

Reference: FOI 2223033

Subject: Non-Emergency Patient Transport Services (NEPTS)

I can confirm that the CCG does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Start date & duration of framework/contracts across the Non- Emergency Patient Transport Services for each commissioning area.	The start date for the Bristol, North Somerset and South Gloucestershire (BNSSG) NEPTS contract was April 2017 for an initial period of 5 years, with the option of a further two years until March 2024.
2) Could you please provide details of the current supplier(s) delivering the service(s)?	E-zec Medical
3) Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date?	The contract value is £4,919,000 per year. April 2021- March 2022 actual spend was £5,175,537 as it included covid costs and extra-contractual journeys.
4) Can you provide activity levels across contract(s), annual Journeys per year?	Year 1 (2017/18) - 96091 Year 2 (2018/19) - 93922 Year 3 (2019/20) - 87416 Year 4 (2020/21) - 60404 Year 5 (2021/22) - 64890



5) Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?	Yes, 2 years from April 2022 was agreed.
6) Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?	Yes, now due to end in March 2024.
7) If a decision has been made to go to market; can you provide an indicative timeline of when procurement activities are likely to commence?	We anticipate that the Non-Emergency Patient Transport Service (NEPTS) contract will be going out for tender at the beginning of 2023.
8) Can you confirm whether the Authority intend to conduct any market engagement events prior to procurement process?	The procurement arrangements have yet to be confirmed.
9) Who is the senior officer (outside of procurement) responsible across contracts?	Lisa Manson, Director of Commissioning

The information provided in this response is accurate as of 23 May 2022 and has been approved for release by Lisa Manson, Director of Commissioning for NHS Bristol, North Somerset and South Gloucestershire CCG.