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Our reference: FOI17-0922-15538

TO: Nicola Holmwood

By Email: request-433474-
b5183686@whatdotheyknow.com

Date 28th September 2018

Dear Nicola

Re: Your Freedom of Information Request.

Thank you for your Freedom of Information request received by this office on 22nd September in which you requested the following information:

Do you currently have a contract(s) in place with a Managed Service Provider for temporary staffing requirements?

Can you confirm who this/these are with? Please advise the start date of this/these?

Please advise the end date of this/these? Please advise the duration (including possible extensions)? Please advise the categories of staff this contract(s) covers?

What's the annual spend via the contract(s)? Please advise the breakdown per category of the spend via the contract? Is there any off contract spend? If so how much? Does this only cover temporary or does it include permanent staffing? If both, please advise the temporary/permanent split?

We have considered your request and can provide the following response:

Do you currently have a contract(s) in place with a Managed Service Provider for temporary staffing requirements?

Answer: Yes

Can you confirm who this/these are with? Please advise the start date of this/these?



Please advise the end date of this/these? Please advise the duration (including possible extensions)?

Answer: Please see below chart

Managed Service Provider	Contract start date	Contract end date	Extension	Duration of contract
Randstad	1 st April 2017	31 st March 2017	1 st April 2017 – 10 th July 2017	4 years
Matrix Supply Chain Management(neutral vendor managed service provider)	1 st April 2017	31 st March 2021		4 years

Please advise the categories of staff this contract(s) covers?

Answer: Please see below chart

Generic roles	
	Care Unqualified
	Passenger Carrying Vehicle Drivers
	Clerical/administration,
	Unskilled industrial
	Waste Services
Specialist roles	
	Qualified Care Workers
	Professional
	Technical
	LGV Drivers
Interim roles	

What's the annual spend via the contract(s)? £44m

Please advise the breakdown per category of the spend via the contract?

Answer: Please see below chart

Generic roles	£15.4m
Specialist roles	£20.68m
Interim roles	£7.92m

Is there any off contract spend? If so how much? Does this only cover temporary or does it include permanent staffing? If both, please advise the temporary/permanent split?

Answer: We do not collect this information.

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If you are dissatisfied with this response and wish to appeal, please write to the Information Governance Team, Appeals, 1st Floor, 6-15 Florfield Road, London, E8 1DT and your complaint will be dealt with through our Internal Review procedure.

If you are still not satisfied following the Internal Review, you have a right to appeal to the Information Commissioner. He can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700

www.ico.org.uk

Yours sincerely,



Dan Paul
Head of HR & Elections

