

**C&CR FOI Investigation Team**  
1st Floor Westfields  
C/O Municipal Buildings  
Earle Street  
CREWE  
CW1 2BJ  
Telephone: 03001235500  
@

Ms Nicola Holmwood

Date: 9 October 2017  
Our Reference: 1718533

Dear Ms Holmwood

**Freedom of Information Act 2000**

Thank you for your request, which has been dealt with under the Freedom of Information Act 2000, the information has been provided by the Human Resource team.

*Do you currently have a contract(s) in place with a Managed Service Provider for temporary staffing requirements?*  
**Yes, a single contract.**

*Can you confirm who this/these are with?* **Comensura Limited**

*Please advise the start date of this/these?* **1<sup>st</sup> April 2016**

*Please advise the end date of this/these?* **31<sup>st</sup> March 2020**

*Please advise the duration (including possible extensions)?* **3 years (plus 1 year extension)**

*Please advise the categories of staff this contract(s) covers?* **Please see below**

Job Categories	Totals
Admin and Clerical	491,526
Customer Service and Call Centre	103,930
Engineering and Surveying	110,164
Financial	71,146
Housing Benefits and Planning	422,170
Human Resources	100,825
Information Technology	2,412,590

Interim	372,823
Legal	673,920
Ltd Co Contractors	439,831
Management	153,714
Manual Labour	12,898
Procurement	81,091
Social and Healthcare Qualified	4,593,230
Social and Healthcare Unqualified	47,188
Specialist IT	2,886,295

**12,973,341**

*What's the annual spend via the contract(s)? **£12,973,341***

*Please advise the breakdown per category of the spend via the contract? **Please see above***

*Is there any off contract spend? If so how much? **£7,328.54***

*Does this only cover temporary or does it include permanent staffing? **This is for temporary staffing only***

*If both, please advise the temporary/permanent split? **As above***

Please quote the reference number 1718533 in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review under the Freedom of Information Act you should write to the Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Gill Clowes  
Customer Relations and Compliance Assistant  
Cheshire East Council