

Board Administration

NHS Greater Glasgow and
Clyde
Corporate HQ
J B Russell House
Gartnavel Royal Hospital
Campus
1055 Great Western Road
GLASGOW
G12 0XH



Telephone: 0141 201 4444

Mr T Smith
[request-512866-
0ce69112@whatdotheyknow.com](mailto:request-512866-0ce69112@whatdotheyknow.com)

Date	19 September 2018
Your Ref	
Our Ref	BRD / AF / FOI 14164
Direct Line	0141 201 4460
Email	foi@ggc.scot.nhs.uk

Dear Mr Smith

REQUEST FOR INFORMATION FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 ENVIRONMENTAL INFORMATION (SCOTLAND REGULATIONS 2004)

Thank you for your request received on 24 August 2018 for the provision of the following information:-

- 1. Please can you provide me with any contracts that your organisation holds with Serco Group plc or any of its subsidiary companies or affiliates (hereafter these companies will be referred to as Serco).*
- 2. Please can you also provide this information for any subsidiary or arms length organisations owned by you.*
- 3. If it is not already detailed in the contracts please can you provide*
 - (a) the start and end dates of the contracts*
 - (b) details of the goods or services provided by Serco*
 - (c) the total amount paid to Serco to this date*
 - (d) an estimate of the future costs of the contracts till the end of their lives.*
- 4. Can you also provide details of any targets or monitoring arrangements that you use internally to monitor Serco's performance. These should be provided in the form that they are used internally, for example if you use a spreadsheet to monitor performance targets which is used to give a report to the board then both the spreadsheet and the report should be provided.*
- 5. Finally can you provide me with any emails, correspondence, or documents that relate to your contracts with Serco.*

We are treating your request under our procedures for responding to requests for information under the Freedom of Information (Scotland) Act 2002. I am able to provide a response on behalf of NHS Greater Glasgow and Clyde (NHSGGC) as follows:

The Procurement Reform (Scotland) Act 2014 requires all public sector contracting organisations to keep and maintain a contract register, and to provide an internet-based publicly viewable version. NHSGGC maintain a Contract Register which shows our current contracts and when they are due for renewal. This information is publicly available and can be found at: <http://www.nhsggc.org.uk/about-us/procurement/contract-register/>

We have not been able to identify any contracts that NHSGGC holds with Serco. However, many contracts for products or services accessed by NHSGGC are negotiated via National Framework contracts, so NHSGGC does not hold or directly negotiate contracts with the majority of the contractors listed. Further information may be available from NHS National Procurement (part of NHS National Services Scotland). A separate freedom of information can be submitted to NHS National Procurement at:

<https://nhsnss.org/how-nss-works/freedom-of-information>

I hope that this is helpful. If you are not satisfied with our response to your request, you have a right to request a review of this decision within 40 working days of receiving this response. The attached note describes our review procedure. Your request for review must be in permanent form and should state:

- That you are asking for a review of this decision and
- Why you are unhappy with the response you have received.

If you wish us to carry out a review, please complete the form enclosed and return it to the Head of Corporate Governance and Administration, NHS Greater Glasgow & Clyde, Corporate HQ, JB Russell House, Gartnavel Royal Hospital, 1055 Great Western Road, Glasgow G12 0XH or by email to foi@ggc.scot.nhs.uk

If following a review you remain dissatisfied with the outcome, you have the right to ask for advice, assistance or to make a formal appeal in writing to the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS or at www.itspublicknowledge.info/Appeal

If following appeal to the Scottish Information Commissioner you still remain dissatisfied with the outcome, you have a right of appeal to the Court of Session on a point of law against the decision of the Scottish Information Commissioner.

Should you require any clarification about this letter or the right to request a review please contact me at the details at the top of the first page of this letter.

Yours sincerely

Alison Flynn

Alison Flynn
Freedom of Information Manager

Standard Enclosures:
Request For Review Form
Procedure for review of decision notified