**Not Protectively Marked** 

## 999 & Other Calls- Abandoned, Accidental, Nuisance & Silent



BT Openreach 'Do not disturb process override' SEE LINK

**Call Received** Number obtained/ details obtained from FISEC

999 SILENT SOLUTIONS BY DIALLING '55'

SEE LINK

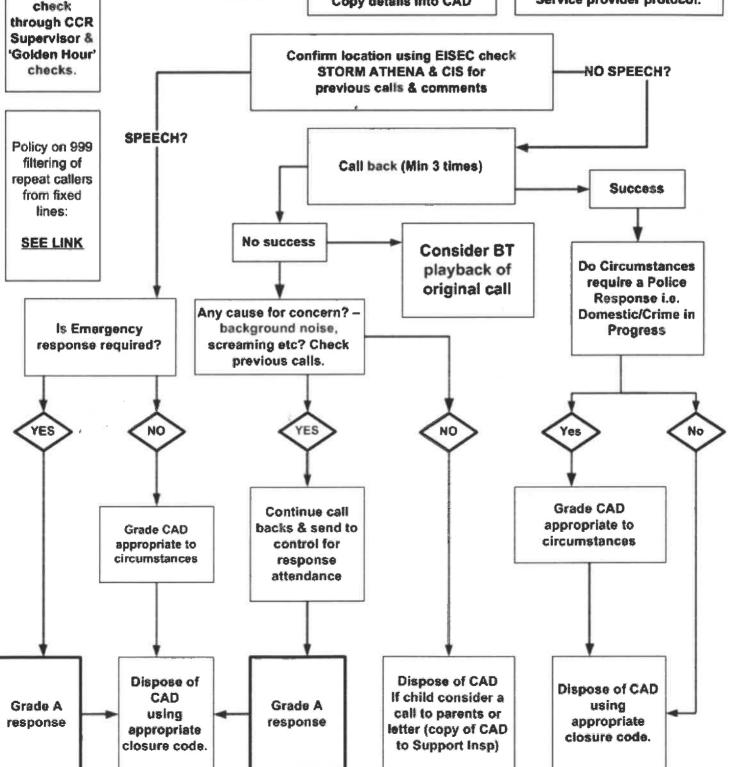
Consider **Immediate** subscriber check

NSIR Always Consider a Crime

Create a CAD Call Type- PS26 or other appropriate code Copy details into CAD

If nuisance mobile phone calls:

Consult CCR Supervisor regarding termination through Service provider protocol.



Review date: 27.02.2021: NC/SC CCR

Not Protectively Marked