

**Department for Work and Pensions (DWP)  
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

**Our reference:** 3473

**Date:** 21 October 2016

Dear Pat James

Thank you for your Freedom of Information request received on 23 September 2016. You asked:-

*“please provide all codes of practice and training manuals associated with the use of Lie Detection Equipment and Voice Risk Analytics as mentioned by Lord Freud in his letter to Lucy Powell MP, which have been in use (including trials) with DWP and any partner organisation.”*

**DWP Response:**

We do not hold codes of practice or training manuals on Lie Detection Equipment or Voice Risk Analytics.

For your background, it might be helpful for us to clarify that a test of Voice Risk Analytics (VRA) was commissioned in 2009 within a number of Local Authorities (LA). At the time it was concluded that the DWP was not interested in deploying this technology. It was left to LAs to reach their individual decisions on the use of this technology. DWP FES teams have not been involved with it since 2009.

Thank you for your enquiry and I trust the points above provide the information you requested.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk) or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745