

## Neighbourhood Governance

### Note of Northolt Mandeville Ward Forum Meeting

**Northolt Mandeville Ward Forum meeting – held on Wednesday 2 February 2011 at 7.00pm at Northolt Methodist Church Hall**

**Present:** Councillors Ara Iskanderian (Chair), Eileen Harris, Chris Summers.

**Attendees:** 41 residents

**Officers and guests in attendance:** Sergeant Matthew Slaney - SNT, Aisha Forbes - community outreach officer, Peter Jonas - independent artist, Evelyn Gloyn (EG) - neighbourhood co-ordinator north, Luke Martin – note taker

**Additional papers available at the meeting and published separately:** Northolt Mandeville ward forum Budget Summary 2 February 2011, minor parking schemes for Kingston Close and Sandringham Road, and envirocrime report Nov 2010-Jan 2011.

In addition a list of Northolt Mandeville parks ideas 2011 is available on request to Evelyn Gloyn

No.	Note	Action Point/Information
<b>1.</b>	<b>Welcome and Introductions</b>	
	The meeting started at 7:00 pm at Northolt Methodist Church, Church Road, Northolt. <b>Cllr Iskanderian (chair)</b> welcomed residents and all officers in attendance and advised to leave contact details for future meeting information.	
<b>2.</b>	<b>Safer Neighbourhood Team</b>	
	<b>Sergeant Matthew Slaney</b> An increase in crime over the last 6 months, mainly due to time of year - Christmas - more valuables left around, usually cash, jewellery and laptops, and back doors left unlocked - 92 burglaries. Motor vehicle crimes rose to 195 between August 2010 and Feb 2011 compared to 159 between August 2009 and Feb 2010 - unsure of the	<b>Current staffing level</b> 1 Sergeant 1 P.C (not 2) 1 P.C.S.O (not 2)

<p>causes. Theft of number plates gone down due to the introduction of number plate anti-theft bolts. Mainly laptops, iPod's and stereo systems stolen from cars. Main problem Ealing Road leading up to Belvue road. Motor vehicle crime has moved out across borough and there isn't a set pattern.</p> <p>Growing trend of fraud at cash points within the Northolt area. All cash points along Church Road have been targeted - a number of cards stolen within machines due to false fronts and metal blocks across the cash dispenser. This enables thieves to come back at a later time to steal cash and read card details.</p> <p><b>Sergeant Matthew Slaney</b> discussed limitations of C.C.T.V – the camera needs to be pointing in the right direction with no obstructions at the time of the activity, even then there may not have a clear image of the face to catch the criminal outright. However, recently in Northolt a man was standing at Target Roundabout McDonalds bus stop where ten people approached him. Three people</p>	<p><b>Question:</b> Do you have any advise on how to deal with the rogue cash points?</p> <p><b>Answer:</b> Run fingers around the outside of the cash machine to feel for false fronts. If it looks suspicious call 999. Also co-operative cash point has been able to turn off cash point if it looks tampered so please report inside the store.</p> <p><b>Question:</b> Best way to diffuse the false fronts of cash machines?</p> <p><b>Answer:</b> This can be quite difficult if it is not in a good condition, sometimes you can see the false front as it is clean and unscratched as opposed to the rest of the cash point. Usually can pick off the false front with a sharp object.</p> <p><b>Question:</b> Resident asked why some C.C.T.V cameras are poor quality, especially the home cameras. Is there is anything residents can do to sharpen up image?</p> <p><b>Answer:</b> It is usually down to budget as C.C.T.V cameras cost a lot to operate on a daily basis. Also weather is a big issue, as poor weather would make images grainier. Technology has come a long way in the last 10 years and most of the C.C.T.V was invested in a while ago.</p> <p><b>Cllr Harris</b> advised that she was able to go to the control room within the Ealing town hall</p>
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	<p>wanted money and the group beat up the victim. Ealing town hall C.C.T.V room was able to trace the criminals back for up to 5 minutes and capture an image of most of the men. The men were arrested at a later date and are now on bail to court.</p>	<p>with Evelyn Gloyn. They advised that is was a very useful and interesting day and if residents wish to take a look this could be arranged by contacting Evelyn Gloyn.</p> <p>Evelyn Gloyn advised that residents need to be proactive in reporting problems around the ward.</p> <p>To report suspicious behaviour tel SNT on 020 8721 2945 or email <a href="mailto:NortholtMandeville.snt@met.police.uk">NortholtMandeville.snt@met.police.uk</a></p> <p>To submit a request to retrieve CCTV footage (must be within 30 days of the alleged activity) go to <a href="http://www2.ealing.gov.uk/services/community/policing_and_public_safety/cctv/">http://www2.ealing.gov.uk/services/community/policing_and_public_safety/cctv/</a> (if the activity is in the Northolt Village Green/Ealing Road by the Plough please state camera RD7, if the activity is in the Islip Manor Community Centre/Arnold Road please state camera RD14)</p> <p><b>Question:</b> There have been a lot of P.C officers at Islip Manor Park, is this to do with drugs?</p> <p><b>Answer:</b> There have been growing tension between Northolt High School and West London Academy, this issue has been picked up and the P.C's are working to ensure there is no violence.</p>
<b>3.</b>	<b>Mural at Eastcote Land North</b>	
	<p><b>Cllr Summers</b> reminded residents of the proposal for a mural at Eastcote Lane. Residents who use the garages in Lewes Close had been consulted on the scheme and no objections had been raised.</p>	<p><b>Question:</b> How much is this going to cost in total?</p> <p><b>Answer:</b> This will cost £7,700 in total if done in this particular location. This includes rendering from Willmott Dixon for £3418 as well as facilitation of the project and painting supplies.</p>

	<p><b>Peter Jonas</b> discussed that he has a range of experience of designing murals around the world and it is a powerful tool for bringing communities closer. Peter advised that he met with art teachers at Northolt High School to get the most pro-active and underprivileged kids in the borough interested in designing the Mural. Peter advised that from previous experience, the most troublesome kids in local communities took responsibility when working with the Mural and it gave them something in the borough to be proud of. Also gets other residents involved and it brings the community closer.</p> <p>Many residents however discussed that we should spend the money on more valuable things to the society, e.g. shrubbery outside houses.</p>	<p><b>Question:</b> Is this a potential distraction for drivers?</p> <p><b>Answer:</b> The mural will sit parallel to the road, so this will make it difficult to get distracted when driving past.</p> <p>Another resident agreed with the plans and discussed that it is a very positive idea in raising community spirit.</p> <p>A resident discussed that after the project is finished, what will happen to the children?</p> <p><b>Answer:</b> Peter discussed that from experience, the children do not go back to causing problems on the streets because they have something in the Borough to be proud of, the projects transforms kids and gives them responsibility.</p> <p><b>Mural item will be deferred to next ward meeting.</b></p>
<b>4.</b>	<b>Northolt Library</b>	
	<p><b>Aisha Forbes</b> from Northolt library talked about the changes that have taken place in the last couple of months and the new services that can now be offered and the community resources available to all residents. The services have been funded with lottery money, which enabled the use of I.T rooms and training rooms.</p>	<p>Calendar of activities:</p> <p>Unemployment is a big issue at the moment so there will be a <b>Northolt Job Club</b> running to support with C.V writing and job searching.</p> <p><b>Self-Improvement book club</b> specifically for motivating people to achieve their goals.</p> <p><b>Parent chat club</b> for parents with children less than five years.</p> <p><b>Teenage Pregnancy Support</b> gives advice and support once a week.</p> <p>Health trainer from P.C.T giving advice to anybody who is interested on Monday's <b>Health</b></p>

		<p><b>Improvement club</b> running from 1pm onwards.</p> <p>Wednesday has an <b>Over 50's coffee morning</b> from 10am to 12pm. 50p for coffee and biscuits.</p> <p><b>Housing benefits surgery</b> offers advice to residents who are claiming benefits.</p> <p>Talk of a <b>gentle exercise</b> class on a Friday. If there is a big demand then the class could be made free.</p> <p><b>Question:</b> Is there a newsletter available?</p> <p><b>Answer:</b> Yes. Will be able to distribute these at the end of the meeting.</p> <p><b>Question:</b> Will there be a silver surfer session?</p> <p><b>Answer:</b> Yes, these will be running throughout April to give residents over 50 a chance to learn the basic packages in I.T.</p>
<b>5</b>	<b>Local Projects Update</b>	
	<p><b>Memorial wall - Cllr Iskanderian</b> advised that the memorial wall was being built and will have names engraved into cream coloured granite. A group of representatives for administering the scheme for putting names on the wall needs to be set up. Evelyn Gloyn will be organising this.</p> <p><b>Northolt Leisure Centre Gym Equipment</b> - local people who had used the Swallows gymnastics club had requested that the leisure centre make provision for gymnastics in the leisure centre. Purchasing gym equipment would facilitate the option of the leisure centre running sessions or enable gym clubs to run their club from the leisure centre.</p> <p><b>Cllr Iskanderian</b> also discussed the provision of disabled</p>	<p><b>Question:</b> would these be military commendations?</p> <p><b>Answer:</b> No, people who had lived in the ward and were considered to be local heroes</p> <p><b>Residents clarified that eligible names would be those of anyone who died and had been a resident of the ward</b></p> <p><b>Question:</b> Will users be charged?</p> <p><b>Answer:</b> It will be at the discretion of the Northolt Leisure Centre on how much they charge their members and users - the provision of gymnastics was not in original range of services being offered by the centre.</p> <p><b>After some deliberation residents agreed the gym equipment should be purchased.</b></p> <p>Evelyn Gloyn also clarified that the council has a programme to provide access and</p>

	<p>equipment for the leisure centre. There will be new equipment with back support, which will help people with disabilities with extra stability when using the rowing machines. Cllr Bell, leader of the council, has already approved the money.</p> <p><b>C.C.T.V- Cllr Iskanderian and Cllr Harris</b> informed residents that they visited the control room in Northolt village. There were concerns that the operation of CCTV was blocking Internet broadband signals but this has been shown to be impossible by the CCTV control room manager. However there is a possibility that the signals may be affected from activity on the R.A.F Northolt base. <b>Cllr Harris</b> discussed that youths broke into the Church on a regular basis and this has now stopped due to the CCTV being located so near by.</p> <p><b>Cllr Iskanderian</b> discussed the possibility that the CCTV could be moved around the ward and this may be something we could look into.</p>	<p>essential facilities for people with disabilities, based on assessment of need and availability of funding. However, the nature of these back supports is more to help an individual user and would therefore not be provided by the council.</p> <p><b>After some deliberation residents agreed the back supports should be purchased.</b></p> <p><b>Question:</b> I believe the camera at the clock tower is facing the wrong way and is not capturing any information.</p> <p><b>Answer:</b> The camera is a 360-degree camera and can be used to point in all directions. <b>Sergeant Matthew Slaney</b></p> <p>Evelyn Gloyn informed residents that the control room, via the SNT, needs local intelligence will help stop vandalism and crime in the area. Each issue needs to be reported with as much information as possible information about the location, the date and day, and time of any alleged activities. These collectively will help build up a picture of any anti-social or criminal activity, and help identify trends and patterns of behaviour that can then be prioritised for further investigation or action.</p> <p>To report suspicious behaviour tel SNT on 020 8721 2945 or email <a href="mailto:NortholtMandeville.snt@met.police.uk">NortholtMandeville.snt@met.police.uk</a></p> <p>To submit a request to retrieve CCTV footage (must be within 30 days of the alleged activity) go to <a href="http://www2.ealing.gov.uk/services/community/policing_and_public_safety/cctv/">http://www2.ealing.gov.uk/services/community/policing_and_public_safety/cctv/</a> (if the activity is in the Northolt Village Green/Ealing Road by the Plough please state camera RD7, if the activity is in the Islip Manor Community Centre/Arnold Road please state camera RD14)</p>
<b>6.</b>	<b>Local Issues Updates</b>	
	a) Eastcote Lane parking concerns – options being looked at by the highways service	



<p>Shopping Parade, Church Road, UB5 5AU (in Northolt West End ward) Cans, glass bottles and jars, shoes, textiles</p> <p>Northolt Park and Fairway Residents Association Social Club, Sussex Crescent, UB5 4DP Cans, glass bottles and jars, paper</p> <p>The Greenwood Inn, Whitton Avenue West, UB5 4LA (in North Greenford ward) Cans, glass bottles and jars, paper</p> <p>The following plastics can be washed and squashed taken to Tesco at the Old Hoover Building, Bideford Ave, Perivale, UB6 8DW (in Perivale ward)</p> <p>Drinks bottles Shampoo and washing up liquid bottles Detergent bottles Margarine and ice cream tubs Hair product bottles and tubs Confectionery tubs Rigid plastic food packets Yoghurt pots</p> <p>g) <b>Controlled Parking Zone- Cllr Summers</b> informed that consultation letters were supposed to go out but these have been delayed.</p>	<p>They used to have recycling area outside Church Road Post Office but this has now been moved. Proposal of having a recycling area outside Northolt Leisure Centre but many residents disagreed with this idea.</p> <p>Many residents discussed that they do not want the controlled parking zone but this needs to go to a consultation to get the views of all residents throughout Northolt Mandeville.</p> <p><b>Question:</b> Is it possible to have some roads as CPZ and other roads not?</p> <p><b>Answer:</b> This won't be possible, as the consultation will only gather information for the whole of the Northolt Mandeville ward.</p>
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	h) The Plough pub- <b>Cllr Iskanderian</b> informed residents of the public consultation on 8 <sup>th</sup> February 4pm to 8pm.	<b>Deferred item on The Plough to next meeting.</b>
<b>7.</b>	<b>Any other Business</b>	
	<p><b>Cllr Iskanderian</b> introduced any other business and asked residents to discuss any issues they have.</p> <p><b>Resident</b> informed councillors of a fence that was put up in Northolt Village. Fence has been designed dangerously and could be a hazard to young children or wildlife.</p> <p>Many attendees discussed that they have stopped receiving the Ealing Leader, however other people still receive it.</p> <p><b>Cllr Iskanderian</b> talked about the high-speed London to Birmingham train. Mayor of London, Boris Johnson discussed at a recent consultation that this will be re-routed to spin off towards Heathrow airport. Northolt corridor will be amended to become smaller.</p> <p><b>Cllr Iskanderian</b> closed the meeting at 9.40pm</p>	<p><b>Non-delivery of December newsletter – details of known addresses given to Evelyn Gloyn</b></p> <p><b>EG update:</b> Council's printout team have advised that it was too late to investigate on the exact addresses given. However, checks have been done on the delivery company for Sandringham Road and Alderney Road - many residents of selected addresses confirmed they had received the newsletters, others cannot remember either way.</p> <p><b>Cllr Iskanderian</b> will look into this issue and report back at the next meeting.</p> <p><b>EG update:</b> style of fencing has been agreed with local Conservation group, health and safety issues have been actioned so no further action required at this time</p> <p><b>Cllr Iskanderian</b> will find out more.</p> <p><b>Consultation on HS2 will be at Greenford assembly hall in on 7 April.</b></p> <p><b>Locations of meetings will be published on the website.</b></p>

Northolt Mandeville ward forum- 2 February 2011

<b>8.</b>	<b>Dates of future meetings</b>	
	Wednesday 29 June 2010 Wednesday 19 October 2010 Wednesday 1 February 2011	