

Our Ref: FOI 39921  
Your Ref:  
Please Contact: LYDIA KITCHEN  
Telephone:  
Email: Lydia.Kitchen@Calderdale.Gov.UK  
Date: 10 March 2021



Mr Joseph McNulty  
request-726215-  
522f2dc3@whatdotheyknow.com

## Legal and Democratic Services

Information Governance Team  
Town Hall  
Crossley Street  
HALIFAX  
HX1 1UJ

Dear Mr McNulty

### Freedom of Information Act 2000 Request for information

Thank you for your request for information under the Freedom of Information Act 2000.

#### Request

*Please respond to the following questions about your Core Systems & Future Plans:*

#### *ERP*

*Which Enterprise Resource Planning (ERP) or Finance system do you currently use?  
What is the value & expiry date of your current contract/licence? What are the extension options?*

***We don't use ERP.***

#### *CRM*

*Which Customer Relationship Management (CRM) System do you currently use?*

#### ***Oracle***

*What is the value & expiry date of your current contract/licence? What are the extension options?*

***£69k start date May 2017 contract end date May 2024***

#### *SCM*

*Which Supply Chain Management (SCM) System do you currently use?  
What is the value & expiry date of your current contract/licence? What are the extension options?*

***The Council is currently contracted with Matrix SCM, with spend of approximately £1m-£1.5m per annum, depending on demand.***

***The contract expires at the end of November 2021.***



***The Council has recently been part of a collaborative tendering exercise under a YPO framework for temporary labour provision, and the new contractor will be Reed on a 2 year plus a further 2 x 1 year extensions.***

*EPM*

*Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?*

*What is the value & expiry date of your current contract/licence? What are the extension options?*

***We don't use EPM.***

*HR*

*Which Human Capital Management (HCM) or HR system do you currently use?*

***Midland HR***

*What is the value & expiry date of your current contract/licence? What are the extension options?*

***Value Circa £81k contract duration 5yrs = 3 x 12mnt extensions from Feb 15 to Feb 20 (without extensions)***

*BI*

*Which Analytics or Business Intelligence systems do you currently use?*

***Qlikview/ QlikSense***

*What is the value & expiry date of your current contract/licence? What are the extension options?*

***£15,395.28 annually, which expires July 2021 with a one year extension option.***

*Do you have any plans to review this system?*

***We are currently reviewing this system and our data visualisation/BI requirements ahead of the contract expiry and extension option this summer.***

*Do you have any plans to migrate to a fully integrated, fully cloud-based back-office system in the next two years?*

I hope this is helpful to you and any feedback from you would be welcomed.

If for any reason you are unhappy with our response, you are entitled to approach Tracie Robinson, Corporate Information Manager, Calderdale MBC, Town Hall, Crossley Street, Halifax HX1 1UJ to request an internal review. Please note your request must be made in writing and submitted within two months of the date of this letter.

If you remain dissatisfied with our decision, under Section 50 of the Freedom of Information Act you are entitled to contact the Information Commissioner, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.



Yours sincerely

LYDIA KITCHEN

LYDIA KITCHEN  
Information Governance Officer

