

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2019/42616

Date: 10th December 2019

Dear Tim Campbell,

Thank you for your Freedom of Information (Fol) request received on 27th November 2019.
You asked:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Contract Awarded project_20130 - The Pensions Ombudsman IT Managed Service

The details we require are:

- *Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages*
- *Actual contract values of each framework/contract (& any sub lots)*
- *Start date & duration of framework*
- *Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?*
- *Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?*
- *Who is the senior officer (outside of procurement) responsible for this contract?*

DWP Response:

I confirm that we hold the recorded information to answer your request.

Ten suppliers expressed an interest in the procurement, and four suppliers were issued with the Invitation to Tender.

The information you have requested regarding start date, duration and extension options was provided on Contracts Finder at the time of contract award -

<https://www.contractsfinder.service.gov.uk/Notice/d9808601-0068-4ac7-8d5c-442aac80b879>

The information you have requested regarding contract value and extension / renewal is commercially sensitive and is therefore exempt from release under Section 43 of the Freedom of Information Act. Section 43 exempts information which, if disclosed, would be likely to prejudice the commercial interests of any person. It protects not only the commercial interests of third parties but also the commercial interests of the Department. It is intended to protect the ability of a public authority like DWP to obtain goods or services on the best possible commercial terms and to protect the legitimate commercial interests of its suppliers. The information you seek falls into this category.

The senior officer is The Pensions Ombudsman's Head of Corporate Services.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dw.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745