

**Ms Nicola Holmwood**  
[request-432740-  
327fea72@whatdotheyknow.co  
m](mailto:327fea72@whatdotheyknow.com)

Our ref: FOI/ E29569

Ask for: Information Governance

Date: 13.10.2017

Tel: 020 8430 2000

Fax: 020 8430 1504

Email:

[information.governance@newham.gov.uk](mailto:information.governance@newham.gov.uk)

Dear Ms Holmwood,

**Freedom of Information Act 2000**  
**Request for Information: Information Provided**  
**Please quote our reference: E29569**  
**Subject: Temporary Staffing**

We write with regard to your recent enquiry for information held by the Council under the provisions of the Freedom of Information Act 2000.

We trust that the information provided is satisfactory. You are free to use the information for your personal use only. For future reference we publish information on our website, including the Freedom of Information Publication Scheme and summary of Freedom of Information requests and responses that may be of help to you in searching for information.

It is important to note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003 the Council asks not to receive unsolicited marketing communication.

### **Request and Response**

1. Do you currently have a contract(s) in place with a Managed Service Provider for temporary staffing requirements? **Yes**
2. Can you confirm who this/these are with? - **Mstar 2 Framework – Adecco**
3. Please advise the start date of this/these? - **December 2016**
4. Please advise the end date of this/these? - **December 2019**
5. Please advise the duration (including possible extensions)? - **3 years + 1 additional year**
6. Please advise the categories of staff this contract(s) covers?

Social Care (qualified)  
Admin& Clerical  
Trades and Operatives  
Revenues & benefits  
Housing  
Social Care (unqualified)  
Engineering & surveying  
Management  
Interims  
Finance  
Catering & Hospitality  
General Industrial  
Facilities management & Building Services  
Driving  
Information Systems  
Legal  
Environment & Operations  
Specialist  
Marketing  
Education (non-qualified)  
Policy & Performance  
Environmental Services  
Procurement/Logistics/Supply Chain

7. What's the annual spend via the contract(s)? **£26,895,892.40**

8. Please advise the breakdown per category of the spend via the contract?  
**We are unable to recover this level of detail from our systems.**

9. Is there any off contract spend? If so how much? **We do not hold a centralised record.**

10. Does this only cover temporary or does it include permanent staffing? **Temporary.**

11. If both, please advise the temporary/permanent split? **Not applicable.**

If you require any further information or are not happy with our response please do not hesitate to contact a member of our team on (020) 8430 2000 or email us at [information.governance@newham.gov.uk](mailto:information.governance@newham.gov.uk).

Yours sincerely,

**Complaints, Members Enquiries and Information Governance**  
Newham Council