

Information Access Team



Charlie Greene

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Tel: 0300 123 4040

Email: information.governance@hertfordshire.gov.uk

Our reference: 1932589

Your reference: request-981176-5881b885@whatdotheyknow.com

Date: 19 June 2023

Dear Charlie Greene

Freedom of Information Act 2000

On 16th May 2023 Hertfordshire County Council received the following request for information from you:

We would like to request information with regards to your current Education Management Information system (EMS). With regards to this system could you please answer the following questions:

1. Which Education Management system(s) and suppliers are you currently using and contracted to?
Examples of this are:

- * Admissions
- * Business Intelligence (Reporting Systems)
- * Case Management
- * Children in Employment and Entertainment
- * Early Years
- * Exclusions
- * Fixed Penalty Notices and Non-School attendance prosecution
- * Free School Meals
- * Personal Education Plans (PEPs)
- * SEN
- * Transport
- * Youth (Integrated Youth Support Services)
- * Youth Justice

2. What schools' data transfer system into the LA EMS do you use?

3. What are the contract start and expiry dates for each of the individual modules listed under question 1?

4. What are the individual licence costs and annual maintenance for each module listed under question 1?

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Your request for information has been considered under the Freedom of Information Act 2000 and I can respond as follows:

1. * Admissions – Synergy Servelec. Annual renewal 23/24, £57,027.37
* Business Intelligence (Reporting Systems) - Microsoft Power Bi Please see [contract register](#) HCC1003203
* Case Management - Liquidlogic please see [contract register](#) HCC2314490
* Children in Employment and Entertainment EYES - Liquidlogic please see [contract register](#) HCC2314490
* Early Years - Liquidlogic please see [contract register](#) HCC2314490
* Exclusions - Liquidlogic please see [contract register](#) HCC2314490
* Fixed Penalty Notices and Non-School attendance prosecution - Liquidlogic please see [contract register](#) HCC2314490
* Free School Meals - In House Oracle Ebase system linked to the national DWP checker and also integrated with schools' system (Solero) for reporting children eligible for free school meals.
* Personal Education Plans (PEPs) - Liquidlogic please see [contract register](#) HCC2314490
* SEN - Liquidlogic please see [contract register](#) HCC2314490
* Transport HAPS - Review in progress
* Youth (Integrated Youth Support Services) – CCIS, we have not been able to locate any other information in relation to this contract.
* Youth Justice - Childview. , we have not been able to locate any other information in relation to this contract.
2. There is no direct transfer at this current point in time.
3. Please see above.
4. Please see above.

Please accept my apology for the delay that you have experienced in receiving this response and any inconvenience that this delay may have caused.

Please quote the reference number 1932589 in any future communications.

If you are unhappy with the way the County Council has handled your request for information you may request an internal review of the request. This will be carried out by a member of the County Council Legal Services Team, who has had no prior involvement with the request. Requests for an internal review should be sent to the Information Governance Unit at the address above (within 2 months of this correspondence) and should detail in writing your grounds of appeal.

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 0330 123 1113
Website: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

Michael Warby
Information Access Manager

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