

Public Liaison Service Belfast Health and Social Care Trust 1st Floor, Nore Villa Knockbracken Healthcare Park Saintfield Road Belfast BT8 8BH

T: (028) 9504 5888 E: publicliaison@belfasttrust.hscni.net

5 August 2021

Our ref: FOI/24710

Joan Corrigan

Email: request-760033-5663f6b8@whatdotheyknow.com

Dear Joan

I refer to your Freedom of Information (FOI) request received 27 May 2021 and your subsequent email requesting an internal review of Trust response. I apologise for the delay in getting back to you.

A sample of each framework agency timesheets/invoices was taken to provide the information below to Q1 & Q2

- 1. Please outline clearly and concisely without ambiguity, which care agencies have started to charge/invoice your trust at the correct night rate between 6-8am weeknights, given that 3 months have now passed since the letter was received.
- 2. Please outline clearly which agencies have not started to invoice at the correct rate.

	CHARGING NIGHT RATE FOR FULL
AGENCY	SHIFT
DIRECT MEDICS	YES
FIRST CHOICE	YES
KEENAN	YES
MCARE (PULSCARE)	YES
MPA	YES
NCD	YES
RUTLEDGE	YES
THE PLACEMENT GROUP (JUST NURSES)	YES
ALLIED AND CLINICAL	NO
BALMORAL	NO
LYDIAN	NO
NC HEALTHCARE	NO
PREMIERE	NO
STAFFLINE	NO

3. If agencies have not and your Trust is aware of the reason why, please outline the reason.

Belfast Trust is unaware of the reason why particular agencies have not yet begun charging in line with the letter which was issued by BSO PaLS.

4. Please outline which agencies have submitted requests for back pay and if your Trust will oblige requests for back pay or not and if not, why not

When our original response to this FOI was submitted, no agencies had submitted requests for back pay. Since then, one agency (Pulscare) has submitted an invoice for arrears, this has had an initial check and is to be credited and re-invoiced as some of the charges were invalid. If agencies submit invoices for arrears in relation to back pay, they will be paid once they have been validated in line with the contract and appropriately approved.

I hope this is helpful.

Yours sincerely

Arlene Hanna FOI & Communications Manager