



**Kent  
Police**



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Freedom of Information, Information Compliance Unit, Kent Police Headquarters, Sutton Road,  
Maidstone, Kent ME15 9BZ Phone: **01622 654413** Fax: **01622 654437**  
Email: [freedomofinformation@kent.pnn.police.uk](mailto:freedomofinformation@kent.pnn.police.uk)

Mr M Weller  
[request-43081-1291761a@whatdotheyknow.com](mailto:request-43081-1291761a@whatdotheyknow.com)

Date: 16<sup>th</sup> August 2010

Tel No. (DDI) 01622 654429

FOI Ref. 5099/2010

Dear Mr Weller,

**FREEDOM OF INFORMATION REQUEST 5099/2010**

I write in connection with your request for information received by Kent Police on 30<sup>th</sup> July 2010. I am now able to respond as follows:

*1. What is the (Annual) cost of window cleaning (exc VAT) for your contract, or contracts?*

The expenditure on window cleaning charges in 2009/10 for the Force was £29,663.

*2. When were the corporate window cleaning contracts awarded and to whom?*

Kent Police do not have any corporate centrally managed contracts for window cleaning. Window cleaning contracts are the responsibility of Area Business Managers whose policy is to obtain 3 quotes to ensure value for money.

*3. When are the next review date(s)?*

*4. Where and what date/month/year will you be advertising your future contracts for window cleaning?*

*5. What will be the type of buildings and how many of them (approx) are in the window cleaning contract(s)?*

*6. If your main window cleaning contract is within your accommodation and building services contract, please state and then confirm if you would allow an SME supplier to tender separately for your window cleaning lot?*

As we do not have a central contract for window cleaning services questions 3 to 6 are not applicable.

*7. Is there a telephone contact number and email of the procurement office/officer that would deal with this in the future?*

We do not have a procurement officer dedicated to this area. However, our Procurement Department can be contacted by using the following email address:  
[procurementservices@kent.pnn.police.uk](mailto:procurementservices@kent.pnn.police.uk)

Thank you for your interest in Kent Police. If you have any further queries concerning your request, or the application of the Freedom of Information Act in general, please contact this office quoting the reference number shown above.

Yours sincerely,

**Julia Potten**  
**Freedom of Information Administrator**

## **Your right to complain**

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will conduct an internal review to investigate the matter and endeavour to reply within 20 working days.

You may lodge your complaint by writing to:

Information Compliance Unit  
Professional Standards Department  
Kent Police Headquarters  
Sutton Road,  
Maidstone Kent  
ME15 9BZ

Or by e-mailing  
[freedomofinformation@kent.pnn.police.uk](mailto:freedomofinformation@kent.pnn.police.uk)

If you are still dissatisfied following our internal review, you have the right under section 50 of the Act to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by Kent Police.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF