

**Department for Work and Pensions (DWP)  
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

**Our reference:** Fol IR451

**Date:** 18 November 2016

Thank you for your Freedom of Information (FOI) review request, which we received on 21 October 2016. You asked:

*I am confused by your response regarding a parliamentary question; the use of Lie Detection Equipment and Voice Risk Analytics as mention by Lord Freud. Are you implying that the noble Lord Freud was lying when he admitted the use of such equipment. Please clarify.*

**DWP Response**

I am of a senior grade to the person who dealt with your request. I was not involved previously, and can confirm that I have carried out an internal review. I am now in a position to respond to you.

I am content that your original request was dealt with in accordance with DWP guidelines for FOI requests.

Further to the points raised above, to clarify matters and as previously stated the Department did carry out trials of Voice Risk Analytics (VRA) but primarily with the help of Local Authorities. The results were inconclusive and so no further action was taken in deploying this technology outside of this pilot by the DWP.

Local Authorities are not bound by this Departments policy and may have therefore continued to deploy VRA after the pilot ended.

I hope this is helpful but if you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information

Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House,  
Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745