARY, NFSP

Dear Jo

Hope you are keeping well and all the best for 2013.
I would be grateful if I could meet you in the next few weeks with 1 or 2
of my colleagues to discuss the following items

#Network Transformation Progress

#Milestones on Road to Mutualisation

#Government Funding beyond 2015

Thank You

George

George Thomson
General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Mobile: [REDACTED]
Website: www.nfsp.org.uk
email: george.thomson@nfsp.org.uk

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recorded for legal purposes.

Swinson MPST

From: [REDACTED]@nfsp.org.uk
Sent: 21 January 2013 10:36
To: Swinson MPST
Subject: RE: Meeting With Jo Swinson

Many thanks [REDACTED]
xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

-----Original Message-----

From: Swinson MPST [mailto:MPST.Swinson@bis.gsi.gov.uk]
Sent: 21 January 2013 10:28
To: [REDACTED]
Cc: Gibson Will (ShEx); Mervyn Jones; George Thomson
Subject: RE: Meeting With Jo Swinson

Dear [REDACTED],

To confirm our conversation this meeting will take place at BIS in 1 Victoria Street at 11:30am on 4th of February.

Could attendees please present themselves at the Ministerial Visits desk on the left hand side of BIS reception as this will ensure speedy processing.

Kind regards,

[REDACTED]
[REDACTED] | Private Secretary to Jo Swinson - Minister for
Employment Relations and Consumer Affairs | Department for Business,
Innovation & Skills | mpst.swinson@bis.gsi.gov.uk | T: [REDACTED]
www.bis.gov.uk

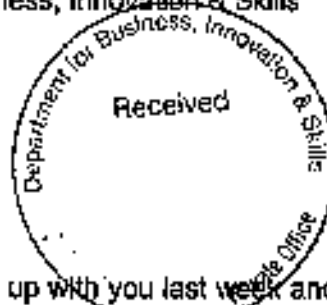
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Our Ref. GT/sm

15 February 2013

Jo Swinson, MP
Parliamentary Under-Secretary of State
Minister for Employment Relations, Consumer & Postal Affairs
Department for Business, Innovation & Skills
1 Victoria Street
LONDON
SW1H 0ET



Dear Jo

It was good to catch up with you last week and to discuss the big strategic issues facing the Post Office network. In fairness, I didn't think a 30 minute slot allowed sufficient time to do justice to these large issues.

On the specific subject of mutualisation, I promised I would send over some of my thoughts to help with the journey towards the Post Office transforming into a mutual company over the next period.

- That two or three implementation workstreams are put in place, to back up the commitment to mutualise
- That the most important implementation workstream would be the creation of a joint team to scope in outline what the future company model would look like - any commitment to implement mutualisation is always going to be impotent without at least a broad agreement of what it is that should be implemented
- Workstreams on things such as transformation, central cost reductions, public benefit, etc., should take place in parallel, but the work of the joint team cited above should not be delayed as part of a desire to work in sequence.
- Three or four meaningful meetings a year (1 hour), chaired by you as Minister, on progress towards mutualisation and looking at implementation workstreams, change of culture in the company (collaborative) and POL finances.

Finally Jo, although I didn't say it at the meeting, would you be prepared to commission a quick, independent review culminating in a very brief report, to summarise for all relevant parties the progress to date on executing the commitment to mutualise?

Yours sincerely

George Thomson
General Secretary

[REDACTED]

From: [REDACTED]
Sent: 16 February 2013 12:03
To: [REDACTED]
Cc: George Thomson; Gibson Will (ShEx); [REDACTED]
Subject: RE: Tripartite meeting
Hi [REDACTED]

The last tripartite meeting was 10 February 2012. How time flies when you are having fun!

I'll start canvassing for dates for the next meeting next week.

Regards

[REDACTED]

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 12 February 2013 15:11
To: [REDACTED] (ShEx)
Cc: George Thomson
Subject: Tripartite meeting

Good afternoon [REDACTED]

Hope you re well.

George is wondering when the next BIS/POL/NFSP tripartite meeting will take place please? As it seems like a very long time since a meeting has been held, could you also let us have the date of the last one please?

Many thanks

[REDACTED]

xxx

[REDACTED]

PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex

BN43 6AZ

Telephone: [REDACTED]

Fax: 01273 465403

Website: www.nfsp.org.uk

email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED]
Sent: 11 March 2013 17:07
To: [REDACTED]
Cc: George Thomson
Subject: RE: Conference in Torquay
Hi [REDACTED]

Sorry for the delay in replying. I have been in Bali for 10 days and am now struggling to fight off hypothermia. From temperatures in the mid 30C to 0C is quite a shock to the system. Not that I'm looking for sympathy of course.

Can you please allocate 5 rooms for the night of Sunday 19 May in the names of Jo Swinson, [REDACTED] (Private Secretary), Will Gibson, [REDACTED]. The Minister's travel arrangements have not yet been finalised so I'll keep you posted on timings when confirmed.

best regards

[REDACTED]

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 26 February 2013 12:45
To: [REDACTED]
Cc: George Thomson
Subject: Conference in Torquay

Hi [REDACTED]

Sorry to bug you, but I always do anyway! Hope all going well for you.

Starting to sort out stuff for annual conference, and it would help if you could let me know how many of you will be coming to Torquay so I can set aside the right number of rooms. I am assuming it will just be for the night of Sunday, 19 May, but happy to have you all for longer if you so wish.

Many thanks

[REDACTED]

xxx

[REDACTED]

PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED]
Sent: 13 March 2013 14:39
To: [REDACTED]
Cc: George Thomson
Subject: RE: Letter of 15 February
Hi [REDACTED]

Draft reply is in the system and should issue shortly.

Best

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] (mailto:[REDACTED]@nfsp.org.uk)
Sent: 13 March 2013 09:23
To: [REDACTED]
Cc: George Thomson
Subject: Letter of 15 February

<<Jo Swinson, issues following meeting, 150213.PDF>>

Hi [REDACTED]

I know you are probably still wishing yourself back on the beach in Bali, but just a gentle nudge that Jo hasn't replied to George's letter of 15 February (copy attached).

Thanks and regards

[REDACTED]
xxx

[REDACTED]

PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403

Website: www.nfsp.org.uk

email: [REDACTED]@nfsp.org.uk

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Department
for Business
Innovation & Skills

1 Victoria Street
London
SW1H 0ET

George Thomson
General Secretary
National Federation of SubPostmasters
Evelyn House
22 Windham Gardens
Shoreham-By-Sea
West Sussex BN43 5AZ

N +44 (0) 20 7215 5000
✉ enquiries@bis.gov.uk

www.bis.gov.uk
Our ref: 326555
Your ref: GT/sm

6 April 2013

Dear George,

Thank you for your letter of 15 February, and for sharing your thoughts on how to best support the Post Office's journey to mutualisation.

I very much welcome the National Federation of SubPostmasters' constructive engagement with Post Office mutualisation and I share your commitment to this process. Positive engagement from Post Office's stakeholders, like the National Federation of SubPostmasters, alongside Government support, will be critical if we are to make clear progress towards the mutualisation of the Post Office by the end of this Parliament.

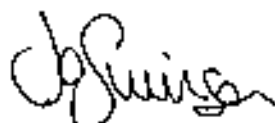
I have been pleased to see your involvement in the Stakeholder Forum and I believe strongly that this represents a critical initial phase in Post Office's mutualisation. The work of the Stakeholder Forum will shape what a future Post Office mutual looks like, by defining the public benefit purpose around which a mutual Post Office can be constructed. I understand that this work is progressing well, and I look forward to seeing the draft recommendations of the Stakeholder Forum shortly, prior to the wider stakeholder engagement planned for this summer.

I agree with you that Government is an important stakeholder in the Post Office's mutualisation, with a significant role to play. But as I mentioned when we met, it is crucial that the Post Office and all of its stakeholders are custodians of Post Office's mutualisation. Government has consistently said that mutualisation must be driven from the bottom up.

The National Federation of SubPostmasters has been an enthusiastic supporter of the mutualisation of the Post Office and I believe it has a key role to play by working alongside the Post Office to encourage a similar level of engagement from other key stakeholders. For example, by actively supporting the Post Office in its transformation strategy, the National Federation of SubPostmasters can play a leading role in taking the business towards a commercial sustainable future. This can show by example how Post Office and key stakeholders can work successfully together towards a common goal.

The Stakeholder Forum's work is a vital first step in building a shared vision for a Post Office mutual and, once it successfully completes its work, the next step would be for the Post Office to develop a shared roadmap to mutualisation with its stakeholders. The National Federation of SubPostmasters will have an important role to play in building that shared roadmap and I have therefore passed on your views to Paula Vennells to feed into that process.

I also understand that Paula Vennells will be convening a meeting of principal stakeholders. This meeting will review progress that has been made towards mutualisation, and provide an opportunity to discuss the next stage of the process. I will be keen to see a shared understanding developing around key workstreams and milestones. These will all play a role in helping the Post Office and its stakeholders work together towards making mutualisation a reality. And so the meeting will be an important opportunity for you to share your views, to hear those of other stakeholders and to continue to help to shape the Post Office's journey to mutualisation.



JO SWINSON MP

[REDACTED] (ShEx)

From: [REDACTED] (ShEx)
Sent: 17 April 2013 14:32
To: [REDACTED]
Cc: Gibson Will (ShEx)
Subject: RE: Agenda for todays meeting

The agenda that we have, together with George's request to include 'New, profitable government work' is:

Progress with Network Transformation
Mutualisation - next steps
Preparations for Annual Conference
Future Role of Joint Dialogue Meetings

Any Other Business
Regards

[REDACTED]
[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
+44 (0) [REDACTED]

From: [REDACTED] (mailto:[REDACTED]@nfsp.org.uk)
Sent: 17 April 2013 14:25
To: [REDACTED] (ShEx)
Subject: Agenda for todays meeting

Good afternoon [REDACTED]

I would be grateful if you could send me the agenda for the meeting scheduled at 16.00 today in order for me to send on to George.

Kind regards

[REDACTED]
[REDACTED]
PA to AGS
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham-by-Sea
West Sussex
BN43 5AZ

17/04/2013

Tel: [REDACTED]
Fax: 01273 465403

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Swinson MPST

From: on behalf of Swinson MPST

Subject: FW: Annual Conference, Torquay, Sunday, 19 May

From: [REDACTED]@nfsp.org.uk]

Sent: 07 May 2013 13:37

To: Swinson MPST

Subject: FW: Annual Conference, Torquay, Sunday, 19 May

Dear Jo

It is with pleasure that I extend a warm invitation from our National President, Bhavna Desai, to join her for dinner in the Regatta Restaurant at the Imperial Hotel on Sunday, 19 May.

There will be pre-dinner drinks in the Gold Room at 7.30pm, with dinner at 8pm.

There will also be an opening of Conference drinks reception from 5-6pm, in the Palm Court area of the Imperial Hotel and you would be most welcome to attend.

RSVP to me please.

Regards

[REDACTED]

xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED]
Sent: 13 May 2013 17:27
To: [REDACTED]
Cc: George Thomson; gilhoofy.andrew@googlemail.com
Subject: RE: Annual Conference, Torquay, Sunday, 19 May
[REDACTED]

I am very pleased to accept Andrew's invitation to join him for dinner on 19 May.

Regards

[REDACTED]

Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 07 May 2013 13:31
To: [REDACTED]
Cc: George Thomson; [REDACTED]
Subject: Annual Conference, Torquay, Sunday, 19 May

Dear [REDACTED]

It is with pleasure that I extend a warm invitation from our National Vice President, Andrew Gilhoofy, to join him for dinner in the Regatta Restaurant at the Imperial Hotel on Sunday, 19 May.

There will be pre-dinner drinks in the Gold Room at 7.30pm, with dinner at 8pm.

There will also be an opening of Conference drinks reception from 5-6pm, in the Palm Court area of the Imperial Hotel and you would be most welcome to attend.

RSVP to me please.

Regards

[REDACTED]
xxx

[REDACTED]
PA to General Secretary

National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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[REDACTED]

From: [REDACTED]
Sent: 13 May 2013 17:29
To: [REDACTED]
Subject: Imperial Torquay

Hi

[REDACTED]

Can you let me know what the room and breakfast rate will be for the night of 19 May please.

Regards

[REDACTED]

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
From: [REDACTED] [REDACTED]@nisp.org.uk]
Sent: 13 May 2013 17:33
To: [REDACTED]
Cc: George Thomson
Subject: Re: Imperial Torquay
Hi [REDACTED]

If we are allowed to buy you all dinner it will be £79 per person b&b. If you have to pay for your own dinner it will be £107 person db&b.

Thanks

[REDACTED]
xxx

Sent from my iPad

On 13 May 2013, at 17:28, "[REDACTED]" wrote:

Hi

[REDACTED]
Can you let me know what the room and breakfast rate will be for the night of 19 May please.

Regards

[REDACTED]
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET
[REDACTED]

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Swinson MPST

From: [REDACTED]
Sent: 29 May 2013 14:45
To: Swinson MPST
Cc: George Thomson
Subject: RE: meetings with Jo Swinson
Many thanks [REDACTED] All scribed in the diary.

Regards

[REDACTED]
xxx

[REDACTED]
PA to General Secretary
National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham by Sea
West Sussex
BN43 5AZ
Telephone: [REDACTED]
Fax: 01273 465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

From: Swinson MPST [mailto:MPST.Swinson@bis.gsi.gov.uk]
Sent: 29 May 2013 14:47
To: [REDACTED]
Subject: meetings with Jo Swinson

[REDACTED]

Thanks for your time on the phone earlier. To confirm:

The meeting on 13th June will take place at 12:30 - 13:15 in BIS (Just George for this one please; other attendees will be the Minister, Paula Vennels from POL and Will Gibson from BIS)

The meeting with Jo; George, Mervyn and David is scheduled for the 24th of June also at BIS from 11:30 - 12:15.

Thanks,

[REDACTED]

[REDACTED] | Private Secretary to Jo Swinson - Minister for Employment Relations
and Consumer Affairs | Department for Business, Innovation & Skills |
mpst.swinson@bis.gsi.gov.uk | T: [REDACTED] | www.bis.gov.uk

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20/08/2013

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[REDACTED]

From: Gibson Will (ShEx)
Sent: 12 June 2013 17:26
To: [REDACTED]
Subject: FW: Catch-up

Will Gibson
Shareholder Executive
[REDACTED]

From: Gibson Will (ShEx)
Sent: 23 April 2013 10:50
To: George Thomson
Subject: Catch-up

Hi George,

I've been reflecting on the joint dialogue meeting last week, and appreciate the challenges you and your members are facing at the moment, in particular the point you make about access and influence. Would it be worth us grabbing a coffee to have a catch-up about this sometime soon, when you are next around in London?

All the best,

Will Gibson
Shareholder Executive
[REDACTED]

[REDACTED]

From: Gibson Will (ShEx)
Sent: 12 June 2013 17:27
To: [REDACTED]
Subject: FW: Building a Mutual Post Office: Government Response

Will Gibson
Shareholder Executive
[REDACTED]

From: Gibson Will (ShEx)
Sent: 04 July 2012 16:53
To: 'George Thomson'; 'Mervyn Jones'; 'David Milner'
Cc: [REDACTED]
Subject: RE: Building a Mutual Post Office: Government Response

George, Mervyn and David,

It was great to see you at the event this morning, which I found very interesting. It feels like there is a real vitality behind work on mutualisation and employee ownership across Government and the wider sector and that can only be a good thing for our work.

I just wanted to send a quick email to echo [REDACTED] thanks below for your very helpful and constructive engagement in this consultation process. We have an immeasurably better process and policy as a result.

Much appreciated,

Will Gibson
Shareholder Executive
[REDACTED]

From: [REDACTED]
Sent: 03 July 2012 22:52
To: George Thomson; Mervyn Jones; David Milner
Cc: Gibson Will (ShEx)
Subject: Building a Mutual Post Office: Government Response

Dear George, Mervyn and David

I hope you're all well. We've finalised the our response to the consultation to mutualise the Post Office and an electronic copy is attached. Keen, as ever, to hear your thoughts.

Thanks so much for your input into developing the policy and for coming to see us the other week. The document has not changed much since you last saw it, aside for some drafting changes. They include, based on our discussion the other week, the insertion of a couple of references to the commitment to eradicating the losses of the Crown offices and a variation on David's suggestion to change the conclusion 5 about profit distributions. That now reads:

The mutual must be incentivised to ensure as much of the network as possible is sustainable without reliance on Government funding. Decisions to distribute any profits to members must take into account the cost to the taxpayer of the 'social', uncommercial part of the network.

So rather than 'not coming at the expense of taxpayer funding', decisions should 'take account of it.

We'll be publishing our response on the BIS website at 09:30 tomorrow, alongside a press notice. We should all be at the employee ownership summit at that time and Will and I look forward to seeing you there.

<< File: 12-039-building-a-mutual-post-office-government-response.pdf >>

With best wishes

[REDACTED]

[REDACTED] | Shareholder Executive | Department for Business, Innovation & Skills | T: [REDACTED]
| www.bis.gov.uk |

[REDACTED]

From: Gibson Will (ShEx)
Sent: 12 June 2013 17:28
To: [REDACTED]
Subject: FW: Working Group - The Public Purpose (From the people who deliver Post Office Services)

Will Gibson
Shareholder Executive
[REDACTED]

From: Gibson Will (ShEx)
Sent: 14 March 2013 12:27
To: 'Mervyn Jones'
Subject: RE: Working Group - The Public Purpose (From the people who deliver Post Office Services)

Great, thanks Mervyn.

All well I hope?

Will Gibson
Shareholder Executive
[REDACTED]

From: Mervyn Jones [mailto:[REDACTED]]
Sent: 13 March 2013 18:21
To: Gibson Will (ShEx)
Subject: Re: Working Group - The Public Purpose (From the people who deliver Post Office Services)

Hi Will,
This is not a problem for me.
Regards
Mervyn

Sent from my iPad

On Mar 13, 2013, at 11:29 AM, "Gibson Will (ShEx)"
<[REDACTED]> wrote:

Hi Mervyn and Andy,

Can I just chase up on the below? Are you happy for [REDACTED] to attend this session in my absence?

Many thanks,

Will Gibson
Shareholder Executive
[REDACTED]

From: Gibson Will (ShEx)
Sent: 11 March 2013 12:02
To: Mervyn Jones ([REDACTED]); afurev@cwu.org
Subject: FW: Working Group - The Public Purpose (From the people who deliver Post Office Services)

Hi Mervyn and Andy,

I hope you are both well.

I'm afraid I am likely to be interviewing candidates for a vacancy on my team (the Government and Financial Services role recently vacated by [REDACTED]) on the afternoon of 20 March. If [REDACTED] in my team can make that time, would there be any objection to his attending in my stead?

Many thanks.

Will Gibson
Shareholder Executive
[REDACTED]

From: [REDACTED]
Sent: 11 March 2013 09:45
To: [REDACTED]; Gibson Will (ShEx); [REDACTED]
[REDACTED]; David Milner
Cc: [REDACTED]
Subject: Working Group - The Public Purpose (From the people who deliver Post Office Services)

Dear All,

Mervyn and Andy would like to invite you to attend a meeting of the Working Group to pull together the findings and outputs of the work put in on defining the public purpose.

A date has been identified of 20th March from 4pm though to 6pm and it is hoped that you will be able to join this meeting which will be held at Post Office Ltd, 148 Old Street.

Please let me know if you are able to attend.

Kind Regards,

[REDACTED]

[REDACTED]

<image001.png>

2nd Floor, 148 Old Street, London, EC1V 9HQ.

[REDACTED]

[REDACTED]

[REDACTED]

<image002.jpg>

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[REDACTED]

From: Gibson Will (ShEx)
Sent: 12 June 2013 17:28
To: [REDACTED]
Subject: FW: WORKING GROUP

Will Gibson
Shareholder Executive
[REDACTED]

From: Gibson Will (ShEx)
Sent: 03 December 2012 12:43
To: 'Mervyn Jones'
Subject: RE: WORKING GROUP

Thanks Mervyn. I hadn't realised - [REDACTED] just let me know too. Obviously it's understandable in the circumstances. I'll drop him a text [REDACTED]

Will Gibson
Shareholder Executive
[REDACTED]

From: Mervyn Jones [mailto:[REDACTED]]
Sent: 03 December 2012 12:42
To: Gibson Will (ShEx)
Subject: Re: WORKING GROUP

Hi Will,
I was due to meet Andy recently but [REDACTED] and I am waiting on him coming back to me with an alternative date.
In view of the circumstances I did not press him but hope to hear back soon.
Best regards
Mervn.

On Dec 3, 2012, at 12:21 PM, "Gibson Will (ShEx)" <[REDACTED]>
wrote:

Hello all,

Please can I check if there has been any further update on this, in advance of the stakeholder forum meeting on Friday?

Many thanks,

Will Gibson
Shareholder Executive
[REDACTED]

X

From: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Sent: 19 November 2012 14:39
To: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]; [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]; Gibson Will (ShEx)
Cc: [REDACTED] [mailto:[REDACTED]@nfsp.org.uk]
Subject: WORKING GROUP

Sent on behalf of Mervyn Jones

Due to diary commitments Andy and I have decided that we would like to meet together informally to identify the constituent members of our sub-group and also to decide who we would like to invite to attend specific meetings in an advisory capacity.

We intend to do this during the coming week at a mutually convenient time and will be back in touch once we have had an opportunity to do this.

We will then invite those people we have identified to the first full meeting of the group.

We will be in touch to confirm details shortly.

Regards,

Mervyn Jones,
[REDACTED]

National Federation of Subpostmasters
Evelyn House
22 Windlesham Gardens
Shoreham-by-Sea
West Sussex BN43 5AZ
Telephone: [REDACTED]
Fax: 01273-465403
Website: www.nfsp.org.uk
email: [REDACTED]@nfsp.org.uk

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