

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Date: 3 November 2015
FOI ref: IR594

Dear G Millward,

Thank you for your Freedom of Information request received on 21 October 2015. You asked:

Dear DWP freedom-of-information-requests, I am very disappointed, that despite the DWP Fol team advising me that I could expect a response by 16 October 2015, no such response has been received.

As I feel that sufficient time has now elapsed for DWP Fol team to respond, I wish to inform you that I shall be contacting the ICO concerning this breach of the Fol Act.

The review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests.

Our records show that your original request – 3988 – was received on 18 September 2015 and a reply was due within 20 working days, on 16 October 2015. A reply was issued on 26 October 2015 and your review is therefore upheld. Please accept my apologies for this delay which was due to having to obtain extra clearances.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Freedom of Information Focal Point

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally the ICO cannot make a decision unless you have

exhausted our own complaints procedure. The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow
Cheshire SK9 5AF [ico.org.uk/global/contact_us](https://ico.org.uk/global/contact-us) or telephone 0303 123 1113 or 01625 545745