

Our Ref: FOI 003976

Contact: Customer Care Team  
Tel: 01772 214601/214602  
Fax: 01772 214051  
E-mail: [foi@chorleysouthribbleccg.nhs.uk](mailto:foi@chorleysouthribbleccg.nhs.uk)

**NHS Chorley and South Ribble CCG**  
Chorley House  
Lancashire Business Park  
Centurion Way  
Leyland  
Lancashire  
PR26 6TT

13 April 2017

Reply sent by email to: [request-395781-b3a5d0fb@whatdotheyknow.com](mailto:request-395781-b3a5d0fb@whatdotheyknow.com)

Dear Connor,

**Re: Request for information under the Freedom of Information Act 2000**

Thank you for your email dated 20 March 2017, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Chorley and South Ribble Clinical Commissioning Group (CCG).

Please find detailed below NHS Chorley and South Ribble CCG's response to your request, which is formatted as follows:-

1. Details of NHS Chorley and South Ribble CCG's decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

I can confirm that NHS Chorley and South Ribble CCG holds the information requested.

2. Schedule of records/FOI response

Request:

Do you use Facilities management companys for catring and cleaning.

**Response:**

The CCG does not use management companies for catering.

The CCG uses a contract management company called Assured Cleaning Services for cleaning.

### 3. Copy and reuse of public sector information provided in FOI response

Most of the information provided by NHS Chorley and South Ribble CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Chorley and South Ribble CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.

You are free to use any information supplied for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

### 4. Right of appeal to FOI response

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on [foi@chorleysouthribbleccg.nhs.uk](mailto:foi@chorleysouthribbleccg.nhs.uk) or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Chorley and South Ribble CCG's internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Chorley and South Ribble CCG.

Yours sincerely

Karen Sharrocks  
FOI Lead  
Head of Strategy and Corporate Services